

OFFICIAL FILE ORIGINAL
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 03-0481

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

2003 AUG -8 A 9:58

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Patricia Garner

Against (Utility name):

Cooper's Energy

As to (Reason for complaint)

Transferred IN final bill,

Payment not posted to account, Deposit
for previous address

Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

7701 S. Oglesby Ave ^{Chicago 60649}

The service address that I am complaining about is

2101 W. 54th Pl, 5932 S. Hermitage

My home telephone is

7701 S. Oglesby
773 375-2195

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

773 580-3387

(Full name of utility company)

Patricia C. Garner

(respondent) is a public utility and is subject

to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-11 Adm. Part 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

Request for a formal hearing

Date: 7/23/03
(Month, day, year)

Complainant's Signature Pamela Warner

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

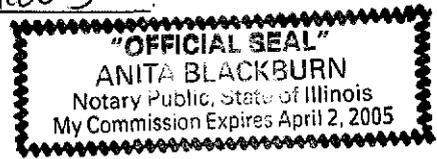
A notary public must witness the completion of this part of the form.

I, PAMELA C. WARNER, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature) Pamela Warner

Subscribed and sworn/affirmed to before me on (month, day, year) July 24, 2003

Anita Blau
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.