



State of Illinois
Illinois Commerce Commission
Service Quality for Telecommunications Carriers
Code Part 730.115
Quarterly Filing

AT&T Communications of Illinois, Inc.
for quarter ending December 31, 2005

Performance Data	October	November	December	Quarterly Average
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	7.00	5.00	6.00	6.00
B. Operator Answer Time - Information [730.510(a)(1)]	6.00	6.00	6.00	6.00
C. Repair Office Answer Time [730.510(b)(1)]	127.00 *	41.00	15.00	61.00 *
D. Business or Customer Service Answer Time [730.510(b)(1)]	47.00	45.00	59.00	50.33
E. Percent of Service Installations [730.540(a)]	97.00%	100.00%	100.00%	99.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	79.00% *	79.00% *	74.00% *	77.00% *
G. Trouble Reports per 100 Access Lines [730.545(a)]	1.24	0.34	0.36	0.65
H. Percent Repeat Trouble Reports [730.545(c)]	13.00%	12.00%	13.00%	13.00%
I. Percent of Installation Trouble Reports [730.545(f)]	0.00%	0.00%	0.00%	0.00%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

Comments

For Item I - Installation defect rate data is not available

For Item J - not able to report

Under performance data - code Part 730: Items C and D reflect AT&T Business.
AT&T Consumer numbers are as follows: Oct: 208.00; Nov: 46.00; Dec: 12.00



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