

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:  
Case: 16-0255

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

2016 APR 11 A 10:46

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): ~~Asst~~ Antoine Veal

Against (Utility name): Peoples Gas

As to (Reason for complaint) Peoples GAS was provided my mailing address but bill was never received. Peoples GAS reported none payment to credit Bureau

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 534 High Bigle Rd Hillside, Ill 60162

The service address that I am complaining about is 5241 W Jackson Chicago, Ill 60644

My home telephone is (312) 231-5000

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 231-5000

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

\_\_\_\_\_

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In March of 2015 I called Peoples Gas to begin services at 5241 W. Jackson, Chgo IL 60644
2. At that time I advised the agent of billing address of 534 High Ridge Rd. Hillside IL 60163. and that is where all bills should be sent.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website.* The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4-6-16 Complainant's Signature: Antoine Veal  
 (Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

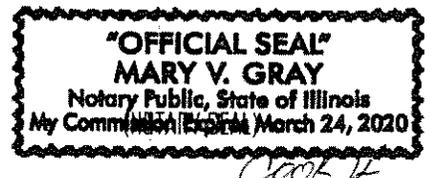
A notary public must witness the completion of this part of the form.

I, Antoine Veal, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Antoine Veal  
 Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 4-6-16

[Signature]  
 Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.