

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case: 16-0480

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

2016 OCT 11 P 1:34

CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Jessie HINTON

Against (Utility name):

Peoples Gas Light & Coke Co

As to (Reason for complaint)

Service Activation Charges

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

PO BOX 198232 Chg IL 60619-8232

The service address that I am complaining about is

800 S. LaSalle #2. Chg. IL 60619-8232

My home telephone is

773 483-7250

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

773 517-8680

My e-mail address is

[Handwritten wavy line]

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company)

Peoples Gas Light & Coke Co

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Ill. C. C. No 28 9th Revised  
Sheet No. 20

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See Attached

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-8-2016 Complainant's Signature: Jessie Hinton  
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, JESSIE HINTON, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Jessie Hinton  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) October 8, 2016

Veronica Gracia  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.