

## SBWG Meeting Agenda – October 9, 2008

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1. Review what happens when customers move between rate classes and ARES is using UCB/POR? (Issue #012)
2. Off-Cycle Switch with UCB/POR (Issue #059)
3. Seamless Moves (Issue #034)
  - a. Customers that move from one premise to another, old account closed, new account created.
4. New Connects - Can ARES serve customer from Day 1? (Issue #052)
5. POR Flag on Enrollment Request (Issue #057)
6. Enrolling accounts with 60 days arrears - not eligible for UCB/POR (Issue #058)