

For Commission Use Only:
Case: 16-0344

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): David Pauga and Jayne Bondelli

Against (Utility name): Peoples Gas

As to (Reason for complaint) Destruction and disregard of property ; failure to restore property to original condition

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 5502 N. Melvina Avenue, Chicago, IL 60630

The service address that I am complaining about is 5502 N. Melvina Avenue, Chicago, IL 60630

My home telephone is [] [] [] [] [] []

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] [] [] [] [] []

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

720 ILCS 5/21-1 (from Ch. 38, par. 21-1) Sec. 21-2 Criminal Damage to Property

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Case #2015-15073

ILLINOIS COMMERCE COMMISSION
2016 JUN -6 A 10:14
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. When replacing the gas mains on our block in 2014, Peoples Gas destroyed our brand new sidewalks, for which we had paid half the cost through the city's shared cost sidewalk program less than one year prior, in 2013.
2. Even though we had been in constant communication with them from the beginning of the project, Peoples Gas ignored our concerns and has refused to restore our sidewalks to the original brand new condition they were in before the construction.
3. To make matters worse, they replaced the rest of the sidewalks on our block (which were not brand new) at no cost to the homeowners.
4. Peoples Gas also destroyed rose bushes, foliage, and left a big mess by the gas meters, which we have since cleaned up and restored ourselves.
5. Cost of full replacement is \$2,500.00-\$3,000.00.

Please clearly state what you want the Commission to do in this case:

We would like to have Peoples Gas, at their expense, to replace our sidewalks, with one pour of cement for the six segments/squares of sidewalk, the small apron at the bottom of the stairs, and path from the street.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 5/27/2016
(Month, day, year)

Complainant's Signature: David D. Pauqa
Jayne M. Bardell

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, David Pauqa + Jayne Bardell, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

David D. Pauqa Complainant's Signature
Jayne M. Bardell



Subscribed and sworn/affirmed to before me on (month, day, year) May 27, 2016

Robert D. Foszcz
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.