

Heritage Affidavit – Attachment E(4)



Z-Line Home Edition™

THE SMART CHOICE IN LOCAL AND LONG DISTANCE PHONE SERVICE

Get paid to Switch and Save!

Call toll-free 1-866-367-4411 now to switch to Z-Line Home Edition™, and we'll give you a \$25 Webcertificate, good as cash at any online retailer that accepts MasterCard®, in addition to the regular savings you'll enjoy as a Z-Line Home Edition member!

Z-Line Home Edition is complete phone service from one company, on one bill, for one low price.

For \$24.99 per month you get residential local phone service with 30 minutes of long distance calling included per month, plus Voicemail, Call Waiting and Find Me Call Forwarding. There's no charge to switch, and you keep your same phone number!

Need more long distance minutes or extra features? Add an additional 90 long distance minutes, OR a feature pack including Caller ID, Speed Calling and 3-way Calling, to your plan for only \$4.99 per month each.

So call toll-free 1-866-367-4411 now to switch to Z-Line Home Edition, the one complete phone service.

Why have a phone line when you can have a Z-Line?

Switching your current service is free! If you do not currently have service, a onetime installation fee of \$69.99 may apply. State-to-state and in-state domestic long distance rates outside of plan start as low as 6.9¢ per minute. Some states have a per minute charge for local calling outside of plan. All rates apply 24 hours a day, seven days a week. Rates vary by state and by plan selected. Monthly rate does not include applicable taxes and regulatory surcharges. Terms and conditions apply. Webcertificate can be used anywhere online. MasterCard is accepted, value ranging from \$20 to \$35 depending upon the service plan you select. You must provide a valid e-mail address and remain a Z-Line Home Edition customer for at least 30 days to receive your FREE Webcertificate, after which time your Webcertificate will be e-mailed to the address you provide upon enrolling for service. Offer valid for new Z-Line Home Edition customers only. Not valid with any other offer.

Telecommunications services provided by Z-Tel Communications, Inc.™
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Z-Line Home Edition™ includes all these features. Compare and see how you can save up to 23%.

Phone Service	Z-Tel®	Ameritech®
Local Phone Service	Included	\$5.68
Local Calling*	600 Included	\$10.00
Free Long Distance Minutes*	30 Included	\$6.15
Enhanced Phone Features		
Call Waiting and Find Me Call Forwarding	All Included	\$4.50
Voicemail	Included Web or Phone	\$5.95 Phone only

Package Totals **\$24.99** \$32.28

*Z-Tel made certain assumptions regarding an individual's monthly calling patterns and features purchased. Savings could be higher or lower than the Pricing Comparison. Assumptions were obtained from publicly available tariffs price lists from the major local provider in your area and major long distance carriers. The underlying information used for comparison purposes are subject to change.

Save with Z-Line Home Edition!

THE FACE OF THIS DOCUMENT IS BLUE ON WHITE PAPER

THIS IS NOT A REAL WEBCERTIFICATE

NO. 000000000

66-798
531

CHECK NO.

NOT FOR
USE AS
LEGAL TENDER



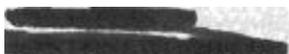
Home Phone:
My Home Phone is correct. If not, _____
My 2nd Phone Line is: _____

\$25 WEBCERTIFICATE

\$25.00

AMOUNT

PAY
TO THE
ORDER
OF

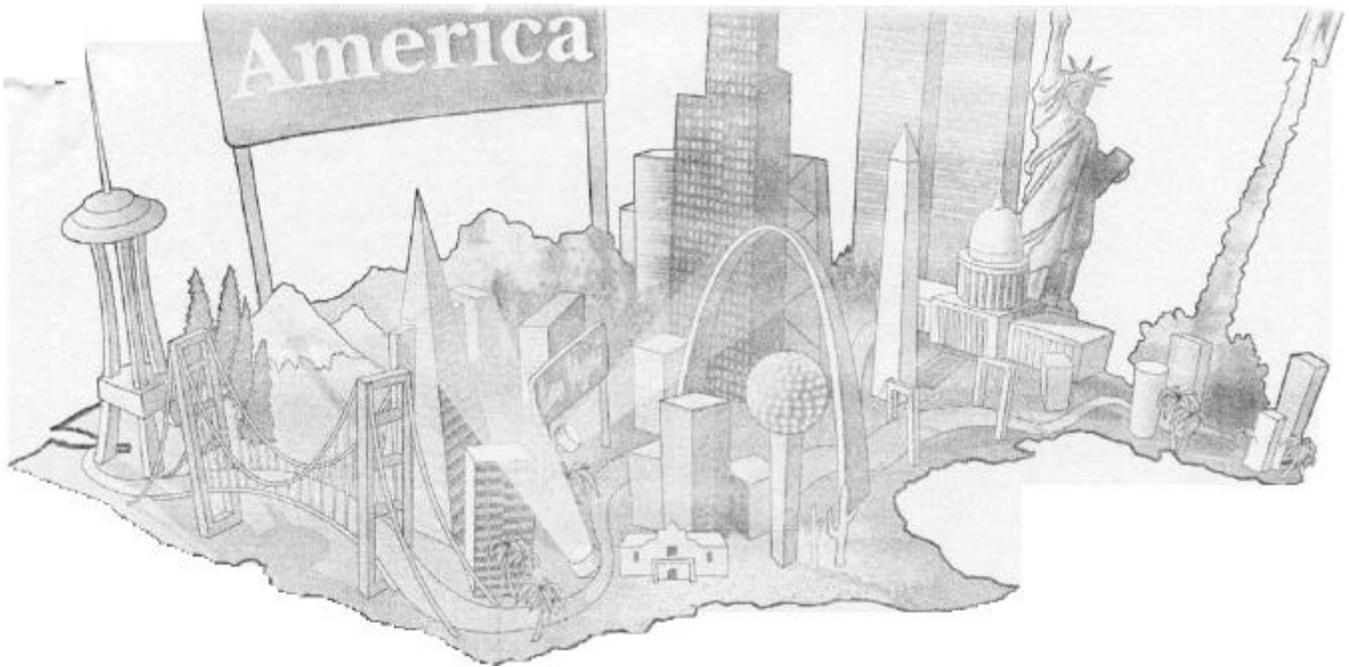


CAROL STREAM, IL 60188-3909



John M. Hutcherson
AUTHORIZED SIGNATURE

* Actual Webcertificate will be sent to the email address provided upon enrolling



Join the hundreds of thousands of savvy consumers who've already made the Smart Choice and switched to America's new local and long distance phone service. To make the switch easy and cost-free, we've waived the normal installation fee (\$69.99) and we'll also pay for any switching costs incurred.

Visit www.ztel.com for complete details on Z-Line Home Edition. Be sure to check availability and pricing for free unlimited member to member long distance calling in your area. Call other Z-Line Home Edition members anywhere in the country, anytime, without watching the clock. Unlimited home to home calling, with no per-minute long distance charges! In the "City of America," you're always "just around the corner."

By signing, downloading, or appearing on the contract, you agree to change my telecommunications provider for phone number(s) listed on this check. I authorize Z-Tel to change my current provider to Z-Tel for: (1) local (2) inter-ATA (local toll/in-state long distance); and (3) inter-ATA phone calls, including state-to-state and international. If I already have a 2nd line, I authorize Z-Tel to switch it at the advertised rate. I agree to pay the monthly fee for service. I understand that only one carrier may be designated, respectively, as my local, inter-ATA toll, and/or inter-ATA/intrastate carrier for each phone number. I understand Z-Tel will pay costs for this switch and I need not discontinue my current service. If I later wish to return to my current or switch to another provider, I may have to pay a switching fee. Monthly rates do not include taxes, regulatory fees or Subscriber Line charges. I authorize Z-Tel to perform any necessary investigation to determine acceptability of my authorization and to request my credit history. I verify I have read and understand this letter of authorization, am at least 18 years old, and am authorized to change providers for the phone number(s) listed.

Social Security Number



Z-Line Home Edition

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- What We Offer
- How You Benefit
- Compare Our Service
- Away From Home?
- Area Code Changes
- Pricing & Availability
- Sign Up Now!

Z-Line Home Edition

Compare Us With the Rest in Illinois

[Select Another State](#)

Z-Line Home Edition™ is a unique package other companies just can't match. See for yourself:

	Z-Line Home Edition	A Major Local Phone Company
Basic Local Phone Service	Included	\$5.68
Local Calling*	3000 minutes included	\$25.64
In State/State to State LD*	100 minutes included	\$16.31

Enhanced Services Package Includes

Vicemail	Included	
Call Forwarding (Find Me)	Included	
Call Waiting	Included	
Speed Calling	Included	
3-Way Calling	Included	
Caller ID	Included	\$22.50 for all six features above

Z-Line Home Edition Technology

Web Accessible Voicemail	Free	None
Z-Line™ Features	Free	None
Group Messaging	Free	None
Z-Alerts™ (personal alerts on weather, news, & finance)	Free	None

Package Totals	Z-Line Home Edition	A Major Local Phone Company
	\$49.99	\$70.13

The bottom line is simple: Z-Line Home Edition gives you a minimum savings of more than 28% over the other guys! That's over \$240 a year!

All above rates are quoted on a per-month basis. Pricing plans vary by geographic area. Rate comparisons for other states are located on [Compare Our Service](#) page. * Z-Tel made certain assumptions regarding an individual's monthly calling patterns and behavior. Z-Tel believes these assumptions accurately reflect the usage patterns of a typical residential consumer in any given month. Savings could be higher or lower than the Pricing Comparison, depending upon the particular usage of the individual. The assumptions used in preparing this Pricing Comparison are based upon rates contained in publicly available tariffs and price lists from major telecommunications carriers. The underlying rates used for comparison purposes are subject to change.

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[Overview](#) Z-Tel Technologies Inc. (ticker: ZTEL, exchange: NASDAQ) News Release - 2-Jul-2001

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Z-Tel Applauds Illinois Enactment of Telecom Reform Law; Law Signed Amidst Launch of Z-Tel's Advertising Campaign in Chicago

TAMPA, Fla., Jul 2, 2001 (BUSINESS WIRE) -- Z-Tel Technologies, Inc. (Nasdaq/NM: ZTEL), today announced its support for the passage of telecom reform House Bill 2900. The new law, which Illinois Governor George H. Ryan signed on June 28, affirms Illinois's leadership role in providing a strong framework for opening local telecommunications markets to competition.

Rob Curtis, Senior Vice President, Strategic Planning for Z-Tel, stated, "Z-Tel is extremely encouraged by the implementation of this piece of legislation. The law codifies unbundled access into state law and gives the Illinois Commerce Commission several new tools to ensure that incumbents comply with the law. Also, the law should make it easier for companies like Z-Tel to sign up new subscribers in Illinois, because it removes entry barriers and provides a rapid means of resolving market entry disputes. We expect that the law will have a positive long-term impact on our ability to provide our innovative service to Illinois consumers."

Z-Tel launched an integrated advertising campaign in Chicago this week, featuring company spokesperson and football Hall of Fame player and Coach Mike Ditka. The campaign began last week with radio spots featuring Ditka encouraging consumers to switch to Z-Tel's residential local phone service. Additionally, over 80 billboards featuring Coach Ditka making the same call to action will be placed throughout the city in mid-July.

"The passage of this law could not be more timely," commented President and CEO Gregg Smith. "We are extremely pleased at the leadership shown by the Illinois legislature and Governor and with their level of commitment to competition and consumer choice. We've expanded our market share in Chicago significantly over the last several months, and, combined with our Chicago advertising campaign, we expect the impact of this law to draw even greater consumer attention to Z-Tel."

"Z-Tel is all about choice, innovation and quality. This law lays out a welcome mat for competition in Illinois, and we expect it will expand our ability to offer a valuable local phone service alternative to the residents of Illinois."

About Z-Tel Technologies, Inc.

Z-Tel Technologies, Inc. provides consumers bundled local and long distance telephone service, combined with enhanced, Internet-based communications features that enable them to manage all of their voice communications needs. Z-Tel makes its primary service, "Z-Line Home Edition(TM)", available to over sixty-five percent of the U.S. residential phone market by leveraging the Unbundled Network Elements (UNE) of the Regional Bell Operating Companies. For more information about this innovative new service or about Z-Tel, please visit the Company's web site at www.z-tel.com.

This press release contains forward-looking statements that are based upon current expectations and involve a number of risks and uncertainties. In order for Z-Tel to utilize the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, you are hereby cautioned, and Z-Tel hereby notes, that these statements may be affected by the risk that favorable growth and financial trends may not continue, the risk that the Company will be unable to efficiently and successfully enter new markets, the risk that the Company's existing financing will not be sufficient to fund anticipated growth and that additional financing may not be available on favorable terms or at all, the risk that further state expansion may not be achieved, the risk that the Company will not obtain the expected benefits from recent rulings by the FCC and various state Public Utility Commissions, the risk that the regulatory environment in which the Company operates may become less favorable for the Company or make it difficult or impossible to consummate its business plan, the risk that House Bill 2900 will not have the expected impact on the Company's ability to provide services and obtain new customers and visibility in Illinois, as well as the risk factors described in detail in Z-Tel's 2000 Annual Report on Form 10-K, filed March 30, 2001; and in Z-Tel's other filings with the Securities and Exchange Commission. Z-Tel undertakes no obligation to update or revise any such forward-looking statements.

CONTACT: Z-Tel Technologies, Inc.
Sarah E. Bialk, 813/233-4586
ir@z-tel.com



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