

**Application for Certificate to Become a Payphone Service Provider – Illinois**

Question No. 14: Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.

Qwest Interprise America, Inc. offers data communications products and services outside the Qwest Corporation territory. The provision of payphone service is incidental to their business.

Qwest Interprise America, Inc. has been operating payphones since May, 2001 and currently has payphones located in the states of CA, MI, TN, and WI and has submitted applications to provide payphone service in AL, DE, FL, GA, KT, MA, MO, NC, NH, SC, TX, VA, VT, and WV.

While Qwest Interprise America, Inc. started installing payphones only recently it relies on the expertise of Qwest Corporation payphone division employees and their years of experience providing pay telephone service within the Qwest Corporation territory.

Payphones provided by Qwest Interprise America, Inc. in Illinois will be installed, maintained, and repaired by Volt Information Sciences, Inc., an international company with over 40,000 employees providing, among other services, telecommunications services to telecommunications providers. Programming of the payphones will be completed and maintained by the Company. The contact at Volt Information Sciences, Inc. for Qwest Interprise America, Inc.'s payphones in Illinois is:

Johnny North, Regional Payphone Manager  
1150 East Plant Street, Suite F  
Winter Garden, Florida 34787  
1-888-640-6204 Ext. 3

Additional information on Volt Information Sciences, Inc., can be found at <http://www.volt.com/>

The payphones Qwest Interprise America, Inc. will provide on site will be manufactured by Protel, Inc., a telephone manufacturer with a solid reputation for supplying state of the art smart payphones and who has extensive experience working with Payphone Service Providers. Additional information on Protel, Inc. can be found at <http://www.protelinc.com/>