



**State of Illinois**  
**Illinois Commerce Commission**  
**Service Quality for Telecommunications Carriers**  
**Code Part 730.115**  
**Quarterly Filing**

**Frontier Communications - Prairie, Inc.**  
**for quarter ending June 30, 2006**

<b>Performance Data</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>Quarterly Average</b>
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	5.40	5.70	6.00	5.70
B. Operator Answer Time - Information [730.510(a)(1)]	5.60	5.01	4.77	5.13
C. Repair Office Answer Time [730.510(b)(1)]	11.00	17.00	7.00	11.67
D. Business or Customer Service Answer Time [730.510(b)(1)]	55.00	52.00	60.00	55.67
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	100.00%	100.00%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	100.00%	85.71% *	95.24%
G. Trouble Reports per 100 Access Lines [ 730.545(a)]	1.20	1.40	1.30	1.30
H. Percent Repeat Trouble Reports [730.545(c)]	0.00%	0.00%	0.00%	0.00%
I. Percent of Installation Trouble Reports [730.545(f)]	37.50% *	10.00%	18.18%	21.89% *
J. Missed Repair Appointments [730.545(h)]	0	1	2	1
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

**Comments**



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