



**State of Illinois**  
**Illinois Commerce Commission**  
**Service Quality for Telecommunications Carriers**  
**Code Part 730.115**  
**Quarterly Filing**

**Lightyear Network Solutions, LLC**  
**for quarter ending June 30, 2006**

<b>Performance Data</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>Quarterly Average</b>
<b>A. Operator Answering Time - Toll and Assistance [730.510(a)(1)]</b>	4.94	5.43	4.44	4.94
<b>B. Operator Answer Time - Information [730.510(a)(1)]</b>	3.43	3.87	3.33	3.54
<b>C. Repair Office Answer Time [730.510(b)(1)]</b>	0.21	0.00	0.00	0.07
<b>D. Business or Customer Service Answer Time [730.510(b)(1)]</b>	0.58	1.06	0.40	0.68
<b>E. Percent of Service Installations [730.540(a)]</b>	0.00% *	0.00% *	0.00% *	0.00% *
<b>F. Percent of Out of Service Lines Repaired in &lt; 24 Hours [730.535(a)]</b>	100.00%	0.00% *	0.00% *	100.00%
<b>G. Trouble Reports per 100 Access Lines [ 730.545(a)]</b>	10.00 *	0.00	0.00	3.33
<b>H. Percent Repeat Trouble Reports [730.545(c)]</b>	0.00%	0.00%	0.00%	0.00%
<b>I. Percent of Installation Trouble Reports [730.545(f)]</b>	0.00%	0.00%	0.00%	0.00%
<b>J. Missed Repair Appointments [730.545(h)]</b>	0	0	0	0
<b>K. Missed Installation Appointments [730.540(d)]</b>	0	0	0	0

**Comments**

Sec. E is zero because we had no installs. Credits are listed for May because that is when they posted to cust. acct from April trouble call.



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