

**Attachment A**

IL Business Registration



CORPORATION SERVICE COMPANY

**FILED**

MAR 25 2013

JESSE WHITE  
SECRETARY OF STATE

CSC - Springfield  
801 ADLAI STEVENSON DRIVE  
Springfield IL 62703

800-877-2556  
217-492-2727

2122-780-2

\$25.00

Re: RESIDENTS ENERGY, INC.

To Whom it May Concern:

Please accept this letter as our intent to release the above corporate name.

The name was reserved by DEBBIE NEISLER -CSC and we are hereby releasing the name to Corporation Service Company.

Thank you for your acceptance of this letter.

Very truly yours,

DEBBIE NEISLER, ASST. SEC  
ILLINOIS CORPORATION  
SERVICE COMPANY



## OFFICE OF THE SECRETARY OF STATE

JESSE WHITE • Secretary of State

MARCH 22, 2013

0428367-8

ILLINOIS CORPORATION SERVICE C  
801 ADLAI STEVENSON DRIVE  
SPRINGFIELD, IL 62703-4261

RE RESIDENTS ENERGY, LLC

DEAR SIR OR MADAM:

IT HAS BEEN OUR PLEASURE TO APPROVE YOUR REQUEST TO TRANSACT BUSINESS IN THE STATE OF ILLINOIS. ENCLOSED PLEASE FIND THE APPROVED APPLICATION FOR ADMISSION.

PLEASE NOTE! THE LIMITED LIABILITY COMPANY MUST FILE AN ANNUAL REPORT PRIOR TO THE FIRST DAY OF THIS MONTH OF QUALIFICATION NEXT YEAR. FAILURE TO TIMELY FILE WILL RESULT IN A \$300 PENALTY AND/OR REVOCATION. A PRE-PRINTED ANNUAL REPORT WILL BE MAILED TO THE REGISTERED AGENT AT THE ADDRESS ON OUR RECORDS APPROXIMATELY 45 DAYS BEFORE THE DUE DATE.

MANY OF OUR SERVICES ARE AVAILABLE AT OUR CONTINUOUSLY UPDATED WEBSITE. VISIT [WWW.CYBERDRIVEILLINOIS.COM](http://WWW.CYBERDRIVEILLINOIS.COM) TO VIEW THE STATUS OF THIS COMPANY, PURCHASE A CERTIFICATE OF GOOD STANDING, OR EVEN FILE THE ANNUAL REPORT REFERRED TO IN THE EARLIER PARAGRAPH.

SINCERELY YOURS,

A handwritten signature in cursive script that reads "Jesse White".

JESSE WHITE  
SECRETARY OF STATE  
DEPARTMENT OF BUSINESS SERVICES  
LIMITED LIABILITY DIVISION  
(217) 524-8008

Form **LLC-45.5**  
 May 2012  
 Secretary of State  
 Department of Business Services  
 Limited Liability Division  
 501 S. Second St., Rm. 351  
 Springfield, IL 62756  
 217-524-8008  
 www.cyberdriveillinois.com

Payment must be made by certified check, cashier's check, Illinois attorney's check, C.P.A.'s check or money order payable to Secretary of State.

Illinois  
 Limited Liability Company Act  
**Application for Admission to Transact Business**

**SUBMIT IN DUPLICATE**  
 Type or Print Clearly.

This space for use by Secretary of State.  
 Filing Fee: \$500  
 Penalty: \$ -  
 Approved: 

FILE # 0428-367-8  
 This space for use by Secretary of State.  
**FILED**  
**MAR 22 2013**  
**JESSE WHITE**  
**SECRETARY OF STATE**

- Limited Liability Company Name: RESIDENTS ENERGY, LLC
- Assumed Name: \_\_\_\_\_  
 (This item is only applicable if the company name in Item 1 is not available for use in Illinois, in which case form LLC 1.20 must be completed and submitted with this application.)
- Jurisdiction of Organization: NEW YORK
- Date of Organization: MARCH 4, 2010
- Period of Duration: PERPETUAL  
 (Enter Perpetual unless there is a Date of Dissolution provided in the agreement, in which case enter that date.)
- Address of the Office required to be maintained in the jurisdiction of its organization or, if not required, of the Principal Place of Business: (P.O. Box alone or c/o is unacceptable.)  
550 BROAD STREET  
 Number Street Suite #  
NEWARK, NJ 07102  
 City, State ZIP Code
- Registered Agent: Illinois Corporation Service Company  
 First Name Middle Name Last Name  
 Registered Office: 801 Adlai Stevenson Drive  
 (P.O. Box alone or c/o is unacceptable.) Number Street Suite #  
Springfield Sangamon County Illinois 62703  
 City Zip Code
- If applicable, Date on which Company first conducted business in Illinois: \_\_\_\_\_

(continued on back)

LLC-45.5

9. Purpose(s) for which the Company is Organized and Proposes to Conduct Business in Illinois: RESELL ENERGY

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

10. The Limited Liability Company: (check one)

a.  is managed by the manager(s) (List names and addresses.)

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

b.  has management vested in the members(s) (List names and addresses.)

IDT ENERGY, INC. 550 Broad Street, Newark NJ 07102

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

11. The Illinois Secretary of State is hereby appointed the agent of the Limited Liability Company for service of process under circumstances set forth in subsection (b) of Section 1-50 of the Illinois Limited Liability Company Act.

12. This application is accompanied by a Certificate of Good Standing or Existence, duly authenticated within the last 60 days, by the officer of the state or county wherein the LLC is formed.

13. The undersigned affirms, under penalties of perjury, having authority to sign hereto, that this application for admission to transact business is to the best of my knowledge and belief, true, correct and complete.

Dated: 03 - 21 - 2013  
Month, Day, Year

Joyce Mason  
Signature

JOYCE MASON, SECRETARY  
Name and Title (type or print)

IDT Energy, Inc., Member

If applicant is signing for a Company or other Entity, state Name of Company and indicate whether it is a member or manager of the LLC.

**State of New York**  
**Department of State** } **ss:**

*I hereby certify, that NEW ENERGY SERVICES LLC a NEW YORK Limited Liability Company filed Articles of Organization pursuant to the Limited Liability Company Law on 03/04/2010, and that the Limited Liability Company is existing so far as shown by the records of the Department.*

*A Certificate of Amendment NEW ENERGY SERVICES LLC, changing its name to RESIDENTS ENERGY, LLC, was filed 03/13/2013.*



\*\*\*

*Witness my hand and the official seal  
of the Department of State at the City  
of Albany, this 20th day of March  
two thousand and thirteen.*

A handwritten signature in black ink, appearing to read "Daniel Shapiro".

Daniel Shapiro  
Special Deputy Secretary of State

**Attachment B**

Proof of Notification to Utilities



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Residents Energy, LLC • 20 West 3<sup>rd</sup> St., Ste. 10 • Jamestown, NY • 14701 • [www.ResidentsEnergy.com](http://www.ResidentsEnergy.com) •

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June 23, 2016

Brice A. Sheriff  
Ameren Illinois Company  
200 W. Washington Street  
Springfield, IL 62701-1117  
Phone: (217) 535-5229  
E-Mail: [bsheriff@ameren.com](mailto:bsheriff@ameren.com)

**Re: Notice of intent to supply natural gas in the Ameren Illinois service territory**

Dear Mr. Sheriff,

This letter serves as a notice that Residents Energy, LLC intends to supply natural gas in the Ameren Illinois Territory in Illinois as an Alternative Gas Supplier. Residents Energy has filed an application with the Illinois Commerce Commission, and if the application is granted, plans to serve residential, commercial and industrial customers.

Please do not hesitate to contact Avi Keilson at (973) 438-3920 or by email at [akeilson@genieretail.com](mailto:akeilson@genieretail.com) if you have any further questions.

Respectfully Submitted,

Kira Bryers  
Customized Energy Solutions  
P: 267-238-4785  
Email: [kbryers@ces-ltd.com](mailto:kbryers@ces-ltd.com)

On behalf of Residents Energy, LLC



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Residents Energy, LLC • 20 West 3<sup>rd</sup> St., Ste. 10 • Jamestown, NY • 14701 • [www.ResidentsEnergy.com](http://www.ResidentsEnergy.com) •

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June 23, 2016

Thomas G. Aridas, Director  
Gas Regulatory Policy  
200 E. Randolph St., 23<sup>rd</sup> Floor  
Chicago, IL 60601  
Phone: (312) 240-4250  
E-Mail: [taridas@integrysgroup.com](mailto:taridas@integrysgroup.com)

**Re: Notice of intent to supply natural gas in the North Shore Gas Company service territory**

Dear Mr. Aridas,

This letter serves as a notice that Residents Energy, LLC intends to supply natural gas in the North Shore Gas Company Territory in Illinois as an Alternative Gas Supplier. Residents Energy has filed an application with the Illinois Commerce Commission, and if the application is granted, plans to serve residential, commercial and industrial customers.

Please do not hesitate to contact Avi Keilson at (973) 438-3920 or by email at [akeilson@genieretail.com](mailto:akeilson@genieretail.com) if you have any further questions.

Respectfully Submitted,

Kira Bryers  
Customized Energy Solutions  
P: 267-238-4785  
Email: [kbryers@ces-ltd.com](mailto:kbryers@ces-ltd.com)

On behalf of Residents Energy, LLC



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Residents Energy, LLC • 20 West 3<sup>rd</sup> St., Ste. 10 • Jamestown, NY • 14701 • [www.ResidentsEnergy.com](http://www.ResidentsEnergy.com) •

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June 23, 2016

Lewis Binswanger  
1844 Ferry Road  
Naperville, IL 60563-9600  
Phone: (63) 388-3738  
E-Mail: [lbinswan@aglresources.com](mailto:lbinswan@aglresources.com)

**Re: Notice of intent to supply natural gas in the Northern Illinois Gas Company (d/b/a Nicor Gas Company) service territory**

Dear Mr. Binswanger,

This letter serves as a notice that Residents Energy, LLC intends to supply natural gas in the Northern Illinois Gas Company (d/b/a Nicor Gas Company) Territory in Illinois as an Alternative Gas Supplier. Residents Energy has filed an application with the Illinois Commerce Commission, and if the application is granted, plans to serve residential, commercial and industrial customers.

Please do not hesitate to contact Avi Keilson at (973) 438-3920 or by email at [akeilson@genieretail.com](mailto:akeilson@genieretail.com) if you have any further questions.

Respectfully Submitted,

Kira Bryers  
Customized Energy Solutions  
P: 267-238-4785  
Email: [kbryers@ces-ltd.com](mailto:kbryers@ces-ltd.com)

On behalf of Residents Energy, LLC



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Residents Energy, LLC • 20 West 3<sup>rd</sup> St., Ste. 10 • Jamestown, NY • 14701 • [www.ResidentsEnergy.com](http://www.ResidentsEnergy.com) •

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June 23, 2016

Thomas G. Aridas, Director  
Gas Regulatory Policy  
200 E. Randolph St., 23<sup>rd</sup> Floor  
Chicago, IL 60601  
Phone: (312) 240-4250  
E-Mail: [taridas@integrysgroup.com](mailto:taridas@integrysgroup.com)

**Re: Notice of intent to supply natural gas in The Peoples Gas Light and Coke Company service territory**

Dear Mr. Aridas,

This letter serves as a notice that Residents Energy, LLC intends to supply natural gas in the The Peoples Gas Light and Coke Company Territory in Illinois as an Alternative Gas Supplier. Residents Energy has filed an application with the Illinois Commerce Commission, and if the application is granted, plans to serve residential, commercial and industrial customers.

Please do not hesitate to contact Avi Keilson at (973) 438-3920 or by email at [akeilson@genieretail.com](mailto:akeilson@genieretail.com) if you have any further questions.

Respectfully Submitted,

Kira Bryers  
Customized Energy Solutions  
P: 267-238-4785  
Email: [kbryers@ces-ltd.com](mailto:kbryers@ces-ltd.com)

On behalf of Residents Energy, LLC

**Attachment C**

**Customer Billing Dispute Procedures**

## **ILLINOIS CUSTOMER DISPUTE RESOLUTION PROCEDURES**

Residents Energy, LLC ("Residents Energy") has a well-staffed Customer Service Department that handles incoming phone calls, letters and emails from customers.

Residents Energy will comply with Ill. Admin. Code Section 551.70(b)(5) and will provide timely refunds of any undisputed overpayments upon oral or written request of the residential or small commercial customer.

In the event a residential or small commercial Illinois customer contacts Residents Energy to dispute the supply charges on his/her gas bill, the Customer Service Representative ("CSR") that receives the message will attempt to resolve the issue with the customer during the initial contact. If no immediate resolution is reached, the CSR will gather as much relevant information as possible from the customer and will advise the customer that the matter will be forwarded to a Complaint Specialist in Residents Energy's Complaint Department for further investigation.

The CSR will also advise the customer of his/her right to file an informal complaint with the Illinois Commerce Commission by contacting the Commission's Consumer Services Division in one of three different ways: (1) online at [www.icc.illinois.gov](http://www.icc.illinois.gov); (2) by phone, between 8:30 AM and 5:00 PM, Monday through Friday, by calling 1-800-524-0795, 1-217-782-2024 outside the State of Illinois, or TTY at 1-800-858-9277; or (3) by mail, addressed to Illinois Commerce Commission, 527 East Capitol Ave, Springfield, IL 62701.

The CSR will further advise the customer that while the dispute is pending he/she shall pay the greater of, (i) the undisputed portion of the bill, or (ii) an amount equal to last year's bill at the same location for the same period, normalized for weather. Any disputed amount in excess of last year's bill for the same address adjusted for weather shall not be included in the amount that must be paid by the due date.

If the complaint relates to the actions of an outside marketing vendor, the Complaint Specialist will contact that vendor and request a prompt investigation. The Complaint Specialist will communicate the findings of the investigation to the customer and will make a second attempt at reaching an amicable resolution of the dispute.

**Attachment D**

Bonding Information

License or Permit Bond

License or Permit Bond No CMS0282590  
RLI Insurance Company  
P.O. Box 3967, Peoria, IL 61615

KNOW ALL MEN BY THESE PRESENTS, That we, **Residents Energy, LLC**

as Principal, and **RLI Insurance Company** a **Illinois** Corporation, and authorized to do business in Illinois, as Surety, are held and firmly bound unto THE PEOPLE OF THE STATE OF ILLINOIS as Obligee, in the sum of ONE HUNDRED FIFTY THOUSAND AND NO/100 Dollars (\$150,000.00), for which sum, we bind ourselves, our heirs, executors, administrators, successors and assigns, jointly and severally, by these presents.

THE CONDITIONS OF THIS OBLIGATION ARE SUCH, That WHEREAS, the Principal has been or is about to be granted a license or permit to do business to operate as an for Alternative Gas Supplier ("AGS") under 220 ILCS 5/19-110 and is required to execute this bond under 83 Illinois Administrative Code Part 551.50 by the Obligee.

NOW, Therefore, if the Principal fully and faithfully perform all duties and obligations of the Principal as an AGS, then this obligation to be void; otherwise to remain in full force and effect.

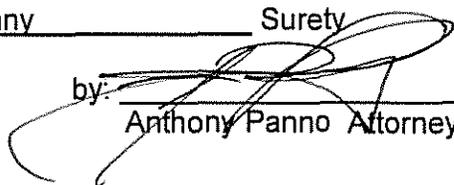
This bond may be terminated as to future acts of the Principal upon thirty (30) days written notice by the Surety; said notice to be sent to 527 East Capitol Avenue, Springfield, Illinois 62701, of the aforesaid State of Illinois, by certified mail.

Dated this 29th day of October, 2015

Residents Energy, LLC Principal

by:  Alan Schwab  
[name] [title] Pres. + CEO

RLI Insurance Company Surety

by:  Anthony Panno  
[name] [title] Attorney-in-Fact

Individual Acknowledgment

State of \_\_\_\_\_  
County of \_\_\_\_\_

On this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, before me personally came \_\_\_\_\_ to me known, and known to me to be the individual described in and who executed the foregoing instrument, and acknowledged to me that \_\_\_\_\_ executed the same.

My commission expires \_\_\_\_\_  
\_\_\_\_\_  
Notary Public

Firm Acknowledgment

State of \_\_\_\_\_  
County of \_\_\_\_\_

On this \_\_\_\_\_ day of \_\_\_\_\_, 20\_\_\_\_, before me personally came \_\_\_\_\_ to me known, and known to me to be a member of the firm of \_\_\_\_\_ described in and who executed the foregoing instrument, and \_\_\_\_\_ thereupon acknowledged to me that \_\_\_\_\_ executed the same as and for the act and deed of said firm.

My commission expires \_\_\_\_\_  
\_\_\_\_\_  
Notary Public

Corporation Acknowledgment

State of New Jersey  
County of Essex

LINDA A. KARCIC  
Notary Public, State of New Jersey  
My Commission Expires  
February 16, 2016

On this 3<sup>rd</sup> day of November, 2015, before me personally came Alan Schwab to me known, who being by me duly sworn, did depose and say that he is the President & COO of Residents Energy, LLC the corporation LLC described in and which executed the above instrument; that he knows and seal of said corporation; that the seal affixed to said instrument is such corporate seal; that it was so affixed by order of the Board of Directors of said corporation, and that he signed his name thereto by like order.

My commission expires 2/16/16  
\_\_\_\_\_  
Linda A. Karcic  
Notary Public

Surety Acknowledgment

State of New Jersey  
County of Essex

On this 29th day of October, 2015, before me personally came Anthony Panno to me known, who, being by me duly sworn, did depose and say that he is an attorney-in-fact of RLI Insurance Company the corporation described in and which executed the within instrument; that he knows the corporate seal of said corporation; that the seal affixed to the within instrument is such corporate seal, that he signed the said instrument and affixed the said seal as Attorney-in-Fact by authority of the Board of Directors of said corporation and by authority of this office under the standing resolutions thereof.

My commission expires \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Notary Public





RLI Surety  
 9025 N. Lindbergh Dr. | Peoria, IL 61615  
 Phone: (800)645-2402 | Fax: (309)689-2036  
 www.rlicorp.com

# POWER OF ATTORNEY

## RLI Insurance Company

**Know All Men by These Presents:**

That this Power of Attorney is not valid or in effect unless attached to the bond which it authorizes executed, but may be detached by the approving officer if desired.

That **RLI Insurance Company**, an Illinois corporation, does hereby make, constitute and appoint:

B. Scott Erickson, Michael Iannaconi, Mark Todisco, Anthony Panno, Lydia Baker, Michael S. Dugan, Robert P. Scavetta, Patricia A. Scavetta, Lisa Gardella, jointly or severally.

in the City of Fairfield, State of New Jersey its true and lawful Agent and Attorney in Fact, with full power and authority hereby conferred, to sign, execute, acknowledge and deliver for and on its behalf as Surety, the following described bond.

Any and all bonds provided the bond penalty does not exceed Twenty Five Million Dollars (\$25,000,000.00).

The acknowledgment and execution of such bond by the said Attorney in Fact shall be as binding upon this Company as if such bond had been executed and acknowledged by the regularly elected officers of this Company.

The **RLI Insurance Company** further certifies that the following is a true and exact copy of the Resolution adopted by the Board of Directors of **RLI Insurance Company**, and now in force to-wit:

"All bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation shall be executed in the corporate name of the Company by the President, Secretary, any Assistant Secretary, Treasurer, or any Vice President, or by such other officers as the Board of Directors may authorize. The President, any Vice President, Secretary, any Assistant Secretary, or the Treasurer may appoint Attorneys in Fact or Agents who shall have authority to issue bonds, policies or undertakings in the name of the Company. The corporate seal is not necessary for the validity of any bonds, policies, undertakings, Powers of Attorney or other obligations of the corporation. The signature of any such officer and the corporate seal may be printed by facsimile."

IN WITNESS WHEREOF, the **RLI Insurance Company** has caused these presents to be executed by its Vice President with its corporate seal affixed this 31st day of December, 2014.



**RLI Insurance Company**

By: [Signature]  
 Roy C. Die Vice President

State of Illinois }  
 County of Peoria } SS

**CERTIFICATE**

On this 31st day of December, 2014, before me, a Notary Public, personally appeared Roy C. Die, who being by me duly sworn, acknowledged that he signed the above Power of Attorney as the aforesaid officer of the **RLI Insurance Company** and acknowledged said instrument to be the voluntary act and deed of said corporation.

I, the undersigned officer of **RLI Insurance Company**, a stock corporation of the State of Illinois, do hereby certify that the attached Power of Attorney is in full force and effect and is irrevocable; and furthermore, that the Resolution of the Company as set forth in the Power of Attorney, is now in force. In testimony whereof, I have hereunto set my hand and the seal of the **RLI Insurance Company** this 29th day of October, 2015.

By: [Signature]  
 Jacqueline M. Bockler Notary Public

**RLI Insurance Company**

By: [Signature]  
 Roy C. Die Vice President





RLI Insurance Company  
P.O. Box 3967 Peoria IL 61612-3967  
Phone: 309-692-1000 Fax: 309-683-1610

# RLI Insurance Company

December 31, 2014

## Admitted Assets

Investments:	
Fixed maturities	\$ 578,763,554
Equity securities	917,648,978
Short-term investments	10,259,714
Real estate	22,187,806
Properties held to produce income	0
Cash on hand and on deposit	19,674,128
Other invested assets	10,686,345
Receivables for securities	764,088
Agents' balances	103,623,266
Investment income due and accrued	5,788,863
Funds held	4,000
Reinsurance recoverable on paid losses	10,302,704
Federal income taxes receivable	0
Net deferred tax asset	0
Guarantee funds receivable or on deposit	88,398
Electronic data processing equipment, net of depreciation	1,179,933
Receivable from affiliates	21,465,694
Other admitted assets	4,544,437
<b>Total Admitted Assets</b>	<b>\$ 1,706,981,908</b>

State of Illinois }  
County of Peoria }

## Liabilities and Surplus

Liabilities:	
Reserve for unpaid losses and loss adjustment expenses	\$ 458,619,890
Unearned premiums	215,181,323
Accrued expenses	60,283,644
Funds held	764,068
Advance premiums	5,609,431
Amounts withheld	59,014,706
Dividends declared and unpaid	13,599
Ceded reinsurance premium payable	27,664,360
Payable for securities	5,272,496
Statutory penalties	1,016,799
Current federal & foreign income taxes	612,972
Federal income tax payable	15,764,547
Borrowed money and accrued interest	1,288
Drafts outstanding	0
Payable to affiliate	4,983,685
Other liabilities	2,882,254
<b>Total Liabilities</b>	<b>\$ 857,685,062</b>
Surplus:	
Common stock	\$ 10,000,375
Additional paid-in capital	242,451,084
Unassigned surplus	596,845,387
<b>Total Surplus</b>	<b>\$ 849,296,846</b>
<b>Total Liabilities and Surplus</b>	<b>\$ 1,706,981,908</b>

The undersigned, being duly sworn, says: That he is the President of **RLI Insurance Company**; that said Company is a corporation duly organized, in the State of Illinois, and licensed and engaged in business in the State of New York and has duly complied with all the requirements of the laws of said State applicable of said Company and is duly qualified to act as Surety under such laws; that said Company has also complied with and is duly qualified to act as Surety under the Act of Congress approved July 1947, 6U.S.C sec. 6-13; and that to the best of his knowledge and belief the above statement is a full, true, and correct statement of the financial condition of the said Company on the 31st day of December 2014.

Attest:



{ Corporate Seal Affixed }

Michael J. Stone President  
  
Cynthia S. Dohm Assistant Secretary

Sworn to before me this 3rd day of March, 2015.



{ Notarial Seal Affixed }

Jacqueline M. Bockler Notary Public, State of Illinois