

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case: 02-0275

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint):

Angel Marie Pickett

Against (Utility name):

As to (Reason for complaint)

CHIEF CLERK'S OFFICE
MAY 22 12 56 PM '02
ILLINOIS COMMERCE COMMISSION

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

5310 S. Campbell Chicago IL 60632

The service address that I am complaining about is

5310 S. Campbell Chicago IL 60632

My home telephone is

[773] 424-5351

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 424-5351

(Full name of utility company)

Commonwest ED&S

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

I talk to representative rose watson about this matter. She said I had to pay. I told her why do I have to pay for something I know nothing about. I don't understand at all why they will do that to me. When I pay may Bill all the time.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

My Complaint is that a Employee of Commer west Ellis which is rose watson. She is saying my meter has been Tampered with, my meter has been the same for the last 4 yrs at this address. Commer west Ellis want me to pay \$300 for the month of april 4, 2002. I call COMED and talk to miss rose watson on march the 20, At 10:00 2002 she told me that the metter has some pieces broken off of it. So why They did not say anything at the time They say it was broken. Why they wait untel 8. month Later then tell me about the metter been Tampered with.

Please clearly state what you want the Commission to do in this case:

I would like you to investigate on this matter I'm a low income person. Why do I have to pay for something a year old. which I know nothing about.

Date: September 29, 1967 (Month, day, year) Complainant's Signature Angel Pickett

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

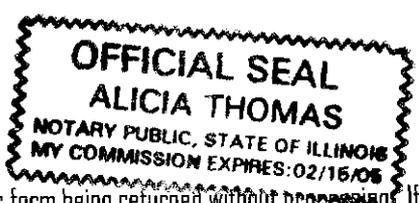
A notary public must witness the completion of this part of the form.

I, Angel Pickett, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Angel Pickett

Subscribed and sworn/affirmed to before me on (month, day, year) 4-17-02

Alicia Thomas
Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.