

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

2016 MAR 28 A 11:38

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): CHARLES BILLS

Against (Utility name): AQUA ILLINOIS, INC

As to (Reason for complaint) LARGE CHARGES FOR WATER & SEWER USAGE ON PROPERTY, WHEN THE DATES OF LARGE usage, the property was vacant.

in POPULAR GROVE Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 130 W WEST HIGHLAND AVE ELGIN IL

The service address that I am complaining about is 131 COLUMBIA ST POPULAR GROVE IL

My home telephone is 1847 608-1640

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 224 558-1712

My e-mail address is PAPA1309@sbcbba.net will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) AQUA ILLINOIS INC (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill. C.A.M Code 201 Sec. 10-101-1

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

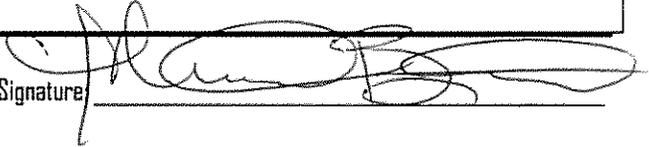
1. Water Usage Nov. 20-DEC 12 19 DAYS 44,000 gals \$570.19
Water was TURN OFF, AFTER paying due bill we request
water be turn ON DEC 3. HOME APPRAISAL LEFT WATER
RUNNING IN LAUNDRY ROOM FOR 5 days Dec 4- Dec 9
- 2 Water Usage Dec. 9 Dec 18 9 days 45,000 gals \$556.55
The TIME IN QUESTIONS THERE WAS NO ONE LIVING IN
THE HOUSE NOR ACTIVITIES IN THE HOUSE.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.*

The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3/26/2016
(Month, day, year)

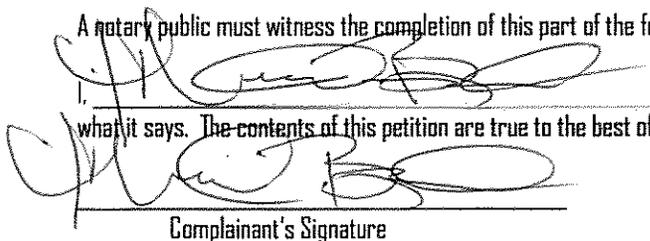
Complainant's Signature: 

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.


Complainant's Signature

I, _____, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.



Subscribed and sworn/affirmed to before me on (month, day, year) 3/26/16


Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.