

ACCESS SERVICE**TABLE OF CONTENTS**

	<u>Page</u>
Title Page	Title 1
Check Sheet	Check Sheet 1
Table of Contents	Table of Contents 1
Carriers	Carriers 1
Explanation of Abbreviations	Symbols & Abbrev. 1
Explanation of Symbols	Symbols & Abbrev. 1
Reference to Technical Publications	Reference 1
1. <u>APPLICATION OF TARIFF</u>	1
2. <u>GENERAL REGULATIONS</u>	1
2.1 <u>Undertaking of the Telephone Company</u>	1
2.2 <u>Use</u>	12
2.3 <u>Obligation of the Customer</u>	13
2.4 <u>Payment Arrangements and Credit Allowances</u>	18
2.5 <u>Connections</u>	34
2.6 <u>Definitions</u>	36
2.7 <u>FIA Services Provided By More Than One Telephone Company</u>	66
3. <u>ORDERING OPTIONS FOR FIA</u>	1
3.1 <u>General</u>	1
3.2 <u>Access Service Request</u>	14
3.3 <u>Access Service Requests For Services Provided By More Than One Telephone Company</u>	30
3.4 <u>(Reserved for Future Use)</u>	31

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE**TABLE OF CONTENTS (Cont'd)**

	<u>Page</u>
4. <u>SWITCHED ACCESS</u>	1
4.1 <u>General</u>	1
4.2 <u>Description of Switched Access</u>	2
4.3 <u>Obligations of the Customer</u>	177
4.4 <u>Payment Arrangements and Credit Allowances</u>	183
4.5 <u>Rate and Charge Regulations</u>	184
4.6 <u>Rates and Charges</u>	310
5. <u>SPECIAL ACCESS</u>	1
5.1 <u>General</u>	1
5.2 <u>Description of Special Access</u>	21
5.3 <u>Description of Terminating Options</u>	32
5.4 <u>Description of Supplemental Features</u>	41
5.5 <u>Description of Multiplexing Arrangements</u>	52
5.6 <u>Rate Regulations</u>	56
5.7 <u>Rates and Charges</u>	120
5.8 <u>Miscellaneous Special Access Services</u>	135
5.9 <u>(Reserved for Future Use)</u>	136
5.10 <u>Special Access Cross Connect Rates and Charges</u>	136
5.11 <u>Alternate Payment Arrangements for Tariffed Services</u>	136

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE**TABLE OF CONTENTS (Cont'd)**

	<u>Page</u>
6. <u>MISCELLANEOUS SERVICES</u>	1
6.1 <u>General</u>	1
6.2 <u>Additional Labor</u>	2
6.3 <u>Maintenance of Service Charge</u>	5
6.4 <u>Telecommunications Service Priority (TSP) System</u>	6
6.5 <u>Balloting and Allocation Process For Equal Access</u>	13
6.6 <u>Additional Testing</u>	31
6.7 <u>(Reserved for Future Use)</u>	41
6.8 <u>End User/Agent Lists</u>	41
6.9 <u>Billing Name and Address Service</u>	49
6.10 <u>Denial/Restoral Service</u>	55
6.11 <u>International Blocking Service</u>	56
6.12 <u>Service Access Code 900 Blocking</u>	56
6.13 <u>Selective Class of Call Screening</u>	57
6.14 <u>Answer Supervision</u>	58
6.15 <u>(Reserved for Future Use)</u>	58
6.16 <u>(Reserved for Future Use)</u>	58
6.17 <u>Payphone-Specific Coding Digits</u>	59
6.18 <u>DS1 Span Power</u>	59

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

	<u>Page</u>
7. <u>SPECIALIZED FIA OR ARRANGEMENTS</u>	1
7.1 <u>General</u>	1
7.2 <u>Rates and Charges</u>	1
8. <u>ANCILLARY SERVICES</u>	1
8.1 <u>Billing and Collection Services</u>	1
8.2 <u>Directory Assistance Service</u>	39
8.3 <u>(Reserved for Future Use)</u>	45
8.4 <u>(Reserved for Future Use)</u>	45
8.5 <u>(Reserved for Future Use)</u>	45
8.6 <u>(Reserved for Future Use)</u>	45
8.7 <u>Operator Services</u>	45
9. <u>SPECIAL FACILITIES ROUTING OF FIA</u>	1
9.1 <u>Description of Special Facilities Routing of FIA</u>	1
9.2 <u>Rates and Charges</u>	2

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE**TABLE OF CONTENTS (Cont'd)**

	<u>Page</u>
10. <u>SPECIAL CONSTRUCTION</u>	1
10.1 <u>General</u>	1
10.2 <u>Liabilities, Charges and Payments</u>	4
10.3 <u>Deferral of the In-Service Date of FIA</u>	23
10.4 <u>Charges for Customers Choosing the Optional Liability Period to Provide Permanent FIA</u>	25
10.5 <u>Charges for Customers Choosing the Standard Liability Period to Provide Permanent FIA</u>	25
10.6 <u>Charges to Provide Temporary FIA</u>	26
11. <u>SPECIAL FEDERAL GOVERNMENT FIA</u>	1
11.1 <u>General</u>	1
11.2 <u>Emergency Conditions</u>	2
11.3 <u>Intervals to Provide FIA</u>	2
11.4 <u>(Reserved for Future Use)</u>	3
11.5 <u>Safeguarding of FIA</u>	3
11.6 <u>Federal Government Regulations</u>	3
11.7 <u>(Reserved for Future Use)</u>	3
11.8 <u>FIA Offerings to the Federal Government</u>	4
12. <u>PRIMARY INTEREXCHANGE CARRIER CHARGE (PICC)</u>	1
12.1 <u>General</u>	1
12.2 <u>Rates and Charges</u>	1

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE**TABLE OF CONTENTS (Cont'd)**

	<u>Page</u>
13. <u>VIDEO CONNECTION SERVICE</u>	1
13.1 <u>General</u>	1
13.2 <u>Abbreviations</u>	1
13.3 <u>Description</u>	2
13.4 <u>Regulations</u>	12
13.5 <u>General Rate Regulations</u>	23
13.6 <u>Rates and Charges</u>	25
14. <u>EXCEPTIONS TO FIA OFFERINGS</u>	1
15. <u>COIN SERVICES</u>	1
15.1 <u>General</u>	1
15.2 <u>Service Description</u>	1
15.3 <u>Service Provisioning</u>	2
15.4 <u>Collection and Remittance of Coin Station Monies</u>	2
15.5 <u>Provision of Message Call Detail Concerning Coin Station Monies</u>	3
15.6 <u>Payment of Coin Sent - Paid Monies</u>	4
16. <u>ADVANCED COMMUNICATIONS NETWORKS</u>	1
16.1 <u>General</u>	1
16.2 <u>Packet Switching Network Service</u>	4
16.3 <u>Frame Relay Service</u>	8

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____

ACCESS SERVICE

TABLE OF CONTENTS (Cont'd)

	<u>Page</u>
17. <u>EXPANDED INTERCONNECTION SERVICES (EIS)</u>	1
17.1 <u>Service Description</u>	1
17.2 <u>Provision of EIS</u>	1
17.3 <u>Obligations of the Customer</u>	6
17.4 <u>Discontinuance of Service</u>	12
17.5 <u>Ordering Options for EIS</u>	13
17.6 <u>(Reserved for Future Use)</u>	15
17.7 <u>Physical EIS</u>	16
17.8 <u>Virtual EIS</u>	27
17.9 <u>Rate Regulations</u>	31
17.10 <u>Virtual EIS Rates and Charges</u>	36
17.11 <u>Physical EIS Rates and Charges</u>	40
18. <u>AGREEMENTS WITH TELECOMMUNICATIONS CARRIERS PURSUANT TO SECTIONS 251 AND 252 OF THE FEDERAL TELECOMMUNICATIONS ACT OF 1996.</u>	1
19. <u>RATE ZONE WIRE CENTERS</u>	1

Issued: November 10, 2000

Effective: December 1, 2000

Vice-President Regulatory & Government Affairs

Citizens Communications Company

5600 Headquarters Drive

Plano, TX 75024

Docket No. _____

Decision No. _____