

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

Bahl Water Corporation
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ORIGINAL

Illinois Commerce Commission
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527 East Capitol Avenue
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CP 280

ILLINOIS COMMERCE
COMMISSION
2014 DEC 31 A 11:01
CHIEF CLERK'S OFFICE

To Whom It May Concern:

Bahl Water Corporation is a small privately owned system with less than 250 residential customers and no commercial or industrial customers. Our customer service department consists of the two people working in the office. Both of us have read through the rules and are making our selves familiar with their implementation. We are in compliance with the majority of the regulations except for the following which will be reviewed and re-written to meet current compliance according to the dates listed on the Implementation Plan attached.


Kim Jaeger
Operator/System Manager

Bahl Water Implementation Plan pursuant to 280.15

Subpart B: Application – Our application will be reviewed and re-written if necessary before 03/31/2015

Subpart C: Deposits - Our policy will be reviewed and re-written if necessary before 03/31/2015

Subpart D: Regular Billing – We currently bill using postcards and will need to work with our software company to rewrite our program to accommodate letter billing using envelopes. The expense for this will need to be budgeted and the software company will need time for the programming so it will not be brought into compliance until 05/01/2016

Subpart N: Information - Our customer information packet will be reviewed and re-written if necessary before 06/30/2015

The cost estimates for full implementation are unknown at this time