



**State of Illinois
Illinois Commerce Commission
Code Part 737.130
LEC Electing Providers Quarterly Filing**

**Citizens Telecommunications Company of Illinois d/b/a Frontier Citizens
Communications of Illinois
for quarter ending June 30, 2014**

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(A)

Credits due to out-of service conditions lasting more than 30 hours	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$118.10	\$200.21	\$3,182.81	\$3,501.12
B. Number of credits issued for repairs - 30-48 hours:	12	20	109	141
C. Number of credits issued for repairs - 49-72 hours:	4	7	75	86
D. Number of credits issued for repairs - 73-96 hours:	1	1	53	55
E. Number of credits issued for repairs - 97-120 hours:	0	0	13	13
F. Number of credits issued for repairs greater than 120 hours:	1	1	2	4
G. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(B)

Failure to Install Basic Local Exchange Service	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$60.00	\$0.00	\$0.00	\$60.00
B. Number of installations after 5 business days:	1	0	0	1
C. Number of installations after 10 business days:	0	0	0	0
D. Number of installations after 11 business days:	0	0	0	0
E. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0

Credit due in accordance with Section 220 ILCS 5/13-506.2(e)(2)(C)

Missed Appointments	April	May	June	Totals
A. Total dollar amount of all customer credits paid:	\$0.00	\$25.00	\$25.00	\$50.00
B. Number of customers receiving credits:	0	1	1	2
C. Number of exemptions claimed for each of the categories identified in Section 220 ILCS 5/13-506.2(e)(2)(D):	0	0	0	0