



CHRISTEL VAN DYKE  
 18205 86TH AV  
 TINLEY PARK, IL 60477-4163

Page 3 of 3  
 Account Number 708 614-0032 517 1  
 Billing Date Jul 28, 1999

Questions? 1-800-244-4444

**Important Information**

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

**Current Charges**

Long Distance

No.	Date	Time	Place Called	Number	Code	Min	
<b>Normalized Calls</b>							
1	7-15	638P	TINLEYPARK IL	708 614-0032	ED	2	1.00
			FROM	TINLEYPARK IL 708 614-0254			

**Key for Calling Codes:**

B Collect                      E Evening

Local, State and Federal Charges

Municipal Infrastructure Maintenance Fee	.02
State Infrastructure Maintenance Fee	.01
<b>Total Local, State and Federal Charges</b>	<b>.03</b>

Taxes

Federal at 3%	.06
Illinois at 7%	.14
<b>Total Taxes</b>	<b>.20</b>

**Total MCI WorldCom Charges                      2.19**



For other MCI WorldCom Long Distance services call 1-800-444-3333.

CHRISTEL VAN DYKE  
18206 65TH AV  
TINLEY PARK, IL 60477-4160

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Account Number 708 614-0032 517 1  
Billing Date Aug 28, 1999

Web Site www.ameritech.com

Jul 29 - Aug 28, 1999

**Bill-At-A-Glance**

Previous Bill 81.02  
Payment .00  
Adjustments 1.11  
Amount Past Due 82.13  
Current Charges 67.31  
**Total Amount Due \$149.44**  
Amount Due in Full By Sep 21, 1999

**Billing Summary**

Questions? Call:

Ameritech Local Service 67.31  
1-800-244-4444  
**Total of Current Charges 67.31**

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1	8-29	Late Payment Charge	1.11	
<b>Totals</b>			<b>1.11</b>	<b>.00</b>

**Ameritech Local Service**

**Monthly Service - Aug 28 thru Sep 27**

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.08
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Primary No PIC Federal Chrg	1.04
Primary No PIC State Chrg	.06
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>55.35</b>

**Local Calls**

**Ameritech CallPack 250**

296 Call(s) were placed this month  
250 Call(s) were allowed  
46 Call(s) billed at \$.09 each 4.14

**Other Charges and Credits**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective Jul 1, 1999, your Bill reflects an increase of \$.51 in your Monthly Service charges. Charges are prorated from Jul 1, 1999 thru Aug 27, 1999		
1	Monthly Service		97
2	Inside Wire Mtce Svc Settlement		42CR
<b>Total Other Charges and Credits</b>			<b>55</b>

**News You Can Use - Summary**

• LOCAL TOLL INFO • LONG DISTANCE INFO  
• PIC NONE RATE CHANGE • WE'RE READY FOR Y2K  
See 'News You Can Use' for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Payment Pending

7708061400032517452670010032000000610200000149440000015150



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-0032 517 1

Aug 28, 1999

CHRISTEL VAN DYKE  
18206 65TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$82.13 - Please Pay Immediately

Amount if Paid  
AFTER Sep 21, 1999 **\$151.50**

Amount if Paid ON or  
BEFORE Sep 21, 1999 **\$149.44**



CHRISTEL VAN DYKE  
18208 86TH AV  
TINLEY PARK, IL 60477-4160

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Account Number 708 614-0032 517 1  
Billing Date Aug 28, 1999

**Ameritech Local Service**

<b>Local, State and Federal Charges</b>	
<hr/>	
9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.60
State Infrastructure Maintenance Fee	.30
Equal Access Recovery Charge	.05
State Additional Charges	.05
Number Portability Surcharge	.41
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.37</b>
<hr/>	
<b>Taxes</b>	
Federal at 3%	1.69
Illinois at 7%	4.21
<b>Total Taxes</b>	<b>5.90</b>
<b>Total Ameritech Local Service Charges</b>	<b>67.31</b>

**News You Can Use**

**LOCAL TOLL INFO**  
Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**  
Our records indicate that you have chosen not to have a long distance company.

**PIC NONE RATE CHANGE**  
You should know that the PIC None charge you pay monthly for your primary residential line increased from \$0.53 to \$1.04 per line effective July 1, 1999. The new rate appears on your bill this month. This charge is assessed to customers who have not chosen a primary interexchange carrier (PIC) for interstate long distance service.

**WE'RE READY FOR Y2K**  
As the new millennium approaches, we want you to know that Ameritech is on schedule to successfully meet the Year 2000 challenge. During the past 18 months, our employees have tested all aspects of our critical systems to ensure you're provided with the reliable phone service you've come to expect from Ameritech. To find out more, visit our website at: [www.ameritech.com/y2k](http://www.ameritech.com/y2k).

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TINLEY PARK, IL 60477-4160  
18208 86TH AV  
CHRISTEL VAN DYKE







CHRISTEL VAN DYKE  
18208 68TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 2  
Account Number 708 614-0032 517 1  
Billing Date Sep 28, 1999

**Ameritech Local Service**

**Other Charges and Credits - Continued**

Item No.	Description	Quantity	Monthly Charges
1	This amount is the final payment of the 24 monthly payments approved by the court for early distribution of the Inside Wire Maintenance Service Settlement.		5.88CR
<b>Total Other Charges and Credits</b>			<b>6.93CR</b>

**Local Toll**

No.	Date	Time	Place Called	Number	Code	Min	
1	8-28	102P	TINLEYPARK IL	708 814-0032	DB	1	2.85
			FRM ORLAND IL	708 348-8648			

**Key for Calling Codes:**

B Collect      D Day

**Local, State and Federal Charges**

9-1-1 Emergency System Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.66
State Infrastructure Maintenance Fee	.33
Equal Access Recovery Charge	.11
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.48</b>

**Taxes**

Federal at 3%	1.87
Illinois at 7%	4.63
<b>Total Taxes</b>	<b>6.50</b>

**Total Ameritech Local Service Charges 68.53**

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records indicate that you have chosen not to have a long distance company.

**IMPORTANT NEWS**

We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

**LNP RATE DECREASE**

The Local Number Portability (LNP) surcharge you pay monthly was reduced from \$0.41 to \$0.28 per line. The new rate appears on your bill this month, along with a credit of \$0.13 per line for each month you paid the charge since its inception. A credit for interest on this overpayment will be on your next bill. LNP lets customers keep their phone number if they select a new local phone carrier.

**SURCHARGE INCREASE**

When you place a Person-to-Person call, a surcharge applies. On September 16, 1999 the surcharge for Person-to-Person calls placed by dialing "0" first, increases to \$4.88. This increase also applies to Person-to-Person Collect calls placed from correctional facilities.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

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TINLEY PARK, IL 60477-4160  
18208 68TH AV  
CHRISTEL VAN DYKE  
-----Next Line-----



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4163

Page 1 of 2  
Account Number 708 614-0032 517 1  
Billing Date Oct 28, 1999

Web Site www.ameritech.com

Sep 29 - Oct 28, 1999

**Bill-At-A-Glance**

Previous Bill 68.53  
Payment .00  
Adjustments .93  
Amount Past Due 69.46  
Current Charges 76.44  
**Total Amount Due \$145.90**  
Amount Due in Full By Nov 22, 1999

**Billing Summary**

**Questions? Call:**

Ameritech Local Service 76.44  
1-800-244-4444  
**Total of Current Charges 76.44**

**Detail of Payments and Adjustments**

Item	No.	Date	Description	Adjustments	Payments
	1	10-29	Late Payment Charge	.93	
<b>Totals</b>				.93	.00

**Ameritech Local Service**

**Monthly Service - Oct 28 thru Nov 27**

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Primary No PIC Federal Chrg	1.04
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>55.29</b>

**Local Calls**

<b>Ameritech CallPack 250</b>	
371 Call(s) were placed this month	
250 Call(s) were allowed	
121 Call(s) billed at \$.09 each	10.89

**Information Charges**

1 Call(s) placed to 1-411	
2 Call(s) placed to 1-555-1212	
3 Call(s) billed at \$.75 each	2.25

**Other Charges and Credits**

This section of your bill reflects charges and credits resulting from account activity.

Item	No.	Description	Quantity	Monthly Charges
		Effective Oct 6, 1999, your Bill reflects a decrease of \$.04 in your Monthly Service charges. Charges are prorated from Oct 6, 1999 thru Oct 27, 1999		
1 Monthly Service				83CR

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - IMPDRTANT NEWS
  - BEST TIMES TO CALL
  - LONG DISTANCE INFO
  - LNP INTEREST CREDIT
  - LIFELINE INCREASE
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-6501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

7708061400032517483280010032000000685300000145900000014791



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4620

Account Number  
708 614-0032 517 1

Oct 28, 1999

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$69.46 - Please Pay Immediately

Amount if Paid  
AFTER Nov 22, 1999 **\$147.91**

Amount if Paid ON or  
BEFORE Nov 22, 1999

**\$145.90**



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

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Account Number 708 614-0002 517 1  
Billing Date Oct 28, 1999

**Ameritech Local Service**

**Local, State and Federal Charges**

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.68
State Infrastructure Maintenance Fee	.34
Equal Access Recovery Charge	.08
State Additional Charges	.08
Number Portability Surcharge	.24
Infrastructure Maintenance Credit	.75CR
<b>Total Local, State and Federal Charges</b>	<b>1.36</b>

**Taxes**

Federal at 3%	1.92
Illinois at 7%	4.76
<b>Total Taxes</b>	<b>6.68</b>

**Total Ameritech Local Service Charges 76.44**

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records indicate that you have chosen not to have a long distance company.

**IMPORTANT NEWS**

We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

**LNP INTEREST CREDIT**

Your Local Number Portability (LNP) surcharge this month includes a \$0.04 credit per line for interest on the LNP overpayment that was refunded to you. This lowers the LNP surcharge this month to \$0.24 per line. The normal charge of \$0.28 per line will appear on your next bill. LNP enables customers to keep their phone number if they select a new local phone carrier.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**LIFELINE INCREASE**

The Lifeline discount, designed to make phone service more affordable for low-income customers, will increase to \$7.50 per month on October 11, 1999. To be eligible, you must receive aid from Federal Housing Assistance, Medicaid, Food Stamps, Supplemental Security Income (SSI) or the Low-income Home Energy Assistance Program (LIHEAP). For details, please call 1-888-256-5378.

TINLEY PARK, IL 60477-4160  
18206 66TH AV  
CHRISTEL VAN DYKE  
-----  
Next Issue Line



CHRISTEL VAN DYKE  
18208 66TH AV  
TINLEY PARK, IL 60477-4163

Page 1 of 3  
Account Number 708 614-0032 517 1  
Billing Date Nov 28, 1999

Web Site www.ameritech.com

Oct 29 - Nov 28, 1999

**Bill At-A-Glance**

Previous Bill 145.90  
Payment 68.53CR  
Adjustments .95  
Amount Past Due 78.32  
Current Charges 88.97  
**Total Amount Due \$167.29**  
Amount Due in Full By Dec 27, 1999

**Billing Summary**

**Questions? Call:**

Ameritech Local Service 1-800-244-4444 82.02  
MCI WorldCom 1-800-244-4444 6.95  
**Total of Current Charges 88.97**

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1	11-10	Payment		68.53
2	11-30	Late Payment Charge	.95	
Totals			.95	68.53

**Ameritech Local Service**

**Monthly Service - Nov 28 thru Dec 27**

Non-Published Service 1.20  
Ameritech Call Control 7.95  
Call Waiting 2.25  
Line Charge 9.08  
Caller Identification 5.00  
Calling Name Display 1.50  
Ameritech CallPack 250 20.00  
LINE-BACKER® 3.79  
Primary No PIC Federal Chrg 1.04  
Federal Access Charge 3.50  
**Total Monthly Service 95.28**

**Local Calls**

**Ameritech CallPack 250**  
339 Call(s) were placed this month  
250 Call(s) were allowed  
89 Call(s) billed at \$.09 each **8.91**

**Information Charges**

3 Call(s) placed to 1-555-1212  
3 Call(s) billed at \$.75 each **2.25**

**Other Charges and Credits**

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective Nov 7, 1999, your Bill reflects an increase of \$04 in your Monthly Service charges. Charges are prorated from Nov 7, 1999 thru Nov 27, 1999		
1	Monthly Service		.83

**Local Toll**

No.	Date	Time	Place Called	Number	Code	Min	
1	11-08	3:08P	TINLEYPARK IL	708 614-0032	08	12	4.25
			FROM TINLEYPARK IL	708 532-8400			

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - IMPORTANT NEWS
  - LOWER RATES
  - LONG DISTANCE INFO
  - BEST TIMES TO CALL
  - SPECIAL NEEDS CENTER
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

7708061400032517483610010032000000773700000167290000016948



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-0032 517 1

Nov 28, 1999

CHRISTEL VAN DYKE  
18208 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$78.32 - Please Pay Immediately

Amount if Paid  
AFTER Dec 27, 1999 **\$169.48**

Amount if Paid ON or  
BEFORE Dec 27, 1999

**\$167.29**



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 3  
Account Number 708 614-0032 517 1  
Billing Date Nov 28, 1999

**Ameritech Local Service**

**Local Toll - Continued**

No.	Date	Time	Place Called	Number	Code	Min	
1	11-15	302P	GAZ LAWR	IL 706 425-6500	DN	6	3.48
			FROM BLUE ISLAND IL 706 687-0631				

Total Itemized Calls 7.74

**Key for Calling Codes:**

B Collect                    D Day                    H Third Number

Total Local Toll 7.74

**Local, State and Federal Charges**

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.68
State Infrastructure Maintenance Fee	.36
Equal Access Recovery Charge	.16
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.51</b>

**Taxes**

Federal at 3%	2.08
Illinois at 7%	5.11
<b>Total Taxes</b>	<b>7.19</b>

**Total Ameritech Local Service Charges 82.82**

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records indicate that you have chosen not to have a long distance company.

**IMPORTANT NEWS**

We appreciate the effort you make to pay your bill on time. To stay connected, it is important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

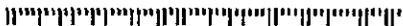
**LOWER RATES**

Ameritech is lowering our daytime interstate local toll rates. These rates apply to your local toll calls that cross state boundaries. Effective November 1, the daytime rate will automatically be reduced by almost 3 cents to 15.6 cents per minute.

**SPECIAL NEEDS CENTER**

The Holidays are coming. Give the gift of better hearing for yourself, a loved one or a friend. Give a special amplified telephone that functions like it has a built-in hearing aid. It's the ideal gift. Three models are available for mild, moderate or severe hearing loss. For more information, please call the Special Needs Center at 1-800-433-8505 - Voice and TTY.

TINLEY PARK, IL 60477-4160  
18206 66TH AV  
CHRISTEL VAN DYKE  
-----  
Home 1 (708) 614-0032





CHRISTEL VAN DYKE  
 18205 56TH AV  
 T KLEY PARK, IL 60477-4163

Page 3 of 3  
 Account Number 708 614-0032 517 1  
 Billing Date Nov 28, 1999

Questions? 1-800-244-4444

**Important Information**

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

**Current Charges**

**Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	
<b>Itemized Calls</b>							
1	11-08	815P	TINLEYPARK IL	708 814-0032	NB	8	2.34
			FROM TINLEYPARK IL	708 532-8700			
2	11-08	853A	TINLEYPARK IL	708 814-0032	NB	2	1.04
			FROM TINLEYPARK IL	708 532-8700			
3	11-08	231P	TINLEYPARK IL	708 814-0032	DB	1	1.04
			FROM TINLEYPARK IL	708 814-8513			
<b>Total Itemized Calls</b>							<b>6.22</b>

**Key for Calling Codes:**

B Collect      D Day      N Night/Weekend

**Total Long Distance Charges**      **6.22**

**Local, State and Federal Charges**

Municipal Infrastructure Maintenance Fee	.06
State Infrastructure Maintenance Fee	.03
State Additional Charges	.01
<b>Total Local, State and Federal Charges</b>	<b>.10</b>

**Taxes**

Federal at 3%	.19
Illinois at 7%	.44
<b>Total Taxes</b>	<b>.63</b>

**Total MCI WorldCom Charges**      **6.95**



For other MCI WorldCom Long Distance services call 1-800-444-3333.

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4163

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Account Number 708 614-0032 517 1  
Billing Date Dec 28, 1999

Web Site www.ameritech.com



Nov 29 - Dec 28, 1999

**Bill At-A-Glance**

Previous Bill	167.29
Payment	77.00CR
Adjustments	1.00
Amount Past Due	91.29
Current Charges	72.51
<b>Total Amount Due</b>	<b>\$163.80</b>
Amount Due in Full By	Jan 22, 2000

**Billing Summary**

Questions? Call:

Ameritech Local Service 1-800-244-4444	72.51
<b>Total of Current Charges</b>	<b>72.51</b>

**Detail of Payments and Adjustments**

Item	No.	Date	Description	Adjustments	Payments
	1	12-07	Payment		77.00
	2	12-29	Late Payment Charge	1.00	
<b>Totals</b>				1.00	77.00

**Ameritech Local Service**

**Monthly Service - Dec 29 thru Jan 27**

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.08
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

**Local Calls**

**Ameritech CallPack 250**

311 Call(s) were placed this month	
250 Call(s) were allowed	
61 Call(s) billed at \$.09 each	5.68

**Information Charges**

1 Call(s) placed to 1-555-1212	
1 Call(s) billed at \$.95 each	.95

**Other Charges and Credits**

This section of your bill reflects charges and credits resulting from account activity.

Item	Description	Quantity	Monthly Charges
	Effective Nov 1, 1999, your Bill reflects a decrease of \$.15 in your Monthly Service charges. Charges are prorated from Nov 1, 1999 thru Dec 27, 1999		
1	Monthly Service		.28CR
	Services Changed on Dec 7, 1999		
	Credits for Services Removed (Monthly Charges were Billed in Advance to Dec 28, 1999)		
2	Primary No PIC Federal Chrg	1	.89
3	Charge to change Long Distance Carrier		5.00
<b>Total Other Charges and Credits</b>			<b>4.13</b>

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - IMPORTANT NEWS
  - LOCAL CALLING PLANS
  - LONG DISTANCE CHANGE
  - BEST TIMES TO CALL
  - SPECIAL NEEDS CENTER
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

7708061400032517490240010032000000902900000163800000016581



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-0032 517 1

Dec 28, 1999

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$91.29 - Please Pay Immediately

Amount if Paid  
AFTER Jan 22, 2000 **\$165.81**

Amount if Paid ON or  
BEFORE Jan 22, 2000 **\$163.80**



CHRISTEL VAN DYKE  
18206 68TH AV  
TINLEY PARK, IL 60477-4160

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Account Number 708 614-0002 517 1  
Billing Date Dec 28, 1999

**Ameritech Local Service**

<b>Local, State and Federal Charges</b>	
9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.64
State Infrastructure Maintenance Fee	.32
Equal Access Recovery Charge	.11
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.36</b>
<b>Taxes</b>	
Federal at 3%	1.82
Illinois at 7%	4.51
<b>Total Taxes</b>	<b>6.33</b>
<b>Total Ameritech Local Service Charges</b>	<b>72.51</b>

**News You Can Use**

**LOCAL TOLL INFO**  
Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE CHANGE**  
Our records indicate that your primary long distance company has changed. The new company is SPRINT. Please contact us if this does not agree with your records.

**IMPORTANT NEWS**  
We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

**BEST TIMES TO CALL**  
Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**LOCAL CALLING PLANS**  
Ameritech has local and local toll calling plan options that could save you money and simplify your monthly bill. Call us at 1-800-940-2037 and we'll review your recent bills and recommend an appropriate plan based on your calling patterns.

**SPECIAL NEEDS CENTER**  
Anytime is a good time to give the gift of better hearing for yourself, a loved one or a friend. Give a special amplified telephone that functions like it has a built-in hearing aid. It's the ideal gift. Three models are available for mild, moderate or severe hearing loss. For more information, please call the Special Needs Center at 1-800-433-8505 - Voice and TTY.

TINLEY PARK, IL 60477-4180  
18206 68TH AV  
CHRISTEL VAN DYKE  
----- Next Issue -----



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4163

Page 1 of 4  
Account Number 708 614-0032 517 1  
Billing Date Jan 28, 2000

Web Site www.ameritech.com

Dec 29 - Jan 28, 2000

**Bill-At-A-Glance**

Previous Bill	163.80
Payment	90.00CR
Adjustments	.41
Amount Past Due	74.21
Current Charges	101.47
<b>Total Amount Due</b>	<b>\$175.68</b>
Amount Due in Full By	Feb 22, 2000

**Billing Summary**

Questions? Call:

Ameritech Local Service 1-800-244-4444	80.92
MCI WorldCom 1-800-244-4444	2.17
SPRINT 1-800-877-4646	18.38
<b>Total of Current Charges</b>	<b>101.47</b>

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - IMPORTANT NEWS
  - RATE CHANGES
  - MODEM CONNECTIONS
  - LONG DISTANCE INFO
  - DIRECTORY ASSISTANCE
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1	12-30	Payment		90.00
2	1-04	Credit for overbilling Dir Ass	.21CR	
3	1-30	Late Payment Charge	.62	
Totals			.41	90.00

**Ameritech Local Service**

**Monthly Service - Jan 28 thru Feb 27**

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

**Local Calls**

Ameritech CallPack 250	
400 Call(s) were placed this month	
250 Call(s) were allowed	
180 Call(s) billed at \$.09 each	16.20

**Information Charges**

2 Call(s) placed to 1-555-1212	
2 Call(s) billed at \$.95 each	1.90

**Local, State and Federal Charges**

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.36
Equal Access Recovery Charge	.11
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	79CR
<b>Total Local, State and Federal Charges</b>	<b>1.49</b>

**Taxes**

Federal at 3%	2.04
Illinois at 7%	5.04
<b>Total Taxes</b>	<b>7.08</b>

**Total Ameritech Local Service Charges 80.92**

7708061400032517430550010032000000735900000175680000017773



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-0032 517 1

Jan 28, 2000

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$74.21 - Please Pay Immediately

Amount if Paid  
AFTER Feb 22, 2000 **\$177.73**

Amount if Paid ON or  
BEFORE Feb 22, 2000 **\$175.68**



CHRISTEL VAN DYKE  
18206 86TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 4  
Account Number 708 614-0032 517 1  
Billing Date Jan 28, 2000

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records show that you have selected SPRINT as the presubscribed carrier for all of your long distance services.

**IMPORTANT NEWS**

We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

**DIRECTORY ASSISTANCE**

When you can't find a phone number Ameritech Directory Assistance is available 24 hours per day to help. You can ask for up to two listings with each call and we'll connect the number for you at no extra charge. Beginning January 7, 2000 the local Directory Assistance charge will increase to \$0.95 per call. Normal usage rates and some restrictions apply.

**RATE CHANGES**

We know every charge on your phone bill is important so we wanted you to be aware of your new rates for interstate intraLATA calls dialed directly from your home. Effective 1/7/2000, the new rates will be \$ 26 per minute for daytime calls, \$ 16 for evenings and \$ 115 for nights/weekends. Operator assisted rates will increase to a flat rate \$ 45 per minute for all calls.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**MODEM CONNECTIONS**

When you reach a busy signal, Enhanced Repeat Dialing offers to re-dial calls for \$ 75/use plus normal usage charges. When a modem or fax machine reaches a busy signal, it receives this announcement and may not recognize that the line is busy. As a result, you may have to re-dial the call. To block the announcement, call the number on this bill.

TINLEY PARK, IL 60477-4160  
18206 86TH AV  
CHRISTEL VAN DYKE  
-----  
Home 1-800-1-1111







CHRISTEL VAA DYKE  
 18206 56TH AV  
 T.NLEY PARK, IL 60477-4160

Page 4 of 4  
 Account Number 708 614-0032 517 1  
 Billing Date Jan 28, 2000

Questions? 1-800-877-4646

**Important Information**

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

**Current Charges**

**Invoice Billing**

Invoice Billing Summary - thru Jan 19, 2000

Sprint Account 6417874791

Domestic Long Distance .....	13.70
REGULATORY FEE .....	1.54
PRESCRIBED LINE CHARGE .....	1.50
Federal Tax .....	.49
State and Local Tax .....	1.15

Total Invoice Billing Summary ..... 18.38

**Invoice Detail**

**Domestic Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	12-10	1047A	MICHIGANCY IN	218 874-0817	D	1.0	.30
2	12-10	1047A	VALPARAISO IN	218 482-5880	D	2.0	.60
3	12-11	855A	STPETERSBG FL	727 392-1194	N	33.0	3.30
4	12-17	1058P	STPETERSBG FL	727 392-1194	E	1.0	.30
5	12-24	1101A	STPETERSBG FL	727 392-1194	E	1.0	.30
6	12-24	722P	STPETERSBG FL	727 393-5222	E	28.0	8.40
7	1-02	412P	EDGEWOLF IL	818 397-4342	N	1.0	.10
8	1-03	1202P	STPETERSBG FL	727 392-1194	D	1.0	.30
9	1-09	551P	STPETERSBG FL	727 393-5222	N	1.0	.10
Total Domestic Long Distance Charges.....							13.70

Total Invoice Billing Charges..... 18.38

**Key for Calling Codes:**

B Collect	C Calling Card	D Day
E Evening	F Call Forwarding	II Third Number
I Special Intrastate	L Late Night	M Multiple Rate Period
N Night/Weekend	O Operator Completed - Dial Rates Apply	
P Person to Person	R Standard Overseas	S Station to Station
T Discount Overseas	X Conference	Y Economy Overseas
3 Three Way		

Total SPRINT Charges ..... 18.38



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4180

Page 1 of 4  
Account Number 708 614-0032 517 1  
Billing Date Jan 28, 2000

Web Site www.ameritech.com

## Monthly Statement

Dec 29 - Jan 28, 2000

### Bill-At-A-Glance

Previous Bill	163.80
Payment	90.00CR
Adjustments	.41
Amount Past Due	74.21
Current Charges	101.47
<b>Total Amount Due</b>	<b>\$175.68</b>
Amount Due in Full By	Feb 22, 2000

### Billing Summary

Questions? Call:

Ameritech Local Service 1-800-244-4444	80.92
MCI WorldCom 1-800-244-4444	2.17
SPRINT 1-800-877-4646	18.38
<b>Total of Current Charges</b>	<b>101.47</b>

### News You Can Use - Summary

- LOCAL TOLL INFO
  - IMPORTANT NEWS
  - RATE CHANGES
  - MODEM CONNECTIONS
  - LONG DISTANCE INFO
  - DIRECTORY ASSISTANCE
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466  
Automated Billing/Payment Arrangements: 1-800-873-5501

### Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	12-30	Payment		90.00
2	1-04	Credit for overbilling Dir Asst	.21CR	
3	1-30	Late Payment Charge	.62	
<b>Totals</b>			<b>.41</b>	<b>90.00</b>

### Ameritech Local Service

Monthly Service - Jan 28 thru Feb 27	
Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

### Local Calls

Ameritech CallPack 250	
430 Call(s) were placed this month	
250 Call(s) were allowed	
180 Call(s) billed at \$.09 each	16.20

### Information Charges

2 Call(s) placed to 1-555-1212	
2 Call(s) billed at \$.95 each	1.90

### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.36
Equal Access Recovery Charge	.11
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.49</b>

### Taxes

Federal at 3%	2.04
Illinois at 7%	5.04
<b>Total Taxes</b>	<b>7.08</b>

**Total Ameritech Local Service Charges 88.92**



CHRISTEL VAN OYKE  
18207 68TH AV  
TINLEY PARK, IL 60477-4160

Page 4 of 4  
Account Number 708 614-0032 517 1  
Billing Date Feb 28, 2000

Questions? 1-800-877-4646

### Important Information

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

### Current Charges

#### Invoice Billing

Invoice Billing Summary - thru Feb 16, 2000  
Sprint Account 0417874781

Domestic Long Distance .....	21.70
REGULATORY FEE .....	1.10
PRESUBSCRIBED LINE CHARGE .....	1.50
Federal Tax .....	.71
State and Local Tax .....	1.69
<b>Total Invoice Billing Summary .....</b>	<b>26.70</b>

#### Invoice Detail

##### Domestic Long Distance

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	1-17	3:18P	STPETERSBG FL 727 302-1104	9	D	1.0	.30
2	1-18	6:52A	STPETERSBG FL 727 302-1104	D	D	3.0	.90
3	1-27	10:11A	DE KALB IL 615 756-8247	D	D	99.0	13.90
4	2-06	3:14P	EAN GALLIE FL 321 777-8096	N	D	1.0	.10
5	2-07	7:47P	STPETERSBG FL 727 302-1104	E	D	21.0	6.30
6	2-15	8:57A	STPETERSBG FL 727 302-1104	D	D	1.0	.30
<b>Total Domestic Long Distance Charges .....</b>							<b>21.70</b>

**Total Invoice Billing Charges .....** 26.70

#### Key for Calling Codes:

B Collect	C Calling Card	D Day
E Evening	F Call Forwarding	H Third Number
I Special Instate	L Late Night	M Multiple Rate Period
N Night/Weekend	O Operator Completed - Dial Rates Apply	
P Person to Person	R Standard Overseas	S Station to Station
T Discount Overseas	X Conference	Y Economy Overseas
3 Three Way		

**Total SPRINT Charges .....** 26.70

*Earl Hack 95% credit on 3/16/00?*

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4162

Page 1 of 4  
Account Number 708 614-0032 517 1  
Billing Date Feb 28, 2000

Web Site www.ameritech.com

Jan 29 - Feb 28, 2000

**Bill At-A-Glance**

Previous Bill	175.68
Payment	133.80CR
Adjustments	.02
Amount Past Due	41.90
Current Charges	109.38
<b>Total Amount Due</b>	<b>\$151.28</b>
Amount Due in Full By	Mar 24, 2000

**Billing Summary**

Questions? Call:

Ameritech Local Service 1-800-244-4444	80.45
MCI WorldCom 1-800-244-4444	2.17
SPRINT 1-800-877-4646	26.76
<b>Total of Current Charges</b>	<b>109.38</b>

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1	2-02	Payment		73.80
2	2-22	Payment		69.00
3	2-29	Late Payment Charge	.02	
<b>Totals</b>			<b>.02</b>	<b>133.80</b>

**Ameritech Local Service**

Monthly Service - Feb 28 thru Mar 27	
Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

Local Calls	
<b>Ameritech CallPack 250</b>	
415 Call(s) were placed this month	
250 Call(s) were allowed	
165 Call(s) billed at \$.09 each	14.85

Information Charges	
1 Call(s) placed to 1+411	
2 Call(s) placed to 1+555-1212	
3 Call(s) billed at \$.95 each	2.85

Local, State and Federal Charges	
9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.36
Equal Access Recovery Charge	.08
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	79CR
<b>Total Local, State and Federal Charges</b>	<b>1.46</b>

Taxes	
Federal at 3%	2.03
Illinois at 7%	5.01
<b>Total Taxes</b>	<b>7.04</b>

**Total Ameritech Local Service Charges 80.45**

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - IMPORTANT NEWS
  - SPECIAL NEEDS CENTER
  - LONG DISTANCE INFO
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466  
Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

7708061400032517460870010032000000418600000151280000015283



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-0032 517 1

Feb 28, 2000

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$41.90 - Please Pay Immediately

Amount if Paid  
AFTER Mar 24, 2000 **\$152.83**

Amount if Paid ON or  
BEFORE Mar 24, 2000

**\$151.28**



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4163

Page 2 of 4  
Account Number 708 614-0002 517 1  
Billing Date Feb 28, 2000

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records show that you have selected SPRINT as the pre-subscribed carrier for all of your long distance services.

**IMPORTANT NEWS**

We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

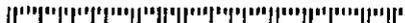
**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**SPECIAL NEEDS CENTER**

Hear better with AMPLIFIED 900Mhz Cordless phones. Amplified up to 30 times louder than normal. Hear better anywhere in your home. Hearing aid compatible with neckloop and headset jacks. Three models and extended payment plans are available. Credit card or phone billing. Call the Special Needs Center at 1-800-433-8505, Voice or TTY.

TINLEY PARK, IL 60477-4163  
18206 66TH AV  
CHRISTEL VAN DYKE  
-----  
Ameritech Ltd





CHRISTEL VAN DYKE  
 18206 56TH AV  
 T AILEY PARK, IL 60477-4163

Page 3 of 4  
 Account Number 708 614-0032 517 1  
 Billing Date Feb 28, 2000

Questions? 1-800-244-4444

**Important Information**

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

**Current Charges**

**Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	
<b>Normalized Calls</b>							
1	2-17	235P	TINLEYPARK IL	708 614-0032	DB	1	1.94
			FROM TINLEYPARK IL	708 614-8513			

**Key for Calling Codes:**

B Collect      D Day

**Local, State and Federal Charges**

Municipal Infrastructure Maintenance Fee	.02
State Infrastructure Maintenance Fee	.01
<b>Total Local, State and Federal Charges</b>	<b>.03</b>

**Taxes**

Federal at 3%	.06
Illinois at 7%	.14
<b>Total Taxes</b>	<b>.20</b>

**Total MCI WorldCom Charges**      **2.17**



For other MCI WorldCom Long Distance services call 1-800-444-3333.



CHRISTEL VAN OYKE  
18206 86TH AV  
T ALEY PARK, IL 60477-4163

Page 4 of 4  
Account Number 708 814-0032 517 1  
Billing Date Feb 28, 2000

Questions? 1-800-877-4646

### Important Information

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

### Current Charges

#### Invoice Billing

Invoice Billing Summary - thru Feb 15, 2000

Sprint Account #417874751

Domestic Long Distance .....	21.70
REGULATORY FEE .....	1.18
PRESUBSCRIBED LINE CHARGE .....	1.50
Federal Tax .....	.71
State and Local Tax .....	1.69

Total Invoice Billing Summary ..... 26.78

#### Invoice Detail

##### Domestic Long Distance

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	1-17	313P	STPETERSBG FL	727 392-1194	D	1.0	.30
2	1-19	852A	STPETERSBG FL	727 392-1194	D	3.0	.90
3	1-27	1051A	DE KALB IL	815 758-8247	D	60.0	13.80
4	2-08	814P	EAD GALLIE FL	321 777-8986	N	1.0	.10
5	2-07	747P	STPETERSBG FL	727 392-1194	E	21.0	6.30
6	2-15	857A	STPETERSBG FL	727 392-1194	D	1.0	.30
Total Domestic Long Distance Charges.....							21.70

Total Invoice Billing Charges..... 26.78

#### Key for Calling Codes:

B Collect	C Calling Card	D Day
E Evening	F Call Forwarding	II Third Number
I Special Intrastate	L Late Night	M Multiple Rate Period
N Night/Weekend	O Operator Completed - Dial Rates Apply	
P Person to Person	R Standard Overseas	S Station to Station
T Discount Overseas	X Conference	Y Economy Overseas
3 Three Way		

Total SPRINT Charges ..... 26.78



CHRISTEL VAN DYKE  
18206 86TH AV  
TINLEY PARK, IL 60477-4160

Page 1 of 4  
Account Number 708 814-0032 517 1  
Billing Date (Feb 28, 2000)

Web Site www.ameritech.com

*Handwritten:* 895  
9999

# Monthly Statement

Jan 29 - Feb 28, 2000

### Bill At-A-Glance

Previous Bill	176.68
Payment	133.80CR
Adjustments	.02
Amount Past Due	41.90
Current Charges	109.38
<b>Total Amount Due</b>	<b>\$151.28</b>
Amount Due in Full By	Mar 24, 2000

### Billing Summary

#### Questions? Call:

Ameritech Local Service 1-800-244-4444	80.45
MCI WorldCom 1-800-244-4444	2.17?
SPRINT 1-800-877-4648	26.76?
<b>Total of Current Charges</b>	<b>109.38</b>

*Handwritten:* two compadres?

### Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	2-02	Payment		73.00
2	2-22	Payment		60.00
3	2-29	Late Payment Charge	.02	
<b>Totals</b>			<b>.02</b>	<b>133.80</b>

### Ameritech Local Service

#### Monthly Service - Feb 28 thru Mar 27

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
<del>LINE-BACKERS</del>	<del>3.75</del>
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

#### Local Calls

<b>Ameritech CallPack 250</b>	
(415 Call(s) were placed this month 250 Call(s) were allowed 165 Call(s) billed at \$.09 each	<b>14.85</b>

#### Information Charges

1 Call(s) placed to 1-411	
2 Call(s) placed to 1-555-1212	
3 Call(s) billed at \$.95 each	<b>2.85</b>

#### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.72
State Infrastructure Maintenance Fee	.36
Equal Access Recovery Charge	.08
State Additional Charges	.06
Number Portability Surcharge	.28
Infrastructure Maintenance Credit	.79CR
<b>Total Local, State and Federal Charges</b>	<b>1.46</b>

#### Taxes

Federal at 3%	2.03
Illinois at 7%	5.01
<b>Total Taxes</b>	<b>7.04</b>

**Total Ameritech Local Service Charges 88.45**

### News You Can Use - Summary

- LOCAL TOLL INFO
- LONG DISTANCE INFO
- IMPORTANT NEWS
- BEST TIMES TO CALL
- SPECIAL NEEDS CENTER

See "News You Can Use" for additional information.

Repair Service: 1-888-611-4466

Automated Billing/Payment Arrangements: 1-800-873-5501

Return bottom portion with your check in the enclosed envelope.

Patent Pending

Printed on Recyclable Paper



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 1 of 3  
Account Number 708 614-9793 527 0  
Billing Date Mar 28, 2000

Web Site www.ameritech.com

# Monthly Statement

Feb 29 - Mar 28, 2000

## Bill-At-A-Glance

Previous Bill	.00
Payment	.00
Adjustments	135.88
Balance	135.88
Current Charges	99.11
<b>Total Amount Due</b>	<b>\$234.99</b>
Amount Due in Full By	Apr 24, 2000

## Billing Summary

Questions? Call:

Ameritech Local Service  
1-800-244-4444  
Repair Service:  
1-888-611-4466  
Automated Billing/Payment Arrangements:  
1-800-873-5501

SPRINT  
1-800-877-4646

**Total of Current Charges** **99.11**

## Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	3-02	Transfer of Balance-708 614-0032	151.28	
2	3-08	Long Distance Co Adj-Sprint	15.40CR	
<b>Totals</b>			<b>135.88</b>	<b>.00</b>

## Ameritech Local Service

Monthly Service - Mar 28 thru Apr 27

Non-Published Service	1.20
Ameritech Call Control	7.95
Call Waiting	2.25
Line Charge	9.06
Caller Identification	5.00
Calling Name Display	1.50
Ameritech CallPack 250	20.00
LINE-BACKER®	3.79
Federal Access Charge	3.50
<b>Total Monthly Service</b>	<b>54.25</b>

## Local Calls

Call(s) Charged to 708 614-9793

**Ameritech CallPack 250**

177 Call(s) were placed this month  
216 Call(s) were allowed

Call(s) Charged to 708 614-0032

**Ameritech CallPack 250**

20 Call(s) were placed this month  
33 Call(s) were allowed

## Information Charges

1 Call(s) placed to 1+411	
1 Call(s) billed at \$.95 each	.95

## Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
Charges for Changing your Service on Mar 1, 2000			
1	Line Connection Charge		20.50

## News You Can Use - Summary

- LOCAL TOLL INFO
- LONG DISTANCE INFO
- IMPORTANT NEWS
- 1-800-AMERITECH
- BEST TIMES TO CALL

See "News You Can Use" for additional information.



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 3  
Account Number 708 614-9793 527 0  
Billing Date Mar 28, 2000

### Ameritech Local Service

#### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75
Municipal Infrastructure Maintenance Fee	.75
State Infrastructure Maintenance Fee	.38
Equal Access Recovery Charge	.04
State Additional Charges	.07
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28
<b>Total Local, State and Federal Charges</b>	<b>1.48</b>

#### Taxes

Federal at 3%	1.53
Illinois at 7%	5.27
<b>Total Taxes</b>	<b>6.80</b>

**Total Ameritech Local Service Charges 83.96**

### News You Can Use

#### LOCAL TOLL INFO

Our records show that you have AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected SPRINT as the presubscribed carrier for all of your long distance services.

#### IMPORTANT NEWS

We appreciate the effort you make to pay your bill on time. To stay connected, it's important to know that not paying local and toll services may result in disconnection of local service. Other services may be restricted if not paid. We also may take action to collect unpaid accounts. Exceptions may apply. Questions? Please call the Ameritech Local Service number listed on page one of your bill.

#### 1-800-AMERITECH

On April 1, 2000 all local and domestic long distance calls using 1-800-AMERITECH will be \$0.35 per minute. For 1-800-AMERITECH calls originating from Arkansas, California, Connecticut, Illinois, Indiana, Kansas, Michigan, Missouri, Nevada, Ohio, Oklahoma, Texas and Wisconsin, the automated calling card surcharge increases to \$0.99 and Sprint will carry these calls starting April 1.

#### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 3 of 3  
Account Number 708 614-9793 527 0  
Billing Date Mar 28, 2000

Questions? 1-800-877-4646

**Important Information**

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

**Current Charges**

**Invoice Billing**

Invoice Billing Summary - thru Mar 15, 2000

Sprint Account 0417874751

Domestic Long Distance .....	11.00
MUNICIPAL TIF .....	.14
CARRIER UNIVERSAL SVC CHG .....	1.07
PRESUBSCRIBED LINE CHARGE .....	1.50
STATE TIF .....	.07
Federal Tax .....	.41
State and Local Tax .....	.94

Total Invoice Billing Summary ..... 15.13

**Invoice Detail**

**Domestic Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	3-01	823P	DIR ASST	FL 904 555-1212	E	1.0	6.50
2	3-06	1059A	PLANO	TX 972 423-6938	D	1.0	.30
3	3-06	1101A	PLANO	TX 972 423-6938	D	2.0	.60
Total Calls Charged to 708 614-9793.....							7.40

**Calls Charged to 708 614-0032**

4	2-21	1152A	RICHMOND	IN 765 966-8976	D	1.0	.30
5	2-21	1153A	RICHMOND	IN 765 966-8976	D	6.0	1.80
6	2-21	148P	VIRGINIBCH	VA 757 424-8804	D	5.0	1.50
Total Calls Charged to 708 614-0032.....							3.60
Total Itemized Calls .....							11.00
Total Domestic Long Distance Charges.....							11.00

Total Invoice Billing Charges..... 15.13

**Key for Calling Codes:**

B Collect	C Calling Card	D Day
E Evening	F Call Forwarding	H Third Number
I Special Intrastate	L Late Night	M Multiple Rate Period
N Night/Weekend	O Operator Completed - Dial Rates Apply	
P Person to Person	R Standard Overseas	S Station to Station
T Discount Overseas	X Conference	Y Economy Overseas
3 Three Way		

Total SPRINT Charges ..... 15.13

PREPRINT



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 3 of 3  
Account Number 708 614-9793 527 0  
Billing Date Mar 28, 2000

Questions? 1-800-877-4646

### Important Information

This portion of your bill is provided as a service to the company identified above. Please review all charges appearing in this section. If you have any questions or concerns, call the telephone number shown above.

### Current Charges

#### Invoice Billing

Invoice Billing Summary - thru Mar 15, 2000

Sprint Account 0417874751

Domestic Long Distance .....	11.00
MUNICIPAL TIF .....	.14
CARRIER UNIVERSAL SVC CHG .....	1.07
PRESUBSCRIBED LINE CHARGE .....	1.50
STATE TIF .....	.07
Federal Tax .....	.41
State and Local Tax .....	.94

Total Invoice Billing Summary ..... 15.13

#### Invoice Detail

##### Domestic Long Distance

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	3-01	823P	DIR ASST	FL 904 555-1212	E	1.0	6.50
2	3-06	1059A	PLANO	TX 972 423-6938	D	1.0	.30
3	3-06	1101A	PLANO	TX 972 423-6938	D	2.0	.60
Total Calls Charged to 708 614-9793.....							7.40

*Who is this?*

##### Calls Charged to 708 614-0032

4	2-21	1152A	RICHMOND	IN 765 966-8976	D	1.0	.30
5	2-21	1153A	RICHMOND	IN 765 966-8976	D	6.0	1.80
6	2-21	148P	VIRGINIBCH	VA 757 424-8804	D	5.0	1.50
Total Calls Charged to 708 614-0032.....							3.60
Total Itemized Calls .....							11.00
Total Domestic Long Distance Charges.....							11.00

*Mr. Marky? will credit me.*

Total Invoice Billing Charges..... 15.13

#### Key for Calling Codes:

B Collect	C Calling Card	D Day
E Evening	F Call Forwarding	H Third Number
I Special Intrastate	L Late Night	M Multiple Rate Period
N Night/Weekend	O Operator Completed - Dial Rates Apply	
P Person to Person	R Standard Overseas	S Station to Station
T Discount Overseas	X Conference	Y Economy Overseas
3 Three Way		

Total SPRINT Charges ..... 15.13



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4163

Page 1 of 3  
Account Number 708 614-9793 527 0  
Billing Date Apr 28, 2000

Web Site www.ameritech.com

Mar 29 - Apr 28, 2000

**Bill-At-A-Glance**

Previous Bill 234.99  
Payment .00  
Adjustments 99.11CR  
Amount Past Due 136.88  
Current Charges 67.65  
**Total Amount Due \$203.53**  
Amount Due in Full By May 24, 2000

**Billing Summary**

**Questions? Call:**

Ameritech Local Service 1-800-244-4444 68.85  
Repair Service: 1-888-611-4466  
Automated Billing/Payment Arrangements: 1-800-873-5501  
SPRINT 1-888-361-8794 1.20CR  
**Total of Current Charges 67.65**

**News You Can Use - Summary**

• LOCAL TOLL INFO • LONG DISTANCE INFO  
• COMBINED SERVICES • PAYPHONE USE FEE  
• NEW BILL APPEARANCE • BEST TIMES TO CALL  
• CALL BEFORE YOU DIG  
See "News You Can Use" for additional information.

**Detail of Payments and Adjustments**

Item No.	Date	Description	Adjustments	Payments
1	4-03	Other Charges and Credits	22.06CR	
2	4-19	Transfer of Payment-708 614-0032	77.05CR	
Totals			99.11CR	.00

**Ameritech Local Service**

Monthly Service - Apr 28 thru May 27

Non-Published Service	1.20*
Ameritech Call Control	7.95*
Call Waiting	2.25*
Line Charge	9.08*
Caller Identification	5.00*
Calling Name Display	1.50*
Ameritech CallPack 250	20.00*
LINE-BACKER®	3.79
Federal Access Charge	3.50*
<b>Total Monthly Service</b>	<b>54.25</b>

Local Calls

Ameritech CallPack 250

332 Calls) were placed this month  
250 Calls) were allowed  
82 Calls) billed at \$.09 each

**7.38\***

Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75*
Municipal Infrastructure Maintenance Fee	.61
State Infrastructure Maintenance Fee	.31
Equal Access Recovery Charge	.01
State Additional Charges	.05
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28*
<b>Total Local, State and Federal Charges</b>	<b>1.22</b>

Taxes

Federal at 3%	1.72
Illinois at 7%	4.28
<b>Total Taxes</b>	<b>6.00</b>

\* Charges and associated taxes that must be paid to avoid disconnection and/or restriction of basic local service, except as otherwise noted in "News You Can Use".

**Total Ameritech Local Service Charges 68.85**

Return bottom portion with your check in the enclosed envelope.

U.S. Pat. D416,950  
and D414,810

7708061409793527391460010092000001358800000203530000020446



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-9793 527 0

Apr 28, 2000

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Post Due Charges - \$135.88 - Please Pay Immediately

Amount if Paid AFTER May 24, 2000 **\$204.46**

Amount if Paid ON or BEFORE May 24, 2000 **\$203.53**



CHRISTEL VAN DYKE  
18206 65TH AV  
TINLEY PARK, IL 60477-4162

Page 2 of 3  
Account Number 708 614-9793 527 0  
Billing Date Apr 26, 2000

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records show that you have selected SPRINT or a company that resells services of SPRINT as the pre-subscribed carrier for all of your long distance services.

**COMBINED SERVICES**

Charges on your bill pertaining to Service Packages or other combined services may include charges for non-regulated products, such as voice mail, nonpayment of which will not result in disconnection or restriction of your basic local service. Call the Ameritech Local Service number found on page one of your bill for questions about charges and calculations for these products.

**PAYPHONE USE FEE**

Ameritech is required to compensate Payphone Service Providers for use of their equipment, per the FCC. As a result, beginning May 18, 2000, a payphone use charge of \$30 per call will be applied to the following types of calls placed from payphones: collect, calling card, credit card and calls billed to a third number. Normal usage charges and surcharges will apply.

**NEW BILL APPEARANCE**

Your Ameritech bill is easier-to-read than ever before! To ensure you're able to enjoy all of our offerings, any charges that must be paid to avoid service interruption have been identified with the "—" symbol.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**CALL BEFORE YOU DIG**

Each year thousands of buried cable utilities are damaged, causing service outages and expensive repairs. Help us protect buried utilities by calling your state ONE-CALL-CENTER - "It's The Law". We will mark the location of our facilities at NO CHARGE. Simply call one of the following numbers before you dig: Illinois: 1-800-882-0123; Chicago - 1-312-744-7000.

TINLEY PARK, IL 60477-4162  
18206 65TH AV  
CHRISTEL VAN DYKE  
-----  
Next Issue Line





CHRISTEL VAN DYKE  
 16208 66TH AV  
 T NLEY PARK, IL60477-4163

Page 3 of 3  
 Account Number 708 614-9793 527 0  
 Billing Date Apr 28, 2000

Questions? 1-888-361-8794

**Important Information**

This portion of your bill is provided as a service of Ameritech to the above company. PLEASE REVIEW ALL CHARGES CAREFULLY - THEY MAY INCLUDE THOSE OF A SERVICE PROVIDER NOT SHOWN ON A PREVIOUS BILL. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

**Current Charges**

**Invoice Billing**

Invoice Billing Summary - thru Apr 15, 2000

Sprint Account 9417874751

Domestic Long Distance ..... .30  
 30 MINUTES FREE ..... 3.00CR  
 PRESUBSCRIBED LINE CHARGE ..... 1.50

Total Invoice Billing Summary ..... 1.20CR

**Invoice Detail**

**Domestic Long Distance**

No.	Date	Time	Place Called	Number	Code	Min	Amount
1	4-03	829P	STPETERSBG FL	727 392-1194	E	1.0	.30
Total Domestic Long Distance Charges.....							.30

Total Invoice Billing Charges..... 1.20CR

**Key for Calling Codes:**

- |                      |   |                        |
|----------------------|---|------------------------|
| B Collect            | C Calling Card                          | D Day                  |
| E Evening            | F Call Forwarding                       | H Third Number         |
| I Special Intrastate | L Late Night                            | M Multiple Rate Period |
| N Night/Weekend      | O Operator Completed - Dial Rates Apply |                        |
| P Person to Person   | R Standard Overseas                     | S Station to Station   |
| T Discount Overseas  | X Conference                            | Y Economy Overseas     |
| 3 Three Way          |   |                        |

Total SPRINT Charges ..... 1.20CR





CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4180

Page 1 of 3  
Account Number 708 614-9793 527 0  
Billing Date May 28, 2000

Web Site www.ameritech.com

# Monthly Statement

Apr 29 - May 28, 2000

*Discarded  
May 8th  
2000*

## Bill-At-A-Glance

Previous Bill	203.53
Payment	70.00CR
Adjustments	.00
Amount Past Due	133.53
Current Charges	64.76
<b>Total Amount Due</b>	<b>\$198.29</b>
Amount Due in Full By	Jun 23, 2000

## Billing Summary

### Questions? Call:

Ameritech Local Service	62.94
1-800-244-4444	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-6501	
SPRINT	1.82
1-888-361-8794	
<b>Total of Current Charges</b>	<b>64.76</b>

## News You Can Use - Summary

- LOCAL TOLL INFO
  - COMBINED SERVICES
  - ANNUAL ITAC INFO
  - SPECIAL NEEDS CENTER
  - LONG DISTANCE INFO
  - NEW SERVICE
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

## Ameritech Local Service

### Monthly Service - May 28 thru Jun 27

Non-Published Service	1.20*
Ameritech Call Control	7.95*
Call Waiting	2.25*
Line Charge	9.06*
Caller Identification	5.00*
Calling Name Display	1.50*
Ameritech CallPack 250	20.00*
LINE-BACKER@	3.79
Federal Access Charge	3.50*
<b>Total Monthly Service</b>	<b>54.25</b>

### Local Calls

#### Ameritech CallPack 250

221 Call(s) were placed this month  
250 Call(s) were allowed

### Information Charges

1 Call(s) placed to 1+555-1212	
1 Call(s) billed at \$.95 each	.95*

### Local Toll

No.	Date	Time	Place Called	Number	Code	Min	
<b>Itemized Calls</b>							
1	4-29	252P	GARY	IN 219 614-6942	N	4	.46*
2	5-06	845P	GARY	IN 219 614-6942	N	1	.11*
3	5-06	845P	GARY	IN 219 614-6942	N	1	.11*
4	5-20	603P	GARY	IN 219 614-6942	N	4	.46*
<b>Total Itemized Calls</b>							1.14

### Key for Calling Codes:

N Night/Weekend

**Total Local Toll** 1.14

### Local, State and Federal Charges

9-1-1 Emergency System	
Billed for Local Government	.75*
Municipal Infrastructure Maintenance Fee	.56
State Infrastructure Maintenance Fee	.28
State Additional Charges	.05
Infrastructure Maintenance Credit	.79CR
Number Portability Surcharge	.28*
<b>Total Local, State and Federal Charges</b>	<b>1.13</b>

*Andrew  
(Manager)  
Rock Island  
Market  
1-800-  
1720  
6th Ave  
Moline*



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 3  
Account Number 708 614-9793 527 0  
Billing Date May 28, 2000

### Ameritech Local Service

#### Taxes

Federal at 3%	1.56
Illinois at 7%	3.91
<b>Total Taxes</b>	<b>5.47</b>

\* Charges and associated taxes that must be paid to avoid disconnection and/or restriction of basic local service, except as otherwise noted in "News You Can Use".

**Total Ameritech Local Service Charges** **62.94**

### News You Can Use

#### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

#### LONG DISTANCE INFO

Our records show that you have selected SPRINT or a company that resells services of SPRINT as the presubscribed carrier for all of your long distance services.

#### COMBINED SERVICES

Charges on your bill pertaining to Service Packages or other combined services may include charges for non-regulated products, such as voice mail, nonpayment of which will not result in disconnection or restriction of your basic local service. Call the Ameritech Local Service number found on page one of your bill for questions about charges and calculations for these products.

#### NEW SERVICE

Effective April 14, 2000, Reverse Directory Assistance is available in Illinois. This service allows you to obtain a listed name, address and ZIP code when you provide an area code and phone number. You simply dial 411. This service is available for national or local information for \$0.95. You may request information for two listings per call.

#### ANNUAL ITAC INFO

The portion of your monthly service rate which funds telecommunications programs for persons who are deaf, hard-of-hearing or have voice disabilities will increase from \$.06 to \$.10 on 6/1/00. The programs are required by state and federal law, and are administered by the Illinois Telecommunications Access Corp. on behalf of all local telephone companies in Illinois.

#### BEST TIMES TO CALL

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

#### SPECIAL NEEDS CENTER

Need an extra-loud telephone ringer to hear your phone ring? The Special Needs Center has this and many other products to help you use the telephone. Products to help with hearing, vision, mobility or speech problems. Extended payment plans, credit card or phone billing. Free catalog. Call the Special Needs Center at 1-800-433-8505 - Voice or TTY.



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 1 of 3  
Account Number 708 614-9793 527 0  
Billing Date May 28, 2000

Web Site www.ameritech.com

Apr 29 - May 28, 2000

**Bill At-A-Glance**

Previous Bill 203.53  
Payment 70.00CR  
Adjustments .00  
Amount Past Due 133.53  
Current Charges 64.76  
**Total Amount Due \$198.29**  
Amount Due in Full By Jun 23, 2000

**Billing Summary**

Questions? Call:

Ameritech Local Service 62.94  
1-800-244-4444  
Repair Service:  
1-888-611-4468  
Automated Billing/Payment Arrangements:  
1-800-873-5501  
SPRINT 1.82  
1-888-361-8794  
**Total of Current Charges 64.76**

**News You Can Use - Summary**

- LOCAL TOLL INFO
  - COMBINED SERVICES
  - ANNUAL ITAC INFO
  - SPECIAL NEEDS CENTER
  - LONG DISTANCE INFO
  - NEW SERVICE
  - BEST TIMES TO CALL
- See "News You Can Use" for additional information.

**Ameritech Local Service**

**Monthly Service - May 28 thru Jun 27**

Non-Published Service 1.20\*  
Ameritech Call Control 7.95\*  
Call Waiting 2.25\*  
Line Charge 9.08\*  
Caller Identification 5.00\*  
Calling Name Display 1.50\*  
Ameritech CallPack 250 20.00\*  
LINE-BACKER® 3.79  
Federal Access Charge 3.50\*  
**Total Monthly Service 54.25**

**Local Calls**

Ameritech CallPack 250  
221 Call(s) were placed this month  
250 Call(s) were allowed

**Information Charges**

1 Call(s) placed to 1-555-1212  
1 Call(s) billed at \$.95 each .95\*

**Local Toll**

No.	Date	Time	Place Called	Number	Code	Min	
<b>Normalized Calls</b>							
1	4-29	252P	GARY	IN 219 614-8942	N	4	.48*
2	5-08	845P	GARY	IN 219 614-8942	N	1	.11*
3	5-08	845P	GARY	IN 219 614-8942	X	1	.11*
4	5-20	803P	GARY	IN 219 614-8942	X	4	.48*
<b>Total Normalized Calls</b>							1.14

Key for Calling Codes:  
N Night/Weekend

**Total Local Toll 1.14**

**Local, State and Federal Charges**

9-1-1 Emergency System  
Billed for Local Government .75\*  
Municipal Infrastructure Maintenance Fee .58  
State Infrastructure Maintenance Fee .28  
State Additional Charges .05  
Infrastructure Maintenance Credit .79CR  
Number Portability Surcharge .28\*  
**Total Local, State and Federal Charges 1.13**

Return bottom portion with your check in the enclosed envelope.

U.S. Pat. D419,959  
and D414,810

7708061409793527391510010032000001335300000198290000019919



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Account Number  
708 614-9793 527 0

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

May 28, 2000

Post Due Charges - \$133.53 - Please Pay Immediately

Amount if Paid  
AFTER Jun 23, 2000

**\$199.19**

Amount if Paid ON or  
BEFORE Jun 23, 2000

**\$198.29**



CHRISTEL VAN DYKE  
18208 66TH AV  
TINLEY PARK, IL 60477-4163

Page 2 of 3  
Account Number 708 614-9793 577 0  
Billing Date May 28, 2000

**Ameritech Local Service**

Taxes	
Federal at 3%	1.56
Illinois at 7%	3.91
<b>Total Taxes</b>	<b>5.47</b>

\* Charges and associated taxes that must be paid to avoid disconnection and/or restriction of basic local service, except as otherwise noted in "News You Can Use".

**Total Ameritech Local Service Charges 62.84**

**News You Can Use**

**LOCAL TOLL INFO**

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

**LONG DISTANCE INFO**

Our records show that you have selected SPRINT or a company that resells services of SPRINT as the pre-subscribed carrier for all of your long distance services.

**COMBINED SERVICES**

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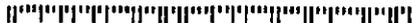
**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it is generally quicker to reach us Wednesdays through Fridays.

**SPECIAL NEEDS CENTER**

Need an extra-loud telephone ringer to hear your phone ring? The Special Needs Center has this and many other products to help you use the telephone. Products to help with hearing, vision, mobility or speech problems. Extended payment plans, credit card or phone billing. Free catalog. Call the Special Needs Center at 1-800-433-8505 - Voice or TTY.

TINLEY PARK, IL 60477-4163  
18208 66TH AV  
CHRISTEL VAN DYKE  
----- Next Issue Time -----





CHRISTEL VAN DYKE  
 18206 56TH AV  
 T ALEY PARK, IL 60477-4163

Page 3 of 3  
 Account Number 708 614-9793 527 0  
 Billing Date May 26, 2000

Questions? 1-888-361-8794

**Important Information**

This portion of your bill is provided as a service of Ameritech to the above company. PLEASE REVIEW ALL CHARGES CAREFULLY - THEY MAY INCLUDE THOSE OF A SERVICE PROVIDER NOT SHOWN ON A PREVIOUS BILL. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

**Current Charges**

Invoice Billing  
 Invoice Billing Summary - thru May 15, 2000  
 Sprint Account 0417874791

MUNICIPAL TIF .....	.02
CARRIER UNIVERSAL SVC CHG .....	.13
PRESUBSCRIBED LINE CHANGE .....	1.50
STATE TIF .....	.01
Federal Tax .....	.05
State and Local Tax .....	.11
<b>Total Invoice Billing Summary .....</b>	<b>1.82</b>

- Key for Calling Codes:
- |                      |   |                        |
|----------------------|---|------------------------|
| B Collect            | C Calling Card                          | D Day                  |
| E Evening            | F Call Forwarding                       | H Third Number         |
| I Special IntraState | L Late Night                            | M Multiple Rate Period |
| N Night/Weekend      | O Operator Completed - Dial Rates Apply |                        |
| P Person to Person   | R Standard Overseas                     | S Station to Station   |
| T Discount Overseas  | X Conference                            | Y Economy Overseas     |
| 3 Three Way          |   |                        |

Total SPRINT Charges 1.82





CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 1 of 3  
Account Number 708 614-9793 527 0  
Billing Date Jun 28, 2000

Web Site www.ameritech.com

*my phone is  
not connected  
on 5/8/2000*

# Monthly Statement

May 29 - Jun 28, 2000

## Bill-At-A-Glance

Previous Bill	198.29
Payment	.00
Adjustments	.00
Amount Past Due	198.29
Current Charges	30.91CR
<b>Total Amount Due</b>	<b>\$167.38</b>

Current Charges Due Upon Receipt

FINAL BILL

## Billing Summary

### Questions? Call:

Ameritech Local Service 1-800-424-7272	34.92CR
Repair Service: 1-888-611-4466	
Automated Billing/Payment Arrangements: 1-800-873-5501	
SPRINT 1-888-361-8794	4.01
<b>Total of Current Charges</b>	<b>30.91CR</b>

*Who? is still using my  
tele line?*

## News You Can Use - Summary

- LOCAL TOLL INFO
- COMBINED SERVICES
- LINE-BACKER INFO
- LONG DISTANCE INFO
- CALLING CARDS

See "News You Can Use" for additional information.

## Ameritech Local Service

### Local Calls

#### Ameritech CallPack 250

107 Call(s) were placed this month  
225 Call(s) were allowed

### Other Charges and Credits

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Charges
	Effective Jun 1, 2000, your Bill reflects an increase of \$.04 in your Monthly Service charges. Charges are prorated from Jun 1, 2000 thru Jun 27, 2000		
1.	Monthly Service		.04*
2.	Billing Detail Service Services Changed on Jun 8, 2000 Credits for Services Removed (Monthly Charges were Billed in Advance and are Prorated from Jun 9, 2000 to Jun 28, 2000)		3.00*
3.	Monthly Service	54.53	34.53CR
<b>Total Other Charges and Credits</b>			<b>31.49CR</b>

### Local Toll

No.	Date	Time	Place Called	Number	Code	Min	
1	6-01	1004P	GARY	IN 219 614-8942	E	1	.16*

### Key for Calling Codes:

E Evening

### Local, State and Federal Charges

Municipal Infrastructure Maintenance Fee	.31CR
State Infrastructure Maintenance Fee	.15CR
State Additional Charges	.03CR
<b>Total Local, State and Federal Charges</b>	<b>.49CR</b>

### Taxes

Federal at 3%	.94CR
Illinois at 7%	2.16CR
<b>Total Taxes</b>	<b>3.10CR</b>

\* Charges and associated taxes that must be paid to avoid disconnection and/or restriction of basic local service, except as otherwise noted in "News You Can Use".

**Total Ameritech Local Service Charges 34.92CR**



CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Page 2 of 3  
Account Number 708 614-9793 527 0  
Billing Date Jun 28, 2000

## News You Can Use

### LOCAL TOLL INFO

Our records show that you have AMERITECH or a company that resells services of AMERITECH as your carrier for local toll service.

### LONG DISTANCE INFO

Our records show that you have selected SPRINT or a company that resells services of SPRINT as the presubscribed carrier for all of your long distance services.

### COMBINED SERVICES

Charges on your bill pertaining to Service Packages or other combined services may include charges for non-regulated products, such as voice mail, nonpayment of which will not result in disconnection or restriction of your basic local service. Call the Ameritech Local Service number found on page one of your bill for questions about charges and calculations for these products.

### CALLING CARDS

Please note that all calling cards assigned to this account are now void and should be destroyed.

### LINE-BACKER INFO

As a current LINE-BACKER® subscriber, please be aware of a rate change effective 8/21/00. The rate for LINE-BACKER will increase from \$3.79 to \$3.95 per month. This optional plan offers protection against unexpected repair charges for inside telephone wire and jacks. If you have any questions please call your Ameritech representative.



7708061409793527381800010034000001982900000167380000000000



AMERITECH  
P.O. BOX 4520  
CAROL STREAM, IL 60197-4520

Please include your 14-digit  
account number on your check.

**Account Number**  
708 614-9793 527 0

Jun 28, 2000

CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

Past Due Charges - \$167.38 - Please Pay Immediately

Current  
Charges

Due Upon Receipt

Total  
Amount Due

**\$167.38**

AV 01 016234 23087H 41 A\*\*50GT  
CHRISTEL VAN DYKE  
18206 66TH AV  
TINLEY PARK, IL 60477-4160

RY







CHRISTEL VAN DYKE  
18206 86TH AV  
TINLEY PARK, IL 60477-4160

Page 3 of 3  
Account Number 708 614-97  
Billing Date Jun 28, 20

Questions? 1-888-361-8794

**Important Information**

This portion of your bill is provided as a service of Ameritech to the above company. PLEASE REVIEW ALL CHARGES CAREFULLY - THEY MAY INCLUDE THOSE OF A SERVICE PROVIDER NOT SHOWN ON A PREVIOUS BILL. In addition, nonpayment of toll charges may result in disconnection of local service, and other services may be restricted if not paid. Unpaid accounts also may be subject to collection action. If you have questions about any of the charges appearing on this page, please call the number shown above.

**Current Charges**

**Invoice Billing**

Invoice Billing Summary - thru Jun 15, 2000

Sprint Account 0417874791

Domestic Long Distance .....	1.00
MUNICIPAL TIF .....	.05
CARRIER UNIVERSAL SVC CHG .....	.28
PRESCRIBED LINE CHARGE .....	1.50
STATE TIF .....	.01
Federal Tax .....	.11
State and Local Tax .....	.26

Total Invoice Billing Summary ..... 4.01

**Invoice Detail**

No.	DATE	Time	Place Called	Number	Code	Rate	Amount
1	5-22	10:54	WAPTON WA	757 827-8000	D	2.0	.00
	5-22	11:04	WAPTON WA	757 827-8000	D	2.0	.00
	5-28	10:21A	CRESTERTON IL	228 921-0101	D	2.0	.00
Total Domestic Long Distance Charges.....							1.00

Total Invoice Billing Charges..... 4.01

**Key for Calling Codes:**

Collect	C Calling Card	D Day
Evening	F Call Forwarding	H Third Number
Special Intra-state	L Late Night	M Multiple Rate Period
Night/Weekend	O Operator Completed	Dial Rates Apply
Person to Person	R Standard Overseas	S Station to Station
Discount Overseas	X Conference	Y Economy Overseas
Three Way		

11 SPRINT Charges ..... 4.01

*I called on 6/6/2001. date stated is date call was made on, to ck 1. Phone was disconnected on 5-8-2000. I had to call Ameritech & tell them to stop sending me bills.*

Current Charges 50.33

Total Amount Due \$71.35

Amount Due in Full By Jun 7, 2001

Billing Summary

Questions? Call:

Ameritech Local Service 50.33
1-800-244-4444
Repair Service:
1-888-611-4466
Automated Billing/Payment Arrangements:
1-800-873-5501

Total of Current Charges 50.33

Monthly Service - May 13 thru Jun 12

Non-Published Service 1.20
Line Charge 9.10
Ameritech CallPack 100 10.00
Federal Access Charge 4.35
Total Monthly Service 24.65

Local Calls

Direct Dialed Calls

0-8 Miles
2 Call(s) at 40% Night/Wknd Discount Applied .06
Over 8 Miles
2 Initial Minutes - Day Rate .10
2 Additional Minutes during Day Rate .02
Total for Direct Dialed Calls .18

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm
Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 10% Discount
Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 40% Discount

4 Call(s) made this month averaged \$.045 per call

Ameritech CallPack 100

115 Call(s) were placed this month
86 Call(s) were allowed
29 Call(s) billed at \$.10 each 2.90
Total Local Calls 3.08

Information Charges

411 and 555-1212
1 Call(s) made to 1-555-1212
1 Call(s) billed at \$.95 each .95

News You Can Use - Summary

- AVOID DISCONNECTION
• UNIVERSAL SVC FEE
• BEST TIMES TO CALL
• SPECIAL NEEDS
• LONG DISTANCE INFO
• 711 INFO
• GO PAPERLESS

See "News You Can Use" for additional information.

Return bottom portion with your check in the enclosed envelope.

U.S. Pat. D410,950
and D414,510

Printed on Recyclable Paper

7708053200046091871600010032000000210200000071350000007205



AMERITECH
BILL PAYMENT CENTER
CHICAGO, IL 60663-0001

CHRISTEL VAN DYKE
18206 68TH AV APT 1-S
TINLEY PARK, IL 60477-2096

Please include your 14-digit
account number on your check

Account Number
708 532-0046 091 5

May 13, 2001

Past Due Charges - \$21.02 - Please Pay Immediately

Charges for Services Added  
 (Monthly Charges are Prorated from Apr 17, 2001  
 to your Billing Date, May 13, 2001)

2. Ameritech CallPack 100 1 10.00 8.67  
 Total Other Charges and Credits 8.68

**Miscellaneous Charges and Credits**

This section of the bill reflects charges and/or credits applied  
 to your account

No. Date Description

1 04-29 CUTOFF

**Local Toll**

No. Date Time Place Called Number Code Min

**Itemized Calls**

1 4-25 102P DIR ASST IL 708 665-1212 1 2.00  
 2 4-25 108P CHICAGO IL 312 747-2474 ES 6 1.05  
 3 4-27 320P LA GRANGE IL 708 966-8888 DS 1 1.05  
 4 4-29 817P BLUEISLAND IL 708 293-3428 NS 1 1.05  
 5 4-29 818P BLUEISLAND IL 708 824-9114 NS 1 1.05  
 6 4-29 822P BLUEISLAND IL 708 667-2270 NS 1 1.05

Total Itemized Calls 7.25

**Key for Calling Codes:**

D Day E Evening N Night/Weekend  
 S Station to Station

Total Local Toll 7.25

**Local, State and Federal Charges**

9-1-1 Emergency System  
 Billed for Local Government .75  
 Municipal Infrastructure Maintenance Fee .44  
 State Infrastructure Maintenance Fee .22  
 State Additional Charges .04  
 Infrastructure Maintenance Credit .79CR  
 Number Portability Surcharge .28  
 Federal Universal Service Fee .37  
 Total Local, State and Federal Charges 1.31

service. Currently, for this account that amount is \$71.35.

**LONG DISTANCE INFO**

Our records indicate that you have NOT selected a local toll  
 or long distance company.

**UNIVERSAL SVC FEE**

Effective 3/31/01, the Federal Universal Service Fee increased. This  
 fee supports telecommunication needs of low-income  
 households, consumers living in high cost areas, schools, and  
 libraries and rural hospitals. Your current bill reflects this change.

**711 INFO**

Effective 05/09/01, the toll free 711 number is available in Illinois  
 to reach all relay services provided by Relay Illinois  
 (communications assistance with calls to and from deaf, hard-of-  
 hearing and speech-impaired persons). The FCC mandates that  
 711 must be implemented by 10/01/01. Emergency calls should  
 continue to be directed to existing local TTY-911 numbers.

**BEST TIMES TO CALL**

Due to high call volumes experienced on Mondays and Tuesdays, it  
 is generally quicker to reach us Wednesdays through Fridays.

**GO PAPERLESS**

Go paperless with on-line billing! See and pay your Ameritech bill  
 on-line each month. No stamps, no checks, no waste, no waiting.  
 Enroll in Ameritech's on-line billing program at  
 www.ameritech.com.

**SPECIAL NEEDS**

The Ameritech Special Needs Center has hundreds of special  
 products to help people communicate better. There are special  
 amplified telephones and communications equipment for people  
 who have problems with hearing, vision, speech, or mobility. For  
 more information please call the Special Needs Center at 1-800-  
 433-8505 - Voice/TTY.

*have to dial 0 for outgoing calls, currently appearing charged 7.25*

TINLEY PARK, IL 60477-2095  
 18206 66TH AV APT 1-S  
 CHRISTEL VAN DYKE



AV 01 008113 828118 28 A\*\*5061