

CUB Consumer Inquiry

Date: 7/22/2002

Call Taken By: Sandra

Utility Company: SANTANNA ENERGY

Concern: Fraud/Deception

Callers First Name: T [REDACTED] Last Name: K [REDACTED]

Account First Name: L [REDACTED] Last Name: K [REDACTED]

Address: [REDACTED]

City Willow Springs State: IL Zip

Account#: [REDACTED] Work Phone: Ext:

Home Phone: [REDACTED] Cell: [REDACTED] Pager:

Summary: Customer states that she never wanted Santanna. She wasnts to cancel with Santanna and wants her money back.

OFFICIAL FILE

ILL. C. C. DOCKET NO. 02-0441

Santanna Redirect Exhibit No. 1

Witness _____

Date 8/28/02 Reporter EB

CUB Utility Response: