

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrence County Sheriff Office for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 159.15750 Direct Dispatch

Secondary: LEADS MDC or Deputies Cellphone

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

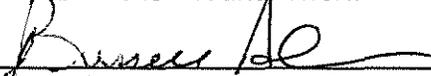
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

Title: 9-1-1 Director

Agency: Lawrence County Sheriff

BY: 

Title: SHERIFF

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrenceville Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 159.15750 Direct Dispatch

Secondary: Officers Cellphone

AID WITHIN JURISDICTIONAL BOUNDARY

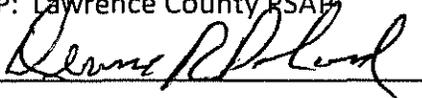
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The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

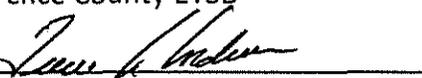
Title: 9-1-1 Director

Agency: Lawrenceville City Police Department

BY: 

Title: Chief of Police

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Bridgeport City Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 159.15750

Secondary: Chief Cellphone/On duty Officers cellphone

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R Poland*

Title: 9-1-1 Director

Agency: Bridgeport City Police Department

BY: *Scott Munnay*

Title: *Chief of Police*

Lawrence County ETSB

BY: *Steve Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Sumner City Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 159.15750

Secondary: Chief Cellphone/On duty Officers cellphone

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Jennie R. Poland*

Title: 9-1-1 Director

Agency: Sumner City Police Department

BY: *J. E. J.*

Title: Chief of Police

Lawrence County ETSB

BY: *Tom H. Baker*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and St Francisville Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Direct Dispatch 159.15750

Secondary: Chief of Police Cellphone

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: St Francisville Police Department

BY: *Betty Carmell*

Title: *Chief*

Lawrence County ETSB

BY: *Terence Andrews*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrence-Allison Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Direct Dispatch on 154.430

Secondary: Page sent to all firemans cellphone

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Polard*

Title: 9-1-1 Director

Agency: Lawrence-Allison Fire District

BY: *Art Scurta*

Title: *President*

Lawrence County ETSB

BY: *Steve Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Denison Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Direct Dispatch 154.430 MHz

Secondary: Direct Page sent to all members cellphones

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Armin R. Pollock*

Title: 9-1-1 Director

Agency: Denison Fire Department

BY: *John L. Hyn*

Title: *chf*

Lawrence County ETSB

BY: *Terrance Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Bridgeport Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 154.430 MHZ

Secondary: Automatic Mutual Aid Agreement

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

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It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Paland*

Title: 9-1-1 Director

Agency: Bridgeport Fire Protection District

BY: *Keith Luther*

Title: *PICS - Trustee*

Lawrence County ETSB

BY: *Tom L. Hudson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Christy Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: 154.430 MHZ

Secondary: Cellphone for chief and officers

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

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It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Kevin R. Poland*

Title: 9-1-1 Director

Agency: Christy Fire Protection District

BY: *[Signature]*

Title: *DIST CHIEF*

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrence County Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Direct Dispatch 151.4750

Secondary: Telephone Call 618-943-3300

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

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The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *William R. Toland*

Title: 9-1-1 Director

Agency: Lawrence County Ambulance Service

BY: *William W. Gray*

Title: *County Bd Chairman*

Lawrence County ETSB

BY: *Terence Andrews*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrence County Emergency Management Agency for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Direct Dispatch on 154.2650

Secondary: Coordinator Cell Phone

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

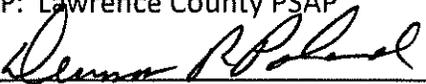
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It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

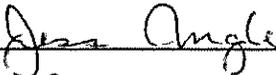
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

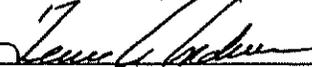
Title: 9-1-1 Director

Agency: Lawrence County EMA

BY: 

Title: Coordinator

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Lawrence County Coroner Office for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Coroner Cell Phone

Secondary: Emmons-Masey-Steffee Funeral Home

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis Pollock*

Title: 9-1-1 Director

Agency: Lawrence County Coroner

BY: *Van Steffen*

Title: *Coroner*

Lawrence County ETSB

BY: *Steve G. Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police District 12 for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Telephone 217-347-2677

Secondary: LEADS EPF/KPF

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

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All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Pollock*

Title: 9-1-1 Director

Agency: Illinois State Police District 12

BY: *Forrest*

Title: *Barbara*

Lawrence County ETSB

BY: *Terence Andrew*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Richland County 9-1-1 for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-393-2921

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

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The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Richland County 9-1-1

BY: *Jack D. Howell*

Title: *ETSB Chairman*

Lawrence County ETSB

BY: *Steve A. Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Richland County Sheriff Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or ~~618-395-7481~~ 618-393-2921

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: Dennis R. Poland

Title: 9-1-1 Director

Agency: Richland County Sheriff Department

BY: Richard L. Moore

Title: Sheriff

Lawrence County ETSB

BY: Joseph L. Anderson

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Olney City Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-395-7481

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Olney City Police Department

BY: *[Signature]*

Title: *Chief of Police*

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Olney Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-395-7481

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: Dennis R Poland

Title: 9-1-1 Director

Agency: Olney Fire Department

BY: Christy Holmes

Title: Fire Chief

Lawrence County ETSB

BY: Steve G. Holman

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Noble-Wakefield Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-395-7481

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Paland*

Title: 9-1-1 Director

Agency: Noble-Wakefield Fire Department

BY: *Kelley Beer*

Title: *Treas Noble Fire Dept Dist*

Lawrence County ETSB

BY: *Steve L. ...*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Richland Memorial Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-395-7481

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Pollock*

Title: 9-1-1 Director

Agency: Richland Memorial Ambulance Service

BY: *Jeff Johnson*

Title: *Ambulance Service Manager*

Lawrence County ETSB

BY: *Steve G. Hudson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Claremont-Bonpas Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 9-1-1 PSAP

Secondary: Telephone call to 618-395-7481 or LEADS Message to B92

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

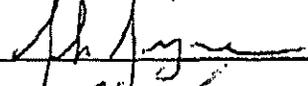
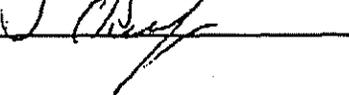
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

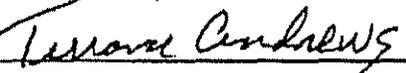
BY: 

Title: 9-1-1 Director

Agency: Claremont-Bonpas Fire Department

BY: 
Title: 

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Richland County EMA for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Richland County 911 PSAP

Secondary: LEADS or 618-395-7481

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: Glenice R. Pollock

Title: 9-1-1 Director

Agency: Richland County EMA

BY: K. P. P.

Title: COORDINATOR

Lawrence County ETSB

BY: Leona B. Walker

Title: Lawrence County ETSB Chairman

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Wabash County 9-1-1 for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Wabash County 9-1-1

BY: *Larry E. Clavin*

Title: CHAIRMAN ETSB WABASH Co.

Lawrence County ETSB

BY: *Steve W. Hudson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Wabash County Sheriff Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP
BY: *Dennis R Poland*
Title: 9-1-1 Director

Agency: Wabash County Sheriff Department
BY: *J. Willie Wagoner 93-1*
Title: *Sheriff*
08/17/15

Lawrence County ETSB
BY: *Leanne G. Jackson*
Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Mt. Carmel Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4114

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Wendell R. Pollock*

Title: 9-1-1 Director

Agency: Mt. Carmel Police Department

BY: *[Signature]*

Title: CHIEF OF POLICE

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Mt. Carmel Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4114

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R Poland*

Title: 9-1-1 Director

Agency: Mt. Carmel Fire Department

BY: *Francis Speth*

Title: *Chief*

Lawrence County ETSB

BY: *James L. Hudson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Allendale Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4114

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Allendale Fire Protection District

BY: *Gerald L. Brooks*

Title: *Fire Chief*

Lawrence County ETSB

BY: *Steve Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Belmont Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: Dennis R. Poland

Title: 9-1-1 Director

Agency: Belmont Fire Protection District

BY: Steve D. Rigg

Title: Chief

Lawrence County ETSB

BY: Steve Anderson

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Keensburg Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: Dennis R Poland

Title: 9-1-1 Director

Agency: Keensburg Fire Protection District

BY: Kevin Stutz KEF

Title: FIRE CHIEF

Lawrence County ETSB

BY: Steve Maden

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Wabash County EMA for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *James B. Poland*

Title: 9-1-1 Director

Agency: Wabash County EMA

BY: *Scott P. Brooks*

Title: *Coordinator*

Lawrence County ETSB

BY: *Steve A. Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Wabash General Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Wabash County 911 PSAP

Secondary: LEADS or 618-262-4186 or 618-262-4117

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

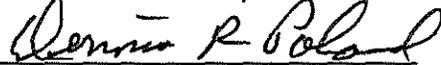
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

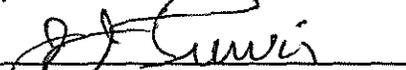
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

Title: 9-1-1 Director

Agency: Wabash General Ambulance Service

BY: 

Title: President & CEO

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and West Salem Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: TELEPHONE CALL TO EDWARDS COUNTY PSAP

Secondary: LEADS

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: West Salem Fire Protection District

BY: *Harry Jentzen*

Title: *Chief WSFD*

Lawrence County ETSB

BY: *James W. Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Illinois State Police District 19 for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Telephone: 618-382-1911

Secondary: LEADS: R 19

AID WITHIN JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *William R. Pollock*

Title: 9-1-1 Director

Agency: Illinois State Police District 19

BY: *Barbara C. Hoff*

Title: *Barbara C. Hoff*

Lawrence County ETSB

BY: *Terrence Anderson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Crawford County 9-1-1 for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 911 PSAP

Secondary: LEADS or 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R Poland*

Title: 9-1-1 Director

Agency: Crawford County 9-1-1

BY: *John Lawrence*

Title: *911 Coordinator*

Lawrence County ETSB

BY: *Tom H. ...*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Oblong Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Oblong Police Department

BY: *M. [Signature]* 9/21/15

Title: *Chief of Police*

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Oblong Fire Protection District for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 911 PSAP

Secondary: LEADS or 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Oblong Fire Protection District

BY: *[Signature]*

Title: *Sec.*

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Crawford County EMA for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: Crawford County EMA

BY: *Kelli P.*

Title: *Crawford County EMA COORDINATOR*

Lawrence County ETSB

BY: *Tommy L. Hudson*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Robinson Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Clemens R. Pollock*

Title: 9-1-1 Director

Agency: Robinson Police Department

BY: *Bill Ahma*

Title: *Chief of Police*

Lawrence County ETSB

BY: *Steve H. ...*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Robinson Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R Poland*

Title: 9-1-1 Director

Agency: Robinson Fire Department

BY: *Ted Attebery*

Title: *Chief*

Lawrence County ETSB

BY: *Steve L. Under*

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Crawford County Sheriff Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 911 PSAP

Secondary: LEADS or 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

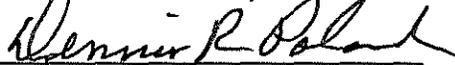
The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

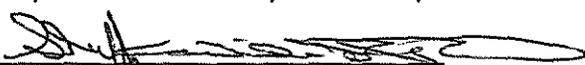
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

Title: 9-1-1 Director

Agency: Crawford County Sheriff Department

BY: 

Title: SHERIFF

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and Palestine Police Department for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

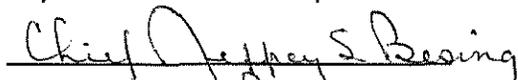
The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: 

Title: 9-1-1 Director

Agency: Palestine Police Department

BY: 

Title: Chief of Police

Lawrence County ETSB

BY: 

Title: Lawrence County ETSB Chairman

For Enhanced 9-1-1 Emergency Communications

This agreement is made between the Lawrence County Public Safety Answering Point, hereinafter referred to as "PSAP" and United Life Care Ambulance Service for the purpose of effective handling and routing of 9-1-1 Emergency calls

CALL HANDLING

Lawrence County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner.

Primary: Call Transfer to Crawford County 9-1-1 PSAP

Secondary: TELEPHONE CALL TO 618-546-1515

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched and is responding to a request through the 9-1-1 system, such unit shall render its service to the requesting party without regards to whether the unit is operating outside its normal jurisdiction boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agencies published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants to the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, record and service will be the responsibility of the advisory and policy boards.

The advisory board must approve any agreement or changes in agreement and operating policies.

PSAP: Lawrence County PSAP

BY: *Dennis R. Poland*

Title: 9-1-1 Director

Agency: United Life Care Ambulance Service

BY: *[Signature]*

Title: *Co-Owner*

Lawrence County ETSB

BY: *[Signature]*

Title: Lawrence County ETSB Chairman



United Methodist Village
1616 Cedar St
Lawrenceville, IL 62439
Attn: Administrator

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

You may need to speak with your Telephone System Provider to determine if your system meets ICC Compliance. Since Lawrence County was not an Enhanced 9-1-1 County when this law came into existence. Business and Non-Business entities did not have to follow the Administrative Code. Now that we are working on becoming an Enhanced 9-1-1 County, all Business and Non-Business entities must become Compliant.

The Illinois Commerce Commission can provide you more information if you need it. I have included their contact information in the enclosed documents.

Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



United Methodist Village
North Campus
2101 James St
Lawrenceville, IL 62439
Attn: Administrator

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



Lawrence County E911

101 Rucker Street
Box 11
Lawrenceville, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

Lawrence County Memorial Hospital
2200 State St
Lawrenceville, IL 62439
Attn: Administrator

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



Aperian Nursing Home
900 Corporation St
Bridgeport, IL 62417
Attn: Administrator

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



Lawrence County E911

101 Rucker Street
Box 11
Bridgeport, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

Agrigold Hybrids
5381 Akin Rd
St Francisville, IL 62460
Bridgeport, IL 62417
Attn: Plant Manager

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



Lawrence County E911

101 Rucker Street
Box 11
Lawrenceport, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

ATS (Trim Masters)
100 Trim Masters Dr
Lawrenceville, IL 62439
Attn: Plant Manager

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB

Lawrence County E911

101 Rucker Street
Box 11
Lawrenceport, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

Community Unit School District 20
1802 Cedar St
Lawrenceville, IL 62439
Attn: Administration

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB



Community Unit School District 10
1250 Judy Ave
Bridgeport, IL 62417
Attn: Administration

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB

The logo for Lawrence County E911 is a stylized outline of the county's shape. Inside the outline, the text "Lawrence County E911" is written in a bold, sans-serif font. Below the main title, there is smaller text providing contact information: "101 Rucker Street", "Box 11", "Lawrence, IL 62417", "Ofc. 618-945-7119", and "Fax 618-945-9342".

Lawrence County E911

101 Rucker Street
Box 11
Lawrence, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

Lawrence Correctional Center
10940 Lawrence Rd
Sumner, IL 62466
Attn: Administration

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB

Lawrence County E911

101 Rucker Street
Box 11
Lawrenceville, IL 62417
Ofc. 618-945-7119
Fax 618-945-9342

Lawrence Health Department
11362 Country Club RD
Lawrenceville, IL 62439
Attn: Administration

You are receiving this letter to make you aware of the Illinois Commerce Commission's Administrative Code 726 and 727, which may affect your Telephone System. Enclosed you will find a Compliance Guide from the Illinois Commerce Commission for guidance.

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Respectfully,

Dennis R Poland
9-1-1 Director
Lawrence County ETSB

Complying With Enhanced 9-1-1 Requirements

What You Need To Know

Administrative Code 726 Overview

“Private Business Switch 9-1-1 Service”

“A Guide to Compliance With PA 91-0518”

Public Act 91-0518 was signed into law August 13, 1999. This bill amended the Emergency Telephone System Act by changing the 9-1-1 requirements for private business switch service compliance.

This law requires entities that use Private Branch Exchange (PBX) and Centrex telephone systems and occupy 40,000 square feet or more of space to provide location information and a call back phone number to the local emergency 9-1-1 system. Prior to this legislation, if a person for example, dialed 9-1-1 from a multi-story office building, the information sent to the 9-1-1 center was the building's street and billing telephone number. With this law, in addition to the building's street address, a specific location within 40,000 sq. ft. of the caller and a specific call-back number within that space must also be sent to the 9-1-1 center.

Compliance was required by July 1, 2000.

Frequently Asked Questions

Who is affected? Entities using a Private Branch Exchange (PBX) or Centrex service and occupying 40,000 square feet of workspace or more; or entities with multiple buildings, regardless of size, sharing the same common street address.

Who is NOT affected?

- Entities using key telephone systems with business lines.
- Entities operating in Basic 9-1-1 areas or area where no 9-1-1 system exists, which include these counties: LaSalle County except for the Cities of LaSalle, Mendota, Ogelsby, Ottawa, Peru, Seneca and Streator; Stark, Henderson, Schuyler, Brown, Calhoun, Greene, Jersey, Moultrie, Shelby, Fayette, Lawrence, Wayne, Edwards, Hamilton, Pope, Hardin, and Alexander.

What must be provided? One ANI/ALI* is to be provided for each block of 40,000 square feet of workspace and NOT one per phone.

What are the exemptions? Only one ANI/ALI is required if the entity has, at all times, staff that can direct the public safety agency (police, fire or medical services) to the exact location of the emergency. The 9-1-1 call must be transmitted to the Public Safety Answering Point (PSAP), in other words, the 9-1-1 answering point and the entity's phone system telephone answering point will display the emergency's exact location. Also predetermined designated location must be established to meet the public safety agency and notice to the public safety agency and the Illinois Commerce Commission (ICC) that the entity is operating under this exemption is required.

What is not required or included? The law does not require the connection of computers, modems or computer outlets for transmission to the 9-1-1 system. Payphones are not included in this legislation.

What is a PBX system? A PBX or Private Branch Exchange is a telephone system where the switching of calls takes place at the user's facilities. The system consists of a main processor (located in the building and usually a computer base unit) and a wire distribution room where lines from outside and inside the building are joined and connected to the switching computer. To get an outside line with a PBX, you normally dial "9" and the seven- or 10-digit number. These outside lines are also called trunks. For internal calls, only three or four digits are required, and dialing "0" will get the organization's operator. PBX's are used for systems with 50 or more phones.

What is a Centrex system? With a Centrex system, the local phone company owns and houses the switching unit. Dialing functions are exactly like the PBX where you dial "9" to get an outside line and 3 or 4 digits to call someone on the system. Centrex systems are used for 50 or more phones and often used when buildings are spread throughout a city.

What is a key system? A key telephone system consists of a processing unit located in your building and a wire distribution room where the lines from outside and inside the building are joined and connected to the processing unit. Unlike a PBX or Centrex, however, to use an "outside" line you push a button on the telephone and dial the 7 or 10 digit number. You do not have to dial "9" to get an outside line. These outside lines are also called business lines. To call someone within the organization, you dial a one- or two-digit extension number. Key systems are used when only a few phones are needed, typically 25 phones or so (although some key systems use up to 75 phones).

If I can't determine if I use a PBX, Centrex or Key system, who can I ask to help? Often, your local telephone company representative can tell you which type of system you use.

I have been told that I must provide to the Public Safety Answering Point (PSAP), the telephone number identification and the location of where the 9-1-1 call was placed for every phone. Is that correct? No. The legislation and Rules require that one phone number and one location per 40,000 square feet is to be provided to the PSAP. However, if several buildings on one site share the same address, each separate building must be identified regardless of square footage.

A telecommunications vendor told me that it will cost \$300,000 to comply with the law. Is that cost typical? No. That cost sounds like a cost to replace your entire phone system – which, in most cases, is not required. Typical costs for compliance range from \$2000 - \$30,000 depending on the system currently used.

*ANI (Automatic Number Identification)-Automatic display of the 9-1-1 calling party's phone number on the PSAP monitor.

*ALI (Automatic Location Identification)-Automatic display of the 9-1-1 calling party's service address on the PSAP monitor.

**Illinois Commerce Commission
Telecommunications Division/9-1-1
(217) 782-4911
www.icc.illinois.gov**

January, 2008

INTERAGENCY AGREEMENT

BETWEEN THE COUNTY OF LAWRENCE ETSB AND THE COUNTY OF CRAWFORD ETSB FOR ENHANCED 9-1-1 EMERGENCY TELEPHONE SERVICE, BACKUP SERVICE

THIS AGREEMENT is made and entered into this _____26th_____ day of
__October_____, 2015 between the County of Crawford Emergency Telephone System Board, hereinafter referred to as "ETSB" and the County of Lawrence Emergency Telephone System Board, hereinafter referred to as "Lawrence County ETSB".

WHEREAS, Lawrence County ETSB has determined that it is in their best interest and a benefit to the citizens of Lawrence County that CRAWFORD COUNTY PSAP act as a 9-1-1 back-up PSAP for the Lawrence County 9-1-1 system.

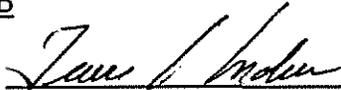
NOW, THEREFORE IT IS HEREBY AGREED THAT,

1. In case of an outage or overflow condition affecting the Lawrence County 9-1-1 system, 9-1-1 calls originating within Lawrence County will be routed to the CRAWFORD COUNTY PSAP for answering and dispatch.
2. Lawrence County & CRAWFORD COUNTY shall make no charges for any services rendered under this agreement.
3. Any additional trunking, networking, or hardware (including but not limited to computer, telephone and radio system) required to be installed to provide backup 9-1-1 services for Lawrence County shall be at the expense of Lawrence County. Maintenance, repairs, and insurance shall be the responsibility and expense of Lawrence County.
4. Lawrence County shall provide if needed to CRAWFORD COUNTY at Lawrence County's expense; all base Map Files of Lawrence County. This must be accomplished within the first 6 months of Lawrence County System "going live" in addition, any updated Map Files will be provided to CRAWFORD COUNTY ETSB.
5. Lawrence County agrees to be CRAWFORD COUNTY 9-1-1 system back-up when and if desired by CRAWFORD COUNTY ETSB.
6. Any permits, licenses, or approvals required from other government agencies (including but not limited to the Federal Communications Commission, other Federal agencies, State Agencies, etc.) for Lawrence County shall be the responsibility of Lawrence County.
7. CRAWFORD COUNTY will provide on its current voice recording equipment to record telephone lines used to answer for and transfer calls for Lawrence County Emergency Agencies.
8. Any records (including but not limited to paper, computer files and printouts, and audio recordings) generated as a result of calls handled under this agreement shall be the joint property of both counties.

9. Lawrence County will provide two copies (one paper, one on disk in Word Format) of its SOP's along with a dispatch guide detailing dispatch procedures, mutual aid procedures, etc. to CRAWFORD COUNTY for all emergency agencies handled by Lawrence County 9-1-1 System. Copies of updated or changes shall be provided as soon as possible.
10. In the event of a protracted outage (normally exceeding four hours) affecting Lawrence County, Lawrence County shall provide a sufficient qualified telecommunicator twenty-four hours per day, seven days per week, to be located at the CRAWFORD COUNTY PSAP. These Telecommunicator(s) shall augment the CRAWFORD COUNTY PSAP staff until such time the outage has been rectified and that Lawrence County is again able to answer and dispatch their own 9-1-1 calls. All costs of this Telecommunicator provided by Lawrence County shall be the responsibility of Lawrence County.
11. Any notices to the public or press releases concerning 9-1-1 operations and dispatch for Lawrence County being rerouted to CRAWFORD COUNTY shall be the responsibility of Lawrence County.
12. Any forwarding or diversion of Lawrence County's administrative telephone calls to CRAWFORD COUNTY shall be the responsibility of and the expense of Lawrence County.
13. If required, Lawrence County shall notify LEADS to reroute any LEADS messages addressed to the Lawrence County PSAP to the Lawrence County Sheriff's Department.
14. Lawrence County shall notify CRAWFORD COUNTY as far in advance as possible of any known conditions (such as equipment repair, network outages, etc. that may require CRAWFORD COUNTY to assume 9-1-1 services for Lawrence County.
15. At a mutually agreed time, no less than once per month, 9-1-1 system will be tested, and make test calls to assure 9-1-1 calls are properly routed to CRAWFORD COUNTY. It must be understood that there is a real possibility that actual 9-1-1 calls from the public may occur during this testing.
16. Each party shall indemnify and hold harmless the other for any actions taken under this agreement.
17. This agreement shall be reviewed annually and if no action is taken shall automatically renew itself for an additional year.

IN WITNESS WHEREOF, the undersigned agencies have set their signatures on the respective dates set forth below. This document may be signed in duplicate originals.

Agency: Lawrence County ETSB
ETSB

BY: 

Title: Lawrence County ETSB Chair
Chairman

Agencies: CRAWFORD COUNTY

BY: 

Title: CRAWFORD COUNTY ETSB

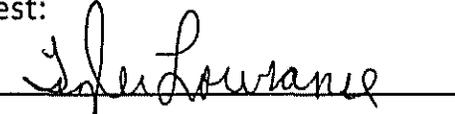
Attest:

BY: 

Title: 911 Director

Date: 10-28-2015

Attest:

BY: 

Title: 911 Coordinator

Date: 10-26-15

Exhibit 10

QUESTIONNAIRE

YES NO

- 1) Do you agree to abide by all rules as prescribed by the 9-1-1 Act and Illinois Administrative Code 725?
- 2) Will 9-1-1 be the primary published emergency telephone number within the area served by system?
- 3) Will automatic dialing type alarms be permitted on 9-1-1 lines?
- 4) Will the PSAP have a designated overflow answering station that can be utilized if the call volume exceed that which the telecommunicator on duty is able to handle?
- 5) Will the PSAP have an emergency power source?
What type? Onan 75 KW propane generator with 1000 gallon tank
- 6) Does the system have an Emergency Telephone System Board appointed as prescribed by the Emergency Telephone System Act?
- 7) Will management develop and write "Standard Operating Procedures" for PSAP personnel concerning the call handling agreements and the requirements of 83 Illinois Administrative Code 725?
- 8) If applicable, will PSAP management, prior to activating the system, establish written procedures for all tracing with all the telephone companies involved in the system?
Not Applicable
- 9) Will PSAP management, prior to activating the system, establish written procedures for the repair of equipment and restoration of services?
- 10) Will PSAP management develop procedures for providing 9-1-1 service in the event that critical functions of the PSAP are partially disable due to natural or man-made disaster?
- 11) Will PSAP management, prior to activating the system, file with the Commission the written procedures that have been established and are in place, which are referred to in Questions 7, 8 and 9?
- 12) Will the PSAP have a teletypewriter (TTY) to use in answering calls made by the hearing impaired for each answering position? If not, please elaborate on number of TTY's. TDD/TTY will be handled using the Vesta software built into the 911 answering equipment. All 3 answering positions are equipped with this capability.
Is there a backup TTY unit at each PSAP?
- 13) Will the PSAP utilize a TTY PSAP Based Voice Annunciator?
- 14) Will 9-1-1 be the emergency number for TTY calls?
If not, what telephone number will be utilized?

- 15) Will adequate training be provided to PSAP personnel in the use of TTY's?
- 16) Do you have any dedicated 7 digit lines used for TTY calls that will be disconnected when 9-1-1 is operated?
- 17) If so, have arrangements been made to provide an announcement to TTY user's informing them that 9-1-1 should now be dialed for emergencies?
- 18) What response will be initiated by the PSAP for calls where verbal contact can not be established?
Call back in attempt to establish communications. If unsuccessful, send Police or Sheriff's Deputy to the location of the Call

THE TELEPHONE COMPANY(S) WILL ASSIST YOU IN ANSWERING THESE QUESTIONS

YES NO

20) Is there a cell site in your area that would result in cellular 9-1-1 calls arriving at your PSAP?

21) Do you have procedures in place to accept and handle cellular 9-1-1 calls?

22) What considerations has management made to insure that private residential and private business switch services are provided the same level of 9-1-1 as public agency(s) and telecommunications carrier(s) are providing other end users of the local 9-1-1 System, as required by the Emergency Telephone System Act, 50 ILCS 750.01 et seq.?

Lawrence County will be utilizing Frontier Communications as their 911 System Service Provider.

Frontier Communications offers PS/ALI services to any private residential or business customer within the Brown County E9-1-1 system to allow compliances with the ETSA.

23) Will the telephone directories that will be affected by the proposed system have 9-1-1 listed as the primary emergency number?

24) What type of trunking arrangement will be used to provide incoming 9-1-1 trunks? (Please check appropriate item).

- a. Dedicated Directed (End Office to Selective Router)
- b. Tandem (Selective Router to PSAP)
- c. Combination of a & b

25) Is your selective router being provisioned by the local exchange carrier?

26) Please provide in detail the features to be provided by your selective router.

Selective Routing will be provided by Frontier North Inc, out of the Casey Router.

27) Will 9-1-1 circuits utilize alternate routing per the definition under 83 Illinois Administrative Code, Part 725?

28) Will pay phones within the system's boundaries be appropriately placarded and have 9-1-1 coin-free dialing?

29) Will critical telephone equipment be utilized in the PSAP which will not operate properly during or after a power fluctuation or interruption has been experienced?

If yes, describe the power supply used to prevent a loss of operation.

Dispatch Center operations are on a system wide UPS system which will handle power situations necessary until the Backup Generator can assume power delivery to the center.

30) On a separate sheet, diagram the trunking arrangement(s) used and the number of 9-1-1 circuits for each switching office to the PSAP. Please label diagram as Exhibit 10, Question 30. (Diagram provided)

31) Please provide a detailed testing plan that explains specifically how the 911 Network and database will be tested and provide the time frame in which this will be done.

- All network components (Trunks and Database links) will be separately tested (and verified as operational) before end user call through testing begins.
- Test codes will be established to allow for end users to generate test calls to the system to validate ANI delivery and ALI Data Base Accuracy of less than 1% error rate, and at least 40% end user (land line) call through testing.



Frontier E911 County Conversion

From Pre-Basic 911 to Enhanced 911 Cutover Plan

Installation and Network Testing Interval:

- Validate MSAG database Completion
- Establish List of All dial tone Providers, and exchange Areas
- Verify all vendors/Dial Tone Providers have performed Database Loads and are current with daily order activity updates
- Evaluate ALI database for <1% TN Error Ratio
- Share and review Network Diagram in an "As Built" state with all necessary entities and validate as correct
- Generate Anonymous calls from Selective Router to PSAP to verify CPE, and database links installed
- Initiate failure conditions in one component at a time to verify that appropriate alternate routing and call handling procedures work as designed/expected
- Test PSAP Overflow and Transfers using Anonymous Calls (including TDD calls)
- Establish (7/10 digit) test Code for each Frontier or other ILEC End office
- Contact ILECs/CLECs to establish trunking, and include in call through testing process. Ask that each vendor generate a test code for their customer to allow for call through testing
- Each Dial tone provider originates test calls with Test Code to verify all EO to SR trunks operational. Note that if an office is "pre-basic" the selective router may route the call to the pre-basic destination rather than the E911 PSAP circuits. If necessary, temporarily modify (re-point) ESN routing in SR away from Pre-Basic routes to E911 routes, restoring to pre-basic routes after pre-testing complete
- Verify that Call takers have received appropriate training on any new CPE
- Verify that Customer has communication and test plan to allow local exchange customers to perform test calls – using test code – to achieve 40% pre cutover call through testing of all exchanges
- Establish agreement that network and database components are operational, to allow for end user (public) call through testing interval
- Identify number of subscribers in system so that call through testing benchmark is known
- Share trouble reporting procedures with customer so that they can be followed post cutover

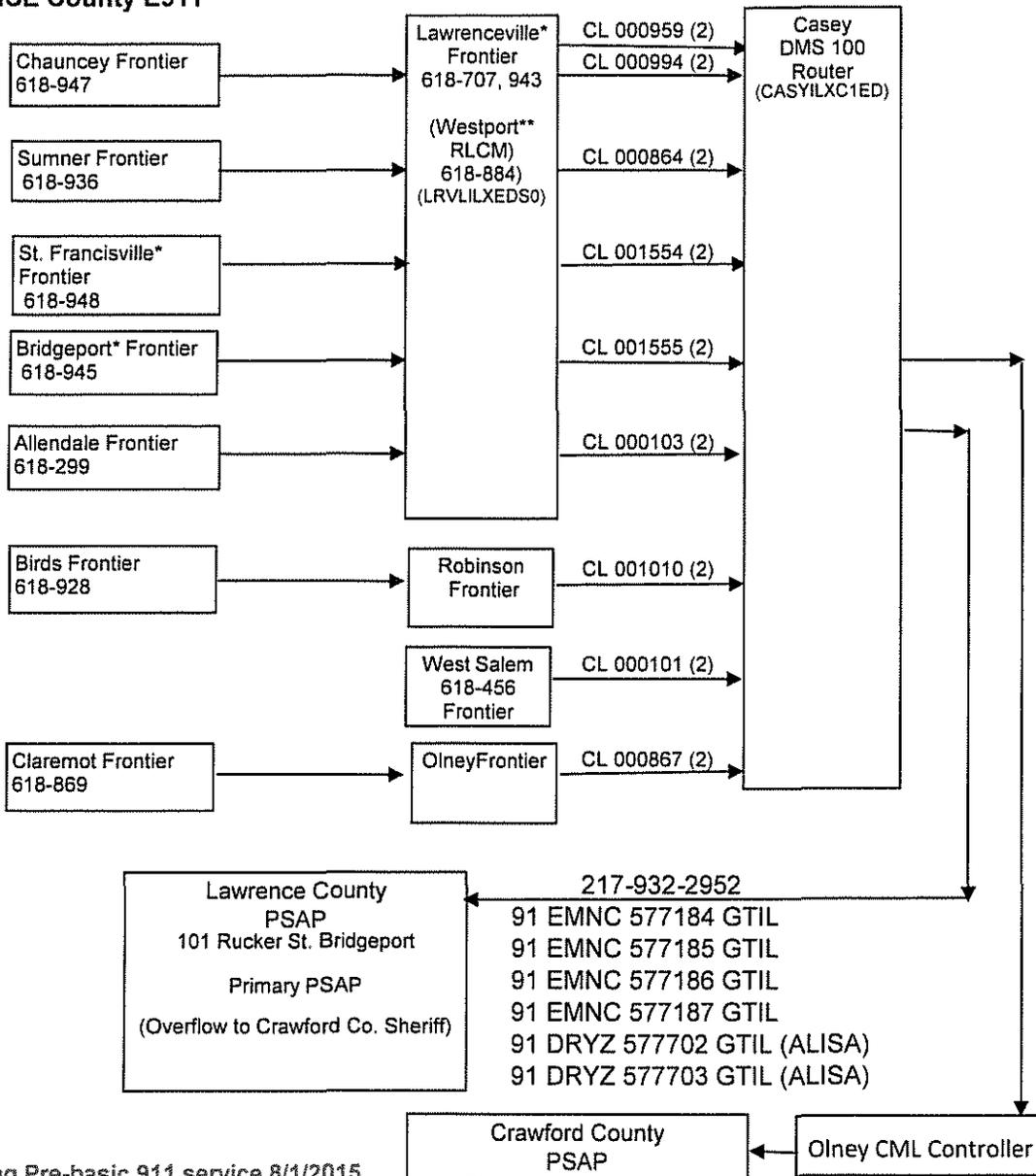
Call through testing period

- Validate customer has call taking staff available for call through testing interval
- Customer initiates public call through testing campaign
- Note – if some offices are live, but route as Pre-Basic, and PSAP not doing 24/7 call through testing, customer and 911 SSP may need to coordinate pointing of Pre-basic ESNs during select hours of the day
- All parties establish and agree on expected Cutover date based on testing progress
- Establish end office Cutover Sequence and share with all dial tone providers, to allow for customer or service provider to generate test calls for each office as necessary

Cutover day

- Verify that appropriate ICC authority granted to allow live cutover
- Establish Conference Bridge to coordinate cutover
- Verify all parties (ILECs, CLECs, Customer, CPE Vendor, ICC, and Service Provider ready to cutover
- Perform one final review of network, and CPE to validate operational PSAP
- Where necessary, re-route callers from Live E9-1-1 offices using pre-basic service to PSAP via Selective Router ESN modification. Generate test calls from each of those exchange areas
- Each dial tone provider (ILEC, CLEC, VSP), etc., per schedule activates 911 code and generates test calls, and verifies that call routes over each circuit, and is appropriately received at PSAP with ANI/ALI
- PSAP uses test calls to validate all transfers as necessary
- Review Cut – verify that each dial tone vendor and exchange in county has generated test calls to system
- Perform final check, verify cutover completed, determine public notification date to announce live system
- Notify County residents of Live System and perform public training as necessary
- Vendors update records in internal systems to document system is live rather than pre-basic
- Cutover is complete! Share news internally and externally as necessary

LAWRENCE County E911



* Still using Pre-basic 911 service 8/1/2015

** Westport Not a switch based office (Exchange served out of Lawrenceville CO)

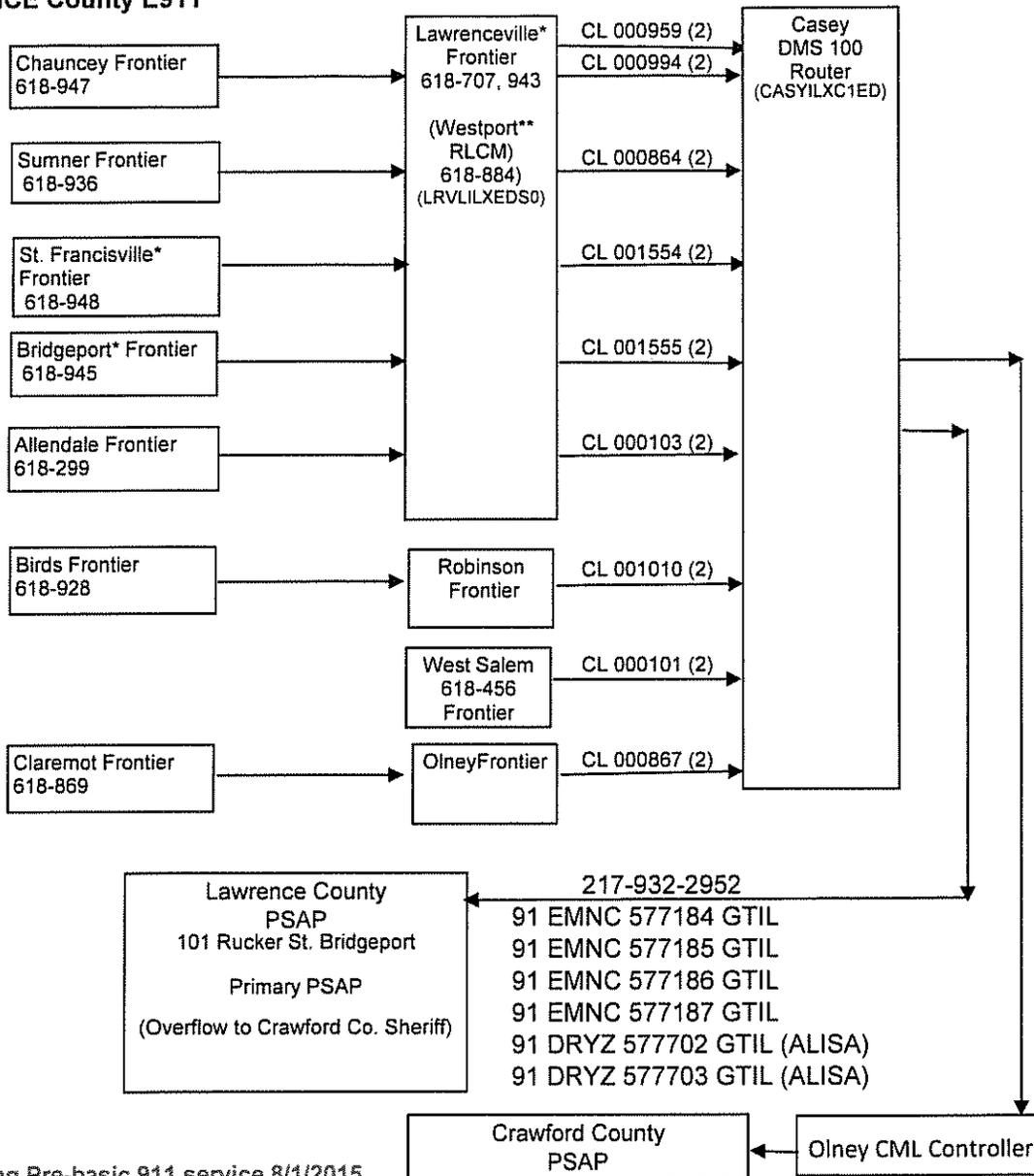
CONTAINS CONFIDENTIAL/PROPRIETART FRONTIER LINE COUNT INFORMATION
DATA SHOULD ONLY BE USED BY COUNTY TO SUBMIT REPORT TO THE ILLINOIS COMMERCE COMMISSION

8/2015 DIAGRAM

Total line count 3,824 (8/2015)

Total line count 3,861 (1/2012)

LAWRENCE County E911



* Still using Pre-basic 911 service 8/1/2015

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LAWRENCE COUNTY 9-1-1 TEST PHASE

Testing of the Lawrence County 9-1-1 System will begin once we receive our Authority to Operate. Testing will be done within a 6 to 8 week time frame on 80 % of all access lines. All Exchanges will be tested and information verified. Prior to soft out, the 9-1-1 Director and the Dispatchers will call each resident asking them to call back on the (test line) to verify that the resident's ANI/ALI information and ESN is correct. Lawrence County 9-1-1 will also do backup PSAP testing with Crawford County 9-1-1 during this time. While testing telephone lines, all problems will be noted and the 9-1-1 Director will address these issues, whether it be software or equipment problems with the Lawrence County 9-1-1 equipment or with Frontier Customer Service with special emphasis on detecting area specific problems.

A sample of the call testing sheet and procedure has been included for your review.

LAWRENCE COUNTY E 9-1-1 TESTING
PROCEDURE FOR PHYSICAL VERIFICATION

Purpose: The purpose of the physical 9-1-1 test verification is to check the 9-1-1 database for accuracy, including the residents name, address, telephone number, and emergency service zone.

Problems that you may encounter could be:

The emergency service number (ESN), which identifies the responding agencies, may be wrong for that residence. This could cause the call to be routed to the wrong 9-1-1 center.

The resident may be coded by the telephone company in the wrong County, so that when they call 9-1-1 they get a recording telling them that 9-1-1 is not available in their area, or their call may be routed to the wrong 9-1-1 center.

Some telephone customers may have their own telephone extension (PBX_ at another location. The 9-1-1 database will always show the address where the primary phone is located. If they are calling from the extension, for example a business with two buildings but 1 phone system. Person is calling from the business that is not the primary address. Our 9-1-1 computer will show the call coming from the primary address. (This would be wrong) We need to make special comments in the 9-1-1 system that this phone may be accessed from a different address other than the primary location. Any additional information like this that you can identify will be extremely helpful.

Process

You will be given a list of telephone numbers with the name of the resident and their address. Explain to the resident that you are a Lawrence County 9-1-1 Dispatcher and that you are testing the 9-1-1 System. Explain to them that this testing is being done to identify any problems with the 9-1-1 system before the system is activated. Explain to them that once they hang up, to call back on the (TEST LINE) so that we may verify their information.

Once the call comes in, you should verify the name, address, and telephone number. Log any and all problems that you encounter and further note what happened under special comments on the form. (You will be given several copies of this form) Please turn all forms into the 9-1-1 Director so that all discrepancies can be corrected with the telephone company.

Once the information has been verified thank the resident for their assistance with the testing of the system.

Please check off each number you have called with your initials and the date the call was made.

If you encounter a resident who is unhappy with their address or has other concerns about 9-1-1 please have them contact the 9-1-1 Director at (618)945-7119. If a resident does not want to cooperate with the testing, please thank them for their time.

If you have any questions regarding the testing process, feel free to ask me any questions.

Thank you,

Dennis Poland

	A	B	C	D	E
1	LAWRENCE COUNTY, 9-1-1 TEST LOG SHEET				
2	NAME	ADDRESS	Phone Number	ESN	Problems
3					
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Lawrence County 9-1-1 Call Testing

Name: _____

Corrected Name: _____

Address: _____

Corrected Address: _____

Telephone Number: _____

Emergency Service # (ESN) _____

Time of Call: _____

Did Lawrence County 9-1-1 Dispatch answer the call, if not, who answered the 9-1-1 Call?

Special Comments:

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