

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

AMENDED
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 16 - 02 72

ORIGINAL

Regarding a complaint by (Person making the complaint): Michael's Family Restaurant

Against (Utility name): Ameren Illinois Company, d/b/a Ameren Illinois

As to (Reason for complaint) Final notice prior to disconnection dated April 13, 2016 claiming amount due of \$61,468.84 for account number 20537-50571 which is based on a wrongful claim of tampering with Ameren equipment at Michael's Family Restaurant, 110 W. Washington Street, Bloomington, Illinois and incorrect billing

in Bloomington Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 1601 E. Avenue, Berwyn, IL 60402

The service address that I am complaining about is 110 W. Washington Street, Bloomington, IL 61701

My home telephone is [708] 749-7332

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 749-7332

My e-mail address is mikesau610@att.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Ameren Illinois Company, d/b/a Ameren Illinois (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

~~Investigation continues. Complainant reserves the right to supplement this information.~~

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

ILLINOIS COMMERCE COMMISSION
APR 25 AM 11:35
CHIEF CLERK'S OFFICE

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

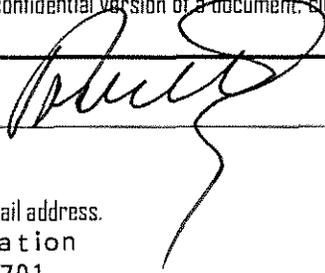
1. Incorrect billing in the amount of \$61,468.84 for account number 20537-52571
2. Failure of the utility company to properly maintain its equipment on the Michael's Family Restaurant premises, specifically the switch gear located in the basement which does not work properly
3. The utility company wrongfully accuses Complainant of "tampering" with their equipment

Please clearly state what you want the Commission to do in this case:

- A. Order the utility company to repair their equipment on the premises
- B. Cancel the claimed amount due of \$61,468.84

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: April 23, 2016
(Month, day, year)

Complainant's Signature: X 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

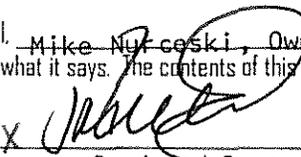
Robert J. Lenz, Meyer Capel, A Professional Corporation
202 N. Center Street, Suite 2, Bloomington, IL 61701
Phone: 309-829-9486 Email: blenz@MeyerCapel.com

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

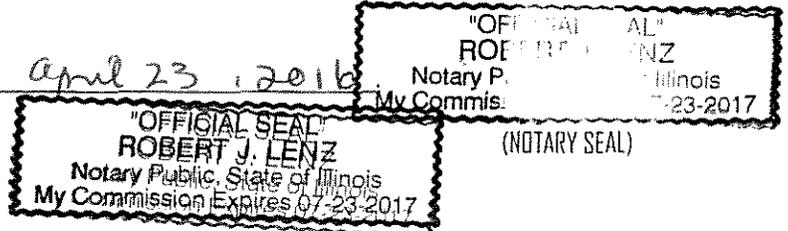
A notary public must witness the completion of this part of the form.

I, Mike Nyrkoski, Owner of Michael's, Family Restaurant the Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

X 
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) April 23, 2016


Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.