

**ANNUAL REPORT ON CABLE AND VIDEO
SERVICE DEPLOYMENT BY PROVIDERS
GRANTED STATE-ISSUED CABLE AND VIDEO
SERVICE AUTHORIZATION**

**Submitted to the Illinois General Assembly
Pursuant to Section 21-1101(j) of the
Illinois Public Utilities Act**



Illinois Commerce Commission

www.icc.illinois.gov

June 2011



ILLINOIS COMMERCE COMMISSION

June 2, 2011

The Honorable Members of the Illinois General Assembly
State House
Springfield, Illinois

Dear Honorable Members of the Illinois General Assembly:

Pursuant to Section 21-1101(j) of the Illinois Public Utilities Act, the Illinois Commerce Commission submits the attached Annual Report on Cable and Video Service Deployment by Providers Granted State-Issued Cable and Video Service Authorization.

The Cable and Video Competition Law of 2007 directs the ICC to submit to the General Assembly a report containing year-end data collected from holders of State-issued video and cable services authorizations. The law requires holders of State-issued video and cable services authorizations to meet certain deployment benchmarks by set dates after they receive state authorization. These dates and deployment benchmarks vary according to the providers' number of telecommunications access lines in the State.

Sincerely,

A handwritten signature in black ink that reads "Douglas P. Scott".

Douglas P. Scott
Chairman

Annual Report on Cable and Video Service Deployment
by Providers Granted State-Issued Cable and Video
Service Authorization

Submitted to the Illinois General Assembly
Pursuant to Section 21-1101(j) of the
Illinois Public Utilities Act

Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62701

June 2, 2011

Introduction

The Cable and Video Competition Law of 2007¹ (hereafter “Cable and Video Law”) directs holders of State-issued video and cable services authorizations to annually report to the Illinois Commerce Commission (“Commission”) cable and video service penetration information. Specifically, Sections 21-1101(j) of the Cable and Video Law states:

- (j) Every holder of a State-issued authorization, no later than April 1, 2009, and annually no later than April 1 thereafter, shall report to the Commission for each of the service areas as described in subsections (b), (c), and (d) of this Section in which it provides access to its video service in the State, the following information:
 - (1) Cable service and video service information:
 - (A) The number of households in the holder’s telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section or exchange or local unit of government as described in subsection (d) of this Section in which it offers video service.
 - (B) The number of households in the holder’s telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section or exchange or local unit of government as described in subsection (d) of this Section that are offered access to video service by the holder.
 - (C) The number of households in the holder’s telecommunications service area in the State.
 - (D) The number of households in the holder’s telecommunications service area in the State that are offered access to video service by the holder.
 - (2) Low-income household information:

¹ 220 ILCS 5/21-100, et seq.

- (A) The number of low-income households in the holder's telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section, as further identified in terms of exchanges, or exchange or local unit of government as described in subsection (d) of this Section in which it offers video service.²
- (B) The number of low-income households in the holder's telecommunications service area within each designated market area as described in subsections (b) and (c) of this Section, as further identified in terms of exchanges, or exchange or local unit of government as described in subsection (d) of this Section in the State that are offered access to video service by the holder.
- (C) The number of low-income households in the holder's telecommunications service area in the State.
- (D) The number of low-income households in the holder's telecommunications service area in the State that are offered access to video service by the holder.

The Cable and Video Law directs the Commission to include the penetration information supplied to it by holders of State-issued video and cable services authorizations in an annual report to the General Assembly. Section 21-1101(k) of the Cable and Video Law provides that:

The Commission, within 30 days of receiving the first report from holders under this Section, and annually no later than July 1 thereafter, shall submit to the General Assembly a report that includes, based on year-end data, the information submitted by holders pursuant to subdivisions (1) and (2) of subsection (j) of this Section. The Commission shall make this report available to any member of the public or any local unit of government upon request. All information submitted to the Commission and designated by holders as confidential and proprietary shall be subject to the disclosure provisions in

² 220 ILCS 5/21-1101(j)

subsection (c) of Section 21-401 of this Act. No individually identifiable customer information shall be subject to public disclosure.³

Commission Activities Related to the Cable and Video Competition Law of 2007

Since the Cable and Video Law took effect on June 30, 2007, the Commission has received applications from three companies seeking authorization to provide video services. On September 24, 2007, the Illinois Bell Telephone Company (hereafter "AT&T Illinois") applied for State-issued authorization to use, occupy, and construct facilities in the public rights-of-way for the delivery of video service and for State-issued authorization to provide video services. On October 24, 2007, in ICC Docket 07-0493, the Commission approved AT&T Illinois' application to provide video service, and authorized AT&T Illinois to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

A second application was submitted to the Commission on January 20, 2010, by WideOpenWest, LLC. On February 2, 2010, in Docket No. 10-0048, WideOpenWest, LLC withdrew its application for state-issued authorization to provide cable service within the state of Illinois. At the regular bench session of February 24, 2010, the Commission granted WideOpenWest, LLC's request to withdraw its application. On March 23, 2010, in Docket No. 10-0218, WideOpenWest LLC submitted a new application for state-issued authorization to provide cable service within the state of Illinois. At the regular bench session of April 21, 2010, the Commission approved WideOpenWest, LLC's application to provide video service, and authorized WideOpenWest, LLC's to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

A third application seeking authorization to provide video services was submitted to the Commission on January 10, 2011, by Highland Communication Services in Docket No. 11-0029. At the regular bench session of February 10, 2011, the Commission approved Highland Communication Services' application to provide video service, and authorized Highland Communication Services to use, occupy and construct facilities in the public rights of way for the delivery of video service in the service area footprint.

³ 220 ILCS 5/21-1101(k)

AT&T Illinois' Third Annual Report to the Commission

On April 1, 2011, AT&T Illinois submitted to the Commission a document entitled "AT&T Illinois Third Annual Video Service Access Report" (hereafter "AT&T Report"), included as Attachment A. The AT&T Illinois report, which states that it is submitted in compliance with Section 21-1101(j) of the Cable and Video Law, consists of a summary report and two attachments, for the year ending December 31, 2010.

The Cable and Video Law requires holders of State-issued video and cable services authorizations to meet certain deployment benchmarks by set dates after they receive state authorization. These dates and deployment benchmarks vary according to the providers' number of telecommunications access lines in the State. AT&T Illinois is classified as a provider with more than 1,000,000 telecommunications access lines in the State, and is hence subject to the requirements of Section 21-1101(c) of the Cable and Video Act. As such, the earliest date that AT&T was required to satisfy a benchmark under the Act was October 23, 2010. AT&T Illinois reports that it has met its three year video service access and low-income access requirements in the Act.

In its report to the Commission, AT&T Illinois reported, among other information:

- The number of households in each exchange in which AT&T Illinois offers video service;
- The number of households in each exchange that are offered access to video service by AT&T Illinois;
- The number of households in AT&T Illinois' telecommunications service area in the State;
- The number of households in AT&T Illinois' telecommunications service area offered access to video service by AT&T Illinois;
- The number of low-income households in AT&T Illinois' exchanges in which AT&T Illinois offers video service;
- The number of low-income households in each exchange that are offered access to video service by AT&T Illinois;
- The number of low-income households in AT&T Illinois' telecommunications service area in the State; and

- The number of low-income households in AT&T Illinois' telecommunications service area in the State that are offered access to video service by AT&T Illinois.

Based upon this information, AT&T Illinois asserts it has met its three year video service and low-income access requirements in the Act. Among the video service build-out requirements contained in PUA Section 21-1101(c)(1) are the requirements that:

[T]he holder shall provide access to its cable or video service to a number of households equal to at least 35% of the households in the holder's telecommunications service area in the State within 3 years after the date a holder receives a State-issued authorization from the Commission and to a number not less than 50% of these households within 5 years after the date a holder receives a State-issued authorization from the Commission; provided that the holder of a State-issued authorization is not required to meet the 50% requirement in this paragraph (1) until 2 years after at least 15% of the households with access to the holder's video service subscribe to the service for 6 consecutive months.

Thus, AT&T Illinois is required to provide video access to at least 35% of the households in its telecommunications service area by October 23, 2010. According to Attachment 1 of AT&T Illinois' report to the Commission, as of December 31, 2010, AT&T Illinois reports providing video access to 42% of the households in its telecommunications service area.

Section 21-1101(c)(1) of the Cable and Video Law also provides that:

The holder's obligation to provide such access in the State shall be distributed, as the holder determines, within 3 designated market areas, one in each of the northeastern, central, and southwestern portions of the holder's telecommunications service area in the State. The designated market area for the northeastern portion shall consist of 2 separate and distinct reporting areas: (i) a city with more than 1,000,000 inhabitants, and (ii) all other local units of government on a combined basis within such designated market area in which it offers video service.

In designating market areas, AT&T Illinois' report identifies the northeastern market as the Chicago Designated Market Area ("Chicago DMA"), the central market as the Champaign & Springfield/Decatur Designated Market Area ("Champaign & Springfield/Decatur DMA"), and the southwestern market area as the St. Louis Designated Market Area ("St. Louis DMA"). AT&T Illinois divides the Chicago DMA between the City of Chicago (i.e., the city with more than 1,000,000 inhabitants located

in the northeastern market area) and areas within the Chicago DMA outside the City of Chicago.

For the Chicago DMA, AT&T Illinois reports a current build out coverage of 48%, as a percentage of its telecommunications household footprint. For the portion of the Chicago DMA outside the City of Chicago, AT&T Illinois reports a build out percentage of 55%, while the percentage for the City of Chicago is reported at 35%. For the Champaign & Springfield/Decatur DMA, AT&T Illinois reports a build-out percentage of 31%. For the St. Louis DMA, AT&T Illinois reports a build out percentage of 22%.

PUA Section 21-1101(c)(2) states the following:

Within 3 years after the date a holder receives a State-issued authorization from the Commission, at least 30% of the total households with access to the holders cable or video service shall be low-income.

This Section also requires AT&T Illinois to offer service to low-income households, and requires that data be measured by each exchange or local unit of government in which the holder chooses to provide cable or video service. In particular, in each exchange in which AT&T Illinois chooses to provide cable or video service, it shall provide access to a percentage of low-income households that is at least equal to the percentage of the total low-income households within that exchange.

With respect to the requirement of Section 21-1101(c)(2) of the PUA that at least 30% of the households to which AT&T has made access available be low-income households, AT&T Illinois reports that as of December 31, 2010, 30% of the households with access to its video service were low-income. At the exchange level, relative to the requirement that in each exchange AT&T Illinois must have a low-income video access percentage at least equal to the percentage of the total low income households, AT&T Illinois reports that all 105⁴ of its exchanges met or exceeded that requirement, subject to the following factors and information for the Huntley and Skokie exchanges.

AT&T Illinois reports that technical limitations due to the growth in the Huntley exchange prevented any reasonable technical solution to meet the low income requirement for this exchange. The maximum service distance from AT&T Illinois' network nodes is 3,400 feet, and much of the growth in Huntley exceeds that distance. From 2000 to current, Huntley's population grew from 5,730 to 24,291, more than a 400% increase. AT&T Illinois' Huntley exchange build out reaches 9% of low income households,

⁴ On April 11, 2011, AT&T Illinois filed a revision indicating that the total number of exchanges should have been 105, not 116 as originally reported.

approximately 90 households short of the exchange low income build out requirement of 11%.

For the Skokie exchange, AT&T Illinois reports that it was unable to obtain access to the public rights-of-way under reasonable conditions due to an impasse regarding payment of rights-of-way permit fees. AT&T Illinois claims that since it pays a 6% Simplified Municipal Telecommunications Tax, it has a statutory waiver from any additional amounts for permit fees for public rights-of-way. AT&T Illinois states that the Village of Skokie continues to reject submitted rights-of-way permits without payment of additional permit fees. Because it has been unable to obtain access to rights-of-way in the Village of Skokie, AT&T Illinois has reported in its annual report the households in the Skokie exchange outside the Village of Skokie. AT&T Illinois reports that the low income build out of 21% matches the low income footprint of 21% in the remaining portions of the Skokie exchange in which AT&T Illinois was able to obtain access to public rights-of-way.

WideOpenWest, LLC's First Annual Report to the Commission

WideOpenWest LLC provided its first annual report to the Commission on April 20, 2011, included as Attachment B. WideOpenWest LLC indicated that, as of December 31, 2010, its State-Issued Authorization area included the City of Park Ridge, the Village of Glendale Heights, the City of Rolling Meadows and portions of Cook County (located in the vicinity of Rolling Meadows).

WideOpenWest LLC indicated that in Park Ridge, it offers cable service to all 13,937 households, of which U. S. Census Bureau data estimates 2,320 were low income households. In Glendale Heights, WideOpenWest LLC offers cable service to all 11,762 households, of which U. S. Census Bureau data estimates 2,573 were low income households.

WideOpenWest LLC had commenced its system construction in Rolling Meadows and Cook County but, as of December 31, 2010, was not yet offering service in Rolling Meadows and Cook County. Consequently, WideOpenWest LLC reported no cable service subscribers for those two locations.

Highland Communication Services Report to the Commission

Highland Communication Services was not required to submit an annual report for 2010 since it was only authorized to provide video services on February 10, 2011.

Commission Summary

As of December 31, 2010, AT&T Illinois reports that it has made substantial progress towards meeting its obligations under the Cable and Video Law and states that it has met its three year video service access and low income-access requirements in the Act.

WideOpenWest, LLC reported that it offers cable service to all households in its Park Ridge and Glendale Heights locations, and had commenced construction in its Rolling Meadows and Cook County locations.

Highland Communication Services was not required to submit an annual report since it was authorized to provide video services on February 10, 2011.

The Commission will, consistent with its statutory obligations, continue to monitor and annually report on cable and video deployment efforts pursuant to Section 21-1101(j) of the Illinois Public Utilities Act



ILLINOIS COMMERCE COMMISSION
Vince Rosenthal
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OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
CLERK'S OFFICE

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62794

Report

Re: Docket 07-0493 AT&T Illinois Third Annual Video Service Access Report

Dear Ms. Rolando:

This Third Annual Video Service Access Report issued by Illinois Bell Telephone Company (AT&T Illinois) is transmitted to you for filing.

This filing complies with the annual report requirement in Section 1101 of the Cable and Video Competition Law of 2007 (the "Act") (220 ILCS 5/21-100. et seq.).

On October 24, 2007, the Illinois Commerce Commission (the "Commission") approved the "Application for State-issued Authorization to Provide Video Service," filed by AT&T Illinois and granted it authority to provide video service in the requested video service area footprint. As a holder of that State-issued authorization, AT&T Illinois is subject to the video service access requirements in Section 21-1101(c) of the Act, and is required to file with the Commission video services access reports no later than April 1 annually. This annual report provides to the Commission the service access information and low-income information required by Section 21-1101(j)(1) and (j)(2) of the Act.

As summarized below, and as detailed and defined in Attachments 1 and 2, AT&T Illinois met its three year video service access and low-income access requirements in the Act.

Statewide Video Service Access Requirements

AT&T Illinois is required to provide access to its video service to at least 35% of the households in its telecommunications service area in the state by October 24, 2010, which is 3 years after the date it received a state-issued authorization from the Commission.¹

As detailed in Attachment 1, as of December 31, 2010, AT&T Illinois provided access to its video service to 42% of the households in its telecommunications service area. AT&T has exceeded the three year obligation by 20% as of the end of 2010.

¹ In addition, AT&T must provide access to not less than 50% of these households within 5 years after October 24, 2007; provided, however, that AT&T Illinois is not required to meet the 50% requirement until 2 years after at least 15% of the households with access to the video service provided by AT&T Illinois subscribe to the service for 6 consecutive months.

Designated Market Area Requirement

AT&T Illinois is required to provide access within three designated market areas (DMA), one in each of the northeastern, central and southwestern portions of its telecommunications service area in the State. The DMA for the northeastern portion consists of two reporting areas: i) the City of Chicago, and ii) all other local units of government on a combined basis within the Chicago DMA.

As detailed in Attachment 1 of the Second Annual Video Service Report filed by AT&T on April 1, 2010, as of December 31, 2009, AT&T Illinois provided access to its video service to households in the Chicago DMA, including the City of Chicago, the St. Louis DMA, and the Champaign & Springfield/Decatur DMA. This represents full compliance with its three year requirement.

Statewide Low-income Requirement

By October 24, 2010, which is 3 years after the date AT&T Illinois received its Statewide issued authorization, at least 30% of the total households with access to video service provided by AT&T Illinois must be low-income.

As detailed in Attachment 1, as of December 31, 2010, 30% of the households with access to video service provided by AT&T Illinois were low-income households. This represents full compliance of its three year requirement.

Exchange Level Low-income Requirement

Within each DMA, the three year obligation for AT&T Illinois to offer video service to low-income households is measured at the exchange level. In each exchange in which AT&T Illinois provided video service, it must provide access to a percentage of low-income households that is at least equal to the percentage of the total low-income households within that exchange.

As detailed in Attachment 2, as of December 31, 2010, all 116 exchanges in which AT&T Illinois provides video service met the exchange level low-income requirement for the three year time period, subject to the following factors and information for the Huntley and Skokie exchanges.

Technical limitations and significant growth in the Huntley exchange combine to result in AT&T having no reasonable technical solution to meet the low income requirement for this exchange. The 2000 population of the Village of Huntley, the largest municipality in the exchange, was 5,730. The current Village population is 24, 291, more than a 400% increase in population since 2000. AT&T's U-verse service is provided by fiber-to-the node network design, at which point a VRAD is installed and the signals are carried over the existing twisted pair copper wire to the customer's home.

Using copper wire, in 2010, the maximum service distance between the VRAD and the home is 3,400 feet. In the Huntley exchange some of the growth has occurred at distances that exceed 3400 feet from the node. The Huntley exchange has a footprint of 12,475 households, of which 11% (1,353 households) are low income. AT&T's build coverage in the exchange is 4,713, or 38%; of which 429 households are low-income. This represents a low income build of 9% and is approximately 90 households short of the exchange low income build requirement of 11%. Given the technical solutions available to it, AT&T is unable to meet 11% low income under commercially reasonable terms and conditions. There are 62 nodes in the Huntley exchange, and AT&T has deployed U-verse to 36 nodes. Of the 26 remaining nodes, 16 have a lower percentage of low income households than the overall exchange percentage of 11%; therefore, building out to these nodes would increase the gap. If AT&T were to build out to the remaining 10 nodes the low income percentage would remain at 9%. Therefore, even if AT&T were to deploy U-verse in *all* 62 possible nodes in the exchange, the low income percent would only reach 9%. Therefore, AT&T is not able to meet the 11% low income requirement due to the unique growth in this exchange at distances beyond 3,400 feet from the node and the technical limits of the fiber-to-node network.

AT&T was not able to obtain access to the public rights-of-way in the Village of Skokie under reasonable conditions due to an impasse in a dispute regarding the payment of rights-of-way permit fees. The dispute involved the Infrastructure Maintenance Fee (IMF) (*See*, 35 ILCS 635/30(a) and 635/35) and revisions to the Simplified Municipal Telecommunications Tax Act (SMTT) (*See*, 35 ILCS 636/5-60), which provide that any municipality collecting an IMF up to 1% or a SMTT greater than 5%, statutorily waives its rights to collect any additional amounts for the use of the public rights-of-way from a company paying such amounts. The Village of Skokie imposes a 6% SMTT, which AT&T pays, but the Village consistently rejected submitted permits, without the payment of additional permit fees, notwithstanding the statutory waiver. AT&T advised the Village that it believed the Village's additional fee condition was not reasonable. As a result, the Village would not issue permits and AT&T was not able to obtain access to public rights-of-way in the Village.

AT&T, however, built to all possible locations outside the Village of Skokie, in the remaining portions of the Skokie exchange. Because it was unable to obtain access to rights-of-way in the Village of Skokie, AT&T has removed from the Skokie exchange the 24,980 households in the Village of Skokie, which includes 4,108 low income households. The remaining footprint in the Skokie exchange is 19,212 households, which includes 4,108 low income households. As shown on Attachment 2, AT&T's low income build of 21% matches the low income footprint of 21% in the remaining portions of Skokie exchange in which AT&T was able to obtain access to public rights-of-way.

We respectfully request Commission acceptance of this Report.

Any questions and correspondence regarding this filing should be directed to Vince Rosenthal, Director Regulatory, who may be reached at:

AT&T Illinois
225 W. Randolph St, Floor 27C
Chicago, IL 60606
Tel. No.: (312) 551-9043
Fax No.: (312) 727-4771

Please acknowledge receipt of this Report by returning the extra copy of this letter.

Sincerely,

A handwritten signature in cursive script that reads "Vince Rosenthal (SR)".

Vince Rosenthal
Director - Regulatory

Enclosures

cc: Tim Anderson
James Zolnierak

AT&T Illinois Third Annual Video Service Access Report

Data as of December 31, 2010

Definitions and Descriptions

Attachment 1 – Statewide and Designated Market Areas

Attachment 2 – Exchange Areas

**AT&T Illinois Annual Video Service Access Report
Data as of December 31, 2010**

State	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
Illinois	4,125,637	1,733,704	42%	1,234,430	519,243	30%	30%

Designated Market Area (DMA)	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
Champaign & Springfield-Decatur	223,616	68,538	31%	95,172	34,540	43%	50%
Chicago	3,375,536	1,614,001	48%	939,825	466,085	28%	29%
St. Louis	236,924	51,165	22%	87,786	18,617	37%	36%

Chicago DMA	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
Chicago Exchange	1,169,877	405,158	35%	466,832	191,431	40%	47%
w/o Chicago Exchange	2,205,659	1,208,843	55%	472,993	274,654	21%	23%

Note: The total state households differs from the DMA households because the DMA's with no video build were removed from this list to improve readability.

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
CHAMPGN&SPR-DEC	Champaign Urbana	59,786	19,833	33%	27,370	10,706	46%	54%
CHAMPGN&SPR-DEC	Danville	21,065	5,678	27%	10,709	3,542	51%	62%
CHAMPGN&SPR-DEC	Decatur	39,916	20,233	51%	18,096	9,534	45%	47%
CHAMPGN&SPR-DEC	Springfield	60,198	22,794	38%	24,897	10,759	41%	47%
CHICAGO	Algonquin	17,295	11,352	66%	1,606	1,062	9%	9%
CHICAGO	Arlington Heights	51,957	28,534	55%	9,711	5,399	19%	19%
CHICAGO	Aurora	80,304	39,015	49%	18,801	9,410	23%	24%
CHICAGO	Barrington	12,516	4,123	33%	1,434	570	11%	14%
CHICAGO	Bartlett	39,927	29,678	74%	4,909	4,018	12%	14%
CHICAGO	Batavia	11,546	7,618	66%	1,755	1,260	15%	17%
CHICAGO	Bellwood	10,856	8,805	81%	2,798	2,262	26%	26%
CHICAGO	Bensenville	13,315	9,759	73%	2,916	2,107	22%	22%
CHICAGO	Berwyn	21,694	11,671	54%	7,212	3,839	33%	33%
CHICAGO	Blue Island	46,641	36,557	78%	14,669	11,405	31%	31%
CHICAGO	Brookfield	8,591	7,454	87%	1,905	1,630	22%	22%
CHICAGO	Calumet City	16,470	7,935	48%	6,607	3,273	40%	41%
CHICAGO	Cary	12,753	5,881	46%	1,520	730	12%	12%
CHICAGO	Chicago	1,169,877	405,158	35%	466,832	191,431	40%	47%
CHICAGO	Chicago Heights	51,002	23,269	46%	16,694	7,610	33%	33%
CHICAGO	Cicero	23,222	12,820	55%	9,121	5,354	39%	42%
CHICAGO	Crystal Lake	22,351	17,522	78%	3,324	2,618	15%	15%
CHICAGO	Deerfield	13,350	8,845	66%	1,287	879	10%	10%
CHICAGO	Des Plaines	39,381	11,868	30%	9,976	3,428	25%	29%
CHICAGO	Downers Grove	49,667	28,260	57%	10,279	5,945	21%	21%
CHICAGO	Dundee	21,497	11,379	53%	4,065	2,330	19%	20%
CHICAGO	Elgin	52,864	30,545	58%	10,494	6,325	20%	21%
CHICAGO	Elk Grove	24,876	11,868	48%	6,050	2,899	24%	24%
CHICAGO	Elmhurst	30,076	24,440	81%	5,974	4,827	20%	20%
CHICAGO	Evanston	32,836	23,478	72%	8,854	6,291	27%	27%
CHICAGO	Forest (Cook)	11,957	9,853	82%	2,867	2,419	24%	25%
CHICAGO	Fox Lake	8,619	6,760	78%	2,173	1,764	25%	26%
CHICAGO	Frankfort	12,113	7,391	61%	1,449	906	12%	12%
CHICAGO	Franklin Park	6,651	5,324	80%	2,004	1,607	30%	30%
CHICAGO	Geneva	10,393	3,946	38%	1,335	565	13%	14%
CHICAGO	Glen Ellyn	16,174	12,403	77%	2,958	2,292	18%	18%
CHICAGO	Glencoe	3,304	2,518	76%	255	195	8%	8%

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
CHICAGO	Glenview	15,838	5,268	33%	2,065	821	13%	16%
CHICAGO	Grays Lake	15,467	10,067	65%	1,900	1,243	12%	12%
CHICAGO	Half Day	8,767	6,000	68%	589	397	7%	7%
CHICAGO	Hampshire	4,395	105	2%	773	20	18%	19%
CHICAGO	Harvey	23,944	15,566	65%	9,457	6,129	39%	39%
CHICAGO	Highland Park	10,798	7,783	72%	1,868	1,391	17%	18%
CHICAGO	Hinsdale	29,255	22,244	76%	5,456	4,238	19%	19%
CHICAGO	Homewood	23,292	18,497	79%	5,027	4,022	22%	22%
CHICAGO	Huntley	12,476	4,713	38%	1,353	429	11%	9%
CHICAGO	Itasca	4,556	3,970	87%	564	509	12%	13%
CHICAGO	Joliet	58,626	34,650	59%	19,880	11,945	34%	34%
CHICAGO	Kankakee	31,238	20,115	64%	11,961	7,815	38%	39%
CHICAGO	La Grange	14,057	8,859	63%	3,279	2,372	23%	27%
CHICAGO	Lake Forest	11,755	5,170	44%	1,532	767	13%	15%
CHICAGO	Lake Villa	13,915	9,329	67%	1,474	1,005	11%	11%
CHICAGO	Lake Zurich	12,982	6,868	53%	1,105	617	9%	9%
CHICAGO	Lansing	14,363	12,212	85%	4,012	3,499	28%	29%
CHICAGO	Lemont	43,222	14,074	33%	5,846	2,122	14%	15%
CHICAGO	Libertyville	24,157	15,998	66%	3,074	2,116	13%	13%
CHICAGO	Lockport	30,331	11,665	39%	5,305	2,627	17%	23%
CHICAGO	Lombard	34,242	15,990	47%	8,251	4,480	24%	28%
CHICAGO	Manhattan	3,691	54	2%	618	9	17%	17%
CHICAGO	Marengo	4,413	36	1%	939	9	21%	25%
CHICAGO	Maywood	31,052	26,791	86%	9,619	8,350	31%	31%
CHICAGO	McHenry	20,400	12,960	64%	4,254	2,779	21%	21%
CHICAGO	Minooka	10,037	964	10%	1,442	206	14%	21%
CHICAGO	Mundelein	10,735	7,703	72%	1,498	1,082	14%	14%
CHICAGO	Naperville	65,825	26,824	41%	7,667	4,406	12%	16%
CHICAGO	Northbrook	16,525	10,968	66%	2,326	1,594	14%	15%
CHICAGO	Oak Forest South	1,206	384	32%	167	57	14%	15%
CHICAGO	Oak Lawn	61,249	51,937	85%	16,894	14,588	28%	28%
CHICAGO	Oak Park	22,542	18,189	81%	4,795	3,837	21%	21%
CHICAGO	Orland	26,827	19,384	72%	3,249	2,482	12%	13%
CHICAGO	Oswego	12,801	1,238	10%	1,700	155	13%	13%
CHICAGO	Palatine	39,922	16,687	42%	6,063	2,684	15%	16%
CHICAGO	Palos Park	12,129	9,193	76%	2,780	2,278	23%	25%

AT&T Illinois Annual Video Service Access Report

Designated Market Area (DMA)	Exchange	Telco HH Footprint	Current Build Footprint	Current Build Coverage %	Footprint LI	Current Build LI	Footprint LI %	Current Build LI%
CHICAGO	Park Ridge	20,353	3,957	19%	4,226	1,176	21%	30%
CHICAGO	Pistakee Highlands	1,452	1,107	76%	304	231	21%	21%
CHICAGO	Plainfield	29,829	16,894	57%	2,629	1,576	9%	9%
CHICAGO	Plano	5,578	1,043	19%	1,303	314	23%	30%
CHICAGO	Plato Center	2,023	145	7%	155	18	8%	12%
CHICAGO	River Grove	31,820	21,427	67%	9,466	6,577	30%	31%
CHICAGO	Riverdale	14,030	10,632	76%	4,934	3,772	35%	35%
CHICAGO	Riverside	10,500	8,092	77%	2,709	2,128	26%	26%
CHICAGO	Roselle	65,431	40,878	63%	11,368	7,333	17%	18%
CHICAGO	Round Lake	16,987	12,494	74%	3,252	2,467	19%	20%
CHICAGO	Skokie *	19,212	13,590	71%	4,108	2,893	21%	21%
CHICAGO	St Charles	20,921	13,196	63%	2,621	1,770	13%	13%
CHICAGO	Sugar Grove	4,032	197	5%	425	24	11%	12%
CHICAGO	Summit	13,056	10,284	79%	4,089	3,196	31%	31%
CHICAGO	Thomton	913	594	65%	267	176	29%	30%
CHICAGO	Tinley Park	22,428	18,211	81%	4,105	3,308	18%	18%
CHICAGO	Wauconda	10,899	7,370	68%	1,877	1,366	17%	19%
CHICAGO	Waukegan	55,643	41,429	75%	17,211	13,445	31%	32%
CHICAGO	West Chicago	11,996	7,398	62%	2,021	1,295	17%	18%
CHICAGO	Western Springs	7,768	6,119	79%	1,122	956	14%	16%
CHICAGO	Wheaton	42,797	11,060	26%	7,089	1,826	17%	17%
CHICAGO	Wheeling	26,950	20,295	75%	4,922	3,838	18%	19%
CHICAGO	Willow Springs	2,881	2,474	86%	654	572	23%	23%
CHICAGO	Wilmette	10,988	6,819	62%	1,157	775	11%	11%
CHICAGO	Winnetka	6,701	1,828	27%	587	209	9%	11%
CHICAGO	Woodstock	11,893	5,656	48%	3,162	1,568	27%	28%
CHICAGO	Yorkville	8,280	1,500	18%	1,279	348	15%	23%
CHICAGO	Zion	13,979	10,827	77%	4,013	3,198	29%	30%
ST. LOUIS	Alton	23,248	2,815	12%	8,713	1,454	37%	52%
ST. LOUIS	Belleville	37,677	23,239	62%	13,247	8,436	35%	36%
ST. LOUIS	Collinsville	19,265	10,774	56%	6,051	3,418	31%	32%
ST. LOUIS	East St Louis	23,217	3,971	17%	14,799	2,834	64%	71%
ST. LOUIS	O Fallon	15,738	10,366	66%	3,627	2,475	23%	24%

* In the Skokie Exchange the footprint and LI numbers have been limited to areas within the exchange where AT&T has been granted permits to construct video serving facilities.



Kim D. Crooks
e-mail: kcrooks@wideopenwest.com

Direct Dial: 517-351-3734

April 21, 2011

Chief Clerk's Office
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, IL 62701

**Re: WideOpenWest Illinois, LLC (WOW); Annual Cable Service Report
Docket Number 10-0218**

Dear Clerk:

In accordance with Section 21-1101(j) of the Public Utilities Act, we enclose for filing WideOpenWest Illinois, LLC's annual cable service information report.

By way of background, WOW filed its "Application for State-Issued Authorization to Provide Cable Service" on March 23, 2010, which was approved in this docket on April 21, 2010. As of December 31, 2010: (i) WOW's service area footprint included the City of Park Ridge, the Village of Glendale Heights, the City of Rolling Meadows and portions of Cook County (located in the vicinity of Rolling Meadows); (ii) WOW substantially completed the construction of its system in Park Ridge and offers competitive cable service to area residents; and (iii) WOW had commenced (but not yet completed) its system construction in Rolling Meadows and Cook County.

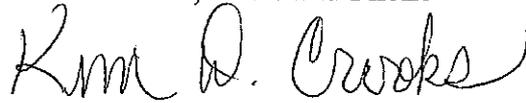
The attached spreadsheet provides household and subscriber information relative to WOW's State-Issued Authorization service area footprint as of December 31, 2010. We had not yet offered service in Rolling Meadows and Cook County as of December 31, 2010 and, consequently, we reported no subscribers.

259 E. Michigan Avenue, Suite 209
Kalamazoo, MI 49007
t 269-567-4200
f 269-567-4193
www.wowway.com

Please contact the undersigned if you have any questions. Thank you.

Very truly yours,

WOW! Internet, Cable and Phone

A handwritten signature in black ink that reads "Kim D. Crooks". The signature is written in a cursive style with a large, prominent "K" and "C".

Kim D. Crooks
Assistant General Counsel

cc: Sam McClerren
Jim Zolnierek
Bud Green
Darrell Schmitz (WOW)

WideOpenWest Illinois, LLC
 2010 Annual Cable Service Report
 Docket No. 10-0218

	# of Households	# of Households Passed by WOW System	# of Households with Access to WOW Video	# of Households with income below \$35K	# of Households Passed by WOW System w/income below \$35K	# of Households w/income below \$35K w/access to WOW Video Service
GLENDAL HEIGHTS	11,762	11,762	11,762	2,573	2,573	2,573
PARK RIDGE	13,937	13,937	13,937	2,320	2,320	2,320
ROLLING MEADOWS	9,270		0	1,983	0	0
UNC COOK COUNTY	350		0	69	0	0
TOTALS	35,319	25,699	25,699	6,945	4,893	4,893