

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

North Shore Gas Company)	
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Petition Pursuant to Rider UEA)	Docket No. 16-
of Schedule of Rates for Gas)	
Service to Initiate a Proceeding to)	
Determine the Accuracy of the)	
Rider UEA Reconciliation Statement)	

**PETITION OF
NORTH SHORE GAS COMPANY**

North Shore Gas Company (“North Shore”) files with the Illinois Commerce Commission (“Commission”) this Petition to initiate an annual reconciliation proceeding to determine the accuracy of the statement that North Shore submitted pursuant to Rider UEA of its Schedule of Rates for Gas Service.

1. North Shore is a corporation organized and existing under the laws of the State of Illinois, having its principal office at 200 East Randolph Street, Chicago, Illinois 60601. It is engaged in the business of purchasing natural gas for and distributing and selling natural gas to approximately 159,000 customers in Cook and Lake Counties, Illinois. North Shore is a public utility within the meaning of the Public Utilities Act.
2. North Shore’s Schedule of Rates for Gas Service includes Rider UEA, Uncollectible Expense Adjustment. The Commission approved Rider UEA in Docket Nos. 09-0419/09-0420 (cons.). Section G of Rider UEA generally requires North Shore to file annually, no later than May 20, adjustments to be effective for an upcoming effective period.

3. Section F of Rider UEA includes components for a Factor RA (Reconciliation Adjustment) and Factor O (Commission ordered adjustment amount). The RAs that North Shore calculated, are based on actual and expected revenues for the period June 1, 2015, through May 31, 2016.
4. Section I of Rider UEA requires North Shore to file, no later than August 31, a petition “seeking initiation of an annual reconciliation process ... that will compare revenues collected under this rider during the effective period with the expected revenues”
5. Attachment A, attached to and made a part of this Petition, is
 - the Direct Testimony of Lynn M. Hosty (NSG Ex. 1.0). Ms. Hosty’s direct testimony includes three exhibits (NSG Exs. 1.1, 1.2, and 1.3) with data supporting the accuracy of North Shore’s calculations under Rider UEA.
 - the Direct Testimony of David B. Baron (NSG Ex. 2.0). Mr. Baron testifies to the activities that North Shore undertakes to pursue minimization of and collection of uncollectibles.
6. Attachment B, attached to and made a part of this Petition, identifies the municipalities that North Shore serves.
7. By this Petition, North Shore is requesting that the Commission initiate the proceeding described in Section I of Rider UEA. The purpose of the proceeding is to determine the accuracy of the Reconciliation Statement and to verify that North Shore collected the actual Uncollectible Accounts Expense amounts provided in the applicable Form 21 reporting year.

WHEREFORE, for the foregoing reasons, North Shore Gas Company respectfully requests that the Illinois Commerce Commission initiate a proceeding to determine the accuracy of the statement of the reconciliation adjustment components under Rider UEA.

Respectfully submitted,
North Shore Gas Company

By: /S/ KOBY A. BAILEY

Koby A. Bailey
An Attorney for
North Shore Gas Company

Koby A. Bailey
Mary Klyasheff
WEC Business Services LLC
Legal and Governance Affairs
200 East Randolph Street
Chicago, Illinois 60601

Telephone: 312-240-4081
Facsimile: 312-240-4847
e-mail: KABailey@integrysgroup.com

Attorneys for
North Shore Gas Company

Dated at Chicago, Illinois
this 31st day of August, 2016

STATE OF ILLINOIS)
)
COUNTY OF COOK)

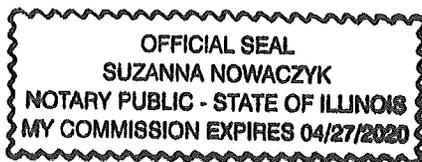
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Thomas Aridas, being first duly sworn, upon oath states that he is Director, Gas Regulatory Policy, of WEC Business Services LLC providing service to North Shore Gas Company; that he has read the foregoing Petition and knows the contents thereof; and that said contents are true to the best of his knowledge and belief.

By: 
Thomas Aridas
Director, Gas Regulatory
Policy

Subscribed and sworn to
before me this 24th day
of August, 2016


Notary Public



STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

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ATTACHMENT A

Direct Testimony and Exhibits of Lynn M. Hosty

Direct Testimony of David B. Baron

STATE OF ILLINOIS
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North Shore Gas Company)
)
Petition Pursuant to Rider UEA) Docket No. 16-
of Schedule of Rates for Gas)
Service to Initiate a Proceeding to)
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Rider UEA Reconciliation Statement)

DIRECT TESTIMONY
OF
LYNN M. HOSTY

1 Q. Please state your name and business address.

2 A. Lynn M. Hosty, 200 East Randolph Street, Chicago, Illinois 60601.

3 Q. By whom are you employed?

4 A. WEC Business Services LLC (“WBS”).

5 Q. What position do you hold with WBS?

6 A. I am a Senior Rate Analyst in Gas Regulatory Services.

7 Q. What are your responsibilities in that position?

8 A. I am responsible for performing activities related to rate research, rate design,
9 rate and tariff administration, and billing and rate impact studies for Petitioner, North
10 Shore Gas Company (“North Shore” or the “Company”) and an affiliated company,
11 The Peoples Gas Light and Coke Company (“Peoples Gas”).

12 Q. Please summarize your educational background and experience.

13 A. In 1994, I graduated from Lewis University with a Bachelor of Arts Degree with
14 majors in Accounting and Finance. I have been employed by WBS (formerly known
15 as Integrys Business Support, LLC (“IBS”)) in my current position since June 2015. I

16 was employed by IBS from January 2014 through June 2015 as a Senior Rate
17 Analyst and employed by Peoples Gas or its affiliates from 1994 through 2014 in
18 various positions and levels of responsibility in the Accounting and Financial
19 Departments.

20 Q. Please give a brief description of the operations and status of Petitioner.

21 A. North Shore is a corporation organized and existing under the laws of the
22 State of Illinois, having its principal office at 200 East Randolph Street, Chicago,
23 Illinois 60601. It is engaged in the business of purchasing, distributing and selling
24 natural gas to approximately 159,000 customers in Cook and Lake Counties, Illinois.
25 North Shore is a public utility within the meaning of the Public Utilities Act ("Act").

26 Q. Please describe the subject matter of this proceeding.

27 A. North Shore's Schedule of Rates for Gas Service includes Rider UEA,
28 Uncollectible Expense Adjustment, which was filed with the Illinois Commerce
29 Commission ("Commission") pursuant to Section 19-145 of the Act. Rider UEA,
30 which determines adjustments arising from incremental differences between the
31 amount of Uncollectible Accounts Expense in the Company's rates and the write-off
32 amount reported in Form 21 ILCC to the Commission ("Form 21"), applies to Service
33 Classification ("S.C.") Nos. 1 (Heating and Non-Heating), 2 and 4. Section I of Rider
34 UEA requires North Shore to file annually, no later than August 31, a reconciliation of
35 amounts collected or refunded in the previous effective period with the expected
36 revenues plus or minus Reconciliation and Commission Ordered Adjustments along
37 with an Information Sheet of the related adjustments to be effective for the nine-
38 month effective period beginning September 1.

39 Q. Are you sponsoring any attachments to your direct testimony?

40 A. Yes. I am sponsoring the following exhibits:

- 41 • NSG Ex. 1.1 is the Reconciliation Statement (“Statement”) for the
42 twelve-month June 1, 2015 through May 31, 2016 reconciliation period
43 that shows the reconciliation adjustments (“RA”) applicable for the nine-
44 month period beginning September 1, 2016 through May 31, 2017, for
45 S.C. Nos. 1H, 1NH¹, 2 and 4.
- 46 • NSG Ex. 1.2 is the Rider UEA filing that was filed with the Commission
47 by letter dated May 14, 2015 for the adjustments to be billed June 1,
48 2015 through May 31, 2016 for the 2014 reporting year. The amounts
49 are applicable to this reconciliation and are included in the Statement
50 (NSG Ex. 1.1).
- 51 • NSG Ex. 1.3 is the Rider UEA Reconciliation statement that was
52 approved in the Final Order in Docket No. 15-0496 and billed
53 September 1, 2015 through May 31, 2016. The amounts are applicable
54 to this reconciliation and are included in the Statement (NSG Ex. 1.1).

55 Q. Were these exhibits prepared by you or under your supervision and direction?

56 A. Yes.

57 Q. Please describe the filings that pertain to the reconciliation statement.

58 A. Section I of Rider UEA requires North Shore to file to seek initiation of an
59 annual reconciliation, no later than August 31, adjusting the effective charges or
60 credits for amounts to be reconciled. North Shore filed adjustments in May 2015 for

¹ S.C. Nos. 1H and 1NH are not distinct service classifications but are used in this testimony and the exhibits as a way to distinguish the Heating and Non-Heating customer classes in S.C. No. 1.

61 the calendar year 2014 Form 21 reporting year, to refund \$474,650.02 to customers,
62 as shown in NSG Ex. 1.2, page 3, line 5, column C, and those adjustments became
63 effective on June 1, 2015, and were billed through May 31, 2016. Section F of Rider
64 UEA includes components for a Factor RA (Reconciliation Adjustment) and Factor O
65 (Commission ordered adjustment amount)² that were included in each applicable
66 Rider UEA adjustment. The reconciliation adjustment that was applicable to
67 customers over the nine-month period, September 1, 2015 through May 31, 2016
68 was a net refund of \$9,881.79. This reconciliation adjustment filing is based on
69 actual and expected revenues for the period June 1, 2015 through May 31, 2016.

70 Q. Please describe how the 2014 reporting year Rider UEA adjustment amount
71 was determined.

72 A. The net refund amount of \$474,650.02 as shown on NSG Ex. 1.2, page 3, line
73 5, column C, was determined by calculating the difference between the actual net
74 write-off amount reported in the 2014 Form 21 on page 48, line 2, Columns (d and e),
75 of \$1,794,688.32, to the baseline Uncollectible Accounts Expense amount in rates for
76 the 2014 reporting period of \$2,269,338.34. The related documents were filed with
77 the Commission by letter dated May 14, 2015.

78 Q. Please describe NSG Ex. 1.1.

79 A. NSG Ex. 1.1 is a Statement of the RA amounts that reconciles the amounts
80 that were expected to be billed June 1, 2015 through May 31, 2016, with the Actual
81 amounts recorded for the same period for each service classification and adjustment
82 type. The adjustment types are: Incremental Delivery Service Uncollectible
83 Adjustment (IDUA) and Incremental Gas Supply Service Uncollectible Adjustment

² The Final Order in Docket No. 15-0496 did not include a Factor O.

84 (ISUA). These RA amounts are applicable for the period beginning September 1,
85 2016 and ending May 31, 2017.

86 Q. What is the purpose of the Statement?

87 A. The Statement shows the applicable RA amounts for each adjustment type for
88 customers served under North Shore's S.C. Nos. 1H, 1NH, 2, and 4 for the June 1,
89 2015 through May 31, 2016 reconciliation period. It also shows the derivation of
90 each RA amount and provides supporting data for the applicable periods.

91 Q. Please describe the elements of the Statement.

92 A. The Statement includes the following information:

- 93 • Page 1 shows the RA amounts and per customer adjustments to be
94 recovered/refunded for each adjustment type and service classification.
95 The per customer adjustments were filed with the Commission on
96 Information Sheet No. 11 and were added to the Effective Component
97 amounts filed May 19, 2016 and the total adjustment will be included in the
98 customer charge on customers' bills effective from September 1, 2016
99 through May 31, 2017.
- 100 • The data on page 2, lines 1 through 5, are the Rider UEA amounts that
101 were to be recovered/refunded during the June 1, 2015 through May 31,
102 2016 reconciliation period. Lines 6 through 10 are the actual amounts that
103 were recorded under Rider UEA for the reconciliation period. Finally, the
104 amounts shown on lines 11 through 15 represent the differences between
105 the amounts on lines 1 through 5 and lines 6 through 10, resulting in the
106 RA amounts.

- 107 • Page 3, lines 1 through 5, show the Rider UEA Effective Component
108 amounts filed May 2015 to be recovered/refunded to customers for the
109 2014 reporting year June 1, 2015 through May 31, 2016. Lines 6 through
110 10 represent the reconciliation adjustment amounts approved in the
111 previous year's Rider UEA annual reconciliation filing that were to be
112 recovered/refunded September 1, 2015 through May 31, 2016. Lines 11
113 through 15 are the sums of lines 1 through 5 and lines 6 through 10,
114 resulting in the total amounts that were to be recovered/refunded for the
115 June 1, 2015 through May 31, 2016 reconciliation period.
- 116 • Page 4 shows the actual Rider UEA revenue for the June 2015 through
117 May 2016 reconciliation period broken out by service classification and
118 adjustment type.

119 Q. How much will North Shore refund to or recover from S.C. No. 1H customers
120 over the nine-month period beginning September 1, 2016?

121 A. As shown on NSG Ex. 1.1, the reconciliation results in a recovery of \$2,578.95
122 from S.C. No. 1H customers through the IDUA adjustment (page 1, line 1, column A);
123 however, this amount does not compute to a per customer adjustment at this time for
124 sales and transportation customers. The ISUA RA amount for S.C. No. 1H sales
125 customers is a refund of \$17,567.85 (page 1, line 1, column B) or 1 cent per sales
126 customer (page 1, line 11, column B).

127 Q. How much will North Shore refund to or recover from S.C. No. 1NH customers
128 over the nine-month period beginning September 1, 2016?

129 A. As shown on NSG Ex. 1.1, the reconciliation results in a refund of \$2.79 for
130 S.C. No. 1NH customers through the IDUA adjustment (page 1, line 2, column A);
131 however, this amount does not compute to a per customer adjustment at this time for
132 sales and transportation customers. The ISUA RA amount for S.C. No. 1NH sales
133 customers is a recovery of \$63.34 (page 1, line 2, column B); however, this amount
134 does not compute to a per customer adjustment for sales customers at this time.

135 Q. How much will North Shore refund to or recover from S.C. No. 2 customers
136 over the nine-month period beginning September 1, 2016?

137 A. As shown on NSG Ex. 1.1, the reconciliation results in a refund of \$512.66 for
138 S.C. No. 2 customers through the IDUA adjustment (page 1, line 3, column A);
139 however, this amount does not compute to a per customer adjustment at this time for
140 sales and transportation customers. The ISUA RA amount for S.C. No. 2 sales
141 customers is a refund of \$7,759.25 (page 1, line 3, column B) or 8 cents per sales
142 customer (page 1, line 13, column B).

143 Q. How much will North Shore refund to or recover from S.C. No. 4 customers
144 over the nine-month period beginning September 1, 2016?

145 A. As shown on NSG Ex. 1.1, the IDUA adjustment for S.C. 4 customers results
146 in a refund of \$0.64 for S.C. No. 4 (page 1, line 4, column A); however, this amount
147 does not compute to a per customer adjustment at this time for sales and
148 transportation customers. There is no applicable ISUA adjustment amount for S.C.
149 No. 4 sales customers.

150 Q. Please describe how the RA components will be included on customers' bills.

151 A. The RA component amounts were divided by the forecasted customer billing
152 periods for September 1, 2016 through May 31, 2017 to derive per customer
153 adjustments. These per customer adjustments were filed with the Commission on
154 Information Sheet No. 11 along with the 2015 reporting year Rider UEA adjustment
155 amounts that were effective June 1, 2016 for each adjustment type and service
156 classification. These are per customer adjustments that North Shore will bill
157 September 1, 2016 through May 31, 2017. The Rider UEA adjustments are included
158 in the customer charge on customers' bills.

159 Q. Does this conclude your direct testimony?

160 A. Yes, it does.

**North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Reconciliation Adjustments (RA) Effective September 1, 2016 through May 31, 2017

June 1, 2015 through May 31, 2016 Reconciliation Adjustment (RA) to be recovered / (refunded)					
<u>Line No.</u>	<u>S.C. No.</u>	<u>Delivery IDUA</u>	<u>Gas Supply ISUA</u>	<u>Total</u>	<u>Notes</u>
		<u>[A]</u>	<u>[B]</u>	<u>[C] =</u> <u>[A] + [B]</u>	
1	1H	\$ 2,578.95	\$ (17,567.85)	\$ (14,988.90)	Page 2, line 11
2	1NH	(2.79)	63.34	60.55	Page 2, line 12
3	2	(512.66)	(7,759.25)	(8,271.91)	Page 2, line 13
4	4	(0.64)	-	(0.64)	Page 2, line 14
5	Total	<u>\$ 2,062.86</u>	<u>\$ (25,263.76)</u>	<u>\$ (23,200.90)</u>	Sum Lines 1 - 4

CUSTS_{EP} - Forecasted Customer Billing Periods September 1, 2016 - May 31, 2017

		<u>Total IDUA</u>	<u>Sales IDUA and ISUA</u>	<u>Transportation IDUA only</u>	
		<u>[A] =</u> <u>[B] + [C]</u>	<u>[B]</u>	<u>[C]</u>	
6	1H	1,316,643	1,197,854	118,789	
7	1NH	14,527	13,388	1,139	
8	2	123,840	92,296	31,544	
9	4	198	18	180	
10	Total	1,455,208	1,303,556	151,652	Sum lines 6 - 9

Rider UEA Adjustments per Customer to be billed September 1, 2016 - May 31, 2017

		<u>Delivery IDUA</u>	<u>Gas Supply ISUA</u>	<u>Total Adjustment</u>		<u>Notes For</u>
		<u>[A]</u>	<u>[B]</u>	<u>Sales Customers</u>	<u>Transportation Customers</u>	<u>Cols. [A] & [B]</u>
				<u>[C] =</u> <u>[A] + [B]</u>	<u>[D] =</u> <u>[A]</u>	
11	1H	\$ -	\$ (0.01)	\$ (0.01)	\$ -	Line 1 / Line 6
12	1NH	\$ -	\$ -	\$ -	\$ -	Line 2 / Line 7
13	2	\$ -	\$ (0.08)	\$ (0.08)	\$ -	Line 3 / Line 8
14	4	\$ -	\$ -	\$ -	\$ -	Line 4 / Line 9

North Shore Gas Company
Uncollectible Expense Adjustments
Under Rider UEA

Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4

Statement of Reconciliation Adjustment (RA) for June 1, 2015 through May 31, 2016 Reconciliation Period

Rider UEA Amounts to be recovered / (refunded) June 1, 2015 through May 31, 2016					
Line No.	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
1	1H	\$ (14,771.56)	\$ (334,562.96)	\$ (349,334.52)	Page 3, Line 11
2	1NH	(2,039.49)	(692.86)	(2,732.35)	Page 3, Line 12
3	2	(31,321.12)	(101,145.04)	(132,466.16)	Page 3, Line 13
4	4	1.22	-	1.22	Page 3, Line 14
5	Total	<u>\$ (48,130.95)</u>	<u>\$ (436,400.86)</u>	<u>\$ (484,531.81)</u>	Sum Lines 1-4
Actual Amounts Recorded for Rider UEA Adjustment - June 1, 2015 through May 31, 2016					
		Delivery	Gas Supply	Total	
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
6	1H	\$ (17,350.51)	\$ (316,995.11)	\$ (334,345.62)	Page 4, Line 13, Col. A & B, respectively
7	1NH	(2,036.70)	(756.20)	(2,792.90)	Page 4, Line 13, Col. C & D, respectively
8	2	(30,808.46)	(93,385.79)	(124,194.25)	Page 4, Line 13, Col. E & F, respectively
9	4	1.86	-	1.86	Page 4, Line 13, Col. G & H, respectively
10	Total	<u>\$ (50,193.81)</u>	<u>\$ (411,137.10)</u>	<u>\$ (461,330.91)</u>	Sum Lines 6 - 9
Reconciliation Adjustment (RA) Amount to be recovered / (refunded)					
		Delivery	Gas Supply	Total	
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
11	1H	\$ 2,578.95	\$ (17,567.85)	\$ (14,988.90)	Line 1 - Line 6
12	1NH	(2.79)	63.34	60.55	Line 2 - Line 7
13	2	(512.66)	(7,759.25)	(8,271.91)	Line 3 - Line 8
14	4	(0.64)	-	(0.64)	Line 4 - Line 9
15	Total	<u>\$ 2,062.86</u>	<u>\$ (25,263.76)</u>	<u>\$ (23,200.90)</u>	Sum Lines 11-14

North Shore Gas Company
Uncollectible Expense Adjustments
Under Rider UEA

Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4

Statement of Reconciliation Adjustment for June 1, 2015 through May 31, 2016 Reconciliation Period

Rider UEA Adjustment Amounts to be recovered / (refunded) June 1, 2015 through May 31, 2016 for 2014
Reporting Year ⁽¹⁾

Line No.	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA ⁽²⁾	ISUA		
		[A]	[B]	[C]	
		[A] + [B]			
1	1H	\$ (8,921.55)	\$ (333,394.42)	\$ (342,315.97)	NSG Ex. 1.2, page 3, line 1
2	1N	(1,967.65)	(674.98)	(2,642.63)	NSG Ex. 1.2, page 3, line 2
3	2	(31,225.80)	(98,465.62)	(129,691.42)	NSG Ex. 1.2, page 3, line 3
4	4	-	-	-	NSG Ex. 1.2, page 3, line 4
5	Total	\$ (42,115.00)	\$ (432,535.02)	\$ (474,650.02)	Sum Lines 1 - 4

Rider UEA Reconciliation Adjustment Amounts to be recovered / (refunded) September 1, 2015 through May 31, 2016 ⁽²⁾

	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA	ISUA		
		[A]	[B]	[C]	
		[A] + [B]			
6	1H	\$ (5,850.01)	\$ (1,168.54)	\$ (7,018.55)	NSG Ex. 1.3, page 1, line 1
7	1NH	(71.84)	(17.88)	(89.72)	NSG Ex. 1.3, page 1, line 2
8	2	(95.32)	(2,679.42)	(2,774.74)	NSG Ex. 1.3, page 1, line 3
9	4	1.22	-	1.22	NSG Ex. 1.3, page 1, line 4
10	Total	\$ (6,015.95)	\$ (3,865.84)	\$ (9,881.79)	Sum Lines 6 - 9

Total Rider UEA Adjustment Amounts to be Recovered/(Refunded) June 1, 2015 - May 31, 2016

	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA	ISUA		
		[A]	[B]	[C]	
		[A] + [B]			
11	1H	\$ (14,771.56)	\$ (334,562.96)	\$ (349,334.52)	Line 1 + Line 6
12	1NH	(2,039.49)	(692.86)	(2,732.35)	Line 2 + Line 7
13	2	(31,321.12)	(101,145.04)	(132,466.16)	Line 3 + Line 8
14	4	1.22	-	1.22	Line 4 + Line 9
15	Total	\$ (48,130.95)	\$ (436,400.86)	\$ (484,531.81)	Sum Lines 11-14

Notes: (1) Total ties to May 2015 filing, See NSG Ex. 1.2, Page 3.

(2) Total ties to Final Order in Docket No. 15-0496, See PGL Ex. 1.3, Page 1.

North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA
Schedule of Rates, ILL C.C. No. 17

Determination of Actual Rider UEA Revenue for Reconciliation Period June 2015 through May 2016⁽¹⁾

Line No.	Month	S.C. No. 1 Heating		S.C. No. 1 Non-Heating		S.C. No. 2		S.C. No. 4	
		Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)
		[A]	[B]	[C]	[D]	[E]	[F]	[G]	[H]
1	June 2015	\$ (1,360.34)	\$ (26,134.57)	\$ (172.47)	\$ (64.83)	\$ (2,502.39)	\$ (7,419.52)	\$ -	\$ -
2	July	(1,521.10)	(26,057.84)	(172.35)	(62.24)	(2,572.55)	(7,554.07)	-	-
3	August	(1,385.89)	(26,992.20)	(174.02)	(65.51)	(2,551.01)	(7,461.31)	-	-
4	September	(1,427.86)	(25,832.77)	(167.93)	(62.23)	(2,502.31)	(7,665.63)	0.22	-
5	October	(1,510.73)	(26,839.47)	(170.93)	(63.24)	(2,619.09)	(8,005.19)	0.22	-
6	November	(1,413.65)	(26,691.54)	(170.34)	(61.99)	(2,583.73)	(7,926.92)	0.21	-
7	December	(1,501.41)	(26,173.63)	(166.52)	(61.34)	(2,555.48)	(7,746.89)	0.21	-
8	January 2016	(1,463.37)	(26,360.60)	(169.43)	(62.95)	(2,566.69)	(7,896.53)	0.21	-
9	February	(1,308.60)	(25,502.05)	(162.18)	(62.30)	(2,493.18)	(7,583.30)	0.20	-
10	March	(1,615.35)	(27,233.66)	(173.56)	(62.41)	(2,711.29)	(8,289.25)	0.20	-
11	April	(1,371.75)	(25,461.23)	(161.76)	(60.00)	(2,456.50)	(7,491.78)	0.20	-
12	May	(1,470.46)	(27,715.55)	(175.21)	(67.16)	(2,694.24)	(8,345.40)	0.19	-
13	Total	\$ (17,350.51)	\$ (316,995.11)	\$ (2,036.70)	\$ (756.20)	\$ (30,808.46)	\$ (93,385.79)	\$ 1.86	\$ -

(1) Actual Rider UEA revenues booked.

NORTH SHORE GAS®
NATURAL GAS DELIVERY

North Shore Gas Company
An Integrys Energy Group Company
200 East Randolph Street
Chicago, IL 60601
www.northshoregasdelivery.com

May 14, 2015

Advice No. 1394

Ms. Elizabeth A. Rolando
Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701

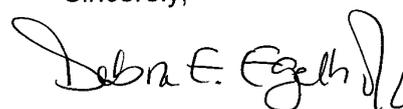
Dear Ms. Rolando:

Attached hereto are North Shore Gas Company's Rider UEA, Uncollectible Expense Adjustment, Information Sheet No. 8 specifying the adjustments under Rider UEA to be effective for service rendered on and after June 1, 2015 and a statement showing the determination of the adjustments under the rider.

A copy of this letter with attachments is being sent to the Rates and Accounting Departments of the Financial Analysis Division.

I am also enclosing a copy of this letter with attachments and a self-addressed stamped envelope for your convenience in acknowledging receipt thereof.

Sincerely,



Debra E. Egelhoff
Manager,
Gas Regulatory Policy

Attachments
cc: Thomas G. Aridas

Rider UEA
Information Sheet No. 8
(Superceding Information Sheet No. 7)

North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA

Schedule of Rates, ILL C.C. No. 17

Applicable to Service Classification Nos. 1, 2, and 4

Effective with Service Rendered on or after June 1, 2015

Rider UEA Adjustments per Customer to be billed during the Effective Period (EP)
June 1, 2015 through May 31, 2016

<u>Line No.</u>	<u>S.C. No.</u> [A]	<u>Delivery</u>	<u>Gas Supply</u>	<u>Sales</u>	<u>Transportation</u>
		<u>Service</u>	<u>Service</u>	<u>Customers</u>	<u>Customers</u>
		<u>IDUA</u>	<u>ISUA</u>	<u>Total Adjustment</u>	<u>Total Adjustment</u>
		[B]	[C]	[D] = [B] + [C]	[E] = [B]
1	1H	\$ (0.01)	\$ (0.20)	\$ (0.21)	\$ (0.01)
2	1NH	\$ (0.10)	\$ (0.04)	\$ (0.14)	\$ (0.10)
3	2	\$ (0.19)	\$ (0.75)	\$ (0.94)	\$ (0.19)
4	4	\$ -	\$ -	\$ -	\$ -

Notes:

Positive number indicates a recovery from customers; negative number indicates a refund to customers.

Submitted By: Thomas G. Aridas
Director

**North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Adjustments Effective June 1, 2015 for the Reporting Year of 2014

Line No.	S.C. No.	<u>2014 Adjustment to be recovered / (refunded)</u>			Notes
		Delivery IDUA [A]	Gas Supply ISUA [B]	Total [C] = [A] + [B]	
1	1H	\$ (8,921.55)	\$ (333,394.42)	\$ (342,315.97)	Page 2, line 11
2	1NH	(1,967.65)	(674.98)	(2,642.63)	Page 2, line 12
3	2	(31,225.80)	(98,465.62)	(129,691.42)	Page 2, line 13
4	4	-	-	-	Page 2, line 14
5	Total	<u>\$ (42,115.00)</u>	<u>\$ (432,535.02)</u>	<u>\$ (474,650.02)</u>	Sum Lines 1 - 4

CUSTS_{FP} - Forecasted Customer Billing Periods for Effective Period (EP) June 1, 2015 - May 31, 2016

	S.C. No.	Total IDUA [A] = [B] + [C]	Sales IDUA and ISUA [B]	Transportation IDUA only [C]	
		6	1H	1,765,608	
7	1NH	19,841	19,006	835	
8	2	163,897	131,215	32,682	
9	4	274	-	274	
10	Total	1,949,620	1,816,878	132,742	Sum lines 6 - 9

Rider UEA Adjustments per Customer to be billed during the Effective Period June 1, 2015 - May 31, 2016

	S.C. No.	Delivery IDUA [A]	Gas Supply ISUA [B]	Total Adjustment		Notes For Cols. [A] & [B]
				Sales Customers [C] = [A] + [B]	Transportation Customers [D] = [A]	
11	1H	\$ (0.01)	\$ (0.20)	\$ (0.21)	\$ (0.01)	Line 1 / Line 6
12	1NH	\$ (0.10)	\$ (0.04)	\$ (0.14)	\$ (0.10)	Line 2 / Line 7
13	2	\$ (0.19)	\$ (0.75)	\$ (0.94)	\$ (0.19)	Line 3 / Line 8
14	4	\$ -	\$ -	\$ -	\$ -	Line 4 / Line 9

**North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Adjustments Effective June 1, 2015 for the Reporting Year of 2014

2014 Form 21 ILCC Actual Net Write-off					
<u>Line No.</u>	<u>S.C. No.</u>	<u>Delivery Service</u>	<u>Gas Supply</u>	<u>Total</u>	<u>Notes</u>
		<u>Net Write-off</u>	<u>Service</u>		
		<u>Amounts</u>	<u>Net Write-off</u>		
		<u>(NWODUR)</u>	<u>(NWOSUR)</u>	<u>[C] =</u>	
		<u>[A]</u>	<u>[B]</u>	<u>[A] + [B]</u>	
1	1H	\$ 621,373.45	\$ 902,721.34	\$ 1,524,094.79	Page 4, Cols. C, D and E, Line 1.
2	1NH	24,287.35	7,665.49	31,952.84	Page 4, Cols. C, D and E, Line 2.
3	2	116,361.20	122,279.49	238,640.69	Page 4, Cols. C, D and E, Line 3.
4	4	-	-	-	Page 4, Cols. C, D and E, Line 4.
5	Total	<u>\$ 762,022.00</u>	<u>\$ 1,032,666.32</u>	<u>\$ 1,794,688.32</u>	Sum Lines 1 - 4

Docket No. 12-0511 on Rehearing Baseline					
		<u>Delivery</u>	<u>Gas Supply</u>	<u>Total</u>	
		<u>DUR₂₀₁₄</u>	<u>SUR₂₀₁₄</u>		
		<u>[A]</u>	<u>[B]</u>	<u>[C] =</u>	
				<u>[A] + [B]</u>	
6	1H	\$ 630,295.00	\$ 1,236,115.76	\$ 1,866,410.76	Page 3, Cols. A, B and C, Line 1.
7	1NH	26,255.00	8,340.47	34,595.47	Page 3, Cols. A, B and C, Line 2.
8	2	147,587.00	220,745.11	368,332.11	Page 3, Cols. A, B and C, Line 3.
9	4	-	-	-	Page 3, Cols. A, B and C, Line 4.
10	Total	<u>\$ 804,137.00</u>	<u>\$ 1,465,201.34</u>	<u>\$ 2,269,338.34</u>	Sum Lines 6 - 9

Difference - 2014 Adjustment					
		<u>Delivery</u>	<u>Gas Supply</u>	<u>Total</u>	
		<u>IDUA</u>	<u>ISUA</u>		
		<u>[A]</u>	<u>[B]</u>	<u>[C] =</u>	
				<u>[A] + [B]</u>	
11	1H	\$ (8,921.55)	\$ (333,394.42)	\$ (342,315.97)	Line 1 - Line 6
12	1NH	(1,967.65)	(674.98)	(2,642.63)	Line 2 - Line 7
13	2	(31,225.80)	(98,465.62)	(129,691.42)	Line 3 - Line 8
14	4	-	-	-	Line 4 - Line 9
15	Total	<u>\$ (42,115.00)</u>	<u>\$ (432,535.02)</u>	<u>\$ (474,650.02)</u>	Sum Lines 11 - 14

Tariff Section D

Page 3

**North Shore Gas Company
Rider UEA - Uncollectible Expense Adjustment**

**Determination of Baseline Uncollectible Accounts Expense Amounts
Reflected in Rates for 2014 based on Final Order on Docket No. 12-0511 on Rehearing**

<u>Baseline Uncollectible Account Expense</u>					
<u>Docket No. 12-0511 on</u>					
<u>Rehearing Effective January 1</u>					
<u>through December 31, 2014</u>					
		<u>Rider UEA-GC Revenue</u>			
<u>Line</u>	<u>No.</u>	<u>S.C. No.</u>	<u>DUR₂₀₁₄</u>	<u>SUR₂₀₁₄</u>	<u>Total</u>
			<u>Delivery Service Total</u>	<u>Gas Supply ⁽²⁾</u>	<u>[C]=[A]+[B]</u>
			<u>[A]</u>	<u>[B]</u>	
1	1H	\$	630,295.00	\$ 1,236,115.76	\$ 1,866,410.76
2	1NH		26,255.00	8,340.47	34,595.47
3	2		147,587.00	220,745.11	368,332.11
4	4		-	-	-
5	Total	\$	<u>804,137.00</u> ⁽¹⁾	<u>\$ 1,465,201.34</u>	<u>\$ 2,269,338.34</u>

Notes:

(1) See Compliance Filing Workpaper WP NSG 7.1R in Docket No. 12-0511 Final Order on Rehearing, column L.

(2) Rider UEA-GC revenue booked in 2014.

* There may be differences due to rounding.

**North Shore Gas Company
Rider UEA - Uncollectible Expense Adjustment
Calendar Year 2014 Form 21 ILCC Actual New Write-Off Amounts
By Service Classification and Service Type**

**Form 21 Actual Net Write-off Allocated By Service Classification and Service Type
Jan. 1 - Dec. 31, 2014**

<u>Line No.</u>	<u>S.C. No.</u>	<u>Actual Net Write-Off Amounts (ANWO) [A]</u>	<u>Historical Delivery Service % of Revenues (2) (3 Yr Avg) [B]</u>	<u>Delivery Service Net Write-off Amounts (NWODUR) [C] = [A]*[B]</u>	<u>Gas Supply Service Net Write-off Amounts (NWOSUR) [D] = [A]-[C]</u>	<u>Total Net Write-Off Amounts [E] = [C] + [D]</u>
1	1H	\$ 1,524,094.79	40.77%	\$ 621,373.45	\$ 902,721.34	\$ 1,524,094.79
2	1NH	31,952.84	76.01%	24,287.35	7,665.49	31,952.84
3	2	238,640.69	48.76%	116,361.20	122,279.49	238,640.69
4	4	-	99.60%	-	-	-
5	Total	<u>\$ 1,794,688.32</u> (1)		<u>\$ 762,022.00</u>	<u>\$ 1,032,666.32</u>	<u>\$ 1,794,688.32</u>

Notes:

(1) The amount reported in Calendar Year 2014 Form 21 ILCC, Page 48, Line 2, Column (d) + Column (e). Amounts by service class are based on actual amount.

(2) See Page 5, Column F (Delivery Percent by Service Class).

* There may be differences due to rounding.

Tariff Section E

Page 5

**North Shore Gas Company
Historical Delivery and Supply Allocation**

Line No.	Service Classification	2012	2013	2014	3 Year Average	% of Total Net Revenues
		[A]	[B]	[C]	[D]	[E]=([B]+[C]+[D])/3
SC 1H						
1	Total Net Revenue	\$ 124,242,649.66	\$ 157,436,067.90	\$ 217,124,579.79	\$ 166,267,765.78	
2	Total Retail Gas Charge Revenues	65,666,872.55	90,887,500.73	138,881,266.18	98,478,546.49	59.2289%
3	Delivery	58,575,777.11	66,548,567.17	78,243,313.61	67,789,219.30	40.7711%
SC 1NH						
1	Total Net Revenue	648,857.19	594,889.24	598,857.43	614,201.29	
2	Total Retail Gas Charge Revenues	107,365.25	136,265.98	198,499.33	147,376.85	23.9949%
3	Delivery	541,491.94	458,623.26	400,358.10	466,824.43	76.0051%
SC 2						
4	Total Net Revenue	32,069,118.32	43,334,534.34	58,699,085.07	44,700,912.58	
5	Total Retail Gas Charge Revenues	14,763,319.55	21,000,341.67	32,946,481.83	22,903,381.02	51.2369%
6	Delivery	17,305,798.77	22,334,192.67	25,752,603.24	21,797,531.56	48.7631%
SC 3/SC 4 (1)						
7	Total Net Revenue	3,704,257.23	5,298,107.89	7,524,378.49	5,508,914.54	
8	Total Retail Gas Charge Revenues	-	-	66,534.95	22,178.32	0.4026%
9	Delivery	3,704,257.23	5,298,107.89	7,457,843.54	5,486,736.22	99.5974%
SC 4/SC 7 (1)						
10	Total Net Revenue	447,585.27	-	-	149,195.09	
11	Total Retail Gas Charge Revenues	-	-	-	-	0.0000%
12	Delivery	447,585.27	-	-	149,195.09	100.0000%
Other						
13	Total Net Revenue	692,280.60	655,660.18	2,881,902.73	1,409,947.84	
14	Total Retail Gas Charge Revenues	-	-	-	-	0.0000%
15	Delivery	692,280.60	655,660.18	2,881,902.73	1,409,947.84	100.0000%
Total						
16	Total Net Revenue (2)	\$ 161,804,748.27	\$ 207,319,259.55	\$ 286,828,803.51	\$ 218,650,937.11	
17	Total Retail Gas Charge Revenues	\$ 80,537,557.35	\$ 112,024,108.38	\$ 172,092,782.29	\$ 121,551,482.67	55.5916%
18	Delivery	\$ 81,267,190.92	\$ 95,295,151.17	\$ 114,736,021.22	\$ 97,099,454.44	44.4084%

Notes:

- (1) Effective June 27, 2013, S.C. 4 was renumbered as S.C. 7 and S.C. 3 was renumbered as S.C. 4 to comply with the Commission order in Docket No. 12-0511/12-0512 (cons.), which ordered the Company to conform its service classification numbering to Peoples Gas' format.
- (2) Total Net Revenues sum ties to the amounts reported in the Form 21 ILCC, Page 300, Column (b), Line 12 + Line 19 for each Calendar Year Filing.

* There may be differences due to rounding.

WP Rider UEA filing 2014
Page 1 of 6

WP NS Ex. 7.1R

North Shore Gas Company
Uncollectible Factor For Rider UEA-GC and Base Rate Uncollectible Expense Allocation
Test Year 2013 per Final Order on Rehearing in Docket No. 12-0511

Line No.	S.C. No.	Allocated Net Write-Offs (1) [A]	Total Uncollectible Expense (2) [B] [B], Line 8 x [A]	Total Revenue (3) [C]	Uncollectible Factor on Total [D] [B] / [C]	Retail Gas Charge Revenues (4) [E]	Delivery Revenues (5) [F] [C] - [E]	Unadjusted Gas Cost Uncollectible [G] [E] x [D]	Unadjusted Delivery Uncollectible [H] [F] x [D]	Adjustment to Tie to C-1 [I] [G], Line 8 x [A]	Adjusted Gas Cost Uncollectible [J] [G] + [I]	Adjusted Delivery Uncollectible at Present Rates Pro Forma [K] [H] - [I]	Uncollectible Accounts Expense per Order (12) [L]	Uncollectible Factors [M] [J] / [E]	Base Rate ECOSS Allocation [N] [L] / [L], Line 8
1	1NH	1.8040%	\$ 29,990	\$ 666,000	4.5030%	\$ 133,000	\$ 533,000	\$ 5,989	\$ 24,001	\$ (400)	\$ 5,589	\$ 24,401	\$ 26,255.00	4.20%	3.2650%
2	1HTG	82.2560%	1,367,428	\$ 149,435,000	0.9151%	\$ 87,392,000	62,043,000	\$ 799,694	\$ 567,734	\$ (18,223)	\$ 781,471	\$ 585,957	\$ 630,295.00	0.89%	78.3815%
3	2	15.9400%	264,987	\$ 38,517,000	0.6880%	\$ 19,090,000	19,427,000	\$ 131,334	\$ 133,653	\$ (3,531)	\$ 127,803	\$ 137,184	\$ 147,587.00	0.67%	18.3535%
4	3 (Old) / 4 (New)	-	-	\$ 5,009,000	0.0000%	\$ -	5,009,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-	-
5	6 (Old) / 5 (New)	-	-	\$ 104,000	0.0000%	\$ -	104,000	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	-	-
6						\$ -									
7	Total	100.0000%	\$ 1,662,405	\$ 193,731,000	0.8581%	\$ 106,615,000	\$ 87,116,000	\$ 937,017	\$ 725,388	\$ (22,154)	\$ 914,863	\$ 747,542 (11)	\$ 804,137.00		100.0000%
8			\$ 1,662,406 (6)		C-1 Uncollectible -->	\$ 914,863 (7)	\$ 747,542 (8)	\$ 22,154 (9)	\$ (22,155) (10)						

Notes:

- (1) Percent of uncollectible amounts arising from historical net write-offs. See NS Ex. 13.5, page 1, line 30
- (2) Total present rate uncollectible amounts arising from historical net write-offs percentages.
- (3) Total revenue including gas charge and other rider charge revenues. Excludes other state charges and taxes. See NS Ex. 12.2, sum of cols. C, F and G, line 24.
- (4) Retail gas charge revenue. See NS Ex. 12.2, sum of col. F, line 8.
- (5) Delivery revenue including transportation gas charge and other rider charge revenues. Excludes other state charges and taxes. See NS Ex. 12.2, sum of cols. C and G, line 24 and col. F, line 16.
- (6) Total Uncollectible Expense. Column C, line 7 x column D, line 7. Also see Schedule C-1, column C, line 19.
- (7) Uncollectible expense ratemaking adjustment for amount to be recovered under Rider UEA-GC. See Schedule C-1, Col. D, line 19.
- (8) Uncollectible expense amount to be recovered through base rates. See Schedule C-1, Col. E, line 19.
- (9) Calculated gas cost related uncollectible expense minus the uncollectible expense shown on Schedule C-1, Col. D, line 19: Col. G, line 7 - Col. E, line 8.
- (10) Calculated base rate related uncollectible expense minus the uncollectible expense shown on Schedule C-1, Col. E., line 19: Col. H, line 7 - Col. F, line 8.
- (11) Per the Final Order on Rehearing. See Appendix A, page 1, Col. D, line 6.
- (12) Per Final Order on Rehearing, Appendix A, page 1, Col. K, line 6, as allocated in the ECOSS.

* There may be differences due to rounding.

North Shore Gas Company
Revenue Detail Report - Rate 1
Fiscal Year 2014

NORTH SHORE GAS			North Shore Gas Company Revenue Detail Report - Rate 1 Fiscal Year 2014														
CUSTOMER RATE 1	CUSTOMER Heating	SALESTYPE Retail	ACCOUNTS	TIMEPER	JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	FY 2014
				PGL & NSG CUSTOMER COUNTS	135,318	135,590	135,821	135,636	135,327	135,096	134,163	133,184	132,407	130,955	130,950	131,169	1,605,616.00
FIXED CHG	132,278	129,879	143,498	137,316	142,635	133,014	135,050	134,518	131,268	135,658	133,069	132,477	1,620,660.14				
CUSTOMER PERIOD - TOTAL	132,278	129,879	143,498	137,316	142,635	133,014	135,050	134,518	131,268	135,658	133,069	132,477	1,620,660.14				
NUMBER OF BILLS	268,490	137,238	137,827	135,955	137,029	136,666	133,866	136,103	133,248	134,063	133,460	133,816	1,757,761.00				
STORAGE SVC CHG RETAIL - EFF COMP	41,605,331	36,260,089	28,521,019	15,040,089	6,610,712	4,267,841	4,325,499	4,040,127	4,592,592	10,539,144	22,828,589	26,488,591	205,119,622.20				
STORAGE SVC CHG RETAIL - RECON ADJ	41,602,468	36,262,628	28,526,051	15,041,005	6,610,936	2,548,589	-64,324	-5,277,548	-4,505,199	-10,583,550	-22,845,900	-26,490,068	60,825,089.33				
STORAGE SERVICE CHG-RETAIL	0	0	0	0	0	0	0	0	0	0	0	0	-				
COMMODITY THERMS - BLOCK 1	41,603,242	36,262,822	28,524,837	15,041,116	6,610,892	4,267,855	4,325,296	4,047,723	4,592,608	10,540,000	22,828,347	26,489,083	205,133,820.71				
COMMODITY THERMS - BLOCK 2	2,089	-2,767	-3,817	-1,027	-180	-14	203	-10,136	-16	-1,175	242	-492	(17,090.48)				
COMMODITY THERMS - TOTAL	41,605,331	36,260,056	28,521,019	15,040,089	6,610,712	4,267,841	4,325,499	4,037,586	4,592,592	10,538,825	22,828,589	26,488,591	205,116,730.23				
RIDER UEA FOR GAS CHARGE	21,570,868	20,547,987	25,277,173	18,598,297	5,949,668	3,566,598	3,583,031	3,179,842	3,161,307	5,940,191	11,871,037	15,636,799	138,882,800.39				
FRANCHISE COST ADJUSTMENT	2,202,171	2,668,908	2,958,691	2,827,886	2,936,100	2,739,747	2,780,975	2,782,582	2,722,749	2,811,335	2,761,114	2,738,403	32,930,660.72				
UNCOLLECTIBLE EXP ADJ-DELIVERY EFFC	-2,462,068	-3,075,814	-3,448,420	-3,284,761	-3,338,441	-2,356,307	-3,430,967	-3,067,108	-3,064,996	-3,415,850	-2,966,377	-3,093,757	(37,004,867.00)				
UNCOLLECTIBLE EXP ADJ-DELIVERY- REC	0	0	0	0	0	0	0	0	0	0	-28	0	(27.60)				
UNCOLLECTIBLE EXP ADJ-SUPPLY- RECOI	1,595,478	3,091,634	3,409,158	3,258,508	3,388,251	3,158,837	3,207,528	3,193,175	3,117,628	3,222,466	3,159,900	3,146,870	36,949,433.80				
UNCOLLECTIBLE EXP ADJ-SUPPLY- RECOI	0	0	0	0	0	0	0	0	0	0	-28	0	(27.60)				
UNCOLLECTIBLE EXPENSE ADJ	-2,462,068	-3,075,814	-3,448,420	-3,284,761	-3,338,441	-2,356,307	-3,430,967	-3,067,108	-3,064,996	-3,415,850	-2,966,377	-3,093,757	(37,004,867.00)				
Residential Efficiency Eff Component Units	41,605,331	36,260,056	28,521,019	15,040,089	6,610,712	4,267,841	4,325,499	4,037,586	4,592,592	10,539,144	22,828,589	26,488,591	205,117,048.69				
Energy Efficiency and On-bill Financing Units	0	0	0	0	0	0	0	0	0	0	0	0	-				
MUNICIPAL GAS USE TAX THERMS	952,962	862,647	647,050	320,633	127,835	119,007	81,119	93,466	107,651	240,797	526,475	617,413	4,697,053.19				
CASHOUT - TERMINATION	-575	-46	-21	-331	-393	-119	-200	-1,287	-594	-475	-106	0	(4,145.32)				
GAS BILLING DETERMINATES ENERGY - UNIT	0	0	0	0	0	0	0	0	0	0	0	0	-				
FIXED CHG	3,141,932	3,084,717	3,407,891	3,261,246	3,387,631	3,158,876	3,207,542	3,194,602	3,117,449	3,222,136	3,160,213	3,146,339	38,490,572.00				
CUSTOMER PERIOD - TOTAL	3,141,932	3,084,717	3,407,891	3,261,246	3,387,631	3,158,876	3,207,542	3,194,602	3,117,449	3,222,136	3,160,213	3,146,339	38,490,572.00				
STORAGE SVC CHG RETAIL - EFF C	355,300	309,689	243,550	128,444	56,540	37,383	37,988	35,476	40,319	92,518	200,431	232,564	1,770,203.27				
STORAGE SVC CHG RETAIL - RECO	20,803	18,132	14,263	7,521	3,257	92	-58	-8,163	-9,670	-22,196	-47,972	-55,629	(79,621.03)				
STORAGE SERVICE CHG-RETAIL	376,103	327,821	257,813	135,965	59,797	37,475	37,929	27,313	30,649	70,322	152,459	176,935	1,690,582.24				
COMMODITY THERMS - BLOCK 1 - R	4,320,346	3,765,901	2,962,253	1,562,043	686,538	443,256	449,221	420,515	476,872	1,094,533	2,370,756	2,750,868	21,303,102.02				
COMMODITY THERMS - BLOCK 2 - R	105	-141	-192	-52	-9	-1	10	-577	-1	-61	12	-25	(931.02)				
COMMODITY THERMS - REVENUES	4,320,451	3,765,760	2,962,061	1,561,991	686,529	443,256	449,231	419,938	476,871	1,094,472	2,370,769	2,750,844	21,302,171.00				
RIDER VOLUME BALANCING ADJUST	15,128	-125	983	-289,282	-121,999	-76,959	-78,295	-72,864	-82,560	-189,694	-410,827	-476,849	(1,783,343.51)				
RIDER UEA FOR GAS CHARGE	191,980	182,899	224,960	165,524	53,002	31,711	31,957	28,253	52,867	105,641	139,169	1,236,115.76					
FRANCHISE COST ADJUSTMENT	59,786	57,989	64,944	61,112	81,260	75,719	77,231	76,780	77,029	77,676	75,240	861,369.18					
TOTAL BASE RATE SERVICE CHARGE	8,105,380	7,419,060	6,918,652	4,896,557	4,146,219	3,670,078	3,725,596	3,674,021	3,647,165	4,327,132	5,455,930	5,811,678	61,797,466.67				
RIDER ENHANCED EFFICIENCY PROO	23,419	-92	-0	0	-3	-0	-2	-3	-0	-2	0	-1	23,314.95				
ENVIRONMENTAL ACTIVITIES COSTS	749,081	1,443,213	1,437,762	760,829	231,566	168,205	176,104	184,005	232,329	544,011	1,272,545	1,303,257	8,502,907.50				
UNCOLLECTIBLE EXP ADJ-DELIVER	-3,947	-3,915	-4,299	-4,267	-4,094	-1,390	-1,420	-1,336	-1,306	-1,422	-1,265	-1,304	(29,965.22)				
UNCOLLECTIBLE EXP ADJ-DELIVER	0	0	0	0	0	0	0	0	0	0	0	0	(0.02)				
UNCOLLECTIBLE EXP ADJ-SUPPLY-	1,388	1,289	1,341	1,427	1,436	2,636	2,714	2,744	2,502	2,881	2,657	2,587	25,601.43				
UNCOLLECTIBLE EXP ADJ-SUPPLY-	0	0	0	0	0	0	0	0	0	0	0	0	(0.19)				
UNCOLLECTIBLE EXP ADJ	-2,558	-2,626	-2,959	-2,840	-2,658	1,245	1,293	1,408	1,196	1,459	1,392	1,283	(4,364.00)				
On-bill Financing Eff Component Rever	12,472	10,886	8,551	4,499	1,846	105	-34	469	643	2,228	4,590	5,295	51,551.37				
On-bill Financing Reconciliation Adj Re	-12,471	-10,886	-8,551	-4,499	-1,846	-105	34	-26	-654	-2,241	-4,593	-5,296	(51,134.79)				
Residential Efficiency Eff Component R	757,199	659,955	519,126	273,732	120,448	48,844	47,227	44,339	49,564	112,756	244,310	283,350	3,160,848.18				
Residential Efficiency Reconciliation Ac	-208,015	-181,303	-142,644	-75,217	-33,183	-994	549	-469	-18,342	-41,524	-89,217	-103,250	(893,608.41)				
Energy Efficiency and On-bill Financing I	549,185	478,653	376,482	198,514	87,265	47,850	47,776	44,313	31,211	71,220	155,089	180,099	2,267,656.35				
RENEWABLE ENERGY AND COAL TE	6,735	6,571	6,969	6,916	7,143	6,563	6,905	6,607	6,556	6,982	6,472	6,704	81,124.31				
LOW INCOME ENERGY ASSISTANCE	63,559	62,304	68,922	65,915	68,458	63,864	64,787	64,587	62,996	65,125	63,914	63,528	777,958.34				
PASS THRU SERVICE CHARGE REVEN	1,389,421	1,988,022	1,887,176	1,029,335	391,772	287,727	296,864	300,916	334,287	688,795	1,499,412	1,554,871	11,648,597.45				
TOTAL SERVICE CHARGES	9,494,801	9,407,082	8,805,828	5,925,891	4,537,990	3,957,805	4,022,460	3,974,938	3,981,452	5,015,926	6,955,342	7,366,549	73,446,064.12				
RETAIL GAS CHARGE	17,725,093	17,407,794	23,997,080	17,958,562	5,626,306	3,371,346	3,365,380	2,899,150	2,823,064	5,085,993	9,967,582	13,992,358	123,619,709.42				
NON-COMMODITY GAS CHARGE	3,845,776	3,140,175	1,280,093	639,748	323,345	195,252	217,651	279,383	338,243	853,993	1,903,456	2,244,441	15,261,556.76				
TOTAL GAS CHARGE REVENUES	21,570,869	20,547,969	25,277,173	18,598,310	5,949,651	3,566,598	3,583,031	3,178,533	3,161,307	5,939,989	11,871,037	15,636,799	138,881,266.18				
TOTAL CHARGES BEFORE REVENUE TA	31,065,670	29,955,051	34,083,001	24,524,201	10,487,642	7,524,403	7,605,490	7,153,471	7,142,759	10,955,915	18,826,379	23,003,347	212,327,330.30				
STATE GROSS REVENUE TAXES (NON-	31,064	29,952	34,076	24,524	10,468	7,566	7,564	7,175	7,157	10,942	18,828	22,998	212,312.80				
STATE UTILITY TAX - PERCENT TAX - R	998,375	870,119	684,373	360,896	158,598	102,397	103,777	96,911	110,213	252,875	547,788	635,610	4,921,934.28				
STATE UTILITY TAX - PER THERM TAX	0	0	0	0	0	0	0	0	-15	0	0	0	(15.01)				

North Shore Gas Company
Revenue Detail Report - Rate 1
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NORTH SHORE GAS		North Shore Gas Company Revenue Detail Report - Rate 1 Fiscal Year 2014														
CUSTOMER	CUSTOMER SALESTYP	ACCOUNTS	TIMEPER	JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	FY 2014
			JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	FY 2014	
		MUNICIPAL UTILITY TAXES (NON-REV)		873,091	841,381	959,587	692,706	304,209	198,521	212,087	199,864	194,022	304,733	535,732	639,043	5,954,974.81
		TOTAL ADD-ON REVENUE TAXES (NON-REV)		1,902,530	1,741,453	1,678,036	1,078,125	473,275	308,483	323,428	303,936	311,392	568,550	1,102,348	1,297,651	11,089,206.88
		TOTAL GROSS REVENUES		32,968,200	31,696,503	35,761,037	25,602,327	10,960,917	7,832,886	7,928,919	7,457,407	7,454,151	11,524,465	19,928,728	24,300,998	223,416,537.18
		MUNICIPAL GAS USE TAX THERMS - REV		47,648	43,134	32,354	16,032	6,391	5,950	4,057	4,674	5,390	12,043	26,327	30,870	234,869.54
		TRANSPORTATION USE TAX (NON-REV)		47,648	43,134	32,354	16,032	6,391	5,950	4,057	4,674	5,390	12,043	26,327	30,870	234,869.54
		TOTAL GROSS REVENUES WITH USE TAX		33,015,848	31,739,637	35,793,392	25,618,358	10,967,308	7,838,837	7,932,976	7,462,081	7,459,541	11,536,508	19,955,054	24,331,867	223,651,406.72
		REVENUE TAX OFFSET		-1,902,530	-1,741,453	-1,678,036	-1,078,125	-473,275	-308,483	-323,428	-303,936	-311,392	-568,550	-1,102,348	-1,297,651	(11,089,206.88)
		TRANSPORTATION GAS USE TAX OFFSET		-47,648	-43,134	-32,354	-16,032	-6,391	-5,950	-4,057	-4,674	-5,390	-12,043	-26,327	-30,870	(234,869.54)
		RENEWABLE ENERGY AND COAL TECHNOLOGY		-6,735	-6,571	-6,969	-6,916	-7,143	-6,563	-6,905	-6,607	-6,556	-6,982	-6,472	-6,704	(81,124.31)
		LOW INCOME ENERGY ASSIS. OFFSET		-63,559	-62,304	-68,922	-65,915	-68,458	-63,864	-64,787	-64,587	-62,996	-65,125	-63,914	-63,528	(777,958.34)
		TOTAL NET REVENUES		30,995,376	29,886,175	34,007,110	24,451,370	10,412,040	7,453,976	7,533,798	7,082,277	7,073,208	10,883,808	18,755,994	22,933,115	211,468,247.65
		LATE PAYMENT CHARGES		78,886	104,461	125,876	117,277	81,142	37,058	38,802	37,237	35,096	46,847	70,357	119,130	892,168.66
		CASHOUT - TERMINATION - REVENUE		-224	-27	-20	-184	-297	-56	-75	-959	-402	-215	0	0	(2,500.84)
		TOTAL GAS REVENUE DETAIL		30,995,376	29,886,175	34,007,110	24,451,370	10,412,040	7,453,976	7,533,798	7,082,277	7,073,208	10,883,808	18,755,994	22,933,115	211,468,247.65
Non-Heating	Retail	PGL & NSG CUSTOMER COUNTS		1,631	1,661	1,646	1,664	1,658	1,656	1,637	1,626	1,621	1,594	1,579	1,597	19,570.00
		FIXED CHG		1,628	1,604	1,775	1,684	1,705	1,661	1,675	1,690	1,586	1,675	1,642	1,612	19,937.83
		CUSTOMER PERIOD - TOTAL		1,628	1,604	1,775	1,684	1,705	1,661	1,675	1,690	1,586	1,675	1,642	1,612	19,937.83
		NUMBER OF BILLS		2,976	1,189	1,300	1,186	1,242	1,182	1,289	1,182	1,231	1,151	1,228	1,138	16,294.00
		STORAGE SVC CHG RETAIL - EFF COMP		43,857	35,395	35,656	19,692	16,790	10,822	17,392	10,155	15,988	18,127	25,037	28,491	277,402.81
		STORAGE SVC CHG RETAIL - RECON ADJ		43,952	35,466	35,656	19,703	16,789	6,043	1,911	-22,480	-15,786	-18,266	-24,647	-28,681	49,660.81
		STORAGE SERVICE CHG-RETAIL		0	0	0	0	0	0	0	0	0	0	0	0	-
		COMMODITY THERMS - BLOCK 1		43,876	35,395	35,656	19,692	16,790	10,822	17,392	10,155	15,988	18,127	25,037	28,491	277,421.58
		COMMODITY THERMS - BLOCK 2		-20	0	0	0	0	0	0	0	0	0	0	0	(19.78)
		COMMODITY THERMS - TOTAL		43,856	35,395	35,656	19,692	16,790	10,822	17,392	10,155	15,988	18,127	25,037	28,491	277,401.80
		RIDER UEA FOR GAS CHARGE		22,716	20,232	32,097	27,048	15,293	8,582	14,364	7,598	11,160	10,022	12,614	16,774	198,500.00
		FRANCHISE COST ADJUSTMENT		16,554	24,148	23,696	22,181	22,723	22,055	22,198	22,477	21,063	22,261	21,880	21,445	262,682.07
		UNCOLLECTIBLE EXP ADJ-DELIVERY EFFC		-16,185	-24,667	-24,884	-22,814	-22,631	-19,168	-25,118	-21,433	-22,096	-22,032	-22,914	-20,919	(264,860.15)
		UNCOLLECTIBLE EXP ADJ-SUPPLY- RECO		8,273	18,650	24,276	23,070	23,351	22,631	22,811	23,062	21,654	22,859	22,421	21,997	255,054.09
		UNCOLLECTIBLE EXPENSE ADJ		-16,185	-24,667	-24,884	-22,814	-22,631	-19,168	-25,118	-21,433	-22,096	-22,032	-22,914	-20,919	(264,860.15)
		Residential Efficiency Eff Component Units		43,857	35,395	35,656	19,692	16,790	10,822	17,392	10,155	15,988	18,127	25,037	28,491	277,402.81
		Energy Efficiency and On-bill Financing Units		0	0	0	0	0	0	0	0	0	0	0	0	-
		MUNICIPAL GAS USE TAX THERMS		232	281	103	135	14	17	6	8	7	53	123	204	1,184.97
		GAS BILLING DETERMINATES ENERGY - UNIT		0	0	0	0	0	0	0	0	0	0	0	0	-
		FIXED CHG		22,236	21,900	24,234	22,993	23,275	22,675	22,866	23,062	21,643	22,859	22,417	21,997	272,157.46
		CUSTOMER PERIOD - TOTAL		22,236	21,900	24,234	22,993	23,275	22,675	22,866	23,062	21,643	22,859	22,417	21,997	272,157.46
		STORAGE SVC CHG RETAIL - EFF C		378	304	306	169	145	96	153	88	140	159	220	250	2,408.08
		STORAGE SVC CHG RETAIL - RECO		20	17	17	9	8	-2	-0	-28	-33	-39	-54	-60	(146.19)
		STORAGE SERVICE CHG-RETAIL		398	320	323	178	152	94	153	60	107	120	166	190	2,261.89
		COMMODITY THERMS - BLOCK 1 - R		11,060	8,929	8,989	4,964	4,231	2,728	4,383	2,560	4,031	4,569	6,311	7,183	69,937.73
		COMMODITY THERMS - BLOCK 2 - R		-1	0	0	0	0	0	0	0	0	0	0	0	(1.00)
		COMMODITY THERMS - REVENUES		11,059	8,929	8,989	4,964	4,231	2,728	4,383	2,560	4,031	4,569	6,311	7,183	69,936.73
		RIDER VOLUME BALANCING ADJUST		15	-14	-6	-378	-263	-162	-251	-147	-232	-259	-357	-410	(2,465.85)
		RIDER UEA FOR GAS CHARGE		955	850	1,349	1,136	643	360	604	317	470	420	530	705	8,340.47
		FRANCHISE COST ADJUSTMENT		890	870	958	902	1,201	1,166	1,180	1,187	1,133	1,173	1,164	1,136	12,958.90
		TOTAL BASE RATE SERVICE CHARGE		35,553	32,856	35,848	29,794	29,241	26,861	28,936	27,039	27,151	28,882	30,230	30,800	363,189.60
		RIDER ENHANCED EFFICIENCY PRO		290	-1	1	-0	-1	0	0	0	0	0	-0	-0	289.74
		ENVIRONMENTAL ACTIVITIES COSTS		803	1,461	1,841	1,059	582	425	704	482	806	941	1,412	1,405	11,922.31
		UNCOLLECTIBLE EXP ADJ-DELIVER		-48	-54	-54	-51	-49	-17	-18	-17	-16	-16	-16	-16	(366.94)
		UNCOLLECTIBLE EXP ADJ-SUPPLY-		17	16	17	17	18	32	32	35	30	36	33	32	314.63
		UNCOLLECTIBLE EXP ADJ		-31	-32	-37	-34	-31	15	13	18	14	20	17	16	(52.31)
		On-bill Financing Eff Component Rever		12	10	10	5	4	-1	-0	1	1	3	4	5	52.39
		On-bill Financing Reconciliation Adj Re		-12	-10	-10	-5	-4	1	0	0	-1	-3	-4	-5	(51.41)
		Residential Efficiency Eff Component R		796	646	650	359	307	95	188	100	168	193	267	302	4,071.33
		Residential Efficiency Reconciliation Ac		-219	-178	-180	-100	-86	18	3	7	-55	-73	-101	-111	(1,075.07)
		Energy Efficiency and On-bill Financing I		577	467	470	259	221	113	191	107	113	120	165	192	2,997.24
		RENEWABLE ENERGY AND COAL TE		83	80	87	84	88	81	85	84	79	84	81	80	997.27
		LOW INCOME ENERGY ASSISTANCE		782	770	852	809	817	799	804	811	761	804	788	774	9,570.57

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NORTH SHORE GAS																	
CUSTOMER	CUSTOMER	SALESTYP	ACCOUNTS	TIMEPER	JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	FY 2014
			PASS THRU SERVICE CHARGE REVEN		2,504	2,745	3,214	2,177	1,676	1,434	1,798	1,503	1,773	1,969	2,464	2,466	25,724.82
			TOTAL SERVICE CHARGES		38,057	35,601	39,062	31,971	30,917	28,295	30,734	28,542	28,925	30,851	32,694	33,266	388,914.42
			RETAIL GAS CHARGE		18,654	17,183	30,558	26,353	14,484	8,100	13,491	6,815	9,994	8,539	10,494	14,354	179,018.54
			NON-COMMODITY GAS CHARGE		4,061	3,049	1,539	695	809	482	873	783	1,166	1,483	2,120	2,420	19,480.79
			TOTAL GAS CHARGE REVENUES		22,716	20,232	32,097	27,048	15,293	8,582	14,364	7,598	11,160	10,022	12,614	16,774	198,499.33
			TOTAL CHARGES BEFORE REVENUE TA		60,773	55,833	71,159	59,019	46,210	36,878	45,097	36,139	40,084	40,873	45,308	50,041	587,413.75
			STATE GROSS REVENUE TAXES (NON-		61	57	71	60	46	38	44	37	40	42	46	51	591.02
			STATE UTILITY TAX - PERCENT TAX - R		1,053	849	855	472	402	259	417	243	383	435	600	683	6,650.73
			MUNICIPAL UTILITY TAXES (NON-REV)		2,435	2,240	2,859	2,479	1,958	1,626	1,939	1,488	1,717	1,804	1,979	2,188	24,712.30
			TOTAL ADD-ON REVENUE TAXES (NON-R		3,548	3,146	3,785	3,011	2,406	1,923	2,400	1,769	2,140	2,281	2,625	2,922	31,954.05
			TOTAL GROSS REVENUES		64,321	58,980	74,943	62,030	48,616	38,800	47,498	37,908	42,224	43,154	47,933	52,962	619,367.80
			MUNICIPAL GAS USE TAX THERMS - REV		12	14	5	7	1	1	0	0	0	3	6	10	59.29
			TRANSPORTATION USE TAX (NON-REV)		12	14	5	7	1	1	0	0	0	3	6	10	59.29
			TOTAL GROSS REVENUES WITH USE TAX		64,332	58,994	74,948	62,037	48,616	38,801	47,498	37,908	42,225	43,156	47,939	52,973	619,427.09
			REVENUE TAX OFFSET		-3,548	-3,146	-3,785	-3,011	-2,406	-1,923	-2,400	-1,769	-2,140	-2,281	-2,625	-2,922	(31,954.05)
			TRANSPORTATION GAS USE TAX OFFSET		-12	-14	-5	-7	-1	-1	-0	-0	-0	-3	-6	-10	(59.29)
			RENEWABLE ENERGY AND COAL TECHNO		-83	-80	-87	-84	-88	-81	-85	-84	-79	-84	-81	-80	(997.27)
			LOW INCOME ENERGY ASSIS. OFFSET		-782	-770	-852	-809	-817	-799	-804	-811	-761	-804	-788	-774	(9,570.57)
			TOTAL NET REVENUES		59,908	54,983	70,220	58,126	45,305	35,997	44,208	35,244	39,244	39,985	44,438	49,187	576,845.91
			LATE PAYMENT CHARGES		369	346	490	441	512	347	434	310	418	335	401	408	4,812.07
			TOTAL GAS REVENUE DETAIL		59,908	54,983	70,220	58,126	45,305	35,997	44,208	35,244	39,244	39,985	44,438	49,187	576,845.91

ENTITIES = NORTH SHORE GAS

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CUSTOMER	ACCOUNTS	TIMEPER												FY 2014
		JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	
RATE 2	ACUSTCNT - PGL & NSG CUSTOMER COUNTS	10,864	10,977	10,974	10,937	10,917	10,880	10,800	10,715	10,621	10,334	10,282	10,278	128,579.00
	AGCUST - FIXED CHG	10,718	10,208	11,454	10,954	11,365	10,410	10,854	10,354	10,174	10,406	10,221	10,202	127,320.13
	AGCPSPM - CUSTOMER PERIOD - SMALL METER	8,217	7,871	8,824	8,388	8,685	7,960	8,297	7,905	7,716	7,927	7,809	7,809	97,407.87
	AGCPMD - CUSTOMER PERIOD - MEDIUM METER	1,673	1,584	1,775	1,721	1,797	1,640	1,703	1,637	1,642	1,635	1,615	1,588	20,010.53
	AGCPLG - CUSTOMER PERIOD - LARGE METER	828	753	855	845	882	810	855	811	816	844	797	805	9,901.74
	AGCPT - CUSTOMER PERIOD - TOTAL	10,718	10,208	11,454	10,954	11,365	10,410	10,854	10,354	10,174	10,406	10,221	10,202	127,320.13
	AGBC - NUMBER OF BILLS	21,158	10,856	10,995	10,900	10,813	10,801	10,447	10,253	10,145	10,272	10,224	10,388	137,252.00
	AGSSCEC - STORAGE SVC CHG RETAIL - EFF COMP	9,958,373	8,781,468	7,011,125	3,612,202	1,529,809	991,267	1,073,901	886,366	1,169,245	2,157,992	5,138,448	6,331,981	48,642,176.52
	AGSSCRA - STORAGE SVC CHG RETAIL - RECON ADJ	9,948,336	8,786,634	7,012,995	3,602,103	1,530,815	501,805	-27,251	-1,316,380	-1,152,603	-2,172,821	-5,136,246	-6,330,056	15,247,332.19
	AGSSC - STORAGE SERVICE CHG-RETAIL	0	0	0	0	0	0	0	0	0	0	0	0	-
	AGCOM1 - COMMODITY THERMS - BLOCK 1	959,778	893,472	961,842	752,872	411,794	333,456	285,630	241,806	303,512	594,667	799,643	871,242	7,409,716.61
	AGCOM2 - COMMODITY THERMS - BLOCK 2	6,902,466	5,944,870	5,061,953	2,502,517	1,022,882	595,093	615,551	600,163	695,232	1,449,474	3,600,820	4,556,913	33,547,934.06
	AGCOM3 - COMMODITY THERMS - BLOCK 3	2,096,128	1,943,123	987,330	356,814	95,133	62,719	172,720	42,878	171,247	113,862	737,985	903,826	7,683,764.90
	AGCOM - COMMODITY THERMS - TOTAL	9,958,373	8,781,468	7,011,125	3,612,202	1,529,809	991,267	1,073,901	884,847	1,169,991	2,158,004	5,138,448	6,331,981	48,641,415.57
	AGUEAGC - RIDER UEA FOR GAS CHARGE	5,162,930	4,975,118	6,193,213	4,439,849	1,369,660	802,402	886,189	718,417	803,096	1,193,709	2,663,442	3,738,833	32,946,857.53
	AGFCA - FRANCHISE COST ADJUSTMENT	335,454	444,341	494,971	479,367	496,737	454,724	474,017	458,753	454,799	466,501	448,545	454,311	5,462,519.77
	AGUEADEC - UNCOLLECTIBLE EXP ADJ-DELIVERY EFFCT	-796	709	202	-17	-32	-862,412	-550,729	-527,208	-521,357	-533,759	-520,521	-518,675	(4,034,592.84)
	AGUEASEC - UNCOLLECTIBLE EXP ADJ-SUPPLY- RECON	-743	706	392	-17	-27	-862,410	-550,729	-526,237	-521,855	-533,911	-520,521	-518,675	(4,034,026.30)
	AGUEA - UNCOLLECTIBLE EXPENSE ADJ	-796	709	202	-17	-32	-862,412	-550,729	-527,208	-521,357	-533,759	-520,521	-518,675	(4,034,592.84)
	AGMGUTX - MUNICIPAL GAS USE TAX THERMS	344,646	351,236	241,955	127,478	41,848	32,385	24,516	23,489	28,071	72,825	185,670	239,533	1,713,652.32
	AGTCOUT - CASHOUT - TERMINATION	0	0	0	-100	-34,446	33,217	0	0	0	0	0	0	(1,328.46)
	AGBILLDUN - GAS BILLING DETERMINATES ENERGY - UNITS	0	0	0	0	0	0	0	0	0	0	0	0	-
	AGCUSTRV - FIXED CHG	541,524	508,569	572,409	554,036	576,432	528,128	552,214	526,850	522,936	534,422	519,041	518,607	6,455,165.58
	AGCPTRV - CUSTOMER PERIOD - TOTAL	541,524	508,569	572,409	554,036	576,432	528,128	552,214	526,850	522,936	534,422	519,041	518,607	6,455,165.58
	AGSSCECRV - STORAGE SVC CHG RETAIL - EFF C	85,031	75,002	59,875	30,840	13,071	8,705	9,434	7,776	10,253	18,949	45,113	55,595	419,643.32
	AGSSCRARV - STORAGE SVC CHG RETAIL - RECO	4,972	4,393	3,507	1,797	764	-1	-11	-1,797	-2,448	-4,568	-10,787	-13,299	(17,478.14)
	AGSSCRV - STORAGE SERVICE CHG-RETAIL	90,003	79,395	63,382	32,637	13,834	8,704	9,423	5,979	7,805	14,381	34,325	42,296	402,165.18
	AGCOM1RV - COMMODITY THERMS - BLOCK 1 - RE	65,268	60,756	65,390	51,196	28,018	22,683	19,427	16,354	20,679	40,441	54,374	59,238	503,822.41
	AGCOM2RV - COMMODITY THERMS - BLOCK 2 - RE	426,698	367,508	312,926	154,709	63,230	36,788	38,053	37,070	42,999	89,607	222,602	281,708	2,073,898.33
	AGCOM3RV - COMMODITY THERMS - BLOCK 3 - RE	94,001	87,149	44,281	16,068	4,266	2,813	7,746	1,923	7,680	5,107	33,099	40,537	344,669.33
	AGCOMRV - COMMODITY THERMS - REVENUES	585,967	515,413	422,596	221,973	95,515	62,284	65,226	55,347	71,358	135,154	310,074	381,483	2,922,390.07
	AGVBARV - RIDER VOLUME BALANCING ADJUSTME	5,918	-812	618	-56,835	-23,729	-15,041	-16,190	-13,781	-17,495	-32,748	-77,774	-96,164	(344,033.17)
	AGUEAGCRV - RIDER UEA FOR GAS CHARGE	34,585	33,337	41,496	29,744	9,178	5,375	5,940	4,823	5,371	8,001	17,844	25,050	220,745.11
	AGFCARV - FRANCHISE COST ADJUSTMENT	4,806	4,604	5,178	4,903	6,540	6,003	6,253	6,109	6,014	6,063	6,029	5,951	68,453.26
	AG2PDRV - NUMBER OF 2ND-PULSE DEVICES - REV	25	36	45	43	42	42	43	57	13	40	27	28	441.14
	AGBASERRV - TOTAL BASE RATE SERVICE CHARGE	1,262,828	1,140,542	1,105,724	786,500	677,811	595,496	622,910	585,384	596,001	665,314	809,566	877,252	9,725,327.17
	AGEEPRV - RIDER ENHANCED EFFICIENCY PROGR	-5,264	45	12	-1	3	-1	-0	16	-13	25	0	0	(5,178.49)
	AGEACRV - ENVIRONMENTAL ACTIVITIES COSTS RI	178,500	348,102	353,323	180,088	52,622	38,279	43,781	41,136	58,514	111,672	286,722	311,273	2,004,012.02
	AGUEADEC - UNCOLLECTIBLE EXP ADJ-DELIVE	-0	0	1	0	-0	-3,300	-3,366	-3,211	-3,153	-3,239	-3,167	-3,162	(22,596.26)
	AGUEASECRV - UNCOLLECTIBLE EXP ADJ-SUPPLY	-3	1	12	0	-2	-4,046	-4,116	-3,931	-3,870	-3,951	-3,885	-3,875	(27,666.87)
	AGUEARV - UNCOLLECTIBLE EXP ADJ	-3	1	13	0	-2	-7,346	-7,482	-7,142	-7,023	-7,190	-7,052	-7,037	(50,263.13)
	AGREEECRV - Residential Efficiency Eff Component R	69,295	61,241	48,833	25,091	10,626	2,930	3,137	6,381	8,227	15,274	36,682	45,380	333,097.59
	AGREERARV - Residential Efficiency Reconciliation Ac	3,887	3,462	2,751	1,397	596	-1	-9	38	-6,926	-13,666	-32,161	-39,790	(80,420.49)
	AGCEEECRV - Commercial Efficiency Eff Component I	235,230	207,868	165,753	85,178	36,076	14,682	15,952	12,392	15,659	28,937	69,843	86,415	973,983.69
	AGCEERARV - Commercial Efficiency Reconciliation A	-67,247	-59,579	-47,463	-24,252	-10,348	4	156	-525	-8,618	-16,841	-39,771	-49,143	(323,627.50)
	AGEOARV - Energy Efficiency and On-bill Financing Rev	241,165	212,992	169,874	87,415	36,950	17,616	19,236	18,286	8,341	13,704	34,594	42,862	903,033.29
	AGRRCRV - RENEWABLE ENERGY AND COAL TEC	5,356	5,106	5,733	5,467	5,686	5,204	5,425	5,174	5,094	5,206	5,107	5,092	63,649.35
	AGLIEAFRV - LOW INCOME ENERGY ASSISTANCE C	51,441	48,995	54,977	52,576	54,550	49,966	52,100	49,697	48,834	49,950	49,059	48,963	611,108.48
	AGPASSRV - PASS THRU SERVICE CHARGE REVENU	471,195	615,241	583,932	325,544	149,809	103,718	113,060	107,166	113,748	173,367	368,430	401,152	3,526,361.52
	AGSERVRV - TOTAL SERVICE CHARGES	1,734,023	1,755,782	1,689,656	1,112,044	827,620	699,213	735,970	692,550	709,749	838,681	1,177,997	1,278,404	13,251,688.69
	AGRETCRV - RETAIL GAS CHARGE	4,242,915	4,214,111	5,875,887	4,285,707	1,293,879	766,752	831,794	656,824	716,975	1,017,384	2,234,264	3,202,105	29,328,598.68
	AGNCGCRV - NON-COMMODITY GAS CHARGE	920,014	761,007	317,325	154,143	75,781	45,650	54,395	60,836	86,496	176,331	429,178	536,728	3,617,883.15
	AGGCRV - TOTAL GAS CHARGE REVENUES	5,162,930	4,975,118	6,193,213	4,439,849	1,369,660	802,402	886,189	717,660	803,471	1,193,715	2,663,442	3,738,833	32,946,481.83
	AGCHGBRTRV - TOTAL CHARGES BEFORE REVENUE T	6,896,953	6,730,900	7,882,868	5,551,893	2,197,279	1,501,615	1,622,159	1,410,209	1,513,220	2,032,397	3,841,439	5,017,238	46,198,170.52
	AGGTRV - STATE GROSS REVENUE TAXES (NON-RE	6,841	6,676	7,817	5,501	2,176	1,482	1,599	1,387	1,493	2,008	3,805	4,972	45,757.66
	AGSUPTRV - STATE UTILITY TAX - PERCENT TAX - R	231,926	207,013	165,015	85,002	35,988	23,365	25,343	20,769	27,629	50,707	120,927	149,206	1,142,891.43

ENTITIES = NORTH SHORE GAS

North Shore Gas Company
Revenue Detail Report - Retail
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CUSTOMER	ACCOUNTS	TIMEPER												FY 2014
		JAN 14	FEB 14	MAR 14	APR 14	MAY 14	JUN 14	JUL 14	AUG 14	SEP 14	OCT 14	NOV 14	DEC 14	
	AGMUTRV - MUNICIPAL UTILITY TAXES (NON-REV)	163,910	157,115	191,472	135,058	54,755	34,599	44,264	36,087	37,290	51,850	97,073	123,751	1,127,223.34
	AGREVTXRV - TOTAL ADD-ON REVENUE TAXES (NON-F	402,677	370,804	364,304	225,562	92,918	59,446	71,206	58,243	66,412	104,564	221,805	277,930	2,315,872.43
	AGGROSSRV - TOTAL GROSS REVENUES	7,299,630	7,101,704	8,247,172	5,777,455	2,290,198	1,561,061	1,693,365	1,468,453	1,579,632	2,136,961	4,063,244	5,295,167	48,514,042.95
	AGMGUTXRV - MUNICIPAL GAS USE TAX THERMS - REV	17,232	17,562	12,098	6,374	2,092	1,619	1,226	1,174	1,404	3,642	9,284	11,977	85,683.71
	AGUSETX - TRANSPORTATION USE TAX (NON-REV)	17,232	17,562	12,098	6,374	2,092	1,619	1,226	1,174	1,404	3,642	9,284	11,977	85,683.71
	AGGRWCRV - TOTAL GROSS REVENUES WITH USE TAX	7,316,863	7,119,266	8,259,270	5,783,829	2,292,290	1,562,680	1,694,591	1,469,627	1,581,036	2,140,603	4,072,527	5,307,144	48,599,726.66
	AGREVTXOFF - REVENUE TAX OFFSET	-402,677	-370,804	-364,304	-225,562	-92,918	-59,446	-71,206	-58,243	-66,412	-104,564	-221,805	-277,930	(2,315,872.43)
	AGUSETXOFF - TRANSPORTATION GAS USE TAX OFFSET	-17,232	-17,562	-12,098	-6,374	-2,092	-1,619	-1,226	-1,174	-1,404	-3,642	-9,284	-11,977	(85,683.71)
	AGRERCOFF - RENEWABLE ENERGY AND COAL TECHNO	-5,356	-5,106	-5,733	-5,467	-5,686	-5,204	-5,425	-5,174	-5,094	-5,206	-5,107	-5,092	(63,649.35)
	AGLIEOFF - LOW INCOME ENERGY ASSIS. OFFSET	-51,441	-48,995	-54,977	-52,576	-54,550	-49,966	-52,100	-49,697	-48,834	-49,950	-49,059	-48,963	(611,108.48)
	AGNETRV - TOTAL NET REVENUES	6,840,155	6,676,800	7,822,159	5,493,850	2,137,043	1,446,446	1,564,633	1,355,339	1,459,292	1,977,241	3,787,273	4,963,182	45,523,412.69
	AGLPCRV - LATE PAYMENT CHARGES	89,395	88,189	102,851	71,302	26,349	19,241	20,320	18,386	19,612	26,653	50,335	65,811	598,445.45
	AGTCOUTRV - CASHOUT - TERMINATION - REVENUE	0	0	0	-95	-23,875	23,295	0	0	0	0	0	0	(674.72)
	AGREVDET - TOTAL GAS REVENUE DETAIL	6,840,155	6,676,800	7,822,159	5,493,850	2,137,043	1,446,446	1,564,633	1,355,339	1,459,292	1,977,241	3,787,273	4,963,182	45,523,412.69

Tariff Section F

NSG Ex. 1.1
Page 1 of 4

**North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Reconciliation Adjustments (RA) Effective September 1, 2015 through May 31, 2016

April 1, 2014 though May 31, 2015 Reconciliation Adjustment (RA) to be recovered / (refunded)

Line No.	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA	ISUA		
		[A]	[B]	[C] = [A] + [B]	
1	1H	\$ (5,850.01)	\$ (1,168.54)	\$ (7,018.55)	Page 2, line 11
2	1NH	(71.84)	(17.88)	(89.72)	Page 2, line 12
3	2	(95.32)	(2,679.42)	(2,774.74)	Page 2, line 13
4	4	1.22	-	1.22	Page 2, line 14
5	Total	<u>\$ (6,015.95)</u>	<u>\$ (3,865.84)</u>	<u>\$ (9,881.79)</u>	Sum Lines 1 - 4

CUSTS_{FP} - Forecasted Customer Billing Periods September 1, 2015 - May 31, 2016

	S.C. No.	Total	Sales	Transportation	
		IDUA	IDUA and ISUA	IDUA only	
		[A] = [B] + [C]	[B]	[C]	
6	1H	1,334,244	1,259,235	75,009	
7	1NH	14,892	14,261	631	
8	2	123,919	99,438	24,481	
9	4	207	-	207	
10	Total	1,473,262	1,372,934	100,328	Sum lines 6 - 9

Rider UEA Adjustments per Customer to be billed September 1, 2015 - May 31, 2016

	S.C. No.	Delivery	Gas Supply	Total Adjustment		Notes For Cols. [A] & [B]
		IDUA	ISUA	Sales Customers	Transportation Customers	
		[A]	[B]	[C] = [A] + [B]	[D] = [A]	
11	1H	\$ -	\$ -	\$ -	\$ -	Line 1 / Line 6
12	1NH	\$ -	\$ -	\$ -	\$ -	Line 2 / Line 7
13	2	\$ -	\$ (0.03)	\$ (0.03)	\$ -	Line 3 / Line 8
14	4	\$ 0.01	\$ -	\$ 0.01	\$ 0.01	Line 4 / Line 9

**North Shore Gas Company
Uncollectible Expense Adjustments
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Statement of Reconciliation Adjustment (RA) for April 1, 2014 through May 31, 2015 Reconciliation Period

Rider UEA Amounts to be recovered / (refunded) April 1, 2014 through May 31, 2015

Line No.	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
1	1H	\$ (32,299.43)	\$ 33,677.52	\$ 1,378.09	Page 3, Line 11
2	1NH	(386.19)	407.85	21.66	Page 3, Line 12
3	2	(50,468.93)	(49,737.43)	(100,206.36)	Page 3, Line 13
4	4	1.22	-	1.22	Page 3, Line 14
5	Total	<u>\$ (83,153.33)</u>	<u>\$ (15,652.06)</u>	<u>\$ (98,805.39)</u>	Sum Lines 1-4

Actual Amounts Recorded for Rider UEA Adjustment - April 1, 2014 through May 31, 2015

	S.C. No.	Delivery	Gas Supply	Total	
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
6	1H	\$ (26,449.42)	\$ 34,846.06	\$ 8,396.64	Page 4, Line 15, Col. A & B
7	1NH	(314.35)	425.73	111.38	Page 4, Line 15, Col. C & D
8	2	(50,373.61)	(47,058.01)	(97,431.62)	Page 4, Line 15, Col. E & F
9	4	-	-	-	Page 4, Line 15, Col. G & H
10	Total	<u>\$ (77,137.38)</u>	<u>\$ (11,786.22)</u>	<u>\$ (88,923.60)</u>	Sum Lines 6 - 9

Reconciliation Adjustment (RA) Amount to be recovered / (refunded)

	S.C. No.	Delivery	Gas Supply	Total	
		IDUA [A]	ISUA [B]	[C] [A] + [B]	
11	1H	\$ (5,850.01)	\$ (1,168.54)	\$ (7,018.55)	Line 1 - Line 6
12	1NH	(71.84)	(17.88)	(89.72)	Line 2 - Line 7
13	2	(95.32)	(2,679.42)	(2,774.74)	Line 3 - Line 8
14	4	1.22	-	1.22	Line 4 - Line 9
15	Total	<u>\$ (6,015.95)</u>	<u>\$ (3,865.84)</u>	<u>\$ (9,881.79)</u>	Sum Lines 11-14

**North Shore Gas Company
Uncollectible Expense Adjustments
Under Rider UEA**

**Schedule of Rates, ILL C.C. No. 17
Applicable to Service Classification Nos. 1, 2 and 4**

Statement of Reconciliation Adjustment for April 1, 2014 through May 31, 2015 Reconciliation Period

Rider UEA Adjustment Amounts to be recovered / (refunded) June 1, 2014 through May 31, 2015⁽¹⁾

Line No.	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA ⁽²⁾	ISUA	[C]	
		[A]	[B]	[A] + [B]	
1	1H	\$ (24,658.66)	\$ 31,583.80	\$ 6,925.14	NSG Ex. 1.3, page 2, line 1
2	1N	(293.18)	382.13	88.95	NSG Ex. 1.3, page 2, line 2
3	2	(50,499.89)	(49,843.23)	(100,343.12)	NSG Ex. 1.3, page 2, line 3
4	4	1.00	-	1.00	NSG Ex. 1.3, page 2, line 4
5	Total	\$ (75,450.73)	\$ (17,877.30)	\$ (93,328.03)	Sum Lines 1 - 4

Rider UEA Adjustment Amounts to be recovered / (refunded) April 1, 2014 through March 31, 2014⁽²⁾

	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA	ISUA	[C]	
		[A]	[B]	[A] + [B]	
6	1H	\$ (7,640.77)	\$ 2,093.72	\$ (5,547.05)	NSG Ex. 1.4, page 2, line 1
7	1NH	(93.01)	25.72	(67.29)	NSG Ex. 1.4, page 2, line 2
8	2	30.96	105.80	136.76	NSG Ex. 1.4, page 2, line 3
9	4	0.22	-	0.22	NSG Ex. 1.4, page 2, line 4
10	Total	\$ (7,702.60)	\$ 2,225.24	\$ (5,477.36)	

Rider UEA Adjustment Amounts to be Recovered/(Refunded) April 1, 2014 - May 31, 2015

	S.C. No.	Delivery	Gas Supply	Total	Notes
		IDUA	ISUA	[C]	
		[A]	[B]	[A] + [B]	
11	1H	\$ (32,299.43)	\$ 33,677.52	\$ 1,378.09	Line 1 + Line 6
12	1NH	(386.19)	407.85	21.66	Line 2 + Line 7
13	2	(50,468.93)	(49,737.43)	(100,206.36)	Line 3 + Line 8
14	4	1.22	-	1.22	Line 4 + Line 9
15	Total	\$ (83,153.33)	\$ (15,652.06)	\$ (98,805.39)	Sum Lines 11-14

Notes: (1) Total ties to May 2014 filing, to adhere to the Final Order in Docket Nos. 12-0511/12-0512 (cons.), S.C. No. 1 has been broken out by Heating and Non-Heating.

(2) Total ties to Final Order in Docket No. 14-0529, NSG Ex. 1.1 Page 2, to adhere to the Final Order in Docket Nos. 12-0511/12-0512(cons.), S.C. No. 1 has been broken out by Heating and Non-Heating.

North Shore Gas Company
Uncollectible Expense Adjustment
Under Rider UEA
Schedule of Rates, ILL C.C. No. 17

Determination of Rider UEA Revenue for Reconciliation Period April 2014 through May 2015⁽¹⁾

Line No.	Month	S.C. No. 1 Heating		S.C. No. 1 Non-Heating		S.C. No. 2		S.C. No. 4	
		Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)	Delivery (IDUA)	Sales (ISUA)
		[A]	[B]	[C]	[D]	[E]	[F]	[G]	[H]
1	April 2014	\$ (4,544.56)	\$ 1,426.69	\$ (53.80)	\$ 17.17	\$ -	\$ 0.02	\$ -	\$ -
2	May	(4,363.68)	1,436.03	(50.89)	17.62	(0.22)	(1.51)	-	-
3	June	(1,490.48)	2,635.53	(17.96)	32.43	(4,153.82)	(4,045.97)	-	-
4	July	(1,524.97)	2,713.69	(19.13)	31.71	(4,254.35)	(4,116.08)	-	-
5	August	(1,449.66)	2,744.39	(17.63)	35.03	(4,160.28)	(3,930.94)	-	-
6	September	(1,421.43)	2,502.44	(16.98)	29.56	(4,122.48)	(3,870.03)	-	-
7	October	(1,550.54)	2,880.50	(17.44)	36.23	(4,242.42)	(3,950.96)	-	-
8	November	(1,384.82)	2,656.69	(17.46)	33.22	(4,175.62)	(3,885.38)	-	-
9	December	(1,434.15)	2,587.06	(16.82)	31.79	(4,200.04)	(3,875.43)	-	-
10	January 2015	(1,465.06)	2,594.57	(17.42)	30.54	(4,138.94)	(3,835.53)	-	-
11	February	(1,356.47)	2,530.51	(16.33)	29.85	(3,936.97)	(3,602.09)	-	-
12	March	(1,491.10)	2,644.61	(17.02)	32.15	(4,499.26)	(4,176.29)	-	-
13	April	(1,449.79)	2,660.27	(17.39)	32.45	(4,149.20)	(3,791.26)	-	-
14	May	(1,522.71)	2,833.08	(18.08)	35.98	(4,340.01)	(3,976.56)	-	-
15	Total	\$ (26,449.42)	\$ 34,846.06	\$ (314.35)	\$ 425.73	\$ (50,373.61)	\$ (47,058.01)	\$ -	\$ -

(1) Actual Rider UEA revenues booked.

STATE OF ILLINOIS
ILLINOIS COMMERCE COMMISSION

North Shore Gas Company)	
)	
Petition Pursuant to Rider UEA)	Docket No. 16-
of Schedule of Rates for Gas)	
Service to Initiate a Proceeding to)	
Determine the Accuracy of the)	
Rider UEA Reconciliation Statement)	

DIRECT TESTIMONY
OF
DAVID B. BARON

1 Q. Please state your name and business address.

2 A. David B. Baron, 200 East Randolph Street, Chicago, Illinois 60601.

3 Q. By whom are you employed?

4 A. WEC Business Services LLC (“WBS”).

5 Q. What position do you hold with WBS?

6 A. I am Manager, Credit and Collections.

7 Q. What are your responsibilities in that position?

8 A. I am responsible for overall direction, management and leadership of

9 Credit and Collections for North Shore Gas Company (“North Shore”) and its

10 affiliated utility, The Peoples Gas Light and Coke Company (“Peoples Gas”).

11 This function requires providing input for Customer Relations strategies and

12 insuring employees understand and optimally implement these strategies. As

13 manager, I have the primary responsibility for the performance of the credit and

14 collections groups.

15 Q. Please summarize your educational background and experience.

16 A. I have worked in the utility industry for approximately 18 years. Over the
17 last 14 years, I have held various leadership positions within the Customer
18 Relations Department for North Shore and Peoples Gas. I have spent 11 of
19 those years overseeing the staff and processes associated with the Credit and
20 Collections department. During that timeframe I have been involved with all
21 aspects of Credit and Collections within the Meter-to-Cash lifecycle. My primary
22 responsibilities have included developing/implementing the strategy and
23 corresponding tactics around accounts receivables management, along with
24 overseeing the day-to-day operations associated with such work groups as
25 Credit, Bankruptcy, Low Income programs, Revenue Protection, and Active &
26 Final collections. I hold a Bachelor of Science-Accounting degree from DePaul
27 University.

28 Q. What is the purpose of your direct testimony?

29 A. I describe how North Shore pursues minimization of and collection of
30 uncollectibles.

31 Q. Section 19-145 of the Public Utilities Act directs utilities to pursue
32 minimization of and collection of uncollectibles through several activities,
33 including identifying customers with late payments. Does North Shore identify
34 customers with late payments?

35 A. Yes. North Shore's customer information system identifies and tracks
36 outstanding receivables by placing these receivables into proper "aging buckets."
37 The aging buckets are for the following number of days past due: 30, 60, 90, 120
38 and 150 days.

39 Q. Another activity identified in the statute is contacting the customer in an
40 effort to obtain payment. Does North Shore engage in this activity?

41 A. Yes. North Shore uses several methods. These include:

- 42 • Bill Messages - These messages remind customers that the company
43 reports payment history to major credit bureaus and it is to the customers'
44 benefit to make timely payments. North Shore also offers auto-enrollment
45 to payment and budget plans through bill messages.
- 46 • Auto-Dialer Messages - These are reminder messages informing
47 customers, as applicable, that a payment is due, past-due, or
48 disconnection is imminent. The messages also remind customers of the
49 availability of payment plans and heating assistance.
- 50 • Letters - Letters remind customers that payment is due and that North
51 Shore reports payment history to credit bureaus.
- 52 • Disconnect Notices - Consistent with Illinois Commerce Commission
53 ("Commission") requirements, North Shore mails these notices separate
54 from a bill.
- 55 • Field Notifications - These notifications take the form of field posting or
56 visit for disconnection.
- 57 • Collection Talk-Off - This means that company agents remind customers
58 calling the call center that their bill is past due and offer to take a payment.
- 59 • Out-Bound Live Agent Calls - North Shore uses outbound calls on a
60 limited basis to remind customers of the information described above for
61 auto-dialer messages.

- 62 • Post Cards – Mailed seasonally, post cards to customers in arrears
63 remind them of company-sponsored events and Low Income Home
64 Energy Assistance Program (“LIHEAP”) availability.

65 Q. Another activity identified in the statute is providing delinquent customers
66 with information about possible options, including payment plans and assistance
67 programs. Does North Shore engage in this activity?

68 A. Yes. North Shore provides customers with information about payment
69 plans, both those required by the Commission’s rules and others that are
70 available. Specifically,

- 71 • STA - This refers to short-term payment plans offered to all customers in
72 arrears in compliance with the Commission’s rules (83 Illinois
73 Administrative Code (“Ill. Admin. Code”) Section 280.120, Deferred
74 Payment Agreements). (The Commission’s 83 Ill. Admin. Code Part 280
75 rules, including some section numbering, changed as part of ICC Docket
76 06-0703. Here and throughout my testimony, I will reference the section
77 in the currently effective version of the Commission’s rules although the
78 reconciliation year (2015) was a transition period during which Peoples
79 Gas had implemented some, but not all, of the revised rules.)
- 80 • STAr* - This refers to alternative short-term payment plans that provide
81 options to customers no longer eligible for reinstated plans when they
82 agree to have payments automatically debited from a credit card or
83 checking account.

- 84 • Share the Warmth - The Share the Warmth program, administered by a
85 third party, provides matching grants of up to \$200 to eligible customers.
86 Share the Warmth is seasonal and funds are donated by customers and
87 North Shore employees who want to help others. North Shore contributes
88 to this fund annually.
- 89 • MPO - The Minimum Payment Option (“MPO”) is in effect from April
90 through September each year, and it allows disconnection eligible
91 customers to avoid service interruption by paying a percentage of the
92 arrears indicated on the disconnect notice.
- 93 • Medical Certificates - This alternative is available to certain customers in
94 arrears to restore or maintain service in compliance with the Commission’s
95 rules (83 Ill. Admin. Code Section 280.130(m)).
- 96 • Reconnection of former residential utility customers for the heating season
97 is administered in compliance with the Commission’s rules (83 Ill. Admin.
98 Code Section 280.180).
- 99 • LIHEAP - LIHEAP, which a third party administers, is available to certain
100 low income customers.

101 Q. Another activity identified in the statute is serving disconnection notices.

102 Does North Shore engage in this activity?

103 A. Yes. North Shore serves notices in compliance with the Commission’s
104 rules (83 Ill. Admin. Code Part 280). Specifically, it mails disconnection notices
105 to all customers deemed eligible for disconnection the day after the regular bill,
106 including the arrearage amount in addition to the current amount, is mailed.

107 These notices include all arrears customers must pay to avoid a service
108 interruption and the MPO amount. Ten days from the mailed date if no payment
109 has been offered, a disconnect for non-payment (“DNP”) service order is
110 automatically initiated. Any DNP service order that is not completed by the next
111 bill cycle is canceled and the notification process begins again. When accounts
112 for master metered buildings are DNP eligible, North Shore follows the same
113 disconnection notice procedure and, in addition, physically posts notification to
114 tenants of the property that the service is in danger of being disconnected for
115 nonpayment. The posting describes remedies tenants may pursue to maintain
116 service. This notice expires ten days after date of posting and a DNP service
117 order is automatically initiated.

118 Q. Another activity identified in the statute is implementing disconnections
119 based on the level of uncollectibles. Does North Shore engage in this activity?

120 A. Yes. North Shore implements disconnections based upon write-off risk.
121 The disconnection amounts vary by rate classification.

122 Q. Another activity identified in the statute is pursuing collection activities
123 based on the level of uncollectibles. Does North Shore engage in this activity?

124 A. Yes. The collection schedules incorporated in North Shore’s customer
125 information system drive all collection activities from bill messages to disconnect
126 orders based upon predetermined variables. These variables include:

- 127 • Amount of account receivable
- 128 • Age of account receivable
- 129 • Time of year

- 130 • Last payment date
 - 131 • Last payment amount
 - 132 • Payment type
 - 133 • Payment plan eligibility
 - 134 • Budget payment plan eligibility
 - 135 • Type of premises
 - 136 • Meter location
 - 137 • Customer term
 - 138 • DNP eligibility
- 139 Q. Does North Shore take actions other than those described above?
- 140 A. Yes. These include:
- 141 • using auto-dialer technology to encourage customers to apply for LIHEAP
 - 142 when funding is available. Combined, Peoples Gas and North Shore
 - 143 generally make up to 50,000 LIHEAP reminder calls annually;
 - 144 • sponsoring community events in the neighborhoods where customers can
 - 145 learn about energy conservation, receive conservation kits and apply for
 - 146 LIHEAP in one location;
 - 147 • billing and collecting deposits to offset the impact of uncollectibles;
 - 148 • subscribing to the Utility Data Exchange database, which helps locate
 - 149 customers in other utility service territories who may have forgotten to pay
 - 150 their final bill;

- 151 • employing three primary collection agencies to collect final receivables
152 before they are written off, and four additional agencies that will continue
153 to pursue the debt post write off; and
154 • initiating replevin actions to retrieve its meter.
- 155 Q. Does this conclude your direct testimony?
- 156 A. Yes, it does.

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ATTACHMENT B

Municipalities Served by North Shore Gas Company

North Shore Gas Company

SCHEDULE OF RATES FOR GAS SERVICE

**THIS RATE SCHEDULE APPLIES TO THE
 MUNICIPALITIES AND UNINCORPORATED AREAS LISTED BELOW
 AND/OR TO TERRITORIES CONTIGUOUS THERETO**

<u>Municipality or Unincorporated Area</u>	<u>County</u>	<u>Municipality or Unincorporated Area</u>	<u>County</u>
Antioch	Lake	Lincolnshire	Lake
Aptakisic	"	Lindenhurst	"
Bannockburn	"	Long Grove	"
Beach Park	"	Mettawa	"
Buffalo Grove	"	Millburn	"
Deerfield	"	Mundelein	"
Diamond Lake	"	Nimitz Village	"
Druce Lake	"	North Chicago	"
Forrestal Village	"	Northbrook	Cook
Fort Sheridan	"	Old Mill Creek	Lake
Gages Lake	"	Park City	"
Glencoe	Cook	Prairie View	"
Grayslake	Lake	Riverwoods	"
Great Lakes	"	Rondout	"
Green Oaks	"	Rosecrans	"
Gurnee	"	Round Lake Beach	"
Half Day	"	Russell	"
Halsey Village	"	Third Lake	"
Hawthorn Woods	"	Venetian Village	"
Highland Park	"	Vernon Hills	"
Highwood	"	Wadsworth	"
Indian Creek	"	Waukegan	"
Knollwood	"	Wheeling	"
Lake Bluff	"	Wildwood	"
Lake Forest	"	Winnetka	Cook
Lake Villa	"	Winthrop Harbor	Lake
Libertyville	"	Zion	"

Date Issued: FEBRUARY 8, 2008

Date Effective: FEBRUARY 14, 2008

**Issued by James F. Schott, Vice President
 130 East Randolph Drive, Chicago, Illinois 60601**

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 Entered February 5, 2008 in Docket No. 07-0241