

ORIGINAL

For Commission Use Only:

Case: 16-0388

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OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Tiaune Thomas

Against (Utility name): Common Wealth Edison

As to (Reason for complaint) Being falsely accused of tampering with meter. Being charged a fine for tampering, also being overcharged for usage in the 1st floor residence of 5338 W Adams St.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5338 W. Adams St. Chicago IL 60644

The service address that I am complaining about is 5338 W. Adams St. Chicago IL 60644

My home telephone is []

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (214) 307 9730

My e-mail address is tiaune.thomas@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Common Wealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

(280-200 was said) messing with the meter which we didn't do any such thing

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) on Feb 9th 2015 I applied for service at 5338 W. Adams I was advised that I would have to pay a 300 deposit to have service connected.
 - 2) I was told it was based on my credit history. I did not live in the residence prior to Feb 12th. On Feb 5th or 6th there was a walk thru and there were a bready lights on
- Please clearly state what you want the Commission to do in this case:
Dismiss charges of tampering and well as fines + interest.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7/29/2016
(Month, day, year)

Complainant's Signature: Tiaune Thomas

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

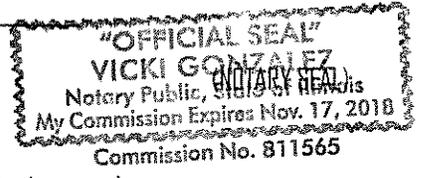
A notary public must witness the completion of this part of the form.

I, Tiaune Thomas, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Tiauna Thomas
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 7/29/2016

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

3. ~~The~~ In the Billing months of Dec-Jan⁰⁰¹² & Jan-Feb⁰⁰¹² Com ed sent out a bills for the wrong account. I had not noticed the account numbers were wrong just paid the Bill.

4. The Following months bills just seem to double, so when we called Com. ed. to request someone come out and were told that they can see from there office, then the cust service rep. told us about the account numbers being wrong & had somebody has been tampering with the boxes and they were gonna charge whoever box was being tampered with

I have been accused of messing with a light meter. first and most importantly I'm not able. I have told these people something is wrong with these lights in the first place. Some parts of my light go off when others are still on. how can that be. The comed people have come over here and checked out for themselves and said this building needs rewiring. tell your land lord to get a electrician. I did that now no one has done anything to fix this problem which is not my problem in the first place. I called the FCC made a complaint to them about this problem. The comed man came he said all these wires are mixed up. I have not missed any payments on my light bill at all. When I called about them saying I missed Oct, + Dec, because they couldn't get a reading so the one of their people said I owed \$223⁰⁰ I sent them it. march in june \$250⁰⁰ that's what they asked for. July the bill said \$87⁰⁰ I sent that. In the mean time they sent my 3 different bills saying my tampering charge is \$1,186 I don't owe this because

didn't do any tampering period, each time the Bell change. I was told by ComEd to call ICC, I did that and still received a bill saying if I don't pay my lights would be cut off. I have spoke to the people I rented this place from they haven't did anything to rectify this problem. I have paid every bill I got from ComEd for over thirty years. I moved with my daughter light are in her name now this they even made her pay a deposit. Now this. The people who own this building have to know something wrong. I have told them myself, some has to be wrong. I daughter only work part time that's why we're together in this place. paying all this rent, lights and gas. I don't have money to give away. Go after who responsible for this not us. The people I rent from no.s are all I have I can give you their number if needed. I am sickly my heart can't take this mess.

P.S

Deloris Thomas

7-28-16 my lights have been cut off because I won't pay \$1,118. I feel I don't owe.