



*Serving Communities in Lawrence, Richland and Jasper Counties*

September 8<sup>th</sup>, 2020

RE: Illinois Gas Company Response to 20-NOI-02

A. Please explain the processes you use to inspect your utility plant, equipment, and property in order to ensure that utility service is provided in a safe and/or reliable manner. Please include detail on the types and quantities of plant, equipment and property inspected, and how and how frequently such plant, equipment, and property is examined.

- Illinois Gas Company inspects its utility plant, equipment and property as prescribed in detail by 49 CFR Part 192 as adopted and enforced by the Illinois Commerce Commission.

B. Please explain how many workers currently perform such inspections, the average time spent in the field by each worker examining equipment and facilities, an estimate of the amount of utility plant, equipment, and property inspected annually by each worker, the qualifications of the workers performing such inspections, how workers are trained, how workers training is update to include changes in requirements, and how the work performed by the workers is supervised.

- Illinois Gas Company has approximately 4 employees that are involved in inspections of facilities. Illinois Gas Company has one employee fully dedicated to inspections and the remainder are part-time. As a whole, a majority of the system is inspected in some degree annually through patrols, leak surveys, cp surveys, valve and regulator inspections, meter reading, etc.. All Illinois Gas Company employees are OQ qualified using the USDI/Illinois Gas Company Operator Qualification Plan which complies with 49 CFR 192 (N). All work performed by field personnel is supervised by the general manager.

C. Please explain whether your utility uses third parties to verify that inspections are performed timely and accurately and, if so, how such verifications are conducted.

- Illinois Gas Company does not use a third party to verify inspections are performed timely and accurately. Illinois Gas Company follows 49 CFR 192 for all regulatory inspection requirements performed by field personnel and reviewed by the general manager.

D. Please explain whether your utility uses third parties to perform inspections and, if so, how your utility ensures that inspections are performed timely and accurately.

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- Illinois Gas Company does not use third parties to perform inspections.

E. Please explain how issues identified through inspections are addressed including how issues are prioritized and how potentially systematic issues are addressed.

- Illinois Gas Company uses their Distribution Integrity Management Plan as a resource to prioritize issues found and a plan of action for these issues.

F. Please explain whether your utility provides safety awareness training or education to contractors and/or the public and, if so, please explain how this training or education is conducted.

- Illinois Gas Company uses its Public Awareness/ Public Liaison programs to educate the affected public, contractors and emergency response officials of the safety awareness of natural gas. The Public Awareness program involves mailings that describe natural gas safety in detail. The Public Liaison program involves in-person or telephonic meetings with emergency officials to ensure an emergency plan is coordinated with all parties involved if there would be potential emergency involving natural gas.

G. Please explain what processes you have in place to permit the public to report utility plant, equipment, and property that may pose a safety risk to the public, what formats are used (e.g., phone calls, text messages, e-mails, website reports, etc.) what information is accepted through these processes (e.g., written reports, verbal reports, photographs, etc.) and the processes and procedures you have in place to act upon such reports.

- Illinois Gas Company primarily uses phone calls, email and personal visits for the public to report safety risks which are typically written or verbal reports. If the report is an imminent threat, the company representative taking the report will dispatch the proper field personnel to investigate immediately. If the report is a non-emergency, the company representative will forward the report to the general manager/assistant general manager for advisement and action.