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ILLINOIS COMMERCE COMMISSION

ORIGINAL

16-0505

For Commission Use Only:

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FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Geraldine Newsome  
Against (Utility name): ComEd An Exelon Company  
As to (Reason for complaint) Unfair Billing

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 446 W. 125<sup>th</sup> Place

The service address that I am complaining about is 446 W. 125<sup>th</sup> Place

My home telephone is (773) 468-5206

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 860-7760

My e-mail address is geraldinepn@yahoo.com I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) ComEd An Exelon Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

I'm not aware of the specific section of the law, or utility tariffs involved with this complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

¶ I was billed \$174.24 for the month of 8/25/16--9/24/16. I was out of town from 8/27/16-10/29/16. I have airline confirmations and forwarding mail confirmation for that time period. I unplugged everything in my house except my refrigerator, and I live alone.

¶ ComEd charged \$175.95 for the previous month when I was home and \$174.24 when I wasn't home and \$52.10 for 09/24/16-10/25/16, I was not

Please clearly state what you want the Commission to do in this case: at home

¶ Make sure I'm not charged \$174.24, order a non-defected METER and competent Meter READERS.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website.* The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: November 3, 2016  
(Month, day, year)

Complainant's Signature: Geraldine Newsome

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Geraldine Newsome, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Geraldine Newsome  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) NOVEMBER 3<sup>rd</sup> 2016.

Beera Desai  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.