

For Commission Use Only:
Case: 02-0738

2002 NOV 12 P 3: 06 **FORMAL COMPLAINT**

CHIEF CLERK'S OFFICE

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): ROBERT ANTHONY
Against (Utility name): NORTH SHORE GAS
As to (Reason for complaint) CONSTANT OVER CHARGING

in WINNETKA Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 904 1/2 GREEN BAY RD. WINNETKA, IL

The service address that I am complaining about is 904 1/2 GREEN BAY RD. WINNETKA IL

My home telephone is (847) 791-4794 60093

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (847) 791-4794

(Full name of utility company) NORTH SHORE GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

HOW ABOUT FRAUD, Decep

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

IN DEC 01 or JAN 02 I got A ONE MONTH Bill FOR 1,000 DOLLARS. I HAVE A ONE BEDROOM APT THEY FIXED THAT THEY HAVE INSTALLED AN ELECTRON-METER READER AND IN MARCH + APRIL THEY HAVE ME USING MORE THERMS THAN I DID IN NOV, DEC, JAN, FEB. MY HEATER WASNT EVEN ON IN APRIL, THEN I TALKED TO ONE OF THE REPS + HE LIED!! TO ME SAYING THE PAST TENET NEVER PAID

Please clearly state what you want the Commission to do in this case:

Her Bill, well I got IN TOUCH WITH HER AND SHE HAD THE SAME PROBLEM I D:O, I FEEL THIS CO. IS DISTHONEST + SHOULD BE DEATH WITH, I AGREE I OWE THEM SOMETHING BUT TO PAY OVER 1500.00 A YEAR FOR A 1 BEDROOM APT IS OUTRAGEOUS.

Date: 11-04-02
(Month, day, year)

Complainant's Signature Kurt Anthony

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

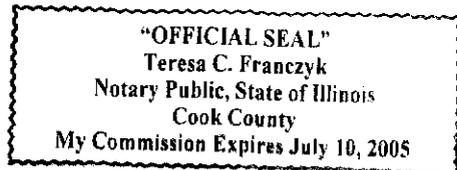
Robert Anthony first being duly sworn, say that I have read the above petition and know what it says.

The contents of this petition are true to the best of my knowledge.

(Signature) Kurt Anthony

Subscribed and sworn/affirmed to before me on (month, day, year) 11/8/02

Teresa C. Franczyk
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.