

Exhibit 1

1. The number of customers, by customer class;
2. The number of customers, by customer class, disconnected during the period;
3. The number of customers, by customer class, receiving disconnection notices during the period;
4. The number of customers, by customer class, assessed late payment fees or charges during the period;
5. The number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;
6. The number of customers by customer class, completing deferred payment arrangements during the period;
7. The number of customers, by customer class, enrolling in new deferred payment arrangements during the period;
8. The number of customers, by customer class, renegotiating deferred payment arrangements during the period;
9. The number of customers taking service at the beginning of the period under existing medical payment arrangements;
10. The number of customers completing medical payment arrangements during the period;
11. The number of customers enrolling in new medical payment arrangements during the period;
12. The number of customers renegotiating medical payment arrangements plans during the period;
13. The number of by customers, by customer class, with required deposits with the company at the beginning of the period;
14. The number of customers, by customer class, required to submit new deposits or increased deposits during the period;
15. The number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and
16. The number of customers, by customer class, whose deposits were returned in full during the period.