

ORIGINAL

For Commission Use Only:  
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Case: \_\_\_\_\_  
SEP 06 2016

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

16-0425

Regarding a complaint by (Person making the complaint): Maria Aurora Roman

Against (Utility name): Peoples Gas

As to (Reason for complaint) Outstanding balance in a different address

in Chicago Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My complete mailing address is (include City) 6335 S. Francisco, Chicago, IL 60629

The service address that I am complaining about is 3444 W. Marquette Rd, Chicago, IL 60629

My home telephone is [773] 434-7302

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 434-7302

My e-mail address is N/A I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. On February 17, 2016, I received a notification that my account was delinquent and that there was a balance ~~of~~ from account # 650062520584 Service address 3444 W. Marquette Rd, Chicago, IL 60629
2. I call to inquire about the balance since I have been living ~~at~~ 6335 S. Francisco, Chicago, IL 60629, for 23 yrs.
3. My service at 6335 S. Francisco, was shut off and I was required to merge accounts in order to restart service. Please clearly state what you want the Commission to do in this case: That my account is split from another account and that I'm no...

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

respo- sible for balance

Today's Date: 8/31/2016  
(Month, day, year)

Complainant's Signature: Maria A. Roman

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

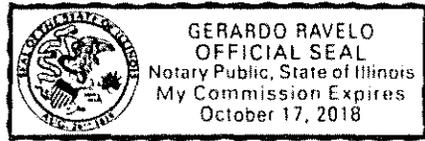
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, Maria A. Roman, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Maria A. Roman  
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) August 31, 2016

[Signature]  
Signature, Notary Public, Illinois

(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.