FORMAL COMPLAINT FORM

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only
Case: _____

15-0565

FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Felicia Tims

Against (Utility name): Com ED acct# 7243337034

As to (Reason for complaint): Bill that I should not be responsible for, be cause landlord messed with wires and stole my electricity

Chicago Illinois

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS

My complete mailing address is (include City): 402 N Avers, Chicago IL 60624

The service address that I am complaining about is: 934 N Waller Ave, unit 2

My home telephone is: 773 797-6876

Between 8:30 A.M. and 5:00 P.M. weekdays I can be reached at: ( ) ( )

My e-mail address is: _____ I will accept documents by electronic means (e-mail) ☒ Yes ☐ No → Feliciaquantez@yahoo.com

(full name of utility company) Com ED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act

In the space below, list the specific section of the law, Commission rules or utility tariffs that you think is involved with your complaint: I called Com ED starting January 2015 thinking power was going out, they sent techs out

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

and techs got the lights on, but said wires were messed up and contact landlord. I did but landlord ignored calls, but then I notice lights on in apartment under me that never been on before

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I called Com ED again once I got a bill for lights I haven't had since January 6, 2015. They told me they will investorgate but to leave the service on, so they could do so, and now I have an almost $400 light bill.

Please clearly state what you want the Commission to do in this case

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. *Any personal information (Social Security Number, Driver's License Number, Medical Records, etc.) contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible.* If personal information is provided in your public copy, do not submit that information in the manner through the Commission's Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-9-15 (Month day year) Complainant's Signature: Felicia Tims

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Felicia Tims, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Felicia Tims
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month day year): 10/9/15

Signature: Notary Public, Illinois (NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

ILLINOIS COMMERCE COMMISSION
2015 OCT 15 P 3:27
CHIEF CLERK'S OFFICE

OFFICIAL SEAL
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES 04/28/19

Hat was never a chance to complete successfully and the meter was still running, and I have a bill that I didn't occur.

See over side of this page →

My apartment was broking in several times during try to remove all of my things, and my check book were stoling, mail opened, and in the hall was a foreclosure letter for landlord, which a copy is with this form a proof of him abandoning the building, I have called 311 several times to complaint about landlord not coming out to fix my electricity or plumbing between January 2015 to like March 2015. I'm sure you can call to verify the complaints.

No way I would had kept lights in my name if Com Ed hadn't suggested it. I am responsible for electricity from September 2014 to January I would say January maybe mid 2015 because the techs got them back on for maybe 4 days before they went back out, but at the same time the lights under me 934 N Waller unit 1, had lights which I believe the landlord had rigged up from my apartment.

I just want to be fairly charged for bill I'm responsible for and pay it, but I ~~believe~~ know more then half of that bill should not be mine, and I would like it waived from mid-January 2015 til the day it was finally ~~ter~~ minated from 934 N Waller Ave unit 2. I would had went to C.E.D.A for help if I thought it was my bill, but since I knew it wasn't, I was just believing Com ED would resolve this issue.

I hope you will please take my complaint in consideration.

Sincerely,

Felicia L. Tiny

402 N Avers, Chicago, IL 60624

Feliciaquantez@yahoo.com

Cell 773-797-6876 / Work 708-444-0400 ext.