

Docket No.: 00-0545
Bench Date: 10-23-02
Deadline: N/A

MEMORANDUM

TO: The Commission

FROM: William J. Showtis, Administrative Law Judge

DATE: October 2, 2002

SUBJECT: Citizens Utility Board

Request for an investigation into the practices of Ameritech, Illinois regarding service quality standards.

RECOMMENDATION: Grant the motion to dismiss without prejudice filed by the Citizens Utility Board.

On August 11, 2000, the Citizens Utility Board ("CUB") filed a request that the Commission investigate whether Ameritech was actually meeting the benchmarks set for Customers Out of Service Over 24 Hours and Installation Within 5 Days, and whether Ameritech was appropriately calculating its performance figures.

On September 12, 2002, CUB filed its motion to dismiss its request for an investigation without prejudice. No responses to the motion were filed. I recommend that the motion to dismiss be granted and that this docket be dismissed without prejudice by a docket entry.

WJS/lw