

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission
527 East Capitol Avenue

Springfield, Illinois 62701

For Commission Use Only:

Case 02-0291

CHIEF CLERK'S OFFICE
MAR 30 2 21 PM '02
ILLINOIS COMMERCE COMMISSION

Regarding a complaint

by Stephen Bradarich
(Person making the complaint)

against Common Wealth Edison
(Utility name)

as to To settle our account with Com Ed.
(Reason for complaint)

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 459 North Wolcott, Chicago IL. 60622

The service address that I am complaining about is 431-437 Wolcott, Chicago, IL.
60622

My home telephone number is [312] 829-2120

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [312] 829-2120

Common Wealth Edison (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

Please clearly state what you want the Commission to do in this case.

THAT MY CHECK IS CREDITED, RETURN MY DEPOSIT THAT THEY TOOK, & NOT CONTINUE TO APPLY PAYMENTS TO DEPOSITS

Date: 4-8-02
(Month, day, and year)

Complainant's signature Stephen Brackbill

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Stephen Brackbill, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Stephen Brackbill
(Signature)

Subscribed and sworn/affirmed to before me this 1st day of April, 2002.

Anemarie Aiello
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

1. I've had a account with Comm. Ed @ 431 Wolcott, since 1995 and/an account at 459 North Wolcott and an account @ 1844 North Wolcott and/an account @ 11556 South Sacramento for 15 years.
2. I've always paid. This complaint is in reference to 431 North Wolcott.
3. Common Wealth Edison cashed a check # 4381 for t he amount of \$1743.40 which they claim they did not cash but was mailed in a Common Wealth Edison envelope and Cashed in the name of Common Wealth Edison.
4. Comm. Edison Demanded a deposit and applied \$2468.33 payment towards deposits opposed to m y payment due thus making payments towards deposit as opposed to my payment due thus making payments late and now demand \$6000.00
5. My common wealth Edison bill has more than doubled in the last year although my usage has decreased by 25%. For 5 years I paid \$1200-1600 dollars a month and now my bills have doubled.

I would like that my checks are credited to current bills with the \$1743.40 plus the \$2468.33 being credited. And that no additional deposit be required of my account and that no other payments toward balances on my account will be applied to a deposit with out my authorization.