

RE: Customer Brack Ware
Utility: Peoples Gas
Account Number: 1500005127118
Previous Number: 236439-30201
Address: 8100 East Essex
Chicago, Illinois 60617

This is a complaint against Peoples Gas and Peoples Energy brought the WARE REALTY GROUP, the property manager for the BRACK WARE account located at 8100 East Essex, Chicago, Illinois. Peoples Gas in the bill dated February 27, 2001, without cause or justification, increased our bill by TWELVE THOUSAND TWO HUNDRED THIRTY-FOUR AND 98/100'S, (\$12,234.98) for the period from August 23, 1999 to January 24, 2001.

We have enclosed our gas bills from October 4, 1999 which covers the billing period beginning on August 23, 1999 to the present.

These bills are shown on the attached Exhibit.

For the period from August 20, 1999 to January 24, 2000 they total FIFTY-ONE THOUSAND NINE HUNDRED THIRTEEN AND 96/100'S (\$51,913.96). All of these bills are estimated. The February 27, 2001 bill is also estimated. However, in the February 27, 2001 bill, Peoples Gas revised the prior bill to show the period from August 23, 1999 to January 24, 2001 was actually SIXTY-FOUR THOUSAND ONE HUNDRED FORTY-EIGHT AND 88/100'S (\$64,148.88).

No basis has been provided for the extra TWELVE THOUSAND TWO HUNDRED THIRTY-FOUR AND 98/100'S (\$12,234.98) as shown in the February 27, 2001. Peoples Gas without any justification simply increased our bill by TWELVE THOUSAND TWO HUNDRED THIRTY-FOUR AND 98/100'S (\$12,234.98).

We are currently on a payment plan with Peoples Gas. The bill dated September 28, 2001 shows the total amount owed to be FORTY-FOUR THOUSAND EIGHT HUNDRED EIGHTY-FIVE AND 61/100'S (\$44,885.61). It is also estimated. However, we have paid our current bill and are making installment payments on the balance owed.

It is our belief that our past due balance should be immediately reduced by TWELVE THOUSAND TWO HUNDRED THIRTY-FOUR AND 98/100'S (\$12,234.98).

We also believe we were unjustly billed on February 25, 2000. Our previous balance as shown on the bill dated February 2, 2000 was NINE THOUSAND SIX HUNDRED EIGHT AND 97/100'S (\$9,608.97). We paid this bill in full. However, in the February 25, 2000 bill, we were shown to have a previous balance of SIXTEEN THOUSAND ONE HUNDRED SEVENTY-TWO AND 31/100'S (\$16,172.31). After we paid our NINE THOUSAND SIX HUNDRED EIGHT AND 97/100'S (\$9,608.97) bill from February 2, 2000, we were still shown to owe SIX THOUSAND SEVEN HUNDRED TWO AND 46/100'S (\$6,702.46).

EXHIBIT

<u>BILL DATE</u>	<u>PERIOD COVERED</u>	<u>AMOUNT</u>
10/4/99	8/23/99-9/29/99	\$ 970.02
12/3/99	9/29/99-11/30/99	4,763.59
2/2/00	11/30/99-1/28/00	8,444.36
2/25/00	1/28/00-2/23/00	3,390.45
3/24/00	2/23/00-3/24/00	2,467.31
4/24/00	3/24/00-4/25/00	2,540.87
(bill missing)		
5/25/00	4/25/00-5/25/00	1,198.65
6/28/00	5/25/00-6/26/00	1,024.50
7/26/00	6/26/00-7/26/00	711.31
8/29/00	7/26/00-8/25/00	708.02
9/25/00	8/25/00-9/25/00	1,160.52
10/26/00	9/25/00-10/24/00	1,594.73
11/27/00	10/24/00-11/27/00	4,894.82
bill missing for December		8,317.87
1/24/01	12/26/00-1/24/01	<u>9,726.94</u>
	TOTAL	\$51,913.96



Customer Inquiries: (312)240-7000 Emergencies: (312)240-7001

Bill Issued	Account Number	Payment Due Date	Amount Due
10-04-99	236439-30201	10-18-99	\$2,063.02

CUSTOMER

Name **Brack Ware**
 Account Number **236439-30201**
 Service Address **8100 S Essex Av Bd
 Chicago IL 60617
 (773) 324-7988**
 Phone Number
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**

CURRENT USAGE

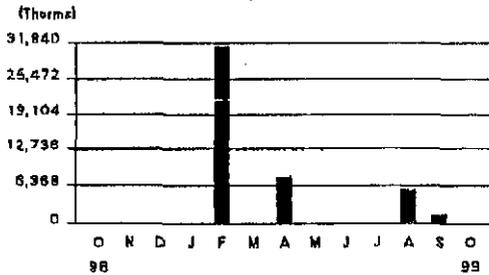
Billing Period **08-23-99 to 09-29-99** Days of Service **37**

Meter Number	Meter Reading		Difference (100 Cubic Feet)
	Previous	Current	
1685868	72893 Meter Reader 08-23	74621 Estimated 09-29	1728

Conversion to Therms 1728 x 1.030 BTU Factor = 1,779.84 Therms

SUMMARY

Your Monthly Billed Usage



Average Daily Therms Used	October 1998	October 1999
Temperature	N/A	48.10
	69°F	65°F

CHARGES

** Gas Charge	\$,3361	x	1,779.84	Therms	=	\$598.20
Customer Charge						26.50
Distribution Charge						
First 100 Therms	\$,34107	x	100.00	Therms	=	34.11
Over 100 Therms	\$,13180	x	1,679.84	Therms	=	221.40
Environmental Activities	\$,00114	x	1,779.84	Therms	=	2.03
Current Charges before Taxes						882.24
Taxes						
Illinois Gross Revenue Tax	\$882.24	x	0.10	%	=	.88
Illinois Gas Revenue Tax	\$284.04	x	5.00	%	=	14.20
Current Charges After State Taxes						897.32
Chgo Municipal Utility Tax	\$882.24	x	8.24	%	=	72.70
Current Charges After Taxes						970.02
Installation Amount Due						1,093.00
Total Amount Due						\$2,063.02

Deferred Payment Agreement Information

Remaining Amount To Be Billed.....	\$10,835.34
Monthly Installment Amount	\$1,093.00

By **10-18-99****\$2,063.02**
 \$2,077.35 will be due if paid after 10-18-99.

MESSAGES

This is your first installment for past due bills. You must pay the installment amount plus all current bills by the due date to avoid cancellation of this agreement.

** Charges Exempt From Illinois Gas Revenue Tax

5240 - \$1093.00
 5253 970.02



Company Name: Peoples Energy

Bill Issued	Account Number	Payment Due Date	Amount Due
12-03-99	236439-30201	12-17-99	\$5,856.59

CUSTOMER

Name: Brack Ware
 Account Number: 236439-30201
 Service Address: 8100 S Essex Av Bld (773) 324-7988 Chicago IL 60617
 Phone Number: (773) 324-7988
 Service Classification: Rate 2 - General Service
 Heating Account: Yes

CURRENT USAGE

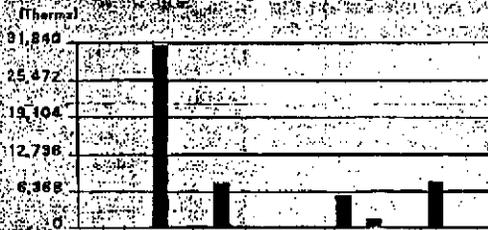
Billing Period: 09-29-99 to 11-30-99 Days of Service: 62

Meter Number	Previous	Meter Reading	Current	Difference
1685968	74621 Estimated 09-29	82826 Estimated 11-30		(100 Cubic Feet) 8205

Conversion to Therms: 8205 x 1.029 BTU Factor = 8,442.94 Therms

SUMMARY

Your Monthly Billed Usage



Average Daily: December 1998: N/A, December 1999: 136.17
 Therms Used: N/A, 49°F
 Temperature: 50°F

CHARGES

** Gas Charge	\$3,702 x 8,442.94 Therms	=	\$3,125.58
Customer Charge			53.00
Distribution Charge			
First 100 Therms	\$3,4107 x 200.00 Therms	=	68.21
Over 100 Therms	\$1,3180 x 8,242.94 Therms	=	1,086.42
Environmental Activities	\$3,00090 x 8,442.94 Therms	=	7.60
Current Charges before Taxes			4,340.81
Taxes			
Illinois Gross Revenue Tax	\$4,340.81 x 0.10 %	=	4.34
Illinois Gas Revenue Tax	\$1,215.23 x 5.00 %	=	60.76
Current Charges After State Taxes			4,405.91
Chgo Municipal Utility Tax	\$4,340.81 x 8.24 %	=	357.68
Current Charges After Taxes			4,763.59

Deferred Payment Agreement Information

Remaining Amount To Be Billed	\$8,749.34
Monthly Installment Amount	\$1,093.00

Installment Amount Due: 1,093.00
 Total Amount Due: \$5,856.59
 By 12-17-99

\$5,927.12 will be due if paid after 12-17-99

Thank you for your payments totaling \$3,156.02

** Charges Exempt From Illinois Gas Revenue Tax

Check 5388



Customer Inquiries: (312)240-7000 Emergencies: (312)240-7001

Bill Issued	Account Number	Payment Due Date	Amount Due
02-02-00	236439-30201	02-16-00	\$9,608.97

CUSTOMER

Name **Brack Ware**
 Account Number **236439-30201**
 Service Address **8100 S Essex Av Bd
 Chicago IL 60617
 (773) 324-7966**
 Phone Number
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**

CURRENT USAGE

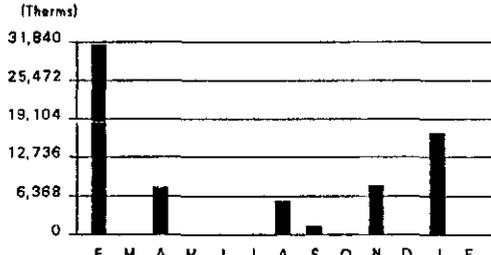
Billing Period 11-30-99 to 01-28-00 Days of Service 59

Meter Number	Meter Reading		Difference (100 Cubic Feet)
	Previous	Current	
1685868	82826 Estimated 11-30	99287 Estimated 01-28	16461

Conversion to Therms 16461 x 1.028 BTU Factor = 16,921.90 Therms

SUMMARY

Your Monthly Billed Usage



Average Daily	February 1999	February 2000
Therms Used	N/A	286.81
Temperature	28°F	28°F

CHARGES

** Gas Charge	\$.3410 x 16,921.90	Therms =	\$5,770.37
Customer Charge			53.00
Distribution Charge			
First 100 Therms	\$.34107 x 200.00	Therms =	68.21
Next 4900 Therms	\$.13180 x 9,800.00	Therms =	1,291.64
Over 5000 Therms	\$.07338 x 6,921.90	Therms =	507.93
Environmental Activities	\$.00082 x 16,921.90	Therms =	13.88
Current Charges before Taxes			7,705.03
Taxes			
Illinois Gross Revenue Tax	\$7,705.03 x 0.10 %	=	7.71
Illinois Gas Revenue Tax	\$1,934.66 x 5.00 %	=	96.73
Current Charges After State Taxes			7,809.47
Chgo Municipal Utility Tax	\$7,705.03 x 8.24 %	=	634.89
Current Charges After Taxes			8,444.36

Deferred Payment Agreement Information

Remaining Amount To Be Billed.....	\$6,563.34
Monthly Installment Amount	\$1,093.00

Previous Balance Past Due	71.61
Installment Amount Due	1,093.00
Total Amount Due	\$9,608.97
By 02-16-00	

\$9,734.17 will be due if paid after 02-16-00.

Thank you for your payments totaling **\$6,949.59**

** Charges Exempt From Illinois Gas Revenue Tax

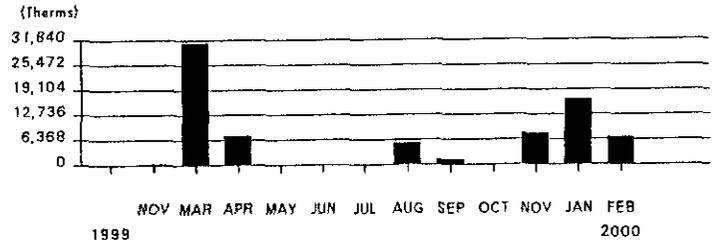
5559

Bill Date	Account Number	Payment Due Date	Amount Due
02/25/2000	1 5000 0512 7118	03/13/2000	\$4,622.57

STOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **March 24, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$16,172.31
Thank you for your payment	9,608.97
Late payment charge	139.12
Balance	\$6,702.46

Average Daily Therms Used	Feb 1999 260.98	Feb 2000 280.21
Temperature	33 °F	28 °F

Current Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Next 4900 Therms	\$.13180 x 4,900.00 Therms = 645.82
Over 5000 Therms	\$.07338 x 2,285.53 Therms = 167.71
Environ Activities	\$.00050 x 7,285.53 Therms = 3.64
Gas Charge	\$.30350 x 7,285.53 Therms = 2,211.16
Current Charges Before Taxes	3,088.94
Taxes	
Illinois Gross Revenue Tax	\$3,088.94 x 0.10 % = 3.09
Chicago Municipal Utility Tax	\$3,088.94 x 8.24 % = 254.53
Illinois Gas Revenue Tax	\$877.78 x 5.00 % = 43.89
Current Charges After Taxes	3,390.45
Total Balance	\$10,092.91

CURRENT USAGE

Billing Period 01-28-00 to 02-23-00 Days of Service 26

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		7094
99287 Estimate 01-28	6381 Estimate 02-23	

Therm Conversion 7094 x 1.027 BTU Factor = 7,285.53 Therms

*Paid 4411.84
 ch# 5649
 4622.57
 - 139.12 } late fees
 - 71.61 }
 4411.84*

MESSAGES

The Total Amount Due includes an installment amount of \$1,093.00, the current bill and a late payment charge. The installment represents the amount you have agreed to pay toward your past due bills.

491 Return this portion with your check made payable to Peoples Gas



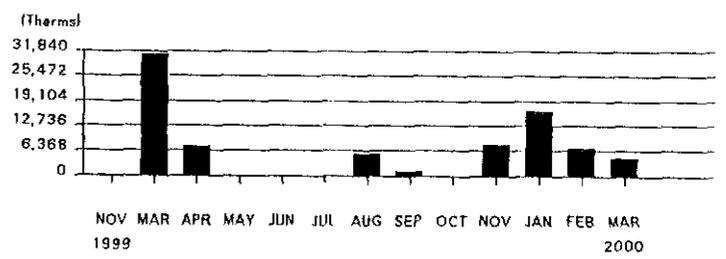
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
03/24/2000	1 5000 0512 7118	04/10/2000	\$3,560.31

CUSTOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **May 25, 2000**

SUMMARY OF USAGE



Average Daily Thermos Used	Mar 1999	Mar 2000
Temperature	N/A	168.26
	32 °F	45 °F

SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$10,092.91
Thank you for your payment	4,411.84
Late payment chrg allowed	139.12
Balance	\$5,541.95

Current Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Next 4900 Therms	\$.13180 x 4,900.00 Therms = 645.82
Over 5000 Therms	\$.07338 x 47.92 Therms = 3.52
Environ Activities	\$.00040 x 5,047.92 Therms = 2.02
Gas Charge	\$.30360 x 5,047.92 Therms = 1,532.55
Current Charges Before Taxes	2,244.52

Taxes

Illinois Gross Revenue Tax	\$2,244.52 x 0.10 % = 2.24
Illinois Municipal Utility Tax	\$2,244.52 x 8.24 % = 184.95
Illinois Gas Revenue Tax	\$711.97 x 5.00 % = 35.60
Current Charges After Taxes	2,467.31

Total Balance \$8,009.26

CURRENT USAGE

Billing Period 02-23-00 to 03-24-00 Days of Service 30

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		
6381 Estimate 02-23	11301 Estimate 03-24	4920

Therm Conversion 4920 x 1.026 BTU Factor = 5,047.92 Therms

5724

NOTES

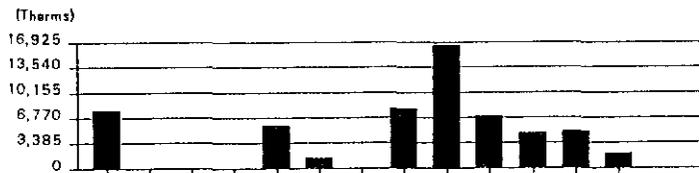
The Total Amount Due includes an installment amount of \$1,093.00, the current bill and a late payment charge. The installment represents the amount you have agreed to pay toward your past due bills.

Bill Date	Account Number	Payment Due Date	Amount Due
05/25/2000	1 5000 0512 7118	06/09/2000	\$2,291.65

CUSTOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **July 26, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Credits And Charges Since Your Last Bill

Previous balance	\$7,062.61
Thank you for your payment	3,706.66
Balance	\$3,355.95

Current Charges

Customer Charge		26.50
First 100 Therms	\$.34107 x 100.00 Therms =	34.11
Over 100 Therms	\$.13180 x 2,073.00 Therms =	273.22
Environ Activities	\$.00070 x 2,173.00 Therms =	1.52
Gas Charge	\$.34770 x 2,173.00 Therms =	755.55
Current Charges Before Taxes		1,090.90
Taxes		
Illinois Gross Revenue Tax	\$1,090.90 x 0.10 % =	1.09
Chgo Municipal Utility Tax	\$1,090.90 x 8.24 % =	89.89
Illinois Gas Revenue Tax	\$335.35 x 5.00 % =	16.77
Current Charges After Taxes		1,198.65
Total Balance		\$4,554.60

APR MAY JUN JUL AUG SEP OCT NOV JAN FEB MAR APR MAY
1999 2000

Average Daily Therms Used	May 1999	May 2000
Temperature	N/A	72.43
	57 °F	60 °F

CURRENT USAGE

Billing Period **04-25-00** to **05-25-00** Days of Service **30**

Meter Reading		Difference
Previous	Current	
Meter Number P1685868		(100 Cubic Fee
16334 Estimate 04-25	18454 Estimate 05-25	2120

Therm Conversion 2120 x 1.025 BTU Factor = 2,173.00 Therms

5768

MESSAGES

The Total Amount Due includes an installment amount of \$1,093.00, the current bill and a late payment charge. The installmen represents the amount you have agreed to pay toward your past due bills.



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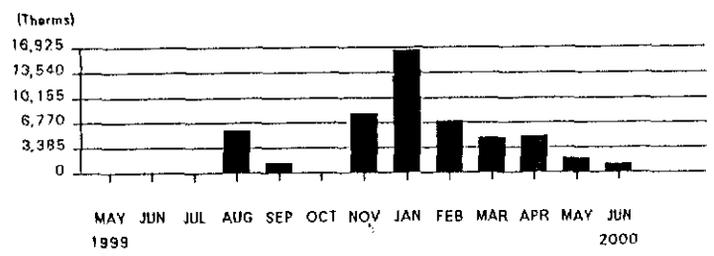
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
06/28/2000	1 5000 0512 7118	07/13/2000	\$2,117.50

COMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **July 26, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$4,554.60
Payment you for your payment	2,291.65
Balance	\$2,262.95

Average Daily Thermos Used	May 1999	Jun 2000
Temperature	69 °F	66 °F

Current Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 1,431.35 Therms = 188.65
Environ Activities	\$.00080 x 1,531.35 Therms = 1.23
Gas Charge	\$.44640 x 1,531.35 Therms = 683.59
Current Charges Before Taxes	934.08

CURRENT USAGE

Billing Period **05-25-00** to **06-26-00** Days of Service **32**

Meter Reading		Current	Difference
Previous			
Meter Number	P1685868		(100 Cubic Feet)
18454 Estimate 05-25	19948 Estimate 06-26		1494

Therm Conversion 1494 x 1.025 BTU Factor = 1,531.35 Therms

Taxes

Illinois Gross Revenue Tax	\$934.08 x 0.10 % = 0.93
Chicago Municipal Utility Tax	\$934.08 x 8.24 % = 76.97
Illinois Gas Revenue Tax	\$250.49 x 5.00 % = 12.52
Current Charges After Taxes	1,024.50
Total Balance	\$3,287.45

MESSAGES

Total Amount Due includes an installment amount of \$1,093.00, the current bill and a late payment charge. The installment amount you have agreed to pay toward your past due bills.

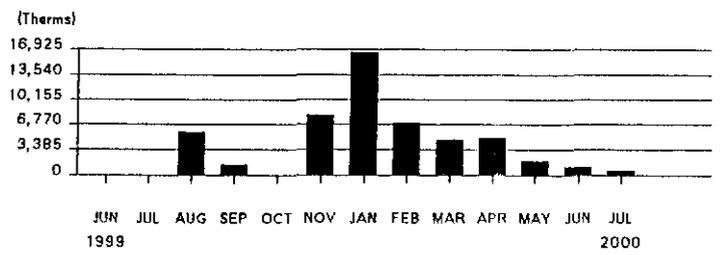
5929

Bill Date	Account Number	Payment Due Date	Amount Due
07/26/2000	1 5000 0512 7118	08/10/2000	\$1,804.31

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Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **September 25, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$3,287.45
you for your payment	2,117.50 -
Balance	\$1,169.95

Average Daily	Jul 1999	Jul 2000
Therms Used	N/A	32.09
Temperature	76 °F	70 °F

Current Charges

Customer Charge		26.50
First 100 Therms	\$.34107 x 100.00 Therms =	34.11
Over 100 Therms	\$.13180 x 862.56 Therms =	113.69
Environ Activities	\$.00110 x 962.56 Therms =	1.06
Gas Charge	\$.49150 x 962.56 Therms =	473.10
Current Charges Before Taxes		648.46
Taxes		
Gross Revenue Tax	\$648.46 x 0.10 % =	0.65
Municipal Utility Tax	\$648.46 x 8.24 % =	53.43
Dis Gas Revenue Tax	\$175.36 x 5.00 % =	8.77
Current Charges After Taxes		711.31
Total Balance		\$1,881.26

CURRENT USAGE

Billing Period **06-26-00** to **07-26-00** Days of Service **30**

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		
19948 Estimate 06-26	20888 Estimate 07-26	940

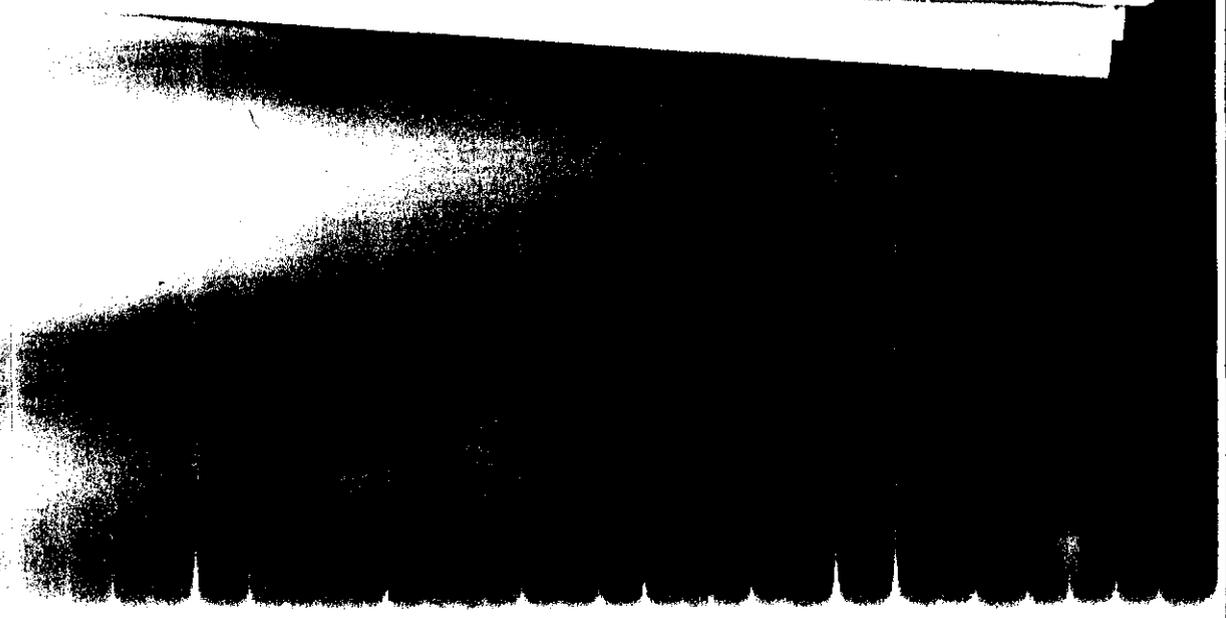
Therm Conversion 940 x 1.024 BTU Factor = 962.56 Therms

PAGES

The Total Amount Due includes an Installment amount of \$1,093.00, the current bill and a late payment charge. The installment represents the amount you have agreed to pay toward your past due bills.

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199... Please write your account number on your check. Thank you





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People's Gas

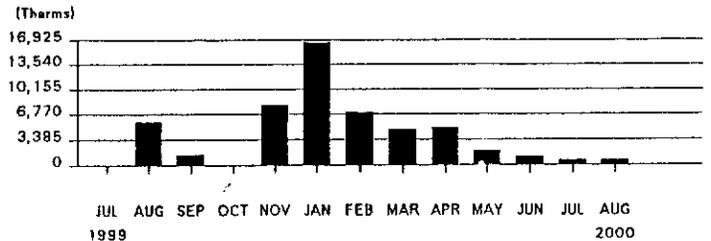
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
08/29/2000	1 5000 0512 7118	09/13/2000	\$2,617.15

CUSTOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **September 25, 2000**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$1,881.26
Late payment charge	27.87
Balance	\$1,909.13

Average Daily	Aug 1999	Aug 2000
Therms Used	49.08	30.72
Temperature	72 °F	72 °F

Current Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 821.60 Therms = 108.29
Environ Activities	\$.00170 x 921.60 Therms = 1.57
Gas Charge	\$.51560 x 921.60 Therms = 475.18
Current Charges Before Taxes	645.65

CURRENT USAGE

Billing Period **07-26-00** to **08-25-00** Days of Service **30**

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P1685868		
20888 Estimate 07-26	21788 Estimate 08-25	900

Therm Conversion 900 x 1.024 BTU Factor = 921.60 Therms

Taxes

Illinois Gross Revenue Tax	\$645.65 x 0.10 % = 0.65
Chicago Municipal Utility Tax	\$645.65 x 8.24 % = 53.20
Illinois Gas Revenue Tax	\$170.47 x 5.00 % = 8.52
Current Charges After Taxes	708.02
Total Balance	\$2,617.15

DISAGREEMENTS

Your agreement to pay past due bills on an installment plan was canceled, because you did not pay your installment by the due date. \$1,909.13 is due immediately. To avoid a request for a security deposit, pay this bill and future bills on or before the due date. At the time of this statement, your account was past due. Please pay the amount shown today.

pd. # 735-89



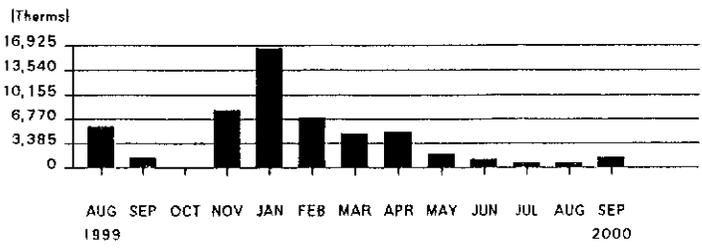
Customer Inquiries: 312-240-7000 Emergencies: 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
11/25/2000	1 5000 0512 7118	10/10/2000	\$1,160.52

MEMORANDUM

SUMMARY OF USAGE

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg**
Chicago IL 60617-1223
 Classification **Rate 2 - General Service**
 Billing Account **Yes**
 Meter Reading **November 27, 2000**



STATEMENT OF CHARGES

Charges Since Your Last Bill

Previous balance	\$2,617.15
For your payment	1,881.26 -
For your payment	735.89 -
Balance	\$0.00

Average Daily	Sep 1999	Sep 2000
Therms Used	48.10	49.71
Temperature	64 °F	67 °F

Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 1,441.12 Therms = 189.94
Environ Activities	\$.00200 x 1,541.12 Therms = 3.08
Gas Charge	\$.52290 x 1,541.12 Therms = 805.85
Current Charges Before Taxes	1,059.48

CURRENT USAGE

Billing Period 08-25-00 to 09-25-00 Days of Service 31

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		
21788 Estimate 08-25	23293 Estimate 09-25	1505

Therm Conversion 1505 x 1.024 BTU Factor = 1,541.12 Therms

Taxes

Miss Revenue Tax	\$1,059.48 x 0.10 % = 1.06
Municipal Utility Tax	\$1,059.48 x 8.24 % = 87.30
Gas Revenue Tax	\$253.63 x 5.00 % = 12.68
Current Charges After Taxes	1,160.52
Total Balance	\$1,160.52

6096

NOTES

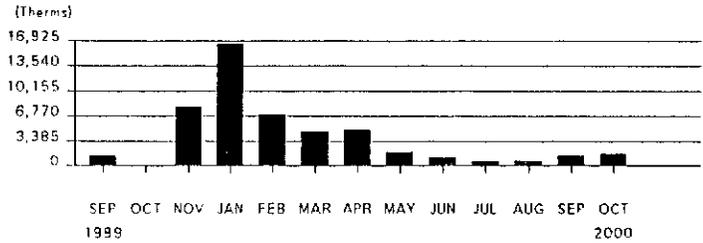


Bill Date	Account Number	Payment Due Date	Amount Due
10/26/2000	1 5000 0512 7118	11/13/2000	\$1,594.73

CUSTOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Last Meter Reading **November 27, 2000**

SUMMARY OF USAGE



Average Daily Therms Used	Oct 1999 N/A	Oct 2000 65.68
Temperature	53 °F	56 °F

SUMMARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance	\$1,160.52
Payment for your payment	1,160.52
Balance	\$0.00

Current Charges

Customer Charge	26.50
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Over 100 Therms	\$.13180 x 1,804.64 Therms = 237.85
Environ Activities	\$.00210 x 1,904.64 Therms = 4.00
Gas Charge	\$.60670 x 1,904.64 Therms = 1,155.55
Current Charges Before Taxes	1,458.01

Taxes			
Gross Revenue Tax	\$1,458.01 x	0.10 %	= 1.46
Municipal Utility Tax	\$1,458.01 x	8.24 %	= 120.14
State Gas Revenue Tax	\$302.46 x	5.00 %	= 15.12
Current Charges After Taxes			1,594.73

Total Balance \$1,594.73

CURRENT USAGE

Billing Period **09-25-00** to **10-24-00** Days of Service **29**

Meter Reading		Difference (100 Cubic Feet)
Previous	Current	
Meter Number P1685868		
23293 Estimate 09-25	25153 Estimate 10-24	1860

Therm Conversion 1860 x 1.024 BTU Factor = 1,904.64 Therms

6135

PAGES

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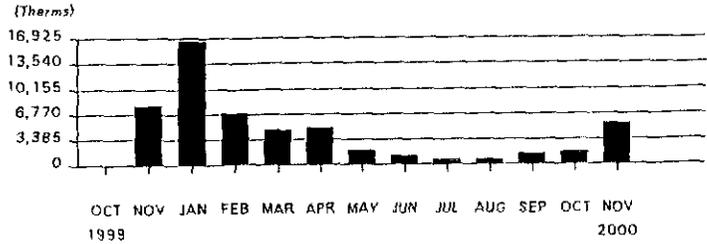
Customer Inquiries 312-240-7000 Emergencies 312-240-7001

Bill Date	Account Number	Payment Due Date	Amount Due
11/27/2000	1 5000 0512 7118	12/12/2000	\$4,894.82

OMER

SUMMARY OF USAGE

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Last Meter Reading **January 24, 2001**



Average Daily Therms Used	Nov 1999 136.18	Nov 2000 168.03
Temperature	48 °F	42 °F

MANY OF CHARGES

Its And Charges Since Your Last Bill

Previous balance	\$1,594.73
you for your payment	1,594.73 -
Balance	\$0.00

CURRENT USAGE

ment Charges

Customer Charge		26.50
First 100 Therms	\$.34107 x	100.00 Therms = 34.11
Next 900 Therms	\$.13180 x	4,900.00 Therms = 645.82
Over 1000 Therms	\$.07338 x	712.89 Therms = 52.31
Environ Activities	\$.00230 x	5,712.89 Therms = 13.14
Gas Charge	\$.64950 x	5,712.89 Therms = 3,710.52
Current Charges Before Taxes		4,482.40

Billing Period 10-24-00 to 11-27-00 Days of Service 34

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		
25153 Estimate 10-24	30732 Estimate 11-27	5579

Therm Conversion 5579 x 1.024 BTU Factor = 5,712.89 Therms

Taxes

Illinois Gross Revenue Tax	\$4,482.40 x	0.10 %	=	4.48
Chicago Municipal Utility Tax	\$4,482.40 x	8.24 %	=	369.35
Illinois Gas Revenue Tax	\$771.88 x	5.00 %	=	38.59
Current Charges After Taxes				4,894.82

Total Balance \$4,894.82

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2,174

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 1 5000 0512 7118

Please Pay By 12/12/2000	
If paid after 12/12/2000	\$4,967.67
Account Balance	Amount Enclosed
\$4,894.82	

If paying by mail, please allow 5 days for delivery.

The Add-a-Dollar Program allows customers to assist low-income households. Customers' donations are matched on a two-for-one dollar basis by Peoples Gas. To contribute, simply Add-A-Dollar to your payment.

Please do not write or stamp below this line.

CAR-RT SORT **C094

BRACK WARE
 5201 S UNIVERSITY AVE
 CHICAGO IL 60615-4405

PEOPLES GAS
 CHICAGO IL 60687-0001

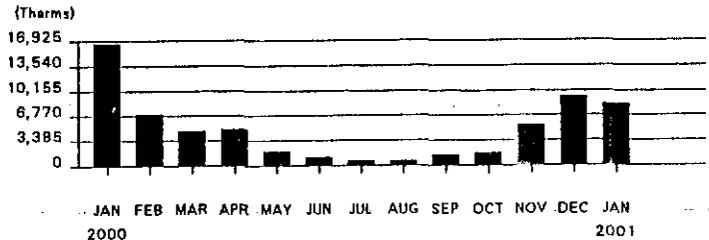
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Bill Date	Account Number	Payment Due Date	Amount Due
01/24/2001	1 5000 0512 7118	02/08/2001	\$9,896.82

COMER

SUMMARY OF USAGE

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Last Meter Reading **March 27, 2001**



MARY OF CHARGES

Payments And Charges Since Your Last Bill

Previous balance **\$13,212.69**
 Balance **\$13,212.69**

Current Charges

Customer Charge **26.50**

Distribution Charge

First 100 Therms	\$.34107 x	100.00 Therms =	34.11
Next 4900 Therms	\$.13180 x	4,900.00 Therms =	645.82
Over 5000 Therms	\$.07338 x	3,580.92 Therms =	262.77

Environ Activities **\$.00290 x 8,580.92 Therms = 24.88**
 Gas Charge **\$.92510 x 8,580.92 Therms = 7,938.21**
Current Charges Before Taxes 8,932.29

Taxes

Gross Revenue Tax	\$8,932.29 x	0.10 %	=	8.93
Municipal Utility Tax	\$8,932.29 x	8.24 %	=	736.02
Gas Revenue Tax	\$994.08 x	5.00 %	=	49.70

Current Charges After Taxes 9,726.94

Total Balance \$22,939.63

CURRENT USAGE

Billing Period **12-26-00** to **01-24-01** Days of Service **29**

Meter Reading		Difference
Previous	Current	(100 Cubic Feet)
Meter Number P1685868		
40150 Estimate 12-26	48538 Estimate 01-24	8388

Therm Conversion 8388 x 1.023 BTU Factor = 8,580.92 Therms

SAGES

Your budget amount of \$7,350.82 is past due. Your account is subject to cancellation from the Budget Plan unless paid immediately.
 At the time of this statement, your account was past due. Please pay the amount shown today.
 Your new monthly budget amount will be \$2,546.00 starting next month.
 This is your current debit budget balance after billing \$22,939.63.

0.362
 Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

COUNT NUMBER: 1 5000 0512 7118

Please Pay By 02/08/2001	
Budget Amount	Amount Enclosed
\$9,896.82	<input type="text"/>

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills. I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

CAR-RT SORT: **C094

BRACK WARE
 5201 S UNIVERSITY AVE
 CHICAGO IL 60615-4405

PEOPLES GAS
 CHICAGO IL 60687-0001

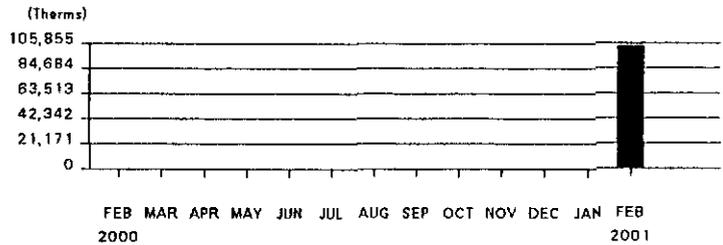
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Bill Date	Account Number	Payment Due Date	Amount Due
02/27/2001	1 5000 0512 7118	03/14/2001	\$7,570.85

CUSTOMER

Name **Brack Ware**
 Account Number **1 5000 0512 7118**
 Service Address **8100 S Essex Ave Bldg
 Chicago IL 60617-1223**
 Service Classification **Rate 2 - General Service**
 Heating Account **Yes**
 Next Meter Reading **March 27, 2001**

SUMMARY OF USAGE



SUMMARY OF CHARGES

Revisions And Charges Since Your Last Bill

Previous balance	\$22,939.63
Thank you for your payment	4,894.82 -
Gas credit	50.00 -
Rate payment chrg allowed	880.96 -
Cancel prior billing (08-23-1999 to 01-24-2001)	51,913.90 -
Revised prior billing (08-23-1999 to 01-24-2001)	64,148.88
Balance	\$29,348.83

Average Daily	Feb 2000	Feb 2001
Therms Used	358.50	340.10
Temperature	26 °F	25 °F

CURRENT USAGE

Billing Period **01-24-01** to **02-23-01** Days of Service **30**

Previous		Current		Difference
Meter Number	P1685868			(100 Cubic Feet)
66137 Estimate	01-24	76091 Estimate	02-23	9954

Therm Conversion 9954 x 1.025 BTU Factor = 10,202.85 Therms

Current Charges

Customer Charge	26.50
Distribution Charge	
First 100 Therms	\$.34107 x 100.00 Therms = 34.11
Next 4900 Therms	\$.13180 x 4,900.00 Therms = 645.82
Over 5000 Therms	\$.07338 x 5,202.85 Therms = 381.79
Environ Activities	\$.00280 x 10,202.85 Therms = 28.57
Gas Charge	\$.91740 x 10,202.85 Therms = 9,360.09
Current Charges Before Taxes	10,476.88
Taxes	
Illinois Gross Revenue Tax	\$10,476.88 x 0.10 % = 10.48
Chicago Municipal Utility Tax	\$10,476.88 x 8.24 % = 863.29
Illinois Gas Revenue Tax	\$1,116.79 x 5.00 % = 55.84
Current Charges After Taxes	11,406.49
Total Balance	\$40,755.32

MESSAGES

Your budget amount of \$5,024.85 is past due. Your account is subject to cancellation from the Budget Plan unless paid immediately.
 At the time of this statement, your account was past due. Please pay the amount shown today.
 Your new monthly budget amount will be \$2,546.00 starting next month.
 This is your current debit budget balance after billing \$40,755.32.
 For your convenience we now have toll free numbers, which are located at the top of your bill.

Return this portion with your check made payable to Peoples Energy. Please write your account number on your check. Your service is provided by Peoples Gas, a subsidiary of Peoples Energy. "Peoples Energy" is a service mark and trade name licensed to Peoples Gas.

PAYMENT COUPON

ACCOUNT NUMBER: 1 5000 0512 7118

Please Pay By 03/14/2001	
Budget Amount	Amount Enclosed
\$7,570.85	[]

If paying by mail, please allow 5 days for delivery.

Yes, I would like to pledge one dollar per month to the Peoples Energy Share the Warmth fund which helps low-income customers pay energy bills.
 I have added one dollar to my payment. Check this box ->

Please do not write or stamp below this line.

CAR-RT SORT **C094

BRACK WARE
 5201 S UNIVERSITY AVE
 CHICAGO IL 60615-4405

PEOPLES GAS
 CHICAGO IL 60687-0001

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