

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:

Case: 16-0203

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2016 MAR 24 A 11:30

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Burnyss Perry

Against (Utility name): The Peoples Gas Light and Coke Company

As to (Reason for complaint) A false claim was filed against me by The Peoples Gas Light and Coke Company
for \$1,221.00.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 15913 South Lathrop, Harvey IL 60426

The service address that I am complaining about is 7743 South Yates Boulevard, 2nd and 3rd Floor, Chicago IL 60649

My home telephone is [504] 758 5164

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [504] 758 5164

My e-mail address is burnyssdeenperry@gmail.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) The Peoples Gas Light and Coke Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83-IL. Adm. Part 280.50(a), 280.70(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

In the process of shopping for a home for my family I requested a credit report from TransUnion. On the credit report dated November 25th, 2015, I noticed an account from The Peoples Gas Light and Coke Company # 6500073228681 for \$1,221.00. It is an individual account, as you know I cannot create an account, the account was opened November 1st, 2014. The TransUnion report said the account was an Open Account then there was a notation that said the account was closed on June 4th 2015. (SEE ATTACHED COMPLETED STATEMENT).

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 3 / 22 / 2016
(Month, day, year)

Complainant's Signature: 

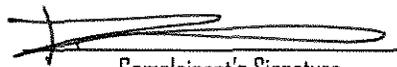
If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filing out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

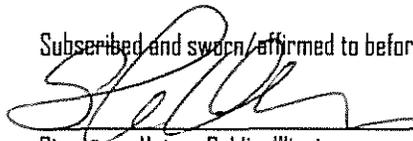
A notary public must witness the completion of this part of the form.

I, BURVYSS D PERRY, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.


Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) MARCH 22 2016


Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

ILLINOIS COMMERCE COMMISSION
ADDENDUM - FORMAL COMPLAINT - PEOPLES ENERGY

I never opened an account with The Peoples Gas Light and Coke Company nor did I authorize anyone to open an account in my name. So when I saw this account I called Peoples Energy. I immediately assumed it was a identity theft issue because there was no way I could have opened the account during the time that the account was alleged to have been active. When I called Peoples Energy I spoke to these persons:

1. 12/14/2015 I spoke to Ms. Ashley ID # 122796 , The investigation begins I told Ms. Ashley that I was in jail on the date the account was opened and until the account was closed so there was no way I could be responsible for this account. She said she would investigate the matter and would call me back.
2. 1/21/2016 I spoke to Ms. Jasmine ID# 125675. I was transferred to Ms Bannister then to Ms Coleman, both said they would investigate and get back to me.
3. 1/22/2016 I spoke to Mr. Christopher ID# 125669. Mr. Christopher identifies Basha Smalley's Number in connected to this account. Ms Smalley is my estranged wife who is under psychiatric care and caused me to be arrested during the period this account was established. Which lead me to file criminal charges of Identity Theft.
4. 1/22/2016 , I spoke to Mr. Badillo ID# 117031 I request for additional information he promised me he would help.
5. 1/23/2016 I spoke to Ms. Patterson ID# 116315 She said she would call me back.
6. 1/25/2016 I spoke to Ms Couch ID # 118166 she said she would investigate.
7. 1/28/2016 I spoke to Ms Rojas ID# 117104 she also said she would investigate.
8. 1/28/2016 I spoke to Ms. Giggle ID# 115987 she also said she would investigate.
9. 1/29/2016 I spoke to Ms. Bannister ID# 118489 in the Suspect Steal Department

Ms . Bannister told me after months of me pleading for assistance that I was being charged with a bill without my consent and that the bill was assigned to me because The Peoples Gas Light and Coke Company decided through interviews with Ms. Smalley that I was somehow responsible for the bill incurred. There after I spoke to Ms. Kim and Supervisor Ms McGee and finally Ms Machay.

Ms. Machay stated that all of the information which was needed to resolve the matter was not provided them to make a proper judgment on the matter. I resent all documentation which I had provided before. which was:

1. A letter denouncing the account .
2. A copy of an State ID and Social Security Number.

ILLINOIS COMMERCE COMMISSION
ADDENDUM - FORMAL COMPLAINT - PEOPLES ENERGY

3. A Certified Statement of Conviction / Disposition proving that during the time of the account I was INCARCERATED and unable to initiate or authorize gas service at the address listed.
4. A police report Event # 1534805537.
5. Identity Theft Victim's Complaint and Affidavit.
6. Deeds showing the property was not held as a individual property but is a Condominium Development which was converted in 2008. Deeds proving that I never held any unit as a individual making it unreasonable for a bill to be assigned to me as an individual. Deeds proving the Units 2N and 3N which the gas service was assigned was sold from the company which I once owned.
7. That I was under and Order of Protection which precluded me from going to the property during the time the bill was created.
8. I sent the file to CUB the Citizens Utility Board, I spoke to Sandra. She spoke to The Peoples Gas Light and Coke Company which ignore her inquiry. She sent it file to the Illinois Commerce Commission.
9. The Illinois Commerce Commission suggested that I file a complaint.

The Peoples Gas Light and Coke Company made a decision to assign a bill to my name in collusion with Basha Smalley who gave them my personal information. Basha Smalley stole the service and put a bill in my name with some other tenant on the third floor, while I was in jail fighting unsubstantiated charges which I was later found not guilty on all counts. Peoples Energy rushed to judgment in assigning this account to my name while there are five people and six companies who name are associated with this property. But with all of that I was falsely maligned by The Peoples Gas Light and Coke Company.

Burnyss Perry
504 758 5164