

(File Original and 3 copies)

Docket No. 00-0327
ICC Office Use Only

Please provide the appropriate information in the () areas in the heading below.

VIOLA COMMUNICATIONS, INC. :
Application for a certificate of :
(local ~~or interexchange~~) authority :
to operate as a (reseller & facilities :
based carrier) of telecommunications :
services in the Matherville Exchange :
in the State of Illinois. :

00-0327

CHIEF CLERK'S OFFICE
MAY 25 3 18 PM '00
ILLINOIS COMMERCE COMMISSION

AMENDED
APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name(including d/b/a, if any) FEIN # _____

Viola Communications, Inc.

Address: Street 1303 16th Avenue

City Viola, State/Zip IL 61486

2. Authority Requested: (Mark all that apply) 13-403 X 13-404 X 13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.

 Part 710 Part 735 X Section 735.180 Other

4. In what area of the state does the Applicant propose to provide service?

Matherville Exchange

5. Please attach a sheet designating contact persons to work with Staff on the following:

- a) issues related to processing this application
- b) consumer issues

Attachments

5a Gary L. Smith, 1204 South Fourth Street, Springfield, IL 62703; 217/789-0500; fax: 217/525-1199

5b-g Carol Peterson, Viola Telephone Company, Post Office Box 309, Viola, IL 61486; 309/596-2220; fax: 309/596-2079; e-mail wins2@winco.net

13. The controlling shareholders and manager of Viola Communications, Inc. involve the same management and personnel as Viola Home Telephone Company, which has been an authorized carrier in Illinois for over 40 years.

15. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? YES NO

If YES, list entity. _____

16. How will Applicant bill for its service(s)? by mail

17. How does Applicant propose to handle service, billing, and repair complaints?

With the same management and personnel and technicians as presently operate Viola Home Telephone Company in Viola, IL.

18. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? YES NO

19. What telephone number(s) would a customer use to contact your company?

309/596-2222; fax: 309/596-2079

20. What are your procedures to prevent unauthorized "slamming" of customers? We use a customer PIC freeze.

21. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

YES NO (If no, please provide an explanation.)

22. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation? YES NO

FINANCIAL

23. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

TECHNICAL

24. Does Applicant utilize its own equipment and/or facilities? YES NO

If YES, please list: Applicant has a Nortel DMS 10 switch and outside plant in the Viola Exchange.

If NO, which facility provider(s)'s services does Applicant use?

25. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service).

Local service

26. Will technical personnel be available at all times to assist customers with service problems?

X YES _____ NO

27. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? _____ YES _____ NO NOT APPLICABLE

VERIFICATION

This application shall be verified under oath.

OATH

State of Illinois)
)ss
County of Mercer)

Raymond Dowsett makes oath and says that he is President
(Insert here the name of affiant) (Insert the official title of the affiant)

of Viola Communications, Inc.
(Insert here the exact legal title or name of the Applicant)

that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

Raymond Dowsett
(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ _____
(Title of person authorized to administer oaths)

in the State and County above named, this 23rd day of May, 2000.

Carol A. Peterson
(Signature of person authorized to administer oath)



State of Illinois
Office of
The Secretary of State

Whereas, ARTICLES OF AMENDMENT TO THE ARTICLES OF INCORPORATION OF VIOLA HOME CELLULAR CO. INCORPORATED UNDER THE LAWS OF THE STATE OF ILLINOIS HAVE BEEN FILED IN THE OFFICE OF THE SECRETARY OF STATE AS PROVIDED BY THE BUSINESS CORPORATION ACT OF ILLINOIS, IN FORCE JULY 1, A.D. 1984.

Now Therefore, I, Jesse White, Secretary of State of the State of Illinois, by virtue of the powers vested in me by law, do hereby issue this certificate and attach hereto a copy of the Application of the aforesaid corporation.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, at the City of Springfield, this 3RD day of MAY A.D. 2000 and of the Independence of the United States the two hundred and 24TH



Jesse White

Secretary of State

Secretary of State
Department of Business Services
Springfield, IL 62756
Telephone (217) 782-1832

FILED

MAY 3 2000

**JESSE WHITE
SECRETARY OF STATE**

SUBMIT IN DUPLICATE

This space for use by
Secretary of State

Date 5-3-00

Franchise Tax \$
Filing Fee* \$ 25.00
Penalty \$

Approved: z

Remit payment in check or money
order, payable to "Secretary of State."

*The filing fee for articles of
amendment - \$25.00

1. CORPORATE NAME: Viola Home Cellular Co. (Note 1)

2. MANNER OF ADOPTION OF AMENDMENT:

The following amendment of the Articles of Incorporation was adopted on _____
2000 in the manner indicated below. ("X" one box only)

By a majority of the incorporators, provided no directors were named in the articles of incorporation and no directors have been elected; (Note 2)

By a majority of the board of directors, in accordance with Section 10.10, the corporation having issued no shares as of the time of adoption of this amendment; (Note 2)

By a majority of the board of directors, in accordance with Section 10.15, shares having been issued but shareholder action not being required for the adoption of the amendment; (Note 3)

By the shareholders, in accordance with Section 10.20, a resolution of the board of directors having been duly adopted and submitted to the shareholders. At a meeting of shareholders, not less than the minimum number of votes required by statute and by the articles of incorporation were voted in favor of the amendment; (Note 4)

By the shareholders, in accordance with Sections 10.20 and 7.10, a resolution of the board of directors having been duly adopted and submitted to the shareholders. A consent in writing has been signed by shareholders having not less than the minimum number of votes required by statute and by the articles of incorporation. Shareholders who have not consented in writing have been given notice in accordance with Section 7.10; (Notes 4 & 5)

By the shareholders, in accordance with Sections 10.20 and 7.10, a resolution of the board of directors having been duly adopted and submitted to the shareholders. A consent in writing has been signed by all the shareholders entitled to vote on this amendment. (Note 5)

3. TEXT OF AMENDMENT:

a. When amendment effects a name change, insert the new corporate name below. Use Page 2 for all other amendments.

Article I: The name of the corporation is:

Viola Communications, Inc.

(NEW NAME)

Text of Amendment

- b. *(If amendment affects the corporate purpose, the amended purpose is required to be set forth in its entirety. If there is not sufficient space to do so, add one or more sheets of this size.)*

4. The manner, if not set forth in Article 3b, in which any exchange, reclassification or cancellation of issued shares, or a reduction of the number of authorized shares of any class below the number of issued shares of that class, provided for or effected by this amendment, is as follows: (If not applicable, insert "No change")

No Change

5. (a) The manner, if not set forth in Article 3b, in which said amendment effects a change in the amount of paid-in capital (Paid-in capital replaces the terms Stated Capital and Paid-in Surplus and is equal to the total of these accounts) is as follows: (If not applicable, insert "No change")

No change

(b) The amount of paid-in capital (Paid-in Capital replaces the terms Stated Capital and Paid-in Surplus and is equal to the total of these accounts) as changed by this amendment is as follows: (If not applicable, insert "No change")

No change

	Before Amendment	After Amendment
Paid-in Capital	\$ _____	\$ _____

(Complete either Item 6 or 7 below. All signatures must be in **BLACK INK.**)

6. The undersigned corporation has caused this statement to be signed by its duly authorized officers, each of whom affirms, under penalties of perjury, that the facts stated herein are true.

Dated	<u>April 28,</u>	<u>192000</u>	<u>Viola Home Cellular Co.</u>
			<i>(Exact Name of Corporation at date of execution)</i>
attested by	<u>Florence Howie</u>	by	<u>Raymond Dowsett</u>
	<i>(Signature of Secretary or Assistant Secretary)</i>		<i>(Signature of President or Vice President)</i>
	<u>Florence Howie, Secretary</u>		<u>Raymond Dowsett, President</u>
	<i>(Type or Print Name and Title)</i>		<i>(Type or Print Name and Title)</i>

7. If amendment is authorized pursuant to Section 10.10 by the incorporators, the incorporators must sign below, and type or print name and title.

OR

If amendment is authorized by the directors pursuant to Section 10.10 and there are no officers, then a majority of the directors or such directors as may be designated by the board, must sign below, and type or print name and title.

The undersigned affirms, under the penalties of perjury, that the facts stated herein are true.

Dated _____, 19 _____

_____	_____
_____	_____
_____	_____
_____	_____