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FORMAL COMPLAINT

2015 NOV -6 A 10:42

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

CHIEF CLERK'S OFFICE

2015-10311

Regarding a complaint by (Person making the complaint):

RIKLIN REALTY

Against (Utility name):

COM ED

As to (Reason for complaint)

PAST DUE BILLS ROLLING OVER TO NEW ACCOUNTS THEN CHARGING FEES, AND WHEN WE TRIED TO PROVE THAT THE FEES WERE NOT ACUATE COM ED WAS SUPPOSE TO SEND ALL BILLS, THEY TOOK OVER 2 YEARS AND NOW THEY STATE THAT ITS TO LATE- THEY WANT 4900 DOLLERS AND REFUSE ANY SERVICE ^{see attached}

in IL Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My complete mailing address is (include City)

6777 N. MILWAUKEE AVE NILES IL

The service address that I am complaining about is

My home telephone is

(847) 588-1118

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(847) 338-8452

My e-mail address is

richwoolik@aol.com

I will accept documents by electronic means (e-mail) Yes

No

(Full name of utility company)

COM ED

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

FRAUD AND UNFAIR TREATMENT
SEE ATTACHED LETTER

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

[Handwritten signature]

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Billing Dispute Account # 1707680038

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: nov 1st / 2015 (Month, day, year)

Complainant's Signature: Richard Wolnik

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

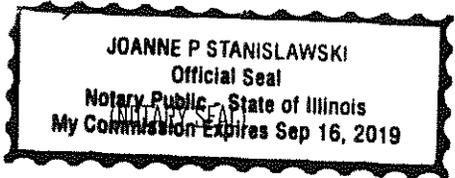
A notary public must witness the completion of this part of the form.

I, Richard Wolnik, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Richard Wolnik Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-1-15

Signature: Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Dear sirs,

I am protesting this bill because of the following reasons.

3 years ago I started receiving bills on properties that we manage for banks, and Com Ed was starting to ad prior bills to the new accounts because they were foreclosed vacant properties , and we only turn on service for a very short time.

So I called to explain this several times , I told them I have Respa forms (closing statements) on the bills they are trying to charge me for, they agreed to work with me and send me break downs of all the properties so we could get all the closing statements together to prove our case.

As time went by we never received anything from them, so we keep trying for at least 3 years

Now they said they cannot provide any documentation because 3 years went by and there statute of limitation took over??? So I called citizens utility tried to work something out, got no ware.

I Called ICC spoke to ken he tried to help , Sue Com Ed executive at 630-684-2852 called me and was very nice at first we were going to try some type of payment plan even though I was not responsible for all these bills over 4,500.00

I called costumer service to start plan and they wanted 250.00 transaction fee, plus 385 finance fee and would not agree to drop all the late charges over 1,000.00

So I told them forget it I will just fight this case, they had my credit card on file and charged 1,216.52 without my authorization FYI and I am sure they record all phone calls , so I can give aprox date they did this , I am fighting the charge with credit card company also

I run a Real Estate company and still have a lot of accounts with Com Ed and we always pay them on time and I have proof of this,

They need to drop the late charges because it's not my fault they took over 3 years and then said it's too late and work something out that's reasonable with me, I have all the paper work for past 3 years on this.

FYI some properties are occupied and they cut the electric service so some have no heat , they said to bad !!!!!!!!!!!!!!!!!!!!!

Thank you for your consideration

RIKLIN REALTY
Richard Wotub
NOV 15th - 2015