

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

ILLINOIS COMMERCE  
COMMISSION

(Signature)

2015 NOV 25 A 11:09

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): JAMES R. SMITH.

Against (Utility name): PEOPLES GAS.

As to (Reason for complaint) The full amount of the bill [3,896.01] plus \$318.00 on the current address [7049<sup>S</sup> Carpenter, 1<sup>st</sup> Floor] no meter reading have establish, the current bill, made in Aug 15, 2015. 7242<sup>S</sup> Morgan - acct (050005572099) new acct [0500074180627]

in CHICAGO. Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 7049<sup>S</sup> Carpenter ST CH60 IL 60622.

The service address that I am complaining about is 7242<sup>S</sup> Morgan & the above aformentioned.

My home telephone is [cell only] (872) 223-4415.

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [same - above].

My e-mail address is N/A I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Peoples Gas Light & Coke CO. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Rule 83 III Adm. Code 200.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) In Aug, 20015, landlord and I can gas co- to end service - with his name. Harold Davis I can to begin service.
- 2) The rep said due to my outstanding bill - a deposit of \$31500 in (3) 12- statements is due - the acct would be marked pending with no meter readings
- 3) 7242 Morgan is the outstanding balance I didn't live there for (4) years Squaders broke in the rear, and occupied premises, and use heat cooking gas

Please clearly state what you want the Commission to do in this case: -get a meter reading for the new acct, current address - 05000 7418 0627. So this bill don't get out of hand. - set a reasonable amount - payment plan - which I'm disputing, but ready to end this

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: NOV 23, 20015  
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.  
N/A

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

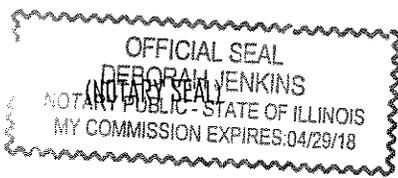
A notary public must witness the completion of this part of the form.

I, JAMES R. SMITH, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) NOV 23, 2015

[Handwritten Signature]  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.