

North Shore Gas Company

**Rider Choices For YouSM Report To The Illinois Commerce Commission
For The Quarter Ended September 30, 2016
Docket No. 01-0469**

QUARTERLY

Number of Customers: (*)

<u>Month</u>	<u>Attempted to Enroll</u>	<u>Accepted</u>	<u>Rejected</u>	<u>Switched Suppliers</u>
July 2016	406	340	66	111
August 2016	1147	1059	88	74
September 2016	<u>450</u>	<u>372</u>	<u>78</u>	<u>800</u>
	2003	1771	232	985

See attached files for reject reasons

As of September 30, 2016

Number of Enrolled Customers: 15,154

* NOTE: Figures include both Rate 1 and Rate 2 accounts.

NSG - Rejects July 2016

Number of Accounts	Description
14	Account is not in ACTIVE status. Count
22	Nonexistent account number. Count
1	Account is already enrolled in this pool. Count
12	Account is in pending Add status in another pool. Count
	Ineligible account - Less than 12 months since previous termination from
10	Choices For You program. Count
	Bill/Read Cycle change required. Call the Supplier Hotline at (800) 264-8026.
1	Count
	Company associated with pool and company associated with account are in
6	conflict. Count
66	Grand Count

NSG - Rejects August 2016

Number of Accounts	Description
47	Account is not in ACTIVE status. Count
10	Nonexistent account number. Count
17	Account is in pending Add status in another pool. Count Ineligible account - Less than 12 months since previous termination from
8	Choices For You program. Count
6	Company associated with pool and company associated with account are in conflict. Count
88	Grand Count

NSG - Rejects September 2016

Number of Accounts	Description
17	Account is not in ACTIVE status. Count
11	Nonexistent account number. Count
2	Account is already enrolled in this pool. Count
23	Account is in pending Add status in another pool. Count
	Ineligible account - Less than 12 months since previous termination from
5	Choices For You program. Count
	Bill/Read Cycle change required. Call the Supplier Hotline at (800) 264-8026.
18	Count
	Company associated with pool and company associated with account are in
2	conflict. Count
78	Grand Count