

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 15-0604

ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
2015 NOV 16 A 11: 38
1527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): BRUCE AUGUSTUS

Against (Utility name): PEOPLES GAS LIGHT + COKE COMPANY

As to (Reason for complaint) TO PAY ENTIRE BALANCE OF A BILL
\$4450.09 FROM 1991. NO PROOF THIS BALANCE
WAS FROM SERVICES I USED HAS BEEN PROVIDED TO
ME. IF I DO NOT PAY, I CANNOT TURN
ON MY COOKING GAS.

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City) 7547 S. KINGSTON AVE, Apt 2, Chicago IL ⁶⁰⁶⁴⁹

The service address that I am complaining about is _____

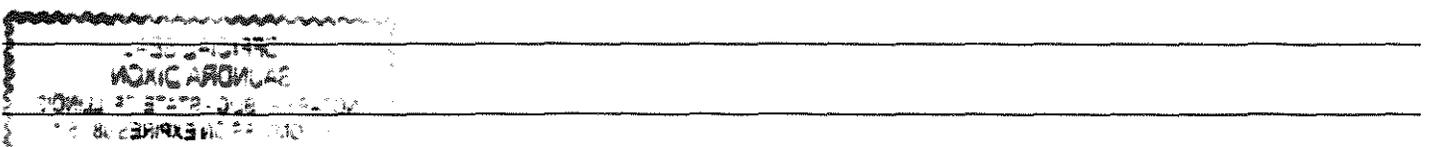
My home telephone is 713 319.6489

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 713 319.6489

My e-mail address is NONE I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) PEOPLES GAS LIGHT + COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1) I moved from an apartment but according to Peoples Gas Light & Coke Company I owed a large balance from this (now condemned) building.
- (2) WHEN I ASKED WHEN THIS BILL WAS FROM, I WAS TOLD '1991.'
- (3) I have not received a bill from any address in particular
- (4) THE BILL TOTALS \$4450.04
- (5) I AM disabled, on SSI, and do not have cooking gas AS A RESULT OF NON-PAYMENT

Please clearly state what you want the Commission to do in this case:

DROP THE BILL, ALLOW ME TO OPEN AN ACCOUNT FOR COOKING GAS.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11/10/15
(Month, day, year)

Complainant's Signature: Bruce Augustus

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Bruce Augustus, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Bruce Augustus
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Nov. 10, 2015

Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.