



**State of Illinois**  
**Illinois Commerce Commission**  
**Service Quality for Telecommunications Carriers**  
**Code Part 730.115**  
**Quarterly Filing**

**Wabash Telephone Cooperative, Inc.**  
**for quarter ending June 30, 2006**

<b>Performance Data</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>Quarterly Average</b>
A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]	5.63	5.63	4.49	5.25
B. Operator Answer Time - Information [730.510(a)(1)]	4.92	5.31	5.68	5.30
C. Repair Office Answer Time [730.510(b)(1)]	30.00	30.00	36.00	32.00
D. Business or Customer Service Answer Time [730.510(b)(1)]	30.00	30.00	36.00	32.00
E. Percent of Service Installations [730.540(a)]	100.00%	100.00%	97.30%	99.10%
F. Percent of Out of Service Lines Repaired in < 24 Hours [730.535(a)]	100.00%	100.00%	100.00%	100.00%
G. Trouble Reports per 100 Access Lines [ 730.545(a)]	3.36	3.30	2.02	2.89
H. Percent Repeat Trouble Reports [730.545(c)]	2.00%	3.00%	4.00%	3.00%
I. Percent of Installation Trouble Reports [730.545(f)]	0.00%	0.00%	0.00%	0.00%
J. Missed Repair Appointments [730.545(h)]	0	0	0	0
K. Missed Installation Appointments [730.540(d)]	0	0	0	0

**Comments**



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