



State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing

Frontier Communications - Midland, Inc.
for quarter ending September 30, 2015

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$1,018.08	\$202.07	\$180.17	\$1,400.32
B. Number of credits issued for repairs - 30-48 hours:	7	7	3	17
C. Number of credits issued for repairs - 49-72 hours:	23	7	3	33
D. Number of credits issued for repairs - 73-96 hours:	7	3	3	13
E. Number of credits issued for repairs - 97-120 hours:	1	0	0	1
F. Number of credits issued for repairs greater than 120 hours:	7	1	1	9
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$40.00	\$0.00	\$0.00	\$40.00
B. Number of installations after 5 business days:	1	0	0	1
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	1	1

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$75.00	\$50.00	\$25.00	\$150.00
B. Number of customers receiving credits:	3	2	1	6
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0