

FORMAL COMPLAINT

ORIGINAL

ILLINOIS COMMERCE COMMISSION

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission

527 East Capitol Avenue

Springfield, Illinois 62794-9280

MAR 12 1 21 PM '02

CHIEF CLERK'S OFFICE

For Commission Use Only:

Regarding a complaint

Case 02-0201

by ALEXA HADDON / APRIL HADDON to ALEXA HADDON
(Person making the complaint)

against PEOPLES ENERGY / PEOPLE GAS
(Utility name)

as to A ESTIMATED \$16,000 bill, BACK DATED
OVER 10 YEARS.
(Reason for complaint)

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7830 S. MUSKEGON, CHICAGO IL. 60649

The service address that I am complaining about is 7822 S. MUSKEGON, CHICAGO IL

THE BILL HAS ALSO BEEN ATTACHED TO 7830 S MUSKEGON

My home telephone number is 773 961-5673

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 773 961-5673

ALEXA HADDON (respondent) is a public utility and is subject to the provisions of
(Full name of utility company)

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

I HAVE THE BOOKLET INSIDE READ IT, AND
PARTIALLY UNDERSTOOD IT. SO I DID NOT APPLY
IT TO THE COMPLAINT, UNTIL I GET THE FULL
UNDERSTANDING

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

D. IN AUGUST OF 2001 NEW TENANTS MOVED INTO 7822 MUSKEGON THE GAS COMPANY WAS NOTIFIED SO THE TENANTS COULD ESTABLISH AN ACCOUNT. FOR WHICH THE METERED WAS READ AND THEN THE GAS WAS INTERRUPTED AND THEN TERMINATED. DUE TO ALLEGED RE-ROUTING OF GAS FROM A PREVIOUS DECEASED TENANT, WHOM RESIDED AT 7822 MUSKEGON FOR OVER 10 YEARS. DURING THE TIME PERIOD THE GAS COMPANY HAS BACK DATED THE BILL.

2) IN A METER CONVERSION FOR THE ENTIRE BLOCK OF MUSKEGON DURING THE 1990'S PEOPLE GAS CONVERTED THE METER IF THERE WAS ANY RE-ROUTING, IT WOULD HAVE BEEN DETECTED AT THAT TIME.

Please clearly state what you want the Commission to do in this case.

FOR THE GAS TO BE RESTORED. THE UNFAIRLY ESTIMATED \$16,000 BILL TO BE DISMISSED, AND IN THE FUTURE THE BILL BE PROPERLY BILLED BY THE RESIDING TENANT.

Date: FEB 22, 2002
(Month, day, and year)

Complainant's signature Alexa J Haddon / April Haddon

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

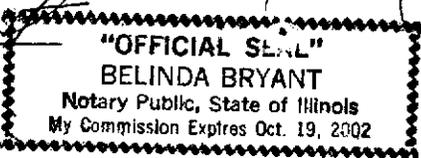
A notary public must watch you fill out this part of the form.

I, ALEXA J HADDON / APRIL HADDON, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Alexa J Haddon April Haddon
(Signature)

Subscribed and sworn/affirmed to before me this 5th day of March, 192002

Belinda Bryant
Notary Public, Illinois



NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.