

For Commission Use Only:
Case: 16-0470

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

RECEIVED
OCT 05 2016

Regarding a complaint by (Person making the complaint): PETER G. POULOS ILLINOIS COMMERCE COMMISSION CHIEF CLERK'S OFFICE

Against (Utility name): OASIS POWER LLC, D/B/A OASIS ENERGY

As to (Reason for complaint) HIGH VARIABLE RATE

COMPANY NEVER INFORMED ME WHEN CONTRACT EXPIRED

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 8506 WEST SAINT JOSEPH AVE. CHICAGO IL. 60656

The service address that I am complaining about is 8506 WEST SAINT JOSEPH AVE. CHICAGO IL. 60656

My home telephone is [773] 625-0690

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 544-7359 CELL

My e-mail address is poulospeter1@ATTNET I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) OASIS ENERGY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

CODE PART 412

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

ON SEPARATE PAPER

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-3-16
(Month, day, year)

Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

ANGELO ANGELAKOS 847-969-0115
3054 FAIRHAVEN LANE
LAKE IN THE HILLS, IL. 60156 AANGELAKOS@MSN.COM

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

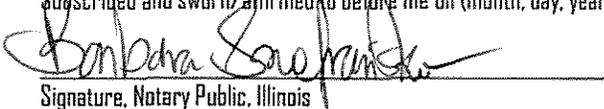
VERIFICATION

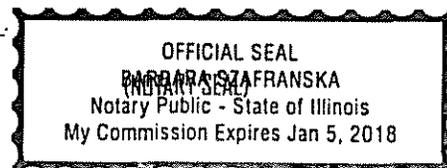
A notary public must witness the completion of this part of the form.

I, Peter G. Poulos, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Oct 3, 2016


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

10-3-16

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To Whom It MAY CONCERN,

When I signed with OASIS in 2014, I signed A FIXED RATE AGREEMENT AT .07 PER KWH, BUT WHEN I RECEIVED WHEN I RECEIVED MY BILL IN JULY 2016, OASIS BILLED ME AT .12641 PER KWH. SO WHEN I RECEIVED MY BILL ON JULY 29, 2016, I ASKED CALLED AND ASKED THEM WHY DID THEY RAISE MY RATE. JEREMIAH FROM OASIS SAID THAT HE CAN RENEW MY CONTRACT BUT I HAD TO PAY JULY'S BILL IN FULL. I SAID NO, AND TOLD HIM THAT I NEVER RECEIVED ANY RENEWAL - EITHER BY EMAIL OR REGULAR MAIL. HE SAID THAT THEY MAILED IT TO ME, THEN HE STATED THAT THEY EMAILED IT. THEN HE STARTED TO GIGGLE WHEN I TOLD HIM THAT I CHECKED MY COMPUTER'S HISTORY & COMPUTER'S BAR AND THE ONLY THING I FOUND ON OASIS WAS ~~the~~ THEIR AGREEMENT 2 YEARS AGO, BUT NOTHING ABOUT THEIR ~~the~~ RENEWAL. SO I CANCELLED ON JULY 29, 2016 # 06334 WITH JEREMIAH

So This is what I PAID TO OASIS
for JULY & AUGUST 2016 + THE DIFFERENCE FOR
B COMED RATES

	<u>OASIS</u>	(USAGE)
JULY	2293	
KWH RATE	.12641	
<hr/>		
	\$ 289.86	

<u>COMED</u>
<u>RATES</u>
2293
113.18
.04936
<hr/>
113.18

AUGUST	2687
KWH RATE	.12990
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	\$ 349.04

2687
.04936
<hr/>
\$ 132.63

TOTAL	\$ 638.90 (OASIS)	\$ 245.81 (COMED)
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Difference \$ 393.09 PLUS TAX

THANK YOU
PETER POULOS
773 544 7359 Cell