



**State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing**

**Frontier North Inc.
for quarter ending September 30, 2015**

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$91,315.59	\$54,197.61	\$41,736.37	\$187,249.57
B. Number of credits issued for repairs - 30-48 hours:	483	342	289	1,114
C. Number of credits issued for repairs - 49-72 hours:	675	436	429	1,540
D. Number of credits issued for repairs - 73-96 hours:	449	308	291	1,048
E. Number of credits issued for repairs - 97-120 hours:	337	240	221	798
F. Number of credits issued for repairs greater than 120 hours:	949	540	359	1,848
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$405.49	\$410.00	\$0.00	\$815.49
B. Number of installations after 5 business days:	9	7	0	16
C. Number of installations after 10 business days:	2	2	0	4
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	July	August	September	Totals
A. Total dollar amount of all customer credits paid:	\$2,375.00	\$1,625.00	\$1,325.00	\$5,325.00
B. Number of customers receiving credits:	95	65	53	213
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	5	6	0	11