

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 16-0022

ORIGINAL

Regarding a complaint by (Person making the complaint): Sharon Young

Against (Utility name): ComEd

As to (Reason for complaint) Billing error

ILLINOIS COMMERCE
COMMISSION
2016 JAN - 8 A 11: 24
CLERK'S OFFICE

in Dolton, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 15105 Irving Ave, Dolton, IL 60419

The service address that I am complaining about is 15105 Irving Ave, Dolton, IL 60419

My home telephone is [708] 466-7390

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 466-7390

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

- ① The alleged tampering was not caused by my actions.
- ② The decrease in usage was not caused by tampering, but by being absence from home.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See attached

Please clearly state what you want the Commission to do in this case: *I would like for the Commissioner to dismiss the false allegations of tampering, and the disputed amount of 1,511.43.*

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website.* The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: January 5th, 2016
(Month, day, year)

Complainant's Signature: Sharon Young

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

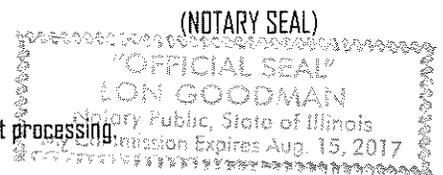
A notary public must witness the completion of this part of the form.

I, Sharon Young, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Sharon Young
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 01/05/16

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1. I am writing to dispute a billing error in the amount of \$1,511.43 on my account as well as the convoluted theory that it was I whom tampered with the meter. In addition to the fact that I know nothing about electricity, I would not endanger myself or others. All of my utility bills have significantly decreased for the past several months as I now spend days away from home. I am not and will not be responsible for a meter located outside of my home.
2. ComEd dates range from 4/24/2013 to 9/8/2015. Why did it take them so long to recognize error? If I was told about this error early, I could have explained to the electric company that I am away most days as there has been a change in my family dynamics.