

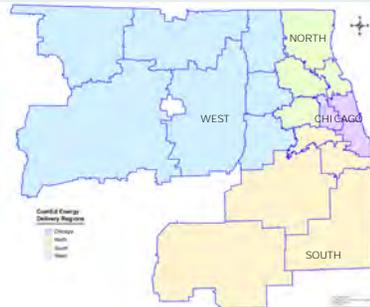
## TESTIMONIAL

*"We have quite a few electrical emergencies. Getting our new responders up to speed on the dangers and procedures to follow was a big task. Your training has been very helpful. It is great for our younger people (they love online training) and our Lieutenants love it also."*

*Training Officer Captain Joe Lotito—  
 Berwyn Fire Dept.*



Police & Fire Departments should call the following *PRIORITY* number corresponding to the ComEd region where the problem exists: to escalate ComEd response for structure fires, life threatening situations and to relieve Fire/Police Departments standing by.



All normal customer outages should be directed to  
 1-800-Edison-1 (1-800-334-7661)

SOUTH	1-800-477-4022
NORTH	1-800-477-3975
WEST	1-800-477-8442
CHICAGO	1-800-477-8365

For ComEd ETA-Estimated Time of Arrival  
 1-888 CECOETA 1-888-232-6382

For additional materials or information:

Office: 1-630-576-SAFE (7233)  
 Email: ComedSafety@comed.com

- Books
- DVD/s
- Online training:

[www.ComEd.RTUEonline.com](http://www.ComEd.RTUEonline.com)

ComEd Values—We are dedicated to Safety. We are committed to maintaining the highest standards of safety and reliability for our people, our customers and the communities in which we work. In addition assisting our First Responders and educating on electrical utility emergencies.



Honoring the men and women who serve and protect our nation.



## RESPONDER TRAINING for Utility Emergencies



## SAFETY TRAINING

IS ONLY A CLICK AWAY!

**REGISTER NOW AT**

**ComEd.RTUEONLINE.COM**

This training is sponsored by ComEd at no cost to first responders.

RESPONDER TRAINING for Electrical Emergencies is an online resource to support your departments safety training programs.

[ComEd.RTUEONLINE.COM](http://ComEd.RTUEONLINE.COM)



With this training you can:

- Be more efficient with your time
- Increase your knowledge on how to safely respond to electrical emergencies
- Review case studies and scenarios

Self-Paced Training Includes:

Electrical Curriculum

- Introduction to Electricity
- Understanding Electricity
- Electrical Grid
- Responding to Electrical Emergencies

Knowledge check—Final Assessment  
 Certificate of Completion

Resources

Access to Trainer's Toolbox

Trainer Tracks for:

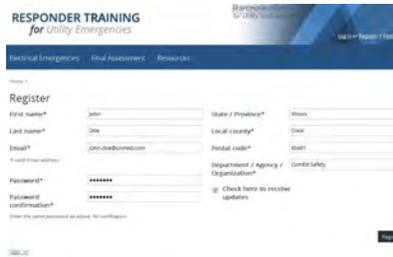
- Fire Service/EMS
- Law Enforcement
- Community Officials

### HOW TO REGISTER/LOGIN:

1a. Select Register in the top right corner.



1b. Enter your data into the selected fields.



1c. Once you are registered you can navigate to the training.

- Fire Department
- Police Department
- Police/Fire Training Officer



MICHAEL CALLAN

Mr. Callan is a 40 year veteran of the Fire Service. He served as a Captain with the Wallingford, Connecticut Fire Department for 20 years. In 2010 he was the recipient of the prestigious Norman Y. Mineta Excellence in Transportation Award. The Mineta Award is given annually by the National Association of State Fire Marshals (NASFM) to an individual or team that made a significant and lasting contribution to the safety of people, products and materials in transit. In 2001 he was selected as the California Hazardous Materials Instructor of the Year. Michael Callan is the author of the book Responding to Natural Gas Emergencies and Responding to Utility Emergencies used extensively by the Utilities Industries for training emergency responders and used as a traditional textbook and interactive training program called RTUE Online. He is the author of Pipeline Emergency Response DVD. He is also author of the popular Street Smart Haz Mat Response by Red Hat Publications. Michael Callan is one of the lead instructors / mentors in the Virtual Terrorism Response Academy (VTRA) developed by Dartmouth University's Interactive Media Lab. His Company Callan and Company conducts energy, pipeline, safety, chemical and emergency response training around the country for Industrial and Municipal Haz-Mat Teams. He lists as clients, corporations such as Pipeline Association for Public Awareness, ComEd, Excel Energy, Puget Sound Energy, Bristol Meyers Squibb, SCANA, Northeast Utilities, Louisiana Pacific, Sprint, Pacific Gas and Electric, US DOJ - ATF, NASA & Kennedy Space Center, Duke Energy, General Motors, Ensign-Bickford Industries, Merck, DuPont, IBM, National Association of State Fire Marshals,. In Addition, he has been training emergency responders for 38 years throughout the United States and Canada.