

PEOPLES ENERGY

Peoples Gas
North Shore Gas

December 10, 2001

Earl Jerome Malry
4346 N. Clarendon Ave. Bse Ofc.
Chicago, IL 60613-1576

Re: 7449 S. Merrill Ave. Bldg.
Account #4500021577073

Comp

02-0273

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1/28/03

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Dear Mr. Malry:

This letter is in response to your recent inquiry to the Illinois Commerce Commission concerning the above referenced address and account number.

A review of our records indicates that you had applied for gas service for the above referenced address May 16, 2000. A service person was scheduled to read the meter (P1683266) and transfer the services into your name on May 19, 2000, effective from May 17, 2000. Upon the service persons arrival he/she found a sign (on the door he/she was instructed to go to for access) stating that the party who was to give the service person access to the meter had gone to the barbershop.

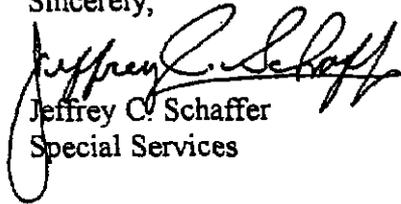
The service person marked the order incomplete – and since you did not call Peoples Energy in order to reschedule the appointment the gas had remained in the previous customer's name. Our Collection Department was in the process of terminating the service for non-payment (since it was still in the previous customers) but didn't – noticing that there was a request for gas service in your name. Our collection department had the service initiated in your name effective May 17, 2000 and respectively billed you for consumption registered on the meter since May 17, 2000.

Our Collection Department then had your account collectively billed for consumption based on readings taken August 18, 2000 (reading 08595), July 17, 2001 (reading 60128), August 16, 2001 (reading 61298), and October 2, 2001 (reading 63721). Even though the consumption that you had been billed for was correct – the billing should have been performed on a month by month basis.

Based on a degree day analysis (and with your authorization) I have now properly billed you for the *gas consumption* on a month by month basis. After the adjustment to your account and inclusive of service up to November 16, 2001 your account balance is currently \$61,685.39. I am also forwarding a copy of our records and my calculations to the Illinois Commerce Commission for their own review.

If you wish to make payment arrangements or have any further questions pertaining to this particular inquiry please contact me at (312) 240-7352, Monday-Friday, 7a.m.-4p.m.

Sincerely,



Jeffrey C. Schaffer
Special Services