

ORIGINAL

For Commission Use Only:

Case: 15-0648  
ILLINOIS COMMERCE  
COMMISSION

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

2015 DEC 22 P 12:53

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Amel Ali, ABDELSAMAD ALI

Against (Utility name):

Peoples Gas

As to (Reason for complaint)

'Over charged': We have been charged for rate 2 'commercial' instead of rate 1 'residential'. This resulted in a large increase of our gas bill. Peoples Gas representative visited our apartment and confirmed that it is indeed residential and should be charged as this. What we are asking for is to be charged for the gas we use and not to pay late fees + interest that resulted from the mistake of Peoples Gas.  
in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

5527 N. Christiana Ave. Apt. 1

The service address that I am complaining about is

5527 N. Christiana Ave. Apt. 1

My home telephone is

[773] 905-3141

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 905-3141

My e-mail address is oror1962@yahoo.com

I will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company) Peoples Gas  
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

Has your complaint filed with that office been closed?

Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

57-1111-1111

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/14-2015  
(Month, day, year)

Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

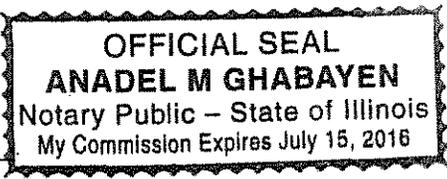
A notary public must witness the completion of this part of the form.

I, ABDELSAMAD, ALI, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/14, 2015

[Signature]  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.