

Forte 2.0 -- Exhibit B

Date: Tue, 28 May 2002 16:23:26 -0500
To: Sharon
From: Tom Waterloo <tomw@fortep hones.com>
Subject: invalid rejects - TN invalid

Hi Sharon,

Here are the 50 invalid rejects that need working
for "TN invalid or unavailable."

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortep hones.com

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortep hones.com

First 50 TN Invalid - Invalid Rejects1.xls

Email to Sharon Nix or Jun 10, 2002

Date: Mon, 10 Jun 2002 16:35:21 -0500
To: sharon
From: Tom Waterloo <tomw@fortepphones.com>
Subject: TN's wanted

Sharon,

Can you please have the following focs or completions resent with
TNs?

Thanks,

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

TNs wanted.xls

Date: Tue, 04 Jun 2002 13:36:58 -0500
To: Sharon
From: Tom Waterloo <tomw@fortepphones.com>
Subject: more invalid rejects

Sharon,

We are still getting "TN invalid or unavailable."

Here are 18 of them from the past few days.

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

June 1-2 Line TN Invalid1.xls

Date: Thu, 18 Jul 2002 20:55:39 -0500
To: sharon
From: Tom Waterloo <tomw@fortepphones.com>
Subject: The dreaded "TN invalid or unavailable" is back!

Sharon,

All these orders got the same invalid reject which I thought was fixed:

F4C-02071811914
F4C-02071811915
F4C-02071811916
F4C-02071811917
F4C-02071811918
F4C-02071811919
F4C-02071811920
F4C-02071811921
F4C-02071811922
F4C-02071811923
F4C-02071811924
F4C-02071811926
F4C-02071811927
F4C-02071811928
F4C-02071811929
F4C-02071811930
F4C-02071811931

I resubmitted them all with "This order was invalidly rejected for "TN invalid or unavailable" Please work manually." in the remarks section. This seemed to work before but can you please tell your programmers they broke what they fixed six weeks ago?

Will let you know if they do not go through tomorrow.

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

Date: Thu, 26 Sep 2002 09:55:11 -0500
To: Sharon Nix
From: Tom Waterloo <tomw@fortepphones.com>
Subject: orders needing to be worked by hand
Cc: tom Rowland <tom@telecomreg.com>, paUL.D.WEINSTEIN@msg.ameritech.com

Sharon,

Here are the 170 orders that have been invalidly rejected and need to be worked by hand.

As per Darron's comments this morning, Ameritech has a bug in their ordering system and he needs to send the problem to internal and does not think he will have an answer until Monday.

Regards,

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

Tom Waterloo
Forte Communications
1028 Hull Terrace
Evanston, IL 60202
847-733-8907
847-733-1430 fax
email: tomw@fortepphones.com

170 invalid rejects Sept 28, 20021.xls