

Month-Year	Number of Residential Customer Accounts that Provided a Medical Certificate in Response to a Disconnection Notice
Jan-13	
Feb-13	
Mar-13	
Apr-13	
May-13	
Jun-13	
Jul-13	0
Aug-13	0
Sep-13	0
Oct-13	0
Nov-13	0
Dec-13	0
Jan-14	0
Feb-14	0
Mar-14	0
Apr-14	2
May-14	N/A
Jun-14	N/A
Jul-14	N/A
Aug-14	N/A
Sep-14	N/A
Oct-14	N/A
Nov-14	N/A
Dec-14	N/A
Jan-15	N/A
Feb-15	N/A
Mar-15	N/A
Apr-15	N/A
May-15	N/A
Jun-15	N/A
Jul-15	N/A
Aug-15	N/A
Sep-15	N/A
Oct-15	N/A
Nov-15	N/A
Dec-15	N/A
Jan-16	N/A
Feb-16	N/A
Mar-16	N/A
Apr-16	N/A
May-16	N/A
Jun-16	N/A
Jul-16	N/A
Aug-16	N/A
Sep-16	N/A
Oct-16	N/A
Nov-16	N/A
Dec-16	N/A
Jan-17	N/A
Feb-17	N/A
Mar-17	N/A
Apr-17	N/A
May-17	N/A
Jun-17	N/A
Jul-17	N/A
Aug-17	N/A
Sep-17	N/A
Oct-17	N/A
Nov-17	N/A
Dec-17	N/A
Jan-18	N/A
Feb-18	N/A
Mar-18	N/A
Apr-18	N/A
May-18	N/A
Jun-18	N/A
Jul-18	N/A
Aug-18	N/A
Sep-18	N/A
Oct-18	N/A
Nov-18	N/A
Dec-18	N/A
Jan-19	N/A
Feb-19	N/A
Mar-19	N/A
Apr-19	N/A
May-19	N/A
Jun-19	N/A
Jul-19	1
Aug-19	0
Sep-19	0
Oct-19	3
Nov-19	2
Dec-19	0

Exhibit A.1.g
IL 20-NO-01

N/A - Process changed and this information was not captured during this time period.