

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:

RECEIVED

MAY 09 2016

ILLINOIS COMMERCE COMMISSION
CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Linda M. Gordon

16-0305

Against (Utility name):

COM ED

As to (Reason for complaint)

Meter Tampering. Unseal Seal / un Locked

I have been billed unreasonably much higher than I should compare to my neighbors and the amount of monthly electricity I have used. Monthly (see attached)

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

300 N. STATE ST #2225, Chgo Ill 60659

The service address that I am complaining about is

300 N. STATE ST #2226 Chgo Ill 60659

My home telephone is

312) 399-5560

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

312) 399-5560

My e-mail address is

N/A

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

COM ED

to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Meter Tampering / UNLOCK SEAL

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① ON August 2015 I request for Technician ^{Meter} To come out to check my Meter; Due to Monthly Bills had been ex ceedingly much higher than what I had used monthly.
- ② Senior tech came out (see Attached for Complaint)
- ③ second tech. came out same. still Meter seal unseal
- ④ DO NOT Ask any more payments / every month with new seal / lock ^{the first tech replace}
Complain Bill started (see Attached) To resolve AND Refund over payment
- ⑤ In Monthly Bill connect service back on / have been dis connectd.
connect service without payment / deposit that I not be held

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/30/16
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

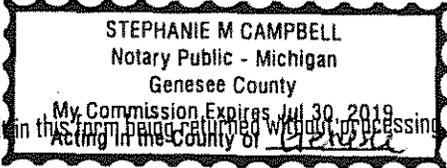
VERIFICATION

A notary public must witness the completion of this part of the form.

[Signature] Complainant, first being duly sworn, say that I have read the above petition and know its contents of this petition are true to the best of my knowledge.
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) April 30, 2016

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Continue ^{For} QUESTIONS

② I allege I have been Bill unreasonably much higher than I should compare to my Neighbors, Senior. Com ED Tech came to check my Meter as I requested back in August 2015 it was found out that the Seal was tampered with In His presence (unseal) not sealed/cock Tech replace with new cock and seal. In His presence I took several pictures of the meter unseal Meter. (COCK)

it is unbelievable that the meter reader had not reported the tampered seal through all the months/years.

these anomalies had been extremely stressful as well as having drained my limited funds therefore I pray the Hon-Judge that Com-ED be penalize for the serious effects on this ^{victimize} consumer.